



an *e-on* company

Mr. Jeff DeRouen  
Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, Kentucky 40602-0615

November 3, 2009

RE: *In the Matter of Mike Williams v. Kentucky Utilities Company*  
Case No. 2009-00346

Dear Mr. DeRouen:

Enclosed please find an original and ten (10) copies of the Answer of Kentucky Utilities Company ("KU") to the Complaint of Mike Williams in the above-referenced proceeding. KU is refileing this answer with the account information redacted.

Should you have any questions concerning the enclosed, please do not hesitate to contact me.

Sincerely,

Rick E. Lovekamp

cc: Mike Williams

RECEIVED

NOV 04 2009

PUBLIC SERVICE  
COMMISSION

**Kentucky Utilities Company**  
State Regulation and Rates  
220 West Main Street  
PO Box 32010  
Louisville, Kentucky 40232  
[www.eon-us.com](http://www.eon-us.com)

Rick E. Lovekamp  
Manager - Regulatory Affairs  
T 502-627-3780  
F 502-627-3213  
[rick.lovekamp@eon-us.com](mailto:rick.lovekamp@eon-us.com)

**COMMONWEALTH OF KENTUCKY**  
**BEFORE THE PUBLIC SERVICE COMMISSION**

**In the Matter of:**

<b>MIKE WILLIAMS</b>	)	
	)	
<b>COMPLAINANT</b>	)	
	)	
<b>v.</b>	)	<b>CASE NO. 2009-00346</b>
	)	
<b>KENTUCKY UTILITIES</b>	)	
<b>COMPANY</b>	)	
	)	
<b>DEFENDANT</b>	)	

\* \* \* \* \*

**ANSWER OF**  
**KENTUCKY UTILITIES COMPANY**

In accordance with the Kentucky Public Service Commission's ("Commission") Order of October 22, 2009 in the above-captioned proceeding, Kentucky Utilities Company ("KU" or the "Company") respectfully submits this Answer to the Complaint of Mike Williams filed on August 24, 2009. In support of its Answer, and in response to the specific averments contained in said Complaint, KU states as follows:

1. KU admits the allegations contained in paragraph (a) of the Complaint, on information and belief.
2. With regard to the allegations contained in paragraph (b) of the Complaint, KU states that its primary business address is 220 West Main Street, Louisville, Kentucky 40202.

3. With regard to the allegations contained in paragraph (c) of the Complaint, KU states as follows:

a. With regard to the averments, “[i]n September 1999 I purchased the building located at 108 East Main St, Mt. Sterling, KY. This building had previously been used as a grocery store. There is a parking lot located immediately to the east of the building; I did not purchase that property. There were four street lights on poles located in or around that lot. I’m not sure what agreement the previous owners of my building had with the owner of this lot but the grocery store used that lot for parking,” KU admits that there were four private outdoor lighting fixtures located in or around the lot adjacent to the building in question, but is without knowledge or information sufficient to form a belief as to the truth of the remainder of the averments.

b. In regards to the statement, “[i]n May of this year I contacted Kentucky Utilities to inquire about adding two street lights to the parking lot directly behind my building which was included in my purchase,” KU affirmatively states that Mr. Williams initially contacted KU on April 2, 2009 about installing two private outdoor lighting fixtures.

c. As to the statement, “[d]uring the course of discussing this with them I was informed that I already had four lights on my electric bill,” KU is without knowledge or information sufficient to form a belief as to the truth of this statement, but notes that the customer’s bills until June 2009 specifically included a line item for the cost of four private outdoor lighting fixtures under the unmetered charges section of the bill.

d. KU admits the statement, “KU later determined that these lights were located in the parking lot on the east side of my building.”

e. KU admits the statement, “[t]hese had been included on my electric bill for the past 9+ years.” Further, KU affirmatively states that these charges have been specifically included on Mr. Williams’ bills as “Unmetered Charges”. When service was taken out of the prior customer’s name and was requested in the name of Mr. Williams’ company, KU did not change the kind or scope of service provided. In addition, KU was not advised that Mr. William’s building was no longer part of the same property as the parking lot in and around the four private outdoor lighting fixtures when he requested electric service at the property. Under the filed rate doctrine, KU is required to bill all of its customers for the amount of electricity that they actually consume.

f. In regards to the averment, “I informed KU that the property was not mine and the utilities should not have been billed to the Downtown Athletic Club all these years,” KU admits that Mr. Williams notified the company about the ownership of the property in April, 2009, and notes that the customer has not been charged for service associated with these lights since April 7, 2009.

g. KU admits the statement, “[a]t [this] point the lights were turned off and two new lights were installed in the area that is on my property.”

h. In regards to the statement, “[a]fter this was taken care of I approached the local KU office and asked about a refund of the money I had paid the previous nine+ years for the utilities for that area,” KU admits Mr. Williams asked for a refund at our local Mt. Sterling office. Further, KU affirmatively states that a request for

a refund was sent to our Field Business Office Manager as a result of Mr. Williams' request.

i. KU admits the averment, "[t]o date I have received no final response from KU concerning the disposition of my request," and affirmatively states that, due to an oversight, KU failed to advise the customer that no refunds prior to April, 2009 would be issued.

j. In regards to the statement, "[i]n mid-July I contacted a KU customer service representative (Paula Anderson)," KU affirmatively states that an employee of Downtown Athletics contacted Paula Anderson on June 23, 2009.

k. KU admits the statement, "[s]he sent me an email stating that the 'There has been several correction orders submitted to that department requesting a refund for the outdoor lights that were charged to you in error.'"

