

2326 Big Smith Br. Rd  
Lassafias, Ky 41759  
Jan. 24, 2010

Public Service Commission  
211 Sower Blvd  
P.O. Box 615  
Frankfort, Ky 40602-0615

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COMMISSION

To Whom it Concerns

Me & my husband Algey Melton have lived on this holler for 34 years. And paid our electric bills faithful. I feel that there should be no increase in the power bills, for the following reasons:

(1) People cannot afford the increase. Those people like us who are on a fixed income did not get any cost of living raise & want get any for the next 2 years. There fore some are going to rather decide where, to do without medicine, food, or power. In turn you will have people freezing to death or putting their lives in danger by not taking medicine that they need.

(2) This holler hasn't had the power lines cut out for many years. I can't remember when. So about we time the wind blows our power is off. In this billing period we were without power between 13 & 15 days,

yet, our bill is almost 40.<sup>00</sup> higher this month than last. This was one of the first called in but the last fixed.

(3) They need to re-do these lines and run up the hollers & net over the mountain tops

(4) Your power repair men do not work 16+ hours a day. I would meet them going to work at 11:00 AM as I was going to work from 12-9. Most of the lot of your trucks were either at the Hampton in de Applbest at 9:00 PM when I got off work.

Also another problem we have up in the holler behind The Care Creek Lake is when Thacker-Grigby Communications when to the new fiber optic phone line after 8 hours we have no telephone service.

This really puts peoples lives in danger as anyone is subject to have a heart attack, fall, or any emergency & can't call an ambulance.

Cell phones don't get out service wise out of this holler. A person would have to drive at least 3 miles to get cell phone service. There's people up here that need oxygen around the clock & us that are on fixed incomes can't afford to buy generators.

Any help you can give us for these problems will be appreciated.

Alger Melton Darlene Melton

my husband & daughter have seized  
also my sisters boy. If phones are out  
they cannot call for help.