



139 East Fourth Street, R. 25 At II  
P.O. Box 960  
Cincinnati, Ohio 45201-0960  
Tel: 513-419-1837  
Fax: 513-419-1846  
[dianne.kuhnell@duke-energy.com](mailto:dianne.kuhnell@duke-energy.com)

Dianne B. Kuhnell  
Senior Paralegal

**VIA OVERNIGHT DELIVERY**

March 6, 2009

Mr. Jeff Derouen  
Executive Director  
Kentucky Public Service Commission  
211 Sower Blvd  
Frankfort, KY 40601

**RECEIVED**

**MAR 09 2009**

**PUBLIC SERVICE  
COMMISSION**

Re: Case No. 2008-00408

Dear Mr. Derouen:

Enclosed please find for filing an original and twelve copies of the Motion to Amend Testimony of Todd W. Arnold in the above captioned case.

Please date-stamp the extra two copies of the filing and return to me in the enclosed envelope.

Sincerely,

Dianne B. Kuhnell  
Senior Paralegal

cc: Parties of Record

**COMMONWEALTH OF KENTUCKY**  
**BEFORE THE PUBLIC SERVICE COMMISSION**

In the Matter of Consideration of the New )  
Federal Standards of the Energy Independence ) Case No. 2008-408  
and Security Act of 2007 )  
)

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COMMISSION

MOTION TO AMEND TESTIMONY  
OF TODD W. ARNOLD

Duke Energy Kentucky (DE-Kentucky or Company) moves the Commission for leave to amend the testimony of Todd A. Arnold filed with the Commission on January 12, 2009. DE-Kentucky further seeks leave to substitute all pages of the previously filed pages of Mr. Arnold's testimony for all the pages of Mr. Arnold's testimony's attached hereto as Attachment A.

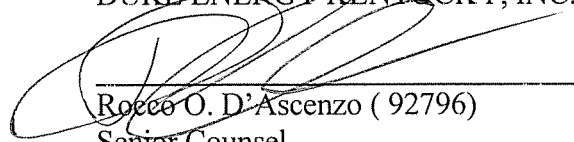
Mr. Arnold's testimony submitted on January 12, 2009 was inadvertently filed in draft form and contains testimony pertaining to Ohio SmartGrid issues not pertinent to his testimony to be filed in Kentucky.

Mr. Arnold's testimony as tendered herewith as Attachment A contains the corrected testimony.

Wherefore, DE-Kentucky respectfully requests that it be granted leave to amend the January 12, 2009 testimony of Todd A. Arnold, and that the amended pages tendered herewith be substituted for the pages of the previously filed testimony. The correct version of Mr. Arnold's testimony is being served upon all parties of record to the proceeding.

Respectfully submitted,

DUKE ENERGY KENTUCKY, INC.



Rocco O. D'Ascenzo ( 92796)

Senior Counsel

Amy B. Spiller (85309)

Associate General Counsel

139 East Fourth Street, Room 25 ATII

P.O. Box 960

Cincinnati, OH 45201-0960

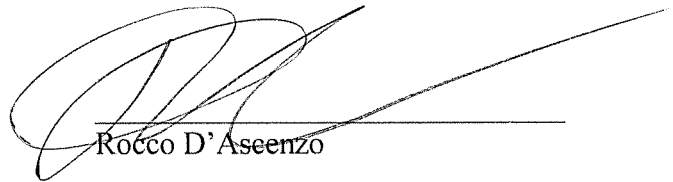
Telephone: (513) 419-1852

Facsimile: (513) 419-1846

E-mail: rocco.d'ascenzo@duke-energy.com

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a copy of Duke Energy Kentucky, Inc.'s Motion to Amend Testimony of Todd W. Arnold was served on the following by overnight mail, this 6th day of March 2009.



Rocco D'Ascenzo

**CERTIFICATE OF SERVICE**

Allen Anderson  
South Kentucky RECC  
925-929 North Main Street  
P.O. Box 910  
Somerset, KY 42502-0910

David F. Boehm  
Michael L. Kurtz  
Boehm, Krutz & Lowry  
Suite 1510  
36 East Seventh Street  
Cincinnati, OH 45202

Judy Cooper  
Columbia Gas of Kentucky Inc  
2001 Mercer Road  
P.O. Box 14241  
Lexington, KY 40512-4241

David A. Spainhoward  
Big Rivers Electric Corporation  
201 Third Street  
P.O. Box 24  
Henderson, KY 42420

Scott H. DeBroff  
Smigel, Anderson & Sacks  
River Chase Office Center  
4431 North Front Street  
Harrisburg, PA 17110

