

Jan 12, 2010

Executive Director
Public Service Commission
Frankfort, Ky

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PUBLIC SERVICE
COMMISSION

Dear Sirs;

I would like to object to the recent rate increase requested by The Ky Power Company (Case # 2009-00459). I do not believe they can justify this increase when electric bills have doubled in the last ten years with the only rate increase granted in 2006. I have included copies of previous bills to illustrate the dramatic differences in amounts when the total kWh are nearly the same.

During this same period the quality of service has declined drastically. We have experienced numerous outages in the past few years, several lasting for days. Most of us have lost hundreds of dollars in ruined food. In the 80's we experienced several large snowstorms (at least 2 in excess of 24 inches) without the loss of electric. We now face the probability of outages with any snow over 3-4 inches.

According to employees of Ky

Power, there is very little preventive maintenance performed anymore, It is my understanding that they dissolved their preventive crew. Their philosophy seems to be "wait until it breaks then fix it" - lots of times with outside help.

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