

Dec. 31, 2009

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PUBLIC SERVICE
COMMISSION

Kentucky Public Service Commission,

I am writing to you to voice my opinion on the 35 percent rate increase that Kentucky power wants passed.

I am opposed against ANY raise on the electric bill. I think it is unfair to raise the bill any because I receive such poor service. My power goes off on a regular basis. It can be a nice sunny day and my power goes off. It doesn't take a snow day to knock my power off. And you can bet that if your power goes off you will go without power for hours or days. You can call them to report your outage and all you get is a recording saying a future date to when your power may come back on. No real people to talk to.

I live up a nice hollow with about 30 households who all of us pay our electric bill. But if our power goes off along with other local areas.

You can be sure that "certain" areas are took care first to get their power back on. Because the rich and some doctors live there. I have been told on the phone by the power company, when [→] over on back

I call to report my outage, that they are restoring the larger areas first and since we are an area of 30 homes we are last in line. Thats not fair. I pay my bill every month to!

My power is off so much that I got so tired of sending my 3 small kids to bed with coats on in the winter. I try to raise my three kids and thats a hard enough job there, but then to do it without power makes it so much harder.

My name is Melissa Stacy, the bill is in Jamie Stacy, Hardy KY 41531.

My power is off so much and I have lost so much food in my frig. that I bought a generator for my house. Then a gas fireplace for my house because I got tired of my kids freezing in the house.

If there was ANY other power company out there, I would switch now!

I can afford my electric bill each month, thats not why I am opposed to the rate increase. I just hate my poor quality of service I receive.

If the electric people would

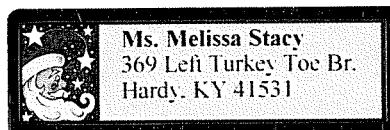
take the time to trim trees around the power lines during the spring, fall, or even summer, we wouldn't have HALF as many limbs on the power lines.

So I am writing on behalf of my family of 5 to not give them ANY rate increase at all. It is a slap in the face to go without power all the time and then them to want a 35 percent increase. Please say no to any size increase for them.

Thank you for reading my letter.

Sincerely,
Melissa Stacy

(606) 353-1199



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The first part of the document discusses the importance of maintaining accurate records of all transactions. It emphasizes that every entry should be supported by a valid receipt or invoice. This ensures transparency and allows for easy verification of the data.

In the second section, the author details the various methods used to collect and analyze the data. This includes both manual and automated processes. The goal is to ensure that the data is as accurate and reliable as possible.

The third part of the document focuses on the results of the analysis. It shows a clear upward trend in the data over the period studied. This indicates that the measures taken have had a positive impact on the overall performance.

Finally, the document concludes with a series of recommendations for future work. It suggests that further research should be conducted to explore other potential factors that could influence the results.

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The data shows a significant increase in the number of transactions over the last six months. This is a positive sign and suggests that the business is growing. However, it is important to continue to monitor the data closely to ensure that this growth is sustainable.

One of the key findings from the analysis is that the majority of transactions are now being processed online. This is a major shift from the previous period and indicates a strong preference for digital services among customers.

The author also notes that there has been a decrease in the number of complaints received. This is a direct result of the improved customer service initiatives that have been implemented.

Overall, the document provides a comprehensive overview of the current state of the business and offers valuable insights into the factors driving its success.

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