l. In regards to the statement, "Ms. Anderson was contacted again on July 14 asking for an update on the situation," KU affirmatively states that an employee of Downtown Athletics contacted a Business Center Representative on July 13, 2009 and was subsequently transferred to Ms. Anderson's voice mail. Further, KU affirmatively states that an employee of Downtown Athletics wrote Ms. Anderson an e-mail asking for an update on July 14, 2009.

m. KU admits the statement, "[s]he emailed back saying 'the issue has been forwarded to Danny Long for resolving.'"

n. KU admits that "KU was contacted again on July 22 to try to find out about the disposition of this."

o. KU admits the statement, “[a]s of today, we have received no reply,” and apologizes for the delay in responding.

p. KU is without knowledge or information sufficient to form a belief as to the statement that, “I feel that KU has had sufficient to time investigate this matter and resolve it. I would appreciate any assistance you might be able to provide to resolve this matter.”

q. KU admits the statement, “[o]ur KU account number is [deleted] and listed under Dyna Body Fitness Center.”

4. KU denies all allegations contained in the Complaint which are not expressly admitted in the foregoing paragraphs of this Answer, as well as the relief requested in Mr. Williams’ Complaint.

#### **FIRST AFFIRMATIVE DEFENSE**

The Complaint, or parts of it, fails to set forth any claim upon which relief can be granted by this Commission and, therefore should be dismissed.

#### **SECOND AFFIRMATIVE DEFENSE**

The Complainant has failed to set forth a *prima facie* case that KU has violated its tariff or any statute or Commission regulation, and the Complaint should be dismissed for that reason.

#### **THIRD AFFIRMATIVE DEFENSE**

When service was taken out of the prior customer’s name and was requested in the name of Mr. Williams’ company, KU did not change the kind or scope of service

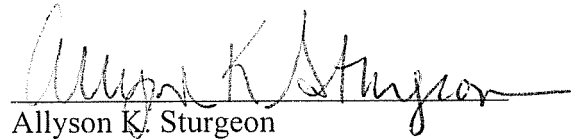
provided. In addition, KU was not advised that Mr. William's building was no longer part of the same property as the parking lot in and around the four private outdoor lighting fixtures when he requested electric service at the property. Under the filed rate doctrine, KU is required to bill all of its customers for the amount of electricity that they actually consume. Further, the customer's bills until June 2009 specifically included a line item for the cost of four private outdoor lighting fixtures under the unmetered charges section of the bill. Copies of bills for Mr. Williams' account during the period from January, 2009 through June, 2009 (when the four streetlights were removed from the account and the two new streetlights were added) are attached hereto as Exhibit A.

**WHEREFORE**, for all of the reasons set forth above, Kentucky Utilities Company respectfully requests:

- (1) that the Complaint herein be dismissed without further action taken by the Commission;
- (2) that this matter be closed on the Commission's docket; and
- (3) that KU be afforded any and all other relief to which it may be entitled.

Dated: November 3, 2009

Respectfully submitted,



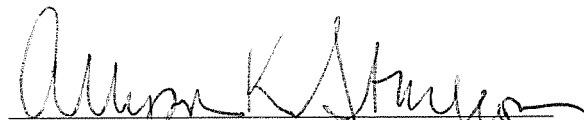
Allyson K. Sturgeon  
Senior Corporate Attorney  
E.ON U.S. LLC  
220 West Main Street  
Louisville, Kentucky 40202  
(502) 627-2088

Counsel for Kentucky Utilities Company

**CERTIFICATE OF SERVICE**

The undersigned hereby certifies that a true and correct copy of the foregoing Answer was served on the following on the 3<sup>rd</sup> day of November, 2009, U.S. mail, postage prepaid:

Mike Williams  
Downtown Athletic Club  
108 East Main Street  
Mt. Sterling, Kentucky 40353



Counsel for Kentucky Utilities Company



**EXHIBIT A**



Customer Service: 1-800-383-5582 Mon-Fri 7AM-6PM(EST)  
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)  
 Telephone Payments: (800) 807-3596  
 www.eon-us.com

DUE DATE	AMOUNT DUE
01/15/09	\$3,205.19

You can now pay your bill over the telephone with a check, debit or credit card. Call (800) 807-3596 to take advantage of this exciting and convenient new payment option. (Transaction fees apply to telephone payments.)

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	Dyna Body Fitness Ctr
Service Address:	108 E Main St Store730 Mt Sterling, Ky

Averages for Billing Period	This Year	Last Year
Average Temperature	35°	39°
Number of Days Billed	32	34
Electric/kwh per day	998.0	1101.6

BILLING SUMMARY	
Previous Balance	3,073.67
Payment as of 01/05	(3,073.67)
Balance as of 01/05	0.00
Electric Charges	2,800.02
Unmetered Charges	31.21
Taxes and Fees	344.54
Utility Charges as of 01/05	3,175.77
Other Charges	29.42
<b>Total Amount Due</b>	<b>3,205.19</b>

