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July 2, 2009

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PUBLIC SERVICE
COMMISSION

VIA FEDERAL EXPRESS

Jeff Derouen, Executive Director
Kentucky Public Service Commission
211 Sower Blvd
P.O. Box 615
Frankfort, KY 40602-0615

**Re: *In the Matter of: Brandenburg Telephone Company, et al. v. Windstream
Kentucky East, Inc., Case No. 2007-0004***

Dear Mr. Derouen:

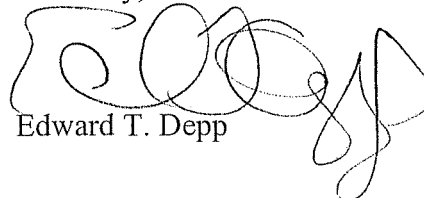
I have enclosed for filing in the above-styled case the original and eleven (11) copies of the following:

- (1) Supplemental Testimony of William W. Magruder; and
- (2) Supplemental Testimony of Douglas D. Meredith.

Please return a file-stamped copy in the enclosed self-addressed stamped envelope.

Thank you, and if you have any questions, please call me.

Sincerely,



Edward T. Depp

ETD/lb

Enclosures

cc: All parties of record (w/encl.)

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

Brandenburg Telephone Company; Duo County)
Telephone Cooperative Corporation, Inc.; Highland)
Telephone Cooperative, Inc.; Mountain Rural)
Telephone Cooperative Corporation, Inc.; North)
Central Telephone Cooperative Corporation; South)
Central Rural Telephone Cooperative Corporation, Inc.)
and West Kentucky Rural Telephone Cooperative)
Corporation, Inc.)

Complainants)

v.)

Windstream Kentucky East, Inc.)

Defendant)

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JUL 06 2009

PUBLIC SERVICE
COMMISSION

Case No. 2007-00004

SUPPLEMENTAL PREFILED DIRECT TESTIMONY OF WILLIAM W. MAGRUDER

ON BEHALF OF THE

RURAL TELEPHONE COMPANY COMPLAINANTS

July 3, 2009

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SUPPLEMENTAL PREFILED DIRECT TESTIMONY OF WILLIAM W. MAGRUDER

1 **Q. PLEASE STATE YOUR NAME, TITLE, AND ADDRESS.**

2 A. My name is William W. Magruder. I am Executive Vice President and Chief Executive
3 Officer for Duo County Telephone Cooperative. Our company's address is P.O. Box 80, 2150 North
4 Main Street, Jamestown, Kentucky 42629.

5 **Q. HAVE YOU PREVIOUSLY CAUSED TESTIMONY TO BE PREFILED IN THIS**
6 **CASE?**

7 A. Yes, I have. That testimony was filed on April 21, 2009, in this matter. I am now
8 supplementing my prior testimony as the Commission has provided for in its June 15, 2009, order.

9 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY TODAY?**

10 A. The purpose of my supplemental testimony is to emphasize the main concerns that the rural
11 local exchange carriers (the "RLECs") have with Windstream's transit traffic tariff and its efforts to
12 impose the terms and conditions of that tariff upon the RLECs.

13 **Q. WHAT ARE THOSE CONCERNS AND ISSUES WITH WINDSTREAM'S TARIFF?**

14 A. There are at least three concerns or issues.

15 1. Foremost, Windstream's tariff on its face would require the RLECs to pay the costs of
16 interconnection services provided outside of their respective networks. In doing so, the tariff seeks
17 to obtain what no carrier has any right to obtain: RLEC payment for traffic exchange costs incurred
18 outside the RLEC network as a result of networking decisions forced upon them by Windstream
19 and/or certain third-party carriers. It is my understanding that the Commission has previously
20 recognized that the Telecommunications Act of 1996 does not require the RLECs to provide
21 interconnection arrangements for the benefit of, or at the request of, other carriers that are more than
22 equal to what the ILEC does for itself or with other carriers. In other words, the RLECs do not have

1 to provision superior arrangements. In fact, this Commission has ordered that the large ILECs
2 (including Windstream) could require CLECs to interconnect at a single point on the large ILEC's
3 network in interconnection agreements.