Lonnie E. Bellar  
Kentucky Utilities Company  
Louisville Gas & Electric Company  
220 West Main Street  
P.O. Box 32010  
Louisville, KY 40202

Paul G. Embs  
Clark Energy Cooperative, Inc.  
2640 Ironworks Road  
P.O. Box 748  
Winchester, KY 40392-0748

Daniel W. Brewer  
Blue Grass Energy Cooperative Corporation  
1201 Lexington Road  
P.O. Box 990  
Nicholasville, KY 40340-0990

Carol H. Fraley  
Grayson RECC  
109 Bagby Park  
Grayson, KY 41143

John B. Brown  
Delta Natural Gas Company Inc.  
3617 Lexington Road  
Winchester, KY 40391

Ted Hampton  
Cumberland Valley Electric, Inc.  
Highway 25E  
P.O. Box 440  
Gray, KY 40734

Sharon K. Carson  
Jackson Energy Cooperative  
115 Jackson Energy Lane  
McKee, KY 40447

Larry Hicks  
Salt River Electric Cooperative Corporation  
111 West Brashear Avenue  
P.O. Box 609  
Bardstown, KY 40004

Mark Martin  
Atmos Energy Corporation  
2401 New Hartford Road  
Owensboro, KY 42303-1312

Robert Hood  
Owen Electric Cooperative, Inc.  
8205 Highway 127 North  
P.O. Box 400  
Owenton, KY 40359

Kerry K. Howard  
Licking Valley RECC  
271 Main Street  
P.O. Box 605  
West Liberty, KY 41472

Michael L. Miller  
Nolin RECC  
411 Ring Road  
Elizabethtown, KY 42701-8701

Barry L. Myers  
Taylor County RECC  
100 West Main Street  
P.O. Box 100  
Campbellsville, KY 42719

Sanford Novick  
Kenergy Corp.  
3111 Fairview Drive  
P.O. Box 1389  
Owensboro, KY 42302

G. Kelly Nuckols  
Jackson Purchase Energy Corporation  
2900 Irvin Cobb Drive  
P.O. Box 4030  
Paducah, KY 42002-4030

Debbie Martin  
Shelby Energy Cooperative, Inc.  
620 Old Finchville Road  
Shelbyville, KY 40065

Burns E. Mercer  
Meade County RECC  
P.O. Box 489  
Brandenburg, KY 40108-0489

Dennis G. Howard II  
Office of the Attorney General  
Utility & Rate Intervention Division  
Suite 200  
1024 Capital Center Drive  
Frankfort, KY 40601

James L. Jacobus  
Inter-County Energy Cooperative Corporation  
1009 Hustonville Road  
P.O. Box 87  
Danville, KY 40423-0087

Tyson A. Kamuf  
Sullivan, Mountjoy, Stainback & Miller, PSC  
100 St. Ann Street  
P.O. Box 727  
Owensboro, KY 42302-0727

Robert Marshall  
East Kentucky Power Cooperative, Inc.  
4775 Lexington Road  
P.O. Box 707  
Winchester, KY 40392-0707

Christopher S. Perry  
Fleming-Mason Energy Cooperative  
P.O. Box 328  
Flemingsburg, KY 41041

Bobby D. Sexton  
Big Sandy RECC  
504 11<sup>th</sup> Street  
Paintsville, KY 41240-1422

Bill Prather  
Farmers RECC  
504 South Broadway  
P.O. Box 1298  
Glasgow, KY 42141-1298

COMMONWEALTH OF KENTUCKY  
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In the Matter of Consideration of the New )  
Federal Standards of the Energy Independence )  
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Case No. 2008-408

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DIRECT TESTIMONY OF

TODD W. ARNOLD

ON BEHALF OF

DUKE ENERGY KENTUCKY, INC.

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January 12, 2009

**TABLE OF CONTENTS**

<b><u>DESCRIPTION OF TESTIMONY</u></b>	<b><u>TESTIMONY PAGES</u></b>
<b>I. INTRODUCTION AND PURPOSE.....</b>	<b>1</b>
<b>II. ENERGY INDEPENDENCE AND SECURITIES ACT OF 2007 .....</b>	<b>2</b>
<b>III. CONCLUSION .....</b>	<b>19</b>



**I. INTRODUCTION AND PURPOSE**

1 **Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.**

2 A. My name is Todd W. Arnold. My business address is 139 East Fourth Street,  
3 Cincinnati, Ohio 45202.

4 **Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?**

5 A. I am employed by the Duke Energy Corporation (“Duke Energy”) affiliated  
6 companies as Senior Vice President, SmartGrid and Customer Systems.

