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COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

2009-00460

Jeffery C Cox
(Your Full Name)

COMPLAINANT

VS.

AT&T
(Name of Utility)

DEFENDANT

RECEIVED

NOV 5 2009

PUBLIC SERVICE
COMMISSION

COMPLAINT

The complaint of Jeffery C Cox respectfully shows:
(Your Full Name)

(a) _____
(Your Full Name)

(Your Address)

(b) AT&T
(Name of Utility)

(Address of Utility)

(c) That: Approximately September 2008 I made A
(Describe here, attaching additional sheets if necessary,

verbal deal via the phone with AT&T
the specific act, fully and clearly, or facts that are the reason

To receive ~~to~~ A bundle deal including
and basis for the complaint.)

my land line, cell phone & DSL Internet
service for \$117.00 A month.

Formal Complaint

vs.

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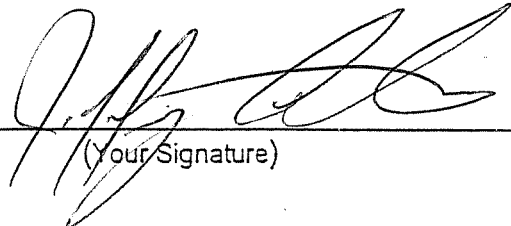
It was charged approx \$401.00 my first bill
& the second was approx \$500.00. Upon calling
AT&T + cancelling was charge additional money for
early termination of the cell service. As I was
being overcharge they breached the contract &
do not owe these fees.

Wherefore, complainant asks That the final bill be presented
(Specifically state the relief desired.)

removed from collection, & that AT&T refund
all money over the \$117.00 dollar Agreement
we made. ~~AT&T should refund the money~~

Dated at Owensboro, Kentucky, this 2 day
(Your City)

of November, 192009.
(Month)


(Your Signature)

(Name and address of attorney, if any)