4 2. Second, Windstream should not begin to terminate third-party traffic on our network
5 without our authorization or agreement, especially pursuant to the unilateral terms of Windstream's
6 own tariff that does not provide the RLECs with an adequate way of identifying the originating
7 third-party carriers for billing purposes. In fact, the transit arrangement addressed by Windstream's
8 tariff forces the RLECs to rely solely upon Windstream, a completely disincentivized party, for the
9 accurate identification and measurement of the traffic that Windstream delivers to our networks.
10 Moreover, the Windstream's tariff omits terms and conditions about Windstream's responsibilities to
11 the RLECs for traffic that Windstream delivers to our networks and denies all liability with respect
12 to traffic for which Windstream does not provide billing records.

13 We have no way to assure completeness or accuracy in Windstream's identification and
14 measurement methods, no way of auditing or verifying Windstream's records, and Windstream has
15 no accountability for errors or missing data. Regardless, the RLECs have not authorized
16 Windstream to terminate such traffic over any of our connecting trunk groups. These trunk groups
17 are established pursuant to agreements between carriers or in response to orders for tariffed services.
18 Neither condition exists with Windstream's tariff.

19 Instead, other local carriers must be required to negotiate interconnection agreements with
20 the RLECs just as they have with Windstream. These agreements would allow the parties to
21 properly set forth their rights and responsibilities with respect to traffic that may or may not be
22 delivered by an intermediary transit provider like Windstream. Without such an agreement, the

1 RLECs are effectively robbed of their rights and ability to properly address the traffic that is destined
2 for our networks, as would happen under Windstream's tariff.

3 3. Third, there is no logical justification whatsoever for local traffic transit arrangements and
4 services to be unilaterally dictated pursuant to the terms of an “end-user tariff,” as Windstream has
5 attempted here. Carrier-to-carrier services are simply not provided pursuant to the terms of an end-
6 user tariff. Rather, traffic and trunking arrangements are almost always provided for by way of
7 either an access tariff (in the case of 1+ traffic) or a negotiated interconnection agreement between
8 connecting carriers. The issues presented by this case are a perfect example of the reasons why this
9 has been the case historically. In any event, the RLECs have not requested an end-user service, have
10 not ordered an end-user service and do not want Windstream’s end-user tariffed service.

11 Instead of permitting competitive market conditions to prevail by allowing the RLECs to
12 meaningfully negotiate the terms of local traffic services with Windstream (where necessary) and/or
13 other third-party carriers, Windstream's tariff unilaterally dictates to the RLECs what terms and
14 conditions for such traffic and costs of local transit services will be. Windstream’s approach is anti-
15 competitive. It attempts to deny the RLECs of their rights and to force the RLECs into terms that are
16 the result of bilateral arrangements between Windstream and third party carriers. This imposes upon
17 the RLECs obligations as a result of network choices of other carriers about which the RLECs were
18 not involved.

19 Even setting aside the very real question of whether the RLECs have a need to negotiate an
20 agreement with Windstream for traffic exchanged outside of our networks, the terms by which this
21 traffic is exchanged (to the extent such terms are desired or required) should at the very least remain
22 within the exclusive province of intercarrier negotiations, and not unilaterally imposed by tariff for
23 which we were not even given notice.

1 Thus the practical effect of Windstream’s tariff would be that it requires the RLECs to pay
2 for traffic exchange services provided outside of our networks, while at the same time providing us
3 inadequate records or no records to properly identify third parties, bill third parties, or otherwise
4 address our rights and concerns for traffic Windstream is terminating on the RLEC’s network. The
5 unilateral terms of Windstream’s tariff would squeeze the RLECs on both ends.

6 **Q. WHY IS THE RIGHT AND ABILITY TO PROPERLY ADDRESS TRAFFIC**
7 **DESTINED FOR YOUR NETWORK IMPORTANT?**

8 A. In my experience over the last 30 years, the generally smaller and more rural local exchange
9 carriers like the RLECs have experienced many instances of inaccurate measurement, unidentified
10 traffic, missing settlements, and other less than acceptable results of traffic delivered by the
11 generally larger LECs like Windstream. As a result, the RLECs have been exposed to lost revenues
12 and uncertainty. In response, over the last several decades, most small and rural LECs, including
13 many of the RLECs, have reconfigured their networks and end office switching hierarchy with the
14 express purpose of removing themselves from any dependence on other carriers for these functions.
15 The actions of Windstream and other carriers should not be permitted to negate these objectives.