7 **Q. PLEASE BRIEFLY DESCRIBE YOUR JOB DUTIES AS SENIOR VICE  
8 PRESIDENT, SMARTGRID AND CUSTOMER SYSTEMS.**

9 A. As Vice President, SmartGrid and Customer Systems, I am responsible for the  
10 SmartGrid strategy, deployment planning and implementation, as well as the  
11 customer and meter data management systems for all of Duke Energy’s utility  
12 operating companies including Duke Energy Kentucky, Inc. (“Duke Energy  
13 Kentucky” or the “Company”).

14 **Q. PLEASE BRIEFLY DESCRIBE YOUR PROFESSIONAL AND  
15 EDUCATIONAL BACKGROUND.**

16 A. I received a Bachelor’s Degree in Marketing from Indiana State University in  
17 1977 and a Master’s Degree in Business Administration from the University of  
18 Indianapolis in 1986. I began my career with Public Service Indiana (“PSI”) in  
19 1977 in field sales and marketing. I have served in many customer operations,  
20 distribution operations and corporate office capacities. I have my “Strategic  
21 Leader” professional certification from the Call Center Industry Advisory Council

**TODD W. ARNOLD DIRECT**

1 (“CIAC”). CIAC is a non-profit corporation established by the call center  
2 industry to provide standardized competency-based professional certification for  
3 call center leaders. I am a member of the Board of Directors of People Working  
4 Cooperatively.

5 **Q. PLEASE SUMMARIZE YOUR WORK EXPERIENCE.**

6 A. I have over 32 years of utility experience, including field operations, customer  
7 service, strategic planning, system implementation, process reengineering and  
8 merger integration. Prior to my current position, I was Senior Vice President,  
9 Customer Service for Duke Energy, responsible for call center operations, billing,  
10 credit and collections and meter data management for Duke Energy’s affiliated  
11 operating companies.

12 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS**  
13 **PROCEEDING?**

14 A. The purpose of my testimony is to discuss the standards for electric utilities  
15 relating to SmartGrid as set forth in the Energy Independence and Security Act of  
16 2007 (“EISA 2007”), which amends the Public Utilities Regulatory Act of 1978  
17 (“PURPA”). In particular, I will discuss Duke Energy Kentucky’s  
18 recommendations in consideration of the factors required by EISA 2007 related to  
19 SmartGrid and the status of Duke Energy Kentucky’s advanced metering project.

20 **II. ENERGY INDEPENDENCE AND SECURITY ACT OF 2007**

21 **Q. ARE YOU FAMILIAR WITH THE EISA 2007 STANDARDS THAT ARE**  
22 **APPLICABLE TO THE COMMISSION’S CONSIDERATION OF**  
23 **SMARTGRID INVESTMENT?**

1 A. Yes. The EISA 2007 standards contained in Section 1307(a)(16) and (17) for  
2 SmartGrid require that each state, prior to undertaking investment in non-  
3 advanced grid technologies, require the electric utility to demonstrate that it has  
4 considered its investment in grid technologies as they relate to six factors: total  
5 cost, cost effectiveness, improved reliability, security, system performance, and  
6 societal benefits.

7 **Q. WHAT IS DUKE ENERGY'S DEFINITION OF SMARTGRID?**

8 A. SmartGrid is the industry term for new technology, systems and processes that  
9 transform gas and electric distribution systems into an integrated, digital network  
10 – much like a computer network – to produce operating efficiencies, enhanced  
11 customer and utility information and communications, innovative services, and  
12 improved reliability among other benefits. One fundamental component of the  
13 SmartGrid project is Advanced Metering Infrastructure (“AMI”). AMI is a  
14 metering and communication system that records customer usage data over  
15 frequent intervals, and transmits the data over an advanced communication  
16 network to a centralized data management system. The usage data is made  
17 available to the utility and customers on a frequent and timely basis. SmartGrid  
18 projects use the communication network to carry data from AMI and other  
19 intelligent devices on the distribution grid, creating a networked system and  
20 utilizing the AMI to its greatest extent.

21 SmartGrid, however, is not limited to AMI metering. The possibilities  
22 with SmartGrid technologies are infinite as it is continuously evolving much like  
23 the internet has evolved over time. SmartGrid is much more than simply the sum

1 of the functions it is capable of performing. It is an integration of many points on  
2 the electric distribution system which will provide capabilities and/or a platform  
3 for emerging technologies, many of which will be beyond the meter.