ELECTRIC CHARGES	
<b>Rate Type: LP-SECONDARY</b>	
Customer Charge	75.00
Energy Charge	1,023.98
Demand Charge (\$7.65 x 187.70 kw)	1,435.91
<b>Other Charges For Above Rates</b>	
Fuel Adjustment (\$.00244 x 31200 kwh)	76.13
LP DSM (\$.00056 x 31200 kwh)	17.47
Program Cost Recovery (\$.00006 x 31200 kwh)	1.87
Environmental Surcharge (7.380% x \$2,630.36)	194.12
Merger Surcredit (0.866% CR x \$2,824.48)	-24.46
<b>Total Electric Charges</b>	<b>\$2,800.02</b>
UNMETERED CHARGES	
<b>Rate Type: 20000L MV SPEC LGT</b>	
4 Lights	27.52
<b>Other Charges For Above Rates</b>	
Fuel Adjustment (\$.00244 x 737 kwh)	1.80
Environmental Surcharge (7.380% x \$29.32)	2.16
Merger Surcredit (0.866% CR x \$31.48)	-0.27
<b>Total Unmetered Electric Charges</b>	<b>31.21</b>

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service 1-800-383-5582

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Previous Balance	Payment Due Date	Total Amount Due	Winter Care Donation	Amount Enclosed
[REDACTED]	\$0.00	01/15/09	\$3,205.19		\$

Check here if plan(s) requested on back of stub

Home Phone (859) 498-2639

OFFICE USE ONLY:  
C01, R3182, G341  
P3,073.67



PO BOX 536200  
ATLANTA, GA 30353-6200

#BWNHBWG

[REDACTED]  
DYNA BODY FITNESS CTR  
DOWNTOWN ATHLETIC CLUB  
108 E MAIN ST  
MOUNT STERLING KY 40353-1416

PRINTED ON RECYCLED PAPER  
Rev. 08.10.03

Service Address: 108 E Main St Store730

02000021911504230000003205190000032051900000000000017

**METER AND USAGE INFORMATION****ELECTRIC**

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	Demand kw	kwh
<b>LP -SECONDARY</b>									
kwh	L156053-A	12/01/08	03427	01/02/09	03687	R	120		31200
demand	L156053-A	12/01/08		01/02/09	15640	R	120	187.70	
							<b>Total Usage</b>	<b>187.70</b>	<b>31200</b>

**UNMETERED**

OL Number	Service Type	Number of Lights	Number of Poles	Billing From	Period To	Total kwh
n/a	20000L MV SPEC LGT	4	n/a	12/01/08	01/02/09	737
				<b>Total Usage</b>		<b>737</b>

**OTHER CHARGES**

ODL Facility Charge	29.42
<b>Total Other Charges</b>	<b>\$29.42</b>

**TAXES AND FEES**

Rate Increase For School Tax (3.00% x \$2,831.23)	84.94
Franchise Fee-Mt Sterling (2.82% x \$2,831.23)	79.84
Sales Tax (6.00% x \$2,996.01)	179.76
<b>Total Taxes and Fees</b>	<b>\$344.54</b>

**BILLING INFORMATION**

Meter Read Codes R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

**Environmental Surcharge:** A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

**IMPORTANT INFORMATION**

To request a copy of your rate schedule, please call 1-800-383-5582.

New enrollment only - Please check box(es) below and on front of stub.

Automatic Bank Club (voided check must be provided)

**Please deduct my Automatic Bank Club Payment from my Checking Account.**

*I hereby authorize KU to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future KU accounts, and will remain in effect until revoked by me or KU.*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.*



Customer Service: 1-800-383-5582 Mon-Fri 7AM-6PM(EST)  
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)  
 Telephone Payments: (800) 807-3596  
 www.eon-us.com

DUE DATE	AMOUNT DUE
02/13/09	\$3,687.29

See the Important Information section for details about your new rates.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	Dyna Body Fitness Ctr
Service Address:	108 E Main St Store730 Mt Sterling, Ky

BILLING SUMMARY	
Previous Balance	3,205.19
Payment as of 02/03	(3,205.19)
Balance as of 02/03	0.00
Electric Charges	3,229.33
Unmetered Charges	31.70
Taxes and Fees	396.84
Utility Charges as of 02/03	3,657.87
Other Charges	29.42
<b>Total Amount Due</b>	<b>3,687.29</b>

Averages for Billing Period	This Year	Last Year
Average Temperature	29°	33°
Number of Days Billed	28	29
Electric/kwh per day	1569.3	1358.0

ELECTRIC CHARGES	
<b>Rate Type: LP-SECONDARY</b>	
Customer Charge	75.00
Energy Charge	1,421.76
Demand Charge (\$7.65 x 178.10 kw)	1,362.47
<b>Other Charges For Above Rates</b>	
Fuel Adjustment (\$.00409 x 43320 kwh)	177.18
LP DSM (\$.00056 x 43320 kwh)	24.26
Program Cost Recovery (\$.00006 x 43320 kwh)	2.60
Environmental Surcharge (6.500% x \$3,063.27)	199.11
Merger Surcredit (1.013% CR x \$3,262.38)	-33.05
<b>Total Electric Charges</b>	<b>\$3,229.33</b>

UNMETERED CHARGES	
<b>Rate Type: 20000L MV SPEC LGT</b>	
4 Lights	27.52
<b>Other Charges For Above Rates</b>	
Fuel Adjustment (\$.00409 x 623 kwh)	2.55
Environmental Surcharge (6.500% x \$30.07)	1.95
Merger Surcredit (1.013% CR x \$32.02)	-0.32
<b>Total Unmetered Electric Charges</b>	<b>31.70</b>

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service 1-800-383-5582

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Previous Balance	Payment Due Date	Total Amount Due	Winter Care Donation	Amount Enclosed
[REDACTED]	\$0.00	02/13/09	\$3,687.29		\$