16 **Q. WHAT ARE SOME OF THE ISSUES THAT WOULD NEED TO BE ADDRESSED**
17 **REGARDING THIRD PARTY TRAFFIC?**

18 A. There are many terms that would need to be addressed. I will identify a couple of the most
19 important.

20 Foremost, third party traffic arrangements between Windstream and an RLEC must be
21 limited to low volumes of traffic as a means to address and minimize the concerns about potential
22 revenue effects, proper compensation, and harm to the RLECs. For volumes of traffic below an
23 appropriate threshold, the terms and conditions of such arrangements would need to address the

1 rights and responsibilities related to assurance of complete and accurate information between and
2 among all parties, the transition to arrangements when traffic volumes grow, and the resolution of
3 disputes between and among all the affected parties.

4 **Q. WHY DO THE RLECS NOT WANT TO BE FORCED TO RELY UPON**
5 **WINDSTREAM OR OTHER CARRIERS FOR TRAFFIC IDENTIFICATION AND**
6 **MEASUREMENT?**

7 A. In a competitive world, no carrier, including the RLECs, should be required involuntarily to
8 rely on its competitor or potential competitor. There will be a chilling effect on fair competition if
9 one set of carriers is allowed to dictate network design and terms on another group of carriers. In
10 addition, large carriers cannot be allowed to bypass or negate the ability of the RLECs to use their
11 own networks as designed for the recording and accounting for all terminating traffic on our
12 networks.

13 **Q. IN LIGHT OF THESE CONCERNS, HOW DO YOU BELIEVE THE COMMISSION**
14 **SHOULD RESOLVE THIS MATTER?**

15 A. As I stated in my previously filed testimony, I believe the Commission should reject and
16 cancel Windstream's tariff and order that local transit arrangements should not be tarified, but should
17 be addressed through the customary intercarrier negotiation process. Windstream, as a potential
18 intermediary for that traffic exchange, should never be permitted to dictate the terms by which we
19 exchange local traffic with those third-party carriers. Until Windstream's tariff is rejected or
20 cancelled, it will have absolutely no incentive to negotiate an acceptable transit agreement.
21 Moreover, third party carriers will have no incentive to negotiate proper interconnection agreements.

22 **Q. DOES THIS CONCLUDE YOUR SUPPLEMENTAL DIRECT TESTIMONY?**

A. Yes, it does. Thank you.

CERTIFICATE OF SERVICE

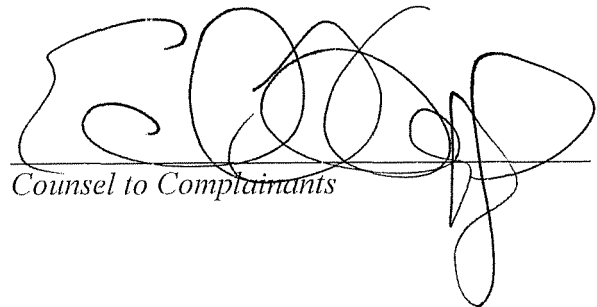
I hereby certify that a copy of the foregoing was served by first class United States mail, postage prepaid on this 3rd day of July, 2009, on the following individual(s):

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COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

REDACTED

In the Matter of:

Brandenburg Telephone Company; Duo County)
Telephone Cooperative Corporation, Inc.; Highland)
Telephone Cooperative, Inc.; Mountain Rural)
Telephone Cooperative Corporation, Inc.; North)
Central Telephone Cooperative Corporation; South)
Central Rural Telephone Cooperative Corporation, Inc.)
and West Kentucky Rural Telephone Cooperative)
Corporation, Inc.)

Complainants)

v.)

Windstream Kentucky East, Inc.)