4 **Q. DOES DUKE ENERGY KENTUCKY AGREE WITH THE EISA 2007**  
5 **FACTORS FOR CONSIDERATION RELATED TO SMARTGRID**  
6 **IMPLEMENTATION?**

7 A. The Company supports the EISA 2007 standards related to SmartGrid, but does  
8 not believe the standards need to be formally adopted by the Commission. All of  
9 the six factors set forth in EISA 2007 are appropriate elements to consider in  
10 implementation of SmartGrid and in fact, Duke Energy Kentucky has considered  
11 each of them in evaluating SmartGrid notwithstanding the requirements of EISA  
12 2007.

13 **Q. ARE THERE POLICY CONSIDERATIONS DUKE ENERGY**  
14 **KENTUCKY DOES NOT SUPPORT UNDER THE EISA 2007 ENERGY**  
15 **EFFICIENCY ELECTRIC RATE DESIGN STANDARD.**

16 A. No. Duke Energy Kentucky has, in fact, analyzed and considered these same  
17 factors as it has studied and moved forward with its SmartGrid initiatives in the  
18 five states in which it operates, including Kentucky. Since Duke Energy  
19 Kentucky provides both natural gas and electric utility service to its Northern  
20 Kentucky customers, Duke Energy has and is analyzing SmartGrid technologies  
21 for both electric and natural gas investment.

22 **Q. PLEASE DESCRIBE DUKE ENERGY'S EFFORTS IN INVESTIGATING**  
23 **INVESTMENT IN SMARTGRID TECHNOLOGY.**

1 A. Duke Energy began investigating the development of a data management system  
2 in 2004. Initially, the purpose was to gather and correlate data on generation  
3 characteristics, outages, transmission loading, distribution system constraints and  
4 meters, and then use that data to better optimize Duke Energy's system and  
5 employee work loads. The investigation led to the determination that  
6 opportunities existed to further enhance system performance and operations.  
7 Near that same time, Duke Energy Kentucky was also considering the possibility  
8 of an automated meter reading (AMR) project using a power line system in its  
9 Midwest region.

10 In 2006, Duke Energy initiated an internal working group consisting of  
11 every operational area (except for generation) tasked with putting together "use  
12 cases" designed to describe what technology Duke Energy needed to accomplish  
13 this initiative and how it wanted to provide service and use products in the future.  
14 Approximately 18-20 "use cases" were developed in conjunction with a  
15 consultant, KEMA, Inc., hired to assist Duke Energy with this endeavor.  
16 KEMA's staff analyzed and shaped the "use cases" using information from peer  
17 companies, and helped to determine what technology would be needed in order to  
18 accomplish the goals of each use case.

19 Once Duke Energy determined the actual technologies needed to bring its  
20 vision for the future (as set forth in its "use cases"), vendors of metering, behind-  
21 the-meter and communication products were surveyed to assess their product  
22 offerings and to compare to Duke Energy's functional requirements. Duke  
23 Energy's vision was to have interoperable metering endpoints which would work

1 with any communication system, and what was offered were metering endpoints  
2 that only connected to proprietary communication systems. We have selected a  
3 few firms that were closest to meeting our needs and have been working with  
4 them to move toward full compliance with our requirements and vision. Duke  
5 Energy is continuing to work with several vendors to best implement its vision of  
6 Duke Energy's future in this area. At this point, we have developed an  
7 architecture that allows us to minimize the proprietary communications networks  
8 and increase the long-term flexibility of the "smart grid." The process of  
9 developing technology and vendors will be an ongoing process.

10 Duke Energy has developed a prototype of its SmartGrid vision, which it  
11 calls the EnVision Center. Located in Erlanger Kentucky, the EnVision Center  
12 represents what Duke Energy foresees as the culmination of SmartGrid  
13 technology design and implementation for the future of energy delivery. The  
14 EnVision Center provides visitors an interactive and special effects experience  
15 that demonstrates the possibilities of modernizing to "smart grid" and energy  
16 efficiency technology. The center features a movie-style studio with sets  
17 consisting of a substation with two-way digital technology, a "smart" home –  
18 complete with solar panels and a plug-in hybrid vehicle, an apartment complex  
19 with "smart meters" and a power delivery work center – monitoring conditions  
20 with real-time data. Electric poles equipped with "intelligent" power equipment  
21 are also staged throughout.

22 **Q. HAS DUKE ENERGY CONSULTED WITH INDUSTRY GROUPS ON ITS**  
23 **SMARTGRID VISION?**

**TODD W. ARNOLD DIRECT**

1 A. Yes. Duke Energy has consulted and collaborated on its SmartGrid initiative with  
2 the Electric Power Research Institute (“EPRI”), the research and development  
3 arm of the electric utility industry. Duke Energy is working on approximately  
4 twelve projects under EPRI’s “Intelligrid” umbrella.