Check here if plan(s) requested on back of stub

Home Phone (859) 498-2639

OFFICE USE ONLY:  
C01, R3182, G341  
P3,205 19



PO BOX 536200  
ATLANTA, GA 30353-6200

#BWNHBWG

[REDACTED]  
DYNA BODY FITNESS CTR  
DOWNTOWN ATHLETIC CLUB  
108 E MAIN ST  
MOUNT STERLING KY 40353-1416

PRINTED ON RECYCLED PAPER  
Rev. 09.01.00

Service Address: 108 E Main St Store730

02000021911504230000003687290000036872900000000000017

**METER AND USAGE INFORMATION**

**ELECTRIC**

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	Demand kw	kwh
<b>LP -SECONDARY</b>									
kwh	L156053-A	01/02/09	03687	01/30/09	04048	R	120		43320
demand	L156053-A	01/02/09		01/30/09	1.4840	R	120	178.10	
							<b>Total Usage</b>	<b>178.10</b>	<b>43320</b>

**UNMETERED**

OL Number	Service Type	Number of Lights	Number of Poles	Billing From	Period To	Total kwh
n/a	20000L MV SPEC LGT	4	n/a	01/02/09	01/30/09	623
				<b>Total Usage</b>		<b>623</b>

**OTHER CHARGES**

ODL Facility Charge	29.42
<b>Total Other Charges</b>	<b>\$29.42</b>

**TAXES AND FEES**

Rate Increase For School Tax (3.00% x \$3,261.03)	97.83
Franchise Fee-Mt Sterling (2.82% x \$3,261.03)	91.96
Sales Tax (6.00% x \$3,450.82)	207.05
<b>Total Taxes and Fees</b>	<b>\$396.84</b>

**BILLING INFORMATION**

Meter Read Codes R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

**Franchise Fee:** A pass-through of fees paid by the Company to municipalities for the right to serve customers located in those municipalities.

**IMPORTANT INFORMATION**

For information about new rates effective Feb. 6, visit our Web site at [www.eon-us.com](http://www.eon-us.com) or call us at the number on the front of your bill for a copy of your rate schedule.

New enrollment only - Please check box(es) below and on front of stub.

Automatic Bank Club (voided check must be provided)

**Please deduct my Automatic Bank Club Payment from my Checking Account.**

*I hereby authorize KU to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future KU accounts, and will remain in effect until revoked by me or KU.*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.*



Customer Service: 1-800-383-5582 Mon-Fri 7AM-6PM(EST)  
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)  
 Telephone Payments: (800) 807-3596  
 www.eon-us.com

DUE DATE	AMOUNT DUE
03/12/09	\$2,942.94

See the Important Information section for details about your new rates.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	Dyna Body Fitness Ctr
Service Address:	108 E Main St Store730 Mt Sterling, Ky

Averages for Billing Period	This Year	Last Year
Average Temperature	36°	35°
Number of Days Billed	28	31
Electric/kwh per day	1136.7	918.3

BILLING SUMMARY	
Previous Balance	3,687.29
Payment as of 03/02	(3,687.29)
Balance as of 03/02	0.00
Electric Charges	2,566.19
Unmetered Charges	31.24
Taxes and Fees	316.09
Utility Charges as of 03/02	2,913.52
Other Charges	29.42
<b>Total Amount Due</b>	<b>2,942.94</b>

ELECTRIC CHARGES	
<b>Rate Type: PS-SECONDARY</b>	
Customer Charge	75.00
Energy Charge	1,009.52
Demand Charge	1,208.70
<b>Other Charges For Above Rates</b>	
Fuel Adjustment (\$ .00317 x 31200 kwh)	98.90
DSM (\$ .00053 x 31200 kwh)	16.54
Environmental Surcharge (6.540% x \$2,408.66)	157.53
<b>Total Electric Charges</b>	<b>\$2,566.19</b>

UNMETERED CHARGES	
<b>Rate Type: 20000L MV SPEC LGT</b>	
4 Lights	27.33
<b>Other Charges For Above Rates</b>	
Fuel Adjustment (\$ .00317 x 629 kwh)	1.99
Environmental Surcharge (6.540% x \$29.32)	1.92
<b>Total Unmetered Electric Charges</b>	<b>31.24</b>

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service 1-800-383-5582

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Previous Balance	Payment Due Date	Total Amount Due	Winter Care Donation	Amount Enclosed
[REDACTED]	\$0.00	03/12/09	\$2,942.94		\$