Defendant)

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JUL 06 2009

PUBLIC SERVICE
COMMISSION

Case No. 2007-00004

CONFIDENTIAL

PREFILED SUPPLEMENTAL TESTIMONY OF DOUGLAS DUNCAN
MEREDITH

ON BEHALF OF THE

RURAL TELEPHONE COMPANY COMPLAINANTS

July 3, 2009

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REDACTED

1 **Q: ARE YOU THE SAME MR. MEREDITH THAT PREVIOUSLY**
2 **PREPARED PREFILED DIRECT TESTIMONY IN THIS**
3 **PROCEEDING?**

4 A: Yes.

5 **Q: PLEASE REMIND US ON WHOSE BEHALF YOU ARE**
6 **TESTIFYING.**

7 A: I am testifying on behalf of Brandenburg Telephone Company, Duo County
8 Telephone Cooperative Corporation, Inc., Highland Telephone Cooperative,
9 Inc., Mountain Rural Telephone Cooperative Corporation, Inc., North Central
10 Telephone Cooperative Corporation, South Central Rural Telephone
11 Cooperative Corporation, Inc. and West Kentucky Rural Telephone
12 Cooperative Corporation, Inc. (“RLECs”)

13 **Q: WHAT IS THE PURPOSE OF YOUR SUPPLEMENTAL**
14 **TESTIMONY?**

15 A: My purpose in providing supplemental testimony to the Public Service
16 Commission of the Commonwealth of Kentucky (“Commission”) is to
17 provide my assessment of the source data and the mechanics of the cost study
18 filed by Windstream Kentucky East, Inc. (“Windstream”) that I was able to
19 review after the filing deadline for my prefiled direct testimony.

20 **Q: PLEASE EXPLAIN WHAT EFFORTS YOU UNDERTOOK TO**
21 **ANALYZE THE SOURCE DATA AND MECAHNICS OF THE**
22 **WINDSTREAM COST MODEL.**

23 A: First, I helped prepare a set of interrogatories and request for documents
24 submitted to Windstream that would facilitate my examination of the cost

REDACTED

1 study and its supporting workpapers. In several of its responses, Windstream
2 objected to producing these supporting workpapers. Instead, it indicated
3 these documents would be “available for review by the RLECs during normal
4 business hours at Windstream’s East corporate headquarters in Little Rock
5 Arkansas and upon reasonable advance notice to Windstream East.”¹

6
7 I judged that the data Windstream had in Little Rock was necessary to
8 determine the validity of the cost study source data and the computations
9 used by Windstream. This judgment was based in part on the fact that the
10 Excel workbook provided by Windstream in support of its tariff rates did not
11 contain essential cost information and documentation necessary to judge
12 whether the study was in fact a TELRIC study, nor whether the study was
13 reasonable in the sense that it produced a reasonable rate for transit service.
14 Windstream alleges its study complies with the FCC’s regulations;² however,
15 without a careful examination of the source documentation and the
16 mechanics of the workpapers used to produce the tariff rates, it was not
17 possible to make this determination.

18
19 RLEC Counsel made arrangements with Windstream to allow me to visit
20 Little Rock and review the source data used in the study. I visited
21 Windstream’s East corporate headquarters in Little Rock on June 3, 2009.
22 During my visit I was able to examine certain components of the source data
23 used by Windstream. There were, however, other items that Windstream
24 representatives could not produce. This failure at the time was due to the
25 travel schedule of a key individual involved with the initial cost study and the

¹ See e.g., *Windstream Kentucky East, LCC’s Responses to Supplemental RLEC Data Requests*, No. 21.

² See *Windstream Kentucky East, LCC’s Responses to Supplemental RLEC Data Requests*, No. 2.

REDACTED

1 subsequent cost study revision used to produce the rates Windstream
2 proposed in its tariff.

3 **Q: DID WINDSTREAM PRODUCE ADDITIONAL DATA AFTER YOUR**
4 **VISIT?**

5 A: Yes. We discussed having a conference call to review several outstanding
6 items when the key individual returned from travel. Instead of having a
7 conference call to discuss these items, Windstream produced a written
8 response and provided some additional workpapers.

