

KY Public Service Commission
P.O. Box 615
211 Sower Boulevard
Frankfort, KY 40602-0615

RECEIVED
MAY 18 2009
PUBLIC SERVICE
COMMISSION

RE: PSC Case#2009-00171 (Big Bear Wastewater, Inc.)

Greetings,

We own one the of the twenty four condominium units that make up the Treetops Condominium Association. This association is controlled by the developer, Bear Development, Inc. through Big Bear Resort, Inc. , with no end to their control in sight. They also own Big Bear Wastewater, Inc. Only six of the units are occupied full time, by retired couples. Two of the units are seasonal, short term, rentals. The other sixteen units are vacation homes, used by the owners only on occasion. Each of the units are metered and billed by North Marshall Water District for incoming water. Each unit is presently paying \$30.37 per month to Big Bear through our amenity fees for sewer service.

Last May, at a gathering called by Big Bear, we were asked to unanimously sign off on a 50%+ sewer rate increase to \$46.00. We were told this would save them the hassle of dealing with the Public Service Commission process. We have also, along with the Dens Condominium Association, been approached on the possibility of purchasing Big Bear Wastewater. We declined both offers. While doing some internet research on Big Bear Wastewater we came across PSC case# 99-114. We now realize why they would have liked to bypass the PSC process. Thank God that your agency exists and is in place to protect the consumer.

We understand that costs increase and that those costs must be passed along to the consumer. The proposed increase by Big Bear Wastewater seems excessive and unfair. We believe Big Bear Resort generates considerably more waste than does the Treetops Condominium Association and should pay their fair share. All of the businesses that Big Bear are in control of are less than arms length, including our association. We are depending on you to make sure any rate increase they are granted is justified.

Thank You,

Glenn & Mary Coulter
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