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APPENDIX C

AUG 10 2009

PUBLIC SERVICE
COMMISSION

2009-00219

1. Identify the total monetary refund Elkhorn received from the Frankfort Plant Board. **\$2,586.91**

2. State how often Elkhorn bills its customers (e.g., monthly or quarterly). **Monthly**

3. Identify the approximate date on which Elkhorn reads its customers' meters. **18th of each month**

4. Identify the approximate date on which Elkhorn sends bills to its customers. **Last day of each month**

5. Identify the approximate date on which Elkhorn's customers' bills are due to Elkhorn. **10th of each**

6. State whether Elkhorn prefers to provide refunds over a one- or two-month period. **One month period**

7. State the month or months in which Elkhorn prefers to send out bills to its customers with the refund. **August 31, 2009**

8. Estimate the number of gallons of water Elkhorn will sell to its customers during July and August 2009. (If Elkhorn intends on providing refunds in a one-month period, provide the number of gallons estimated to be sold in July 2009 only.) **6,000,000 gallons for July and August**

9. Describe how Elkhorn determined its estimate in item 8 above.
This estimate is based on gallons sold in July 2008 and also due to the weather conditions.

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