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Mr. Jeff DeRouen  
Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, Kentucky 40602

September 29, 2009

RE: Linglee Sue v. Kentucky Utilities Company  
Case No. 2009-00271

Dear Mr. DeRouen:

Enclosed please find and accept for filing the original and ten copies of Kentucky Utilities Company's Answer and Response to the above-referenced matter. Please confirm your receipt of this filing by placing the stamp of your Office with the date received on the enclosed copy.

Should you have any questions please contact me at your convenience.

Sincerely,

Rick E. Lovekamp

**Kentucky Utilities Company**  
State Regulation and Rates  
220 West Main Street  
PO Box 32010  
Louisville, Kentucky 40232  
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**RECEIVED**

**SEP 29 2009**

**PUBLIC SERVICE  
COMMISSION**

**COMMONWEALTH OF KENTUCKY**  
**BEFORE THE PUBLIC SERVICE COMMISSION**

**In the Matter of:**

LINGLEE SUE	)	
	)	
COMPLAINANT	)	
	)	
v.	)	CASE NO. 2009-00271
	)	
KENTUCKY UTILITIES COMPANY	)	
	)	
DEFENDANT	)	

\* \* \* \* \*

**ANSWER AND RESPONSE OF**  
**KENTUCKY UTILITIES COMPANY**  
**TO SATISFY COMPLAINT**

In accordance with the Kentucky Public Service Commission’s (“Commission”) Order of September 21, 2009 in the above-captioned proceeding, Kentucky Utilities Company (“KU” or the “Company”) respectfully agrees to satisfy the Complaint of Ms. Linglee Su (“Ms. Su”) and responds as follows:

1. KU acknowledges that a former tenant of Ms. Su’s was the customer of record at 272 Kimberly Heights Drive, Nicholasville, Kentucky 40356 until April 6, 2009, and electric service was transferred into Ms. Su’s name around that time.
2. Prior to service moving to Ms. Su’s name, there was evidence of meter tampering at that address.

3. On April 6, 2009, KU planned to change the meter at 272 Kimberly Heights Drive, but was unable to access the meter due to a locked gate. KU was also unable to physically read the meter on that date, but received a reading through AMR technology. Due to a system error, however, an estimated read of 15303 was generated at that time.

4. On April 6, 2009, Ms. Su photographed electric meter no. L315579 at 272 Kimberly Heights Drive which showed a read at that time of 15471.

5. On September 25, 2009, KU installed a new electric meter at 272 Kimberly Heights Drive and tested the old meter (L315579), which was found to be operating within limits.

6. KU believes that the read of 15471 on April 6, 2007 is accurate, and that it has satisfied the complaint of Ms. Su by crediting her account on September 28, 2009, the difference between the estimated read of 15303 and the photographed read of 15471, in the amount of \$12.11.

**WHEREFORE**, for all of the reasons set forth above, Kentucky Utilities Company respectfully requests:

- (1) that the Complaint herein be dismissed as satisfied; and
- (2) that this matter be closed on the Commission's docket.

Dated: September 29, 2009

Respectfully submitted,




Allyson K. Sturgeon  
Senior Corporate Attorney  
E.ON U.S., LLC  
220 West Main Street  
Louisville, Kentucky 40202  
(502) 627-2088

Counsel for Kentucky Utilities Company

**CERTIFICATE OF SERVICE**

The undersigned hereby certifies that a true and correct copy of the foregoing Answer and Response was served on the following on the 29th day of September, 2009, U.S. mail, postage prepaid:

Linglee Su  
272 Kimberly Heights Drive  
Nicholasville, Kentucky 40356



Counsel for Kentucky Utilities Company