

Complainant shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which Complainant fails or refuses to furnish all or part of the requested information, it shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations.

1. State the number of accounts you have with Kentucky Utilities ("KU") and provide a short narrative description of each, as well as the need for the different accounts. *TWO ACCOUNT ONE HOUSE, ONE GARAGE*

2. You state that you paid your KU bill in full on September 4, 2009. *YES, IN LOBB.*

a. Which account did you pay in full on that date? *YES, BOTH. CHECK*

b. By what method did you pay this account on September 4, 2009

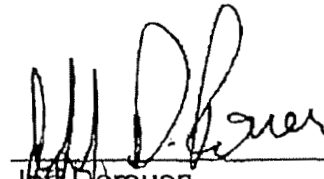
(i.e., in person, by mail, via internet, by telephone)? *CASH & CHECK*

3. Provide a copy of the notice you received on September 8, 2009 which stated that service would be disconnected on September 16, 2009. If the notice is not available, state to which account the notice applied. *KU HAS RECORD. LOST IT.*

CALL P.S.C TO FILE, & TOLD THEM KU COULDN'T FIND WHERE THE EXTRA BILL CAME FROM.

4. Confirm that power to your home was disconnected on a Friday and not on September 26, 2009, which is a Saturday. Provide the date of this disconnection of service.

5. Explain what is meant by the following statement contained in the complaint: "Then I call again and one of KU people said I didn't given a 30 day notices on budget."



Jeff Darouen
Executive Director
Public Service Commission
P. O. Box 615
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4) IT WAS FRIDAY THE PSC CALL KU TO TURN ON POWER, WHEN I CALL THEM ABOUT THIS, I CALL FROM THE LOBBY OF KU ON WATER STREET IN LEX, KY, KU HAS COPY OF THE DISCONNECT, THE DATE WAS AROUND THE 18TH OF THAT MONTH.

5) I call KU AT THE NUMBER ON BILL, ONE PERSON SAID I DIDN'T GIVE A 30 DAY NOTICE. THE PERSON SAID CAN'T FIND OUT WHY BUT I HAVE TO PAID IT.

DATED: JAN - 8 2010

cc: Parties of Record

P.S. I WOULD WANT (EB)

A HEARING DATE
please send DATE
Case No. 2009-00421

Thanks
EW.B