Check here if plan(s) requested on back of stub

Home Phone (859) 498-2639

OFFICE USE ONLY:  
 C01, R3182, G341  
 P3,687 29



PO BOX 536200  
 ATLANTA, GA 30353-6200

#BWNHBWG

[REDACTED]  
 DYNA BODY FITNESS CTR  
 DOWNTOWN ATHLETIC CLUB  
 108 E MAIN ST  
 MOUNT STERLING KY 40353-1416

PRINTED ON RECYCLED PAPER  
 Rev. 08/03/02

Service Address: 108 E Main St Store730

02000021911504230000002942940000029429400000000000019

**METER AND USAGE INFORMATION**

<b>ELECTRIC</b>									
	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	Demand kw	kwh
<b>PS -SECONDARY</b>									
kwh	L156053-A	01/30/09	04048	02/27/09	04308	R	120		31200
demand	L156053-A	01/30/09		02/27/09	1 3170	R	120	158.00	
							<b>Total Usage</b>	<b>158.00</b>	<b>31200</b>
<b>UNMETERED</b>									
OL Number		Service Type		Number of Lights	Number of Poles	Billing From	Period To	Total kwh	
n/a		20000L MV SPEC LGT		4	n/a	01/30/09	02/27/09	629	
							<b>Total Usage</b>	<b>629</b>	
<b>OTHER CHARGES</b>									
ODL Facility Charge					29.42				
<b>Total Other Charges</b>					<b>\$29.42</b>				
<b>TAXES AND FEES</b>									
Rate Increase For School Tax (3.00% x \$2,597.43)					77.93				
Franchise Fee-Mt Sterling (2.82% x \$2,597.43)					73.25				
Sales Tax (6.00% x \$2,748.61)					164.91				
<b>Total Taxes and Fees</b>					<b>\$316.09</b>				
<b>BILLING INFORMATION</b>									
For Kentucky Utilities customers served under Residential Service, Volunteer Fire Department Service General Service and All Electric School Service, please note that, effective April 1, 2009, the due date for payment of your utility bill will be changed from 10 days to 12 days from the date of issue. In addition, if your bill is not paid in full by the 15th day from the date the bill is issued, you will be assessed a 5% late payment charge. For Kentucky Utilities customers served under another metered service, please note that, effective April 1, 2009, the due date for payment of your utility bill will be changed from 10 days to 12 days from the date of issue. In addition, if your bill is not paid in full by the 15th day from the date the bill is issued, you will be assessed a 1% late payment charge.									
Meter Read Codes R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read									
<b>Environmental Surcharge:</b> A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.									
<b>IMPORTANT INFORMATION</b>									
For information about new rates effective Feb. 6, visit our Web site at <a href="http://www.eon-us.com">www.eon-us.com</a> or call us at the number on the front of your bill for a copy of your rate schedule.									

New enrollment only - **Please check box(es) below and on front of stub.** Automatic Bank Club (voided check must be provided)**Please deduct my Automatic Bank Club Payment from my Checking Account.***I hereby authorize KU to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future KU accounts, and will remain in effect until revoked by me or KU.*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.*



Customer Service: 1-800-383-5582 Mon-Fri 7AM-6PM(EST)  
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)  
 Telephone Payments: (800) 807-3596  
 www.eon-us.com

DUE DATE	AMOUNT DUE
04/13/09	\$6,291.50

**Current due date applies to the current bill only. Previous amount due may be subject to disconnection.**

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	DYNA BODY FITNESS CTR
Service Address:	108 E Main St Store730
Next Read Date:	04/28/09

Averages for Billing Period	This Year	Last Year
Average Temperature	48°	44°
Number of Days Billed	33	33
Electric/kwh per day	1036.3	0.0

BILLING SUMMARY	
Previous Balance	2,942.94
Payment as of 04/01	0.00
Balance as of 04/01	2,942.94
Electric Charges	2,925.74
Unmetered Charges	33.30
Taxes and Fees	360.10
Utility Charges as of 04/01	3,319.14
Other Charges	29.42
<b>Total Amount Due</b>	<b>6,291.50</b>

ELECTRIC CHARGES	
<b>Rate Type: Power Service - Secondary</b>	
Customer Charge	75.00
Energy Charge	1,102.27
Demand Charge (\$7.65 x 177.10 kw)	1,354.82
<b>Other Charges For Above Rates</b>	
Fuel Adjustment (\$0.00584 x 34200 kwh)	199.73
Electric DSM (\$0.00030 x 34200.00 kwh)	10.26
Environmental Surcharge (6.520% x \$2742.08)	178.78
Merger Surcharge (0.167% x \$2920.86)	4.88
<b>Total Electric Charges</b>	<b>\$2,925.74</b>
UNMETERED CHARGES	
<b>Rate Type: 20,000L MV Special Lighting RC-408</b>	
Unit Charge (\$6.88 x 4 Lights)	27.52
<b>Other Charges For Above Rates</b>	
Fuel Adjustment (\$0.00584 x 631 kwh)	3.69
Environmental Surcharge (6.520% x \$31.21)	2.03
Merger Surcharge (0.167% x \$33.24)	0.06
<b>Total Unmetered Charges</b>	<b>33.30</b>

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service 1-800-383-5582

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Care Donation	Amount Enclosed
[REDACTED]	04/13/09	\$6,291.50	\$6,324.31		\$

