

Cow Creek Gas, Inc
Dema Gas, Inc
134 Mims Branch
Pikeville, KY 41501
606-432-0526

RECEIVED

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PUBLIC SERVICE
COMMISSION

January 27, 2009

Jeff Derouen, Executive Director
211 Sower Blvd.
P.O. Box 615
Frankfort, KY 40602

2009-00031

Dear Mr. Derouen,

I recently spoke with Melissa Holbrook and she suggested I speak to you. I am inquiring about a deviation for the odorant testing for Cow Creek Gas, Inc and Dema Gas, Inc. We have recently lost a lot of employees due to the economy and low gas prices. I am down to only 2 men in the entire residential division. I have a total of 957 customers including all different companies with distribution and farm taps. These companies are spread out and are in several different directions. It is making it very hard on us to do odorant testing every week which requires at least one full day to do all places. By doing this, I am having to neglect customers with service calls and customers with freeze offs. We stay behind with daily work and from my perspective it is stuff that can have a major impact on production, more than the odorant test. Here in Eastern Ky we have a very detectable odor in the gas in most areas anyway. I would like to see if we can do this every month instead of weekly so that we can catch up on other important areas with the residential services. Thank you for your consideration.

Production Supervisor,



Kevin Garrett