5 Duke Energy has also been working with the Gridwise Architectural  
6 Council and Gridwise Alliance, which were formed by the Pacific Northwest  
7 National Lab and the U.S. Department of Energy to focus on researching the  
8 future of the smart grid. The focus of the Gridwise Architectural Council is on  
9 standards, *i.e.*, how communication systems work together and the benefits of  
10 meters using the same “language.” The Gridwise Alliance is involved in  
11 developing policies and standards at the state and federal levels. Duke Energy  
12 personnel are also involved in many other organizations that may have “smart  
13 grids” as a subset of their main focus, and participate in the internal development  
14 of Duke Energy’s SmartGrid.

15 Representatives from Duke Energy have been involved with several  
16 conferences and seminars relating to smart grid investments. Utilimetrics  
17 (formerly AMR Associates) and Distributech hold annual conferences and trade  
18 shows in which Duke Energy participates in order to keep up-to-date on new  
19 developments in technology.

20 **Q. HAS DUKE ENERGY KENTUCKY OR ANY OF ITS SISTER UTILITIES**  
21 **DEPLOYED SMARTGRID COMPONENTS WITHIN THEIR**  
22 **RESPECTIVE SERVICE TERRITORIES?**

1 A. Yes. Duke Energy has introduced various components of SmartGrid technologies  
2 in four of its service territories that include installation of electric and gas smart  
3 meters and the associated AMI infrastructure, distribution communications  
4 equipment and software, substation automation and line sensor equipment. Duke  
5 Energy Ohio will install approximately 50,000 electric smart meters and 40,000  
6 gas modules in Ohio, and approximately 20,000 in both North Carolina and South  
7 Carolina in early 2009. In 2008, we completed the majority of an initial  
8 deployment of AMI in Kentucky. In December 2008, Duke Energy – Ohio  
9 received approval to install, over a five year period, over 700,000 electric smart  
10 meters, over 450,000 gas modules, significant distribution automation,  
11 communication backbone and information technology systems to enable the  
12 Smart Grid.

13 **Q. WHAT IS THE STATUS OF DUKE ENERGY KENTUCKY'S**  
14 **SMARTGRID DEPLOYMENT?**

15 A. Pursuant to the Commission's order in Duke Energy Kentucky's last electric rate  
16 case, Duke Energy Kentucky started deploying an AMI solution based on Power  
17 Line Communications ("PLC") technology. PLC technology uses the electrical  
18 distribution system as the communication medium between the meter and the  
19 controlling software.

20 Duke Energy has deployed approximately 25,800 gas AMI modules and  
21 approximately 37,300 electric AMI meters in Northern Kentucky since 2007. In  
22 addition, approximately 1,200 single phase commercial electric meters, 300  
23 extended range (320 amp) residential electric meters and 50 Transformer Type



1 commercial electric meters have not been deployed. As of December 1, 2008,  
2 Duke Energy Kentucky obtained 98.5% of the AMI Electric readings on the first  
3 reading attempt and 95.6% of the Gas readings on the first reading attempt.  
4 Automatic reread attempts raise the billing % (November cycle) to 99.5% electric  
5 and 97.7% gas. Duke Energy Kentucky is currently testing 15 minute interval  
6 readings on a small subset of commercial electric meters and 60 minute interval  
7 readings on a small group of residential electric meters. We expect to collect  
8 interval data from all AMI electric meters by 2<sup>nd</sup> quarter 2009.

9 Duke Energy Kentucky continues to proactively tune the system and  
10 investigate error codes to improve the reading percentage. To date, the system is  
11 working successfully and we continue to evaluate improvements as we gain  
12 experience and knowledge for integrating AMI capabilities into our operations  
13 and customer service processes.

14 **Q. HAS DUKE ENERGY KENTUCKY CONSIDERED THESE SIX POLICY**  
15 **FACTORS SET FORTH IN EISA 2007, IN CONNECTION WITH ITS**  
16 **INVESTMENT IN SMARTGRID?**

17 **A.** Yes. Duke Energy Kentucky has considered all of these factors and is continuing  
18 to monitor them as they related to its AMI initiative in Kentucky.

