



Steven L. Beshear  
Governor

Leonard K. Peters  
Secretary  
Energy and Environment Cabinet

Commonwealth of Kentucky  
**Public Service Commission**

211 Sower Blvd.  
P.O. Box 615  
Frankfort, Kentucky 40602-0615  
Telephone: (502) 564-3940  
Fax: (502) 564-3460  
psc.ky.gov

David L. Armstrong  
Chairman

James Gardner  
Vice Chairman

Charles R. Borders  
Commissioner

August 26, 2009

Lonnie E. Bellar  
Kentucky Utilities Company  
220 W. Main Street  
P. O. Box 32010  
Louisville, KY 40232-2010

RE: Case No. 2009-00346  
Kentucky Utilities Company  
(Complaints - Service)

This letter is to acknowledge receipt of initial application in the above case. The application was date-stamped received August 24, 2009 and has been assigned Case No. 2009-00346. In all future correspondence or filings in connection with this case, please reference the above case number.

If you need further assistance, please contact my staff at (502) 564-3940.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Derouen".

Jeff Derouen  
Executive Director

JD/tw



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Mike Williams  
Downtown Athletic Club  
108 East Main  
Mt. Sterling, KY 40353

August 26, 2009

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(Complaints - Service)

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COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED  
AUG 24 2009  
PUBLIC SERVICE  
COMMISSION

In the matter of:

MIKE WILLIAMS

DOWNTOWN ATHLETIC CLUB

(Your Full Name)

COMPLAINANT

VS.

KENTUCKY UTILITIES

(Name of Utility)

DEFENDANT

2009-00346

COMPLAINT

The complaint of MIKE WILLIAMS DOWNTOWN ATHLETIC CLUB respectfully shows:

(Your Full Name)

(a)

MIKE WILLIAMS

DOWNTOWN ATHLETIC CLUB

(Your Full Name)

108 EAST MAIN ST. MT. STERLING, KY 40353

(Your Address)

(b)

KENTUCKY UTILITIES

(Name of Utility)

P

LOCUST STREET MT. STERLING, KY. 40353

(Address of Utility)

(c)

That: SEE ATTACHED

(Describe here, attaching additional sheets if necessary,

the specific act, fully and clearly, or facts that are the reason

and basis for the complaint.)

Formal Complaint

DOWNTOWN ATHLETIC CLUB vs. KENTUCKY UTILITIES

Page 2 of 2


\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Wherefore, complainant asks A REFUND ON THE AMOUNT  
(Specifically state the relief desired.)

PAID ON THE 4 OUTDOOR LIGHTS LOCATED ON  
THE PARKING LOT ADJACENT TO OUR PROPERTY

Dated at MT. STERLING, Kentucky, this 19 day  
(Your City)

of APRIL, 19 2009  
(Month)

  
(Your Signature)

NONE  
(Name and address of attorney, if any)

In September 1999 I purchased the building located at 108 East Main St, Mt. Sterling, KY. This building had previously been used as a grocery store. There is a parking lot located immediately to the east of the building; I did not purchase that property. There were four street lights on poles located in or around that lot. I'm not sure what agreement the previous owners of my building had with the owner of this lot but the grocery store used that lot for parking. In May of this year I contacted Kentucky Utilities to inquire about adding two street lights to the parking lot directly behind my building which was included in my purchase. During the course of discussing this with them I was informed that I already had four lights on my electric bill. KU later determined that these lights were located in the parking lot on the east side of my building. These had been included on my electric bill for the past 9+ years. I informed KU that the property was not mine and the utilities should not have been billed to the Downtown Athletic Club all these years. At the point the lights were turned off and two new lights were installed in the area that is on my property. After this was taken care of I approached the local KU office and asked about a refund of the money I had paid the previous nine+ years for the utilities for that area. To date I have received no final response from KU concerning the disposition of my request. In mid-July I contacted a KU customer service representative (Paula Anderson). She sent me an email stating that the "There has been several correction orders submitted to that department requesting a refund for the outdoor lights that were charged to you in error..". Ms. Anderson was contacted again on July 14 asking for an update on the situation. She emailed back saying "the issue has been forwarded to Danny Long for resolving". KU was contacted again on July 22 to try to find out about the disposition of this. AS of today, we have received no reply. I feel that KU has had sufficient to time investigate this matter and resolve it. I would appreciate any assistance you might be able to provide to resolve this matter. Our KU account number is 3000-0437-6996 and listed under Dyna Body Fitness Center.

Thank You

Mike Williams

Before the Public Service Commission

(Insert name of complainant) )  
Complainant )  
DOWNTOWN ATHLETIC CLUB ) No. \_\_\_\_\_  
vs. ) (To be inserted by  
 ) the secretary  
(Insert name of each defendant) )  
Defendant )  
KENTUCKY UTILITIES )  
COMPLAINT

The complaint of (here insert full name of each complainant) respectfully shows:

(a) That (here state name, occupation and post office address of each complainant).

(b) That (here insert full name, occupation and post office address of each defendant).

(c) That (here insert fully and clearly the specific act or thing complained of, such facts as are necessary to give a full understanding of the situation, and the law, order, or rule, and the section or sections thereof, of which a violation is claimed).

WHEREFORE, complainant asks (here state specifically the relief desired).

Dated at MT Sterling, Kentucky, this 20 day  
of August, ~~19~~ 2009.

Mike Williams  
(Name of each complainant)

\_\_\_\_\_  
(Name and address of attorney,  
if any)