9 **Q: PLEASE DESCRIBE THE STUDY USED BY WINDSTREAM TO**
10 **PRODUCE ITS TARIFFED TRANSIT RATES.**

11 A: The study used by Windstream to produce its tariffed transit rates was first
12 developed in 2004 for other purposes. My understanding, obtained during
13 my visit to Little Rock, is that Windstream prepared the study for a number
14 of unbundled network element (UNE) rates. In 2006-2007, Windstream
15 modified its 2004 study to produce the proposed transit rates.

16 **Q: AFTER REVIEW OF THE SOURCE DOCUMENTATION AND THE**
17 **MECHANICS OF THE STUDY PRODUCED BY WINDSTREAM, DO**
18 **YOU HAVE ANY CONCERNS REGARDING WINDSTREAM'S**
19 **STUDY?**

20 A: Yes. My review of the supporting documents and the mechanics of the study
21 workpapers leads me to the conclusion that the Windstream study does not
22 comply with FCC regulations regarding TELRIC-based cost studies in two
23 areas of concern. I understand that Windstream has asserted that its transit
24 rates are not subject to TELRIC requirements. Nevertheless, in at least two
25 other key areas the study is not reasonable regardless of the cost

1 methodology used by Windstream. Those four major areas where I judge the
2 study to be unreasonably deficient are: (1) tandem switch investment; (2)
3 lack of operational efficiencies; (3) failure to update all costs; (4)
4 inappropriate forecasting and assignment of termination costs.

5 **Q: PLEASE DESCRIBE THE PROBLEMS YOU DISCOVERED WITH**
6 **RESPECT TO WINDSTREAM'S SWITCH INVESTMENT.**

7 A: I found several problems with how Windstream modeled its switch and
8 calculated its switch investment used to develop transit rates. To put this
9 item in perspective, [REDACTED]

10 [REDACTED]

11

12 My first problem with the Windstream model is that it uses outdated switch
13 technology. The model uses a technology that is not “forward-looking least
14 cost,” which is required by FCC regulation.⁴ The Windstream model uses
15 Nortel DMS 100/200 switch technology that does not reflect the conversion
16 to Softswitch technology for new projects. For many years now, Softswitch
17 technology has been available and is widely deployed as an efficient least
18 cost technology.⁵ I judge this failure to use Softswitch technology to be
19 rooted in Windstream’s use of its 2004 base model. When it revised the
20 model in 2006-2007, Windstream elected not to use a Softswitch that would
21 have end office and tandem capability. This election becomes a major failure
22 of the study because the study is not using least-cost forward-looking
23 technology available in 2006 and certainly not using least-cost forward-

3 [REDACTED]

4 47 CFR § 51.505(b)(1).

5 In performing transport and termination cost studies for rural carriers, I require the use of Softswitch technology at the least cost most efficient switching technology available.

REDACTED

1 looking technology in 2009. It is necessary to use Softswitch technology in
2 order to satisfy FCC TELRIC regulation. The cost savings realized when
3 installing a Softswitch platform that has the functional equivalence with the
4 older [REDACTED] is significant: I understand that a soft-switch
5 platform can be approximately one-half the cost of the older technology.
6 Therefore, my first concern with Windstream’s rate development is that its
7 model over-prices the switch technology used in the model. This practice is
8 contrary to FCC regulation directing the use of forward-looking least cost
9 technology.

10
11 Second, Windstream revised its allocation of joint/shared and common
12 switching costs in 2006-2007, thereby greatly increasing the assignment of
13 those costs to tandem functionality. This revision is highly suspect because it
14 has the effect of increasing transit service rates without reducing other
15 TELRIC rates offered by Windstream that were not revised in the 2006-2007
16 study⁶— thus suggesting to me that the rates from the 2004 study and 2006-
17 2007 study produce a double-recovery of allowable costs. Without
18 examining the allocation of joint/shared and common costs across all services
19 or network elements in a comprehensive study, it is impossible to confirm
20 that Windstream’s 2006-2007 modifications do not lead to a double-recovery
21 of costs. Windstream's January 16, 2004 UNE cost study reported a total of
22 [REDACTED] for tandem equipment investment. On January 19, 2007, however,
23 Windstream changed the Joint Equipment allocation to [REDACTED] percent from
24 [REDACTED] percent. This raised the tandem equipment to [REDACTED]—an increase
25 of [REDACTED] percent resulting solely from this one allocation adjustment.
26

⁶ On my visit to Little Rock, I understood from my conversation with Windstream representatives that the 2006-2007 revised study was streamlined to produce only the transit rate. No other UNE rates were updated.