19 **Q. PLEASE EXPLAIN IN GREATER DETAIL THE CONSIDERATION OF**  
20 **EACH OF THESE EISA 2007 FACTORS IN CONNECTION WITH**  
21 **SMARTGRID IMPLEMENTATION?**

22 **A.** The first factor which we are required to consider is total cost. Duke Energy has  
23 retained an expert to monitor and track costs and benefits of SmartGrid

TODD W. ARNOLD DIRECT

1 implementation. The expert is an Executive Consultant with KEMA, Inc.,  
2 (KEMA). Established in 1927, KEMA is an international energy solutions firm  
3 providing technical and management consulting, systems integration and training  
4 services to more than 500 electric industry clients in 70 countries. As we move  
5 forward with implementation of our SmartGrid initiative in each of the states in  
6 which Duke Energy operates, we are evolving our understanding of costs and  
7 benefits as they develop. We already know that implementing SmartGrid will  
8 provide many benefits to the Company, to customers and to society. At present,  
9 many of these benefits are not capable of measurement. For example, if an outage  
10 occurs on a residential circuit, we may know of it even before the customer is  
11 aware of the outage. It may be repaired even while a customer is away from the  
12 home. Thus there is no inconvenience or unnecessary time loss for the customer.  
13 On the business side, such efficiency can be measured in man hours saved, but the  
14 convenience to the customer is difficult to measure. As a result, although we can  
15 measure some benefits, others should be considered as well even though it is  
16 difficult to assign dollar values.

17 **Q. HAS DUKE ENERGY ALSO CONSIDERED COST EFFECTIVENESS AS**  
18 **IT RELATED SO SMARTGRID IMPLEMENTATION?**

19 A. Benefits, or cost savings, that offset the costs of deploying the SmartGrid, can be  
20 grouped into three major categories: operational benefits, quantifiable customer /  
21 societal benefits, and qualitative customer / societal benefits.

22 Operational benefits directly impact Duke Energy's costs of providing  
23 electric and gas service to its customers. These operational benefits can be

1 grouped into four primary categories:

2 • Metering Benefits including:

- 3 1. Elimination of regular meter reads (up to 90% of manual meter  
4 reading costs eliminated)
- 5 2. Reduction in off-cycle / off-season meter reads, including the  
6 ability to remote connect/disconnect (up to 90% of off-cycle  
7 meter reading costs and 80% of electric connect/disconnect  
8 costs)
- 9 3. Reduction in power theft resulting in increased revenues – this  
10 benefit is attributable to analysis of the continuous data flowing  
11 from the meters to back-office systems

12 • Outage Benefits including:

- 13 1. Reduction in time spent by assessors determining which  
14 customers have been restored and which customers still have  
15 outages
- 16 2. Reduction in time spent by outage crews in determining the  
17 location of the next work to be performed as part of outage  
18 restoration

19 • Distribution Benefits including:

- 20 1. Reduction in demand through System Voltage Control – with  
21 the data provided by distribution automation components  
22 (substation, circuit breakers, capacitor bank, regulators), the  
23 Company is able to operate the entire system at a lower voltage

1 level in the range of acceptable voltage levels. The lower  
2 voltage level translates into reduced demand that translates into  
3 an avoided cost benefit in terms of avoided capital investment  
4 or avoided power purchases

5 2. Reduction in the costs of continuous voltage monitoring as this  
6 will now be an automated process

7 3. Reduction in capital expenditures from more accurate and  
8 automated asset management techniques

9 4. Reduction in maintenance costs associated with capacitor and  
10 circuit breaker inspections

11 • Other Operational Benefits including:

12 1. Decreased in call volumes and call lengths improve the call  
13 center efficiency

14 2. Decrease in workers compensation associated with meter  
15 reading employees

16 3. Reduction in billing costs related to a reduction in estimated  
17 bills

18 4. Reduction in vehicle costs associated with meter reading  
19 vehicles, including reduced insurance, reduced fuel costs, and  
20 reduced vehicle ownership/leasing costs

21 Quantifiable customer / societal benefits are those benefits that accrue to  
22 customers and society as a whole and can be quantified based on external /  
23 industry studies. These benefits include:

- 1           • Reduction in the number of customer outages – A primary benefit of the  
2           distribution automation part of the SmartGrid Initiative is an increase in  
3           reliability, whereby the number of outage events may not be affected, but  
4           the number of customers experiencing outages as a result of these outage  
5           events will be reduced.
- 6           • Reduction in usage – Often called the Customer Feedback Benefit or the  
7           Prius Effect, this benefit results from a decrease in customer usage (thus  
8           lower customer bills) as a result of detailed usage information being  
9           provided to the customer by the utility. This benefit is not based on time-  
10          of-use pricing; it is simply the decrease in usage that results when  
11          customers become more aware of their usage habits and the associated  
12          costs.
- 13          • Avoided costs associated with plug-in hybrid electric vehicles (PHEVs) –  
14          this societal benefit values the generation costs (typically additional  
15          construction) that will be avoided if the predicted market penetration of  
16          PHEVs is realized and a SmartGrid is in place to assist in controlling the  
17          timing of the vehicle recharging.