Check here if plan(s) requested on back of stub

Home Phone (859) 498-2639

OFFICE USE ONLY:  
 C01, R0134, G000000  
 P2,942.94



PO BOX 539013  
 ATLANTA, GA 30353-9013

#BWNHBWG

[REDACTED]  
 DYNA BODY FITNESS CTR  
 DOWNTOWN ATHLETIC CLUB  
 108 E MAIN ST  
 MOUNT STERLING KY 40353-1416

PRINTED ON RECYCLED PAPER  
 Rev. 09.03.25

Service Address: 108 E Main St Store730

0203000043769960000000632431000006291500000000000019



METER AND USAGE INFORMATION										
<b>ELECTRIC</b>										
	<u>Meter Number</u>	<u>Previous Read Date</u>	<u>Previous Reading</u>	<u>Current Read Date</u>	<u>Current Reading</u>	<u>Read Code</u>	<u>Meter Multiplier</u>	<u>Demand kw</u>	<u>kwh</u>	
<b>Power Service - Secondary</b>	L156053	02/28/09	4308	04/01/09	4593	R	120		34200	
<b>kwh</b>										
<b>demand</b>	L156053	02/28/09		04/01/09	1.4760	R	120	177.10		
							<b>Total Usage</b>	<b>177.10</b>	<b>34200</b>	
METER AND USAGE INFORMATION										
<b>UNMETERED</b>										
<u>OL Number</u>		<u>Service Type</u>		<u>Number of Lights</u>	<u>Number of Poles</u>	<u>Billing From</u>	<u>Period To</u>	<u>Usage kwh</u>		
n/a		20,000L MV Special Lighting RC		4	n/a	02/28/09	03/30/09	631		
						<b>Total Usage</b>		<b>631</b>		
OTHER CHARGES										
ODL Facility Charge					29.42					
<b>Total Other Charges Due</b>					<b>\$29.42</b>					
TAXES AND FEES										
Rate Increase For School Tax (3.000% x \$2959.04)					88.77					
Franchise Fee-Mt Sterling (2.82% x \$2959.04)					83.45					
Sales Tax (6.000% x \$3131.26)					187.88					
<b>Total Taxes and Fees</b>					<b>\$360.10</b>					
BILLING INFORMATION										
Late Charge to be Assessed 3 Days After Due Date					\$32.81					
<b>CORRECTED BILL</b>										
After preparing your original bill, we discovered the billing was incorrect. We have made the necessary changes to correct the bill. We apologize for any inconvenience this incorrect billing may have caused you. Please call the phone number on your bill if you have any questions.										
Meter Read Codes                      R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read										
Service may be cut-off, if termination notice is not paid.										
IMPORTANT INFORMATION										
To request a copy of your rate schedule, please call 1-800-383-5582.										

New enrollment only - **Please check box(es) below and on front of stub.**

Automatic Bank Club (voided check must be provided)

**Please deduct my Automatic Bank Club Payment from my Checking Account.**

*I hereby authorize KU to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future KU accounts, and will remain in effect until revoked by me or KU.*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.*

**IMPORTANT INFORMATION (cont)**

Please make note of your new account number, which can be found on the front of your bill. Your old account number, [REDACTED] is no longer valid but is provided here for reference purposes only.



Customer Service: 1-800-383-5582 Mon-Fri 7AM-6PM(EST)  
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)  
 Telephone Payments: (800) 807-3596  
 www.eon-us.com

DUE DATE	AMOUNT DUE
05/18/09	\$5,806.98

**Current due date applies to the current bill only. Previous amount due may be subject to disconnection.**

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	DYNA BODY FITNESS CTR
Service Address:	108 E Main St Store730
Next Read Date:	05/28/09

Averages for Billing Period	This Year	Last Year
Average Temperature	56°	55°
Number of Days Billed	32	32
Electric/kwh per day	1066.5	0.0

BILLING SUMMARY	
Previous Balance	6,291.50
Payment as of 05/04	(2,942.94)
Balance as of 05/04	3,348.56
Electric Charges	2,103.93
Unmetered Charges	32.30
Taxes and Fees	259.96
Utility Charges as of 05/04	2,396.19
Other Charges	62.23
<b>Total Amount Due</b>	<b>5,806.98</b>

ELECTRIC CHARGES	
<b>Rate Type: Power Service - Secondary</b>	
Customer Charge	75.00
Energy Charge	1,082.93
Demand Charge (\$7.65 x 82.10 kw)	628.07
<b>Other Charges For Above Rates</b>	
Fuel Adjustment (\$0.00385 x 33600 kwh)	129.36
Electric DSM (\$0.00030 x 33600.00 kwh)	10.08
Environmental Surcharge (9.270% x \$1925.44)	178.49
<b>Total Electric Charges</b>	<b>\$2,103.93</b>
UNMETERED CHARGES	
<b>Rate Type: 20,000L MV Special Lighting RC-408</b>	
Unit Charge (\$6.88 x 4 Lights)	27.52
<b>Other Charges For Above Rates</b>	
Fuel Adjustment (\$0.00385 x 530 kwh)	2.04
Environmental Surcharge (9.270% x \$29.56)	2.74
<b>Total Unmetered Charges</b>	<b>32.30</b>

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service 1-800-383-5582

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Care Donation	Amount Enclosed
[REDACTED]	05/18/09	\$5,806.98	\$5,830.58		\$

