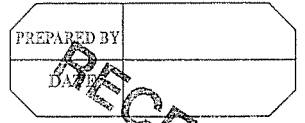


Jan 4th, 10



JAN 05 2009
PUBLIC SERVICE
COMMISSION

1
2 Kentucky Public Service Commission,

3 I am writing - in regards to the
4 proposed 35% rate ~~increase~~ - that
5 AEP Kentucky Power is trying to get.

6 I am very much "opposed" to it!
7 My reason is - that our service is
8 poor - meaning that our electric is out
9 quite a bit + what really makes it
10 bad is the fact that when it goes
11 out - it stays out - for days! I live
12 up a little hollow and we are "at
13 the back of the line" - we always
14 have been + things aren't getting any
15 bit better, I think they might be
16 getting worse. Our power goes out +
17 it doesn't have to be snowing.

18 So - with us - it's not a matter of
19 money - it's a matter of what I
20 consider to be poor service.

21 If AEP would just come + fix our
22 problems - when we are without - I sure
23 wouldn't care to pay my bill.

24 We call them + if we are lucky
25 enough to actually get to speak with
26 a person - it's the same old story each
27 and everytime.

28 I don't think this company deserves! →

29 ANY raise - until they improve our service
30 they need to clear the trees away from
31 the electric lines, maybe they could
32 take some of this money & do some
33 spring & summer maintenance of the lines, etc.

34 My electric Bill is in Brian Peake's
35 name.

36 I am Debbie Peake, his wife
37 and the one writing this complain to you.

38
39 thanks for reading it
40 Please consider NOT giving this
41 company ANY raise
42 unless they can "upgrade" our service

43
44 There are alot of people that really cant
45 afford to pay more - for the monthly bill.
46 Some of my neighbors can not.

47 I can - but do not think we should have
48 to - unless we can get the same treatment
49 as others do - it's not right to restore
50 power in one area & not another - we
51 all pay our bills - it's unfair...

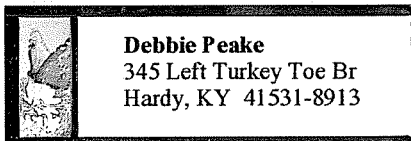
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my phone is:

(606) 353-9698