18          Qualitative customer / societal benefits are those benefits that are readily  
19          identifiable as a benefit to customers or society as a whole, but that are extremely  
20          hard to accurately quantify. These benefits include:

- 21          • Increased customer satisfaction related to more accurate billing (few  
22          estimated bills), shortened time frames for meter read requests, connects  
23          and disconnects that do not require a service visit, and decreased outages

- 1 and outage durations
- 2 • Increased customer satisfaction related to additional choices, such as
- 3 different rates and selectable bill dates, and additional usage information
- 4 with which to make informed purchase/usage decisions
- 5 • Increased road safety due to decreases in the number of vehicles on the
- 6 road
- 7 • Increased perceived safety as a result of elimination of the requirement for
- 8 a meter reader to physically be on your property or within your residence
- 9 • Increased health of the environment due to reduced demand or managed
- 10 demand

11 **Q. HOW WILL SMARTGRID IMPROVE RELIABILITY FOR ELECTRIC**

12 **AND NATURAL GAS SERVICE?**

13 A. SmartGrid, including both distribution automation and advanced metering

14 infrastructure builds the foundation for improving reliability in a number of ways.

15 In addition to deploying smart meters and the supporting AMI infrastructure,

16 Duke Energy's vision for its Electric Distribution SmartGrid includes:

- 17 1. Establishing communication links to all substations;
- 18 2. Replacing any distribution feeder circuit protective devices that are not
- 19 conducive to automation with new circuit breakers that are conducive to
- 20 automation;
- 21 3. Upgrading old electromechanical relays with state of the art
- 22 microprocessor controlled relays, and establishing remote control
- 23 capability of all electric distribution circuit breakers greater than 4kv;

- 1           4. Automating switched bank capacitors and voltage regulators to enable
- 2           integrated volt / var optimization and implement a voltage reduction
- 3           strategy;
- 4           5. Establish communication links and enable remote control capability of
- 5           electronic reclosers; and
- 6           6. Enhanced sectionalization and deployment of self healing technology.

7           The steps noted above will allow for auto outage reporting capability, provide  
8           accurate real time information on distribution grid network status, and position  
9           Duke Energy Kentucky to respond to outages in a timelier manner based on  
10          greater real time intelligence. The automation strategy noted above will allow for  
11          the response to some outages from remote locations such as work centers and  
12          introduce the utilization of localized on site switching to mitigate the impacts on  
13          outages. The automation strategy noted above will reduce the system average  
14          interruption frequency index (“SAIFI”) and system average interruption duration  
15          index (“SAIDI”). This is achieved by reduction the number of customers  
16          impacted during an outage event.

17       **Q. HAS DUKE ENERGY KENTUCKY CONSIDERED SECURITY**  
18       **MEASURES IN CONNECTION WITH ITS IMPLEMENTATION OF**  
19       **SMARTGRID?**

20       A. Yes. The SmartGrid system will be secure. Duke Energy Kentucky has a robust,  
21       defense-in-depth security architecture based on accepted and mature industry best  
22       practices. These best practices include network firewalls, intrusion detection  
23       systems, isolated network segments, and user access controls. Additionally,

1 SmartGrid devices are secured by being connected to a dedicated network that is  
2 not accessible to the public Internet.

3 **Q. PLEASE DISCUSS WHAT THE SYSTEM PERFORMANCE WILL**  
4 **PROVIDE.**

5 A. For responding to this question, Duke Energy Kentucky assumes that System  
6 Performance means functionality that is enabled through SmartGrid technologies.  
7 For example, the SmartGrid can enable Duke Energy Kentucky to assess load  
8 profile data for a home on an hourly basis for several days for trouble-shooting  
9 purposes. This information could be provided to customers concerned about their  
10 levels of usage. Information from the “end points” of the system will also be  
11 combined with data from other distribution assets to better plan for growth, asset  
12 management, restoration services, *etc.* Such data would also be helpful for short-  
13 term load forecasts, as well as the Company’s voltage reduction proposal.  
14 Distribution system, energy efficiency and demand-response planning will also be  
15 enhanced by gathering more granular consumption data over weeks and months.

16 It is not just the meters that enable new options, but the entire SmartGrid  
17 system working together that will provide the Company with the ability to provide  
18 new service options for its customers. The data collected and transmitted through  
19 the intelligent meters, in conjunction with the distribution automation and  
20 communication equipment, will provide new operational efficiencies. Restoration  
21 of service after an outage will be more rapid and efficient. Duke Energy will also  
22 be able to troubleshoot distribution problems using the communications network  
23 versus visual inspection. This will also reduce crew time in the field.

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1           The intelligent meters and related SmartGrid equipment would also enable  
2 Duke Energy Kentucky to limit its amount of load in an emergency. It will enable  
3 the Company to increase its energy efficiency offerings, provide for larger-scale  
4 distributed generation and maximize load control potential.

5           Customer service would also be enhanced. The Company will be able to  
6 obtain special reads for customers calling in with questions about their meters,  
7 usage or billing. A larger quantity of customer-sited generation could be deployed  
8 and net metered.

9 **Q. WHY DOES DUKE ENERGY KENTUCKY BELIEVE THE EISA 2007**  
10 **ELECTRIC ENERGY EFFICIENCY STANDARD DOES NEED NOT BE**  
11 **FORMALLY ADOPTED?**

12 A. Duke Energy Kentucky agrees with the standard. The Company merely suggests  
13 that a formal adoption of it is not necessary as there are sufficient regulations,  
14 and policies in place that accomplish the goals of the EISA 2007 standard.

15 **Q. WHAT COMMISSION POLICIES AND REGULATIONS ARE**  
16 **ALREADY IN PLACE THAT ACCOMPLISH THE GOALS OF EISA**  
17 **2007?**

18 A. The Commission has jurisdiction to approve utilities' investment in  
19 infrastructure. In fact, Duke Energy Kentucky received the Commission's  
20 approval to deploy advanced metering, with an expenditure of \$14,000,000 in  
21 Duke Energy Kentucky's last electric rate case, Case No. 2006-00172. Also, the  
22 Commission may consider residential SmartGrid deployment as an element of  
23 demand side management (DSM) plans which are submitted for approval under

1 KRS Chapter 278.285. The Kentucky statute gives the Commission authority to  
2 review utility sponsored demand side management and energy conservation plans  
3 and approve such plans for recovery via a discrete rider adjustment. The  
4 Commission can approve such programs if the Commission determines that the  
5 programs are reasonable.

6 **Q. HAS DUKE ENERGY PARTICIPATED IN ANY GOVERNMENTAL**  
7 **INITIATIVES RELATING TO SMART GRIDS?**

8 A. Yes. Duke Energy has monitored the Department of Energy's ("DOE") Modern  
9 Grid Initiative and frequently participates in venues to help shape the definition,  
10 direction and policy setting of this group. Duke Energy personnel also contribute,  
11 through trade associations, material to be considered in defining the smart grid, as  
12 well as setting national policy through the DOE. Duke Energy has also applied  
13 for funding for a few smart grid-related projects from DOE, but has not been  
14 selected to date.

15 **Q. HOW DOES DUKE ENERGY KENTUCKY'S AMI INITIATIVE**  
16 **FURTHER THE GOALS OF THE EISA 2007 STANDARD?**

17 A. Duke Energy Kentucky's AMI Initiative provides one solution of the possible  
18 components which build a Smart Grid and is providing benefits today to our  
19 Kentucky customers. These defined technology benefits are continuously  
20 evaluated using the six factor criteria set forth above. The current deployment  
21 provides an effective foundation for learning as Duke Energy continues to build  
22 out the necessary components and evolve the system to create an energy internet  
23 or SmartGrid. The solution has the capability to confirm power-restoration events,

1 contributing to improved reliability. The Kentucky AMI Initiative also supports  
2 security best practices including firewalls, intrusion detection, isolated network  
3 segments and user access controls. The network is not accessible to the public  
4 internet. The Duke Energy Kentucky's AMI Initiative supports interval data  
5 collection from electric meters and daily data collection from gas meters. This  
6 functionality supports rate structure flexibility. All of these potential benefits can  
7 be netted against their potential costs and benefits and will be considered  
8 incrementally by the Commission as the network is developed and refined. The  
9 goals set forth in the EISA Standard set forth in Section 1307 represent a rational  
10 framework for analyzing the reasonableness of the SmartGrid deployment.

11

12

### **III. CONCLUSION**

13 **Q. DOES THIS CONCLUDE YOUR PRE-FILED DIRECT TESTIMONY?**


14 **A. Yes.**

VERIFICATION

STATE OF OHIO )  
 ) SS:  
COUNTY OF HAMILTON )

The undersigned, Todd W. Arnold , being duly sworn, deposes and says that he has personal knowledge of the matters set forth in the foregoing testimony, and that the answers contained therein are true and correct to the best of his knowledge, information and belief.

**ADELE M. DOCKERY**  
Notary Public, State of Ohio  
My Commission Expires 01-05-2014

  
\_\_\_\_\_  
Todd W. Arnold, Affiant

Subscribed and sworn to before me by Todd W. Arnold on this 6<sup>TH</sup> day of MARCH, 2009.

  
\_\_\_\_\_  
NOTARY PUBLIC

My Commission Expires: 1/5/2014