Check here if plan(s) requested on back of stub

Home Phone (859) 498-2639

OFFICE USE ONLY:  
 C01, R0134, G000000  
 P6,291.50



PO BOX 539013  
 ATLANTA, GA 30353-9013

#BWNHBWG

[REDACTED]  
 DYNA BODY FITNESS CTR  
 DOWNTOWN ATHLETIC CLUB  
 108 E MAIN ST  
 MOUNT STERLING KY 40353-1416

PRINTED ON RECYCLED PAPER  
 Rev. 09.04.00

Service Address: 108 E Main St Store730

0203000043769960000000583058000005806980000000000013

METER AND USAGE INFORMATION										
<b>ELECTRIC</b>										
	<u>Meter Number</u>	<u>Previous Read Date</u>	<u>Previous Reading</u>	<u>Current Read Date</u>	<u>Current Reading</u>	<u>Read Code</u>	<u>Meter Multiplier</u>	<u>Demand kw</u>	<u>kwh</u>	
<b>Power Service - Secondary</b>	L156053	04/01/09	4593	05/01/09	4873	R	120		33600	
<b>kwh</b>	L156053	04/01/09		05/01/09	0 6840	R	120	82.10		
<b>demand</b>										
							<b>Total Usage</b>	<b>82.10</b>	<b>33600</b>	
METER AND USAGE INFORMATION										
<b>UNMETERED</b>										
<u>OL Number</u>	<u>Service Type</u>			<u>Number of Lights</u>	<u>Number of Poles</u>	<u>Billing From</u>	<u>Period To</u>	<u>Usage kwh</u>		
n/a	20,000L MV Special Lighting RC			4	n/a	03/31/09	04/28/09	530		
						<b>Total Usage</b>		<b>530</b>		
OTHER CHARGES										
ODL Facility Charge					29.42					
Late Payment Charge (04/13/2009)					32.81					
<b>Total Other Charges Due</b>					<b>\$62.23</b>					
TAXES AND FEES										
Rate Increase For School Tax (3.000% x \$2136.23)					64.09					
Franchise Fee-Mt Sterling (2.82% x \$2136.23)					60.24					
Sales Tax (6.000% x \$2260.56)					135.63					
<b>Total Taxes and Fees</b>					<b>\$259.96</b>					
BILLING INFORMATION										
Late Charge to be Assessed 3 Days After Due Date					\$23.60					
Meter Read Codes                      R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read										
<b>Environmental Surcharge:</b> A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.										
<b>Franchise Fee:</b> A pass-through of fees paid by the Company to municipalities for the right to serve customers located in those municipalities.										
IMPORTANT INFORMATION										
To request a copy of your rate schedule, please call 1-800-383-5582.										

New enrollment only - **Please check box(es) below and on front of stub.**

Automatic Bank Club (voided check must be provided)

**Please deduct my Automatic Bank Club Payment from my Checking Account.**

*I hereby authorize KU to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future KU accounts, and will remain in effect until revoked by me or KU.*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.*

**IMPORTANT INFORMATION (cont)**

Please make note of your new account number, which can be found on the front of your bill. Your old account number, [REDACTED] is no longer valid but is provided here for reference purposes only.



Customer Service: 1-800-383-5582 Mon-Fri 7AM-6PM(EST)  
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)  
 Telephone Payments: (800) 807-3596  
 www.eon-us.com

DUE DATE	AMOUNT DUE
05/18/09	\$2,393.69

Please see the Important Information section of this bill for details about your new account number.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	DYNA BODY FITNESS CTR
Service Address:	108 E Main St Store730
Next Read Date:	05/28/09

Averages for Billing Period	This Year	Last Year
Average Temperature	56°	55°
Number of Days Billed	32	32
Electric/kwh per day	1055.6	0.0

BILLING SUMMARY	
Previous Balance	6,291.50
Payment as of 05/06	(6,324.31)
Balance as of 05/06	(32.81)
Electric Charges	2,103.93
Unmetered Charges	28.44
Taxes and Fees	259.49
Utility Charges as of 05/06	2,391.86
Other Charges	34.64
<b>Total Amount Due</b>	<b>2,393.69</b>

ELECTRIC CHARGES	
<b>Rate Type: Power Service - Secondary</b>	
Customer Charge	75.00
Energy Charge	1,082.93
Demand Charge (\$7.65 x 82.10 kw)	628.07
<b>Other Charges For Above Rates</b>	
Fuel Adjustment (\$0.00385 x 33600 kwh)	129.36
Electric DSM (\$0.00030 x 33600.00 kwh)	10.08
Environmental Surcharge (9.270% x \$1925.44)	178.49
<b>Total Electric Charges</b>	<b>\$2,103.93</b>
UNMETERED CHARGES	
<b>Rate Type: 22,000L Cobra Head HPS Std</b>	
Unit Charge (\$10.27 x 4 Lights x 08/30 Days)	10.95
Unit Charge (\$10.27 x 2 Lights x 21/30 Days)	14.38
<b>Other Charges For Above Rates</b>	
Fuel Adjustment (\$0.00385 x 181 kwh)	0.70
Environmental Surcharge (9.270% x \$26.03)	2.41
<b>Total Unmetered Charges</b>	<b>28.44</b>

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service 1-800-383-5582

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Care Donation	Amount Enclosed
[REDACTED]	05/18/09	\$2,393.69	\$2,393.69		\$

Home Phone (859) 498-2639

OFFICE USE ONLY:  
 C01, R0134, G000000  
 P6,291.50



PO BOX 539013  
 ATLANTA, GA 30353-9013

Check here if plan(s) requested on back of stub

#BWNHBWG  
 [REDACTED]  
 DYNA BODY FITNESS CTR  
 DOWNTOWN ATHLETIC CLUB  
 108 E MAIN ST  
 MOUNT STERLING KY 40353-1416

PRINTED ON RECYCLED PAPER  
 Rev. 09.04.00

Service Address: 108 E Main St Store730

02030000437699600000002393690000023936900000000000017

## METER AND USAGE INFORMATION

## ELECTRIC

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	Demand kw	kwh
<b>Power Service - Secondary</b>									
kwh	L156053	04/01/09	4593	05/01/09	4873	R	120		33600
demand	L156053	04/01/09		05/01/09	0 6840	R	120	82.10	
							<b>Total Usage</b>	<b>82.10</b>	<b>33600</b>

## METER AND USAGE INFORMATION

## UNMETERED

OL Number	Service Type	Number of Lights	Number of Poles	Billing From	Period To	Usage kwh
n/a	22,000L Cobra Head HPS Std	6	n/a	03/31/09	04/28/09	181
				<b>Total Usage</b>		<b>181</b>

## OTHER CHARGES

ODL Facility Charge	1.83
Late Payment Charge	32.81
<b>Total Other Charges Due</b>	<b>\$34.64</b>

## TAXES AND FEES

Rate Increase For School Tax (3.000% x \$2132.37)	63.97
Franchise Fee-Mt Sterling (2.82% x \$2132.37)	60.13
Sales Tax (6.000% x \$2256.47)	135.39
<b>Total Taxes and Fees</b>	<b>\$259.49</b>

## BILLING INFORMATION

## CORRECTED BILL

After preparing your original bill, we discovered the billing was incorrect. We have made the necessary changes to correct the bill. We apologize for any inconvenience this incorrect billing may have caused you. Please call the phone number on your bill if you have any questions.