1 The [REDACTED] percent allocation is based on dividing an embedded Cat 2
2 allocation of [REDACTED] percent by [REDACTED] percent. The [REDACTED] percent value is based
3 on embedded historic accounting rules that have no foundation in forward-
4 looking economic cost.⁷ The [REDACTED] percent is Windstream's estimate of the
5 percent of tandem equipment investment to total equipment investment.
6 None of this is factor manipulation is even necessary; however, because
7 Windstream has detailed investment data by switch location. This data can
8 be used to determine the amount of joint and common costs that should be
9 assigned to end-office switch functionality or to tandem switch functionality
10 using a direct cost allocation method.⁸

11
12 The third problem I have with the Windstream study is with the incorrect
13 joint assignments used by Windstream. Some of the joint assignments
14 should actually be assigned to end-office switch usage and not assigned to
15 tandem switching. Windstream assigned Line Module equipment, NDLC
16 equipment, and TR08 equipment to be jointly allocated among end-office
17 switch usage and tandem usage. The problem with this assignment is that the
18 tandem functionality does not include line equipment, DLC equipment or
19 TR08 interface equipment. All three of these assignments should be to EO
20 Switch Usage. The approach suggested by Windstream is unfair,
21 unreasonable, and simply wrong in that it assigns investment cost related to
22 end-user connections to the tandem switching function. The tandem switch
23 does not have end-user lines, DLC lines, or DLC TR-08 interface capability;

⁷ This proposed use of embedded cost is suspect. FCC regulations prohibit use of embedded cost in a TELRIC study. See 47 CFR § 51.505(d)(1). The embedded accounting cost information used here is highly dependent on the categorization of costs according to specific embedded cost standards. I do not recommend that this information be allowed in this study when other primary cost data is available.

⁸ The standard approach for joint cost allocation relies on assigning as much of the total investment directly to specific activities. The costs not assigned to specific activities are then spread across the specific activities based on the percentage of costs directly assigned. This method allocates joint or common costs based on the direct investment assignments.

1 accordingly the tandem functionality at issue in this matter should not bear
2 those added costs.

3 **Q: ARE YOU ABLE TO ADJUST THE WINDSTREAM STUDY TO**
4 **CORRECT THE PROBLEMS YOU HAVE IDENTIFIED?**

5 A: Not completely. To the extent possible, however, I will try to quantify the
6 magnitude of the error these flaws impose upon Windstream's cost study. The
7 three central problems with Windstream's flawed tandem switch investment
8 methodology are: forward-looking switch investment, joint cost allocation,
9 and joint cost assignment.

10

11 First, the failure to use a Softswitch platform is significant. Had Windstream
12 modeled its costs on the use of a Softswitch—as is required to satisfy the
13 FCC regulation requiring use of the least cost most efficient technology
14 available—total switching costs associated with the transit rates would be
15 reduced by approximately fifty percent. By itself, this failure is enough to
16 warrant a determination that Windstream's transit rate is neither TELRIC
17 compliant nor fair and reasonable.

