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RECEIVED

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PUBLIC SERVICE
COMMISSION

January 14, 2010

Attorney General
1024 Capital Center Drive
Suite; 200
Frankfort, Kentucky 40601

Public Service Commission
211 Sower Blvd
P O Box 615
Frankfort, Kentucky 40602-0615

Kentucky Power Company
1400 E Main St.
Hazard, Kentucky 41701

Kentucky Power Co.
Case No. 2009-00459

I James Maggard is Filing an Official Complaint against Kentucky Power Company and requesting that the Power Company be denied a rate increase until services have been improved to a point where the people want have to suffer and do without for long periods of time as has been in the past.

Here are some of the things going on that I feel everyone should know about and this is just in one section of Leslie County. January 11, 12 and 13th 2010, A Kentucky Power Company tree trimming crew went up past my house each morning about 7 A M into an Oil and Gas Well field where no houses are occupied by humans, " Stayed all Day " came out at about 4:30, PM. The area has been cut out at least one time and has also been sprayed since the two and a half miles below where twenty eight families live has had very little or nothing done to it. What has happened too taking care of the Elderly, Disabled and the Children.

On December the 24th.2010 during our last power outage a Contractor (Pike Electric) cut a tree off the power line behind my Son's house (5810 Coon Creek Rd. Wooton, Ky) made a mess in his yard and has not returned to clean it up. Behind his house is one of the sections of lines that hasn't been trimmed out in Fourteen-plus years and the tree that was on the line had grown back since the last time it was trimmed out. At least five individuals employed by the power company has looked at this section,(made promises) but failed to ever act in the past five years that I have been complaining about it.

PS> The last power outage, 19 thru 24 December 2009, I lost everything i had in two freezers.


James Maggard
A Very Concerned Citizen