Meter Read Codes R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

**Environmental Surcharge:** A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

**Franchise Fee:** A pass-through of fees paid by the Company to municipalities for the right to serve customers located in those municipalities.

New enrollment only - Please check box(es) below and on front of stub.

Automatic Bank Club (voided check must be provided)

**Please deduct my Automatic Bank Club Payment from my Checking Account.**

*I hereby authorize KU to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future KU accounts, and will remain in effect until revoked by me or KU.*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.*

**IMPORTANT INFORMATION**

To request a copy of your rate schedule, please call 1-800-383-5582.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, [REDACTED] is no longer valid but is provided here for reference purposes only.





Customer Service: 1-800-383-5582 Mon-Fri 7AM-6PM(EST)  
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)  
 Telephone Payments: (800) 807-3596  
 www.eon-us.com

DUE DATE	AMOUNT DUE
06/15/09	\$2,347.26

Please see the Important Information section of this bill for details about your new account number.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	DYNA BODY FITNESS CTR
Service Address:	108 E Main St Store730
Next Read Date:	06/29/09

Averages for Billing Period	This Year	Last Year
Average Temperature	65°	60°
Number of Days Billed	31	31
Electric/kwh per day	1057.1	0.0

BILLING SUMMARY	
Previous Balance	2,393.69
Payment as of 06/01	(2,393.69)
Balance as of 06/01	0.00
Electric Charges	2,069.69
Unmetered Charges	22.90
Taxes and Fees	254.67
Utility Charges as of 06/01	2,347.26
<b>Total Amount Due</b>	<b>2,347.26</b>

ELECTRIC CHARGES	
<b>Rate Type: Power Service - Secondary</b>	
Customer Charge	75.00
Energy Charge	1,051.99
Demand Charge (\$7.65 x 88.00 kw)	673.20
<b>Other Charges For Above Rates</b>	
Fuel Adjustment (\$0.00225 x 32640 kwh)	73.44
Electric DSM (\$0.00030 x 32640.00 kwh)	9.79
Environmental Surcharge (9.890% x \$1883.42)	186.27
<b>Total Electric Charges</b>	<b>\$2,069.69</b>
UNMETERED CHARGES	
<b>Rate Type: 22,000L Cobra Head HPS Std</b>	
Unit Charge (\$10.27 x 2 Lights)	20.54
<b>Other Charges For Above Rates</b>	
Fuel Adjustment (\$0.00225 x 133 kwh)	0.30
Environmental Surcharge (9.890% x \$20.84)	2.06
<b>Total Unmetered Charges</b>	<b>22.90</b>

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service 1-800-383-5582

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Care Donation	Amount Enclosed
[REDACTED]	06/15/09	\$2,347.26	\$2,370.48		\$

Check here if plan(s) requested on back of stub

Home Phone (859) 498-2639

OFFICE USE ONLY:

MRU01341182, G000000

P2,393.69



PO BOX 539013  
 ATLANTA, GA 30353-9013

#BWNHBWG

[REDACTED]  
 DYNA BODY FITNESS CTR  
 DOWNTOWN ATHLETIC CLUB  
 108 E MAIN ST  
 MOUNT STERLING KY 40353-1416

PRINTED ON RECYCLED PAPER  
 Rev. 09.05.27

Service Address: 108 E Main St Store730

0203000043769960000000237048000002347260000000000016

**METER AND USAGE INFORMATION****ELECTRIC**

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	Demand kw	kwh
<b>Power Service - Secondary</b>									
kwh	L156053	05/01/09	4873	05/29/09	5145	R	120		32640
demand	L156053	05/01/09		05/29/09	0.7330	R	120	88.00	
							<b>Total Usage</b>	<b>88.00</b>	<b>32640</b>

**METER AND USAGE INFORMATION****UNMETERED**

OL Number	Service Type	Number of Lights	Number of Poles	Billing From	Period To	Usage kwh
n/a	22,000L Cobra Head HPS Std	2	n/a	04/29/09	05/28/09	133
				<b>Total Usage</b>		<b>133</b>

**TAXES AND FEES**

Rate Increase For School Tax (3.000% x \$2092.59)	62.78
Franchise Fee-Mt Sterling (2.82% x \$2092.59)	59.02
Sales Tax (6.000% x \$2214.39)	132.87
<b>Total Taxes and Fees</b>	<b>\$254.67</b>

**BILLING INFORMATION**

Late Charge to be Assessed 3 Days After Due Date	\$23.22
Meter Read Codes	R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

**IMPORTANT INFORMATION**

To request a copy of your rate schedule, please call 1-800-383-5582.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, [REDACTED] is no longer valid but is provided here for reference purposes only.

New enrollment only - **Please check box(es) below and on front of stub.**

Automatic Bank Club (voided check must be provided)

**Please deduct my Automatic Bank Club Payment from my Checking Account.**

*I hereby authorize KU to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future KU accounts, and will remain in effect until revoked by me or KU.*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.*