18

19 The assignment and allocation of joint costs are both straightforward
20 adjustments. In Confidential Supplemental Exhibit DDM-01, I show the
21 Switching cost worksheet unadjusted and adjusted to reflect the correction to
22 line module, DLC and TR08 assignments for the Ashland tandem office used
23 by Windstream and the corrected joint cost allocation I discussed above.
24 These adjustments do not reflect the Softswitch adjustment I also recommend
25 be incorporated. Windstream suggests that the Ashland tandem investment is

26

27

1 Step one corrects the assignment of line equipment, DLC equipment to
2 tandem service. Performing only this assignment correction leads to an
3 investment total of [REDACTED], however, this should not be the final
4 investment number because Windstream's allocation of joint costs is at best a
5 hodgepodge allocation that is not rooted in the actual data from the study.⁹

6
7 Step two corrects the joint cost allocation percentage. Using the corrected
8 direct assignments obtained in step one, I calculate that the joint cost
9 allocator for tandem functionality should be 4.5 percent (this does not include
10 power and common that is assigned independently in Windstream's
11 worksheet). Replacing Windstream's embedded joint cost allocator of 47.9
12 percent with the 4.5 percent value—a value that is calculated using the same
13 investment data used in the study—the total tandem investment for this office
14 amounts to \$206,215.¹⁰

15
16 This significant reduction in tandem investment is based on Windstream's
17 supporting workpapers used to develop switching investment. The reduction
18 of 87 percent of reported tandem investment shows that the module assigning
19 tandem switching investment is significantly flawed because it does not
20 reflect forward-looking least cost principles or standard modeling algorithms
21 used to calculate appropriate joint cost allocations. Moreover, even without
22 FCC regulations governing this process, the assignment of investment
23 proposed by Windstream is unfair and unreasonable because line-side
24 switching costs are not involved in the tandem function and therefore, should
25 not be assigned to the tandem function.

⁹ Recall, Windstream uses a factor from an embedded cost accounting method and computes a joint allocation factor from this embedded historic cost method.

¹⁰ Even if the joint cost allocator was returned to the 2004 value of [REDACTED] percent, total tandem investment would be [REDACTED].

REDACTED

1 **Q: IN THE COURSE OF YOUR EXAMINATION OF THE**
2 **WINDSTREAM STUDY HAVE YOU FOUND A SECOND PROBLEM**
3 **THAT YOU WOULD LIKE TO HIGHLIGHT?**

4 A: Yes. The study uses embedded cost factors that have not been adjusted to
5 account for operational efficiencies. Even though the model provides for
6 these types of expense reductions, Windstream’s inputs in this area are full of
7 zeros—meaning Windstream does not recognize any operational efficiencies.

8 **Q: IS IT USUAL OR CUSTOMARY TO RECOGNIZE OPERATIONAL**
9 **EFFICIENCIES IN A FORWARD-LOOKING COST MODEL?**

10 A: Absolutely. Because the investment in a forward-looking model is state of
11 the art forward-looking equipment, it is widely recognized that there will be a
12 reduction in operational costs associated with this new equipment. Since
13 operational expenses are usually derived using a ratio of expenses to
14 investment from historic and embedded equipment, the reduction of
15 operational expenses is a reasonable approach to account for new equipment.

16
17 This reduction in operating expenses is material. For example, in the
18 forward-looking studies I have performed in Michigan, that commission
19 required its forward-looking economic cost studies to include a reduction of
20 non-labor operational expenses of at least 15 percent. Windstream,
21 conversely, proposes no operational efficiencies whatsoever. Windstream's
22 failure to recognize these operational efficiencies unfairly, unreasonably, and
23 artificially inflates its tandem rate.

24 **Q: PLEASE DESCRIBE THE THIRD PROBLEM WITH**
25 **WINDSTREAM'S COST STUDY THAT YOU WOULD LIKE TO**
26 **BRING TO THE COMMISSION’S ATTENTION.**

REDACTED

1 A: The third problem deals with updating costs from the 2004 Windstream study
2 to the 2006 Windstream study. During my visit to Little Rock, I was led to
3 understand that the 2006 revised study did not update all costs and prices
4 from the 2004 study. The cost book used for the revised 2006 study was
5 developed in 2004. Certain other costs and/or prices were updated to 2006
6 levels. This inconsistency should not be permitted because it leaves the
7 decision about whether to update a price to Windstream, who is free to pick
8 and choose which costs – and, hence, service prices – get updated. All costs
9 and prices affecting the newly tariffed rate(s) should be updated when
10 performing a revision to a prior study. Windstream apparently did not take
11 the effort required to update all prices/costs when revising its old study to
12 