

January 3, 2010

Kentucky Public Service Commission
P.O. Box 615
Frankfort, Ky. 40602-0615

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JAN - 6 2010

PUBLIC SERVICE
COMMISSION

To Whom It May Concern:

Re: Kentucky Power (KEP) proposed rate hike

I request you deny the request for a rate hike made by the Ky Power Co. for the reasons listed below.

1. They have poor management.
2. They contract with a line crew that only works part-time, they are seen sitting by the roads killing time. They don't keep the right-of-way cleared. It is a waste of money to KEP. (New Contractors need to be hired.)
The evidence is the Winter Storm 2009.
3. The federal government did not give a cost-of-living increase to the Social Security recipients on the basis there was no cost of living (increased) 0% CPI while that is not the case, we have to manager with what we have. So should the power company.
4. They need to cut their fat.
5. Be accountable
6. This would create a high hardship for most customers, especially senior citizens like myself.

Sincerely,

Frances Bartley, 36 Brandon Hgts, Pikeville, Ky. 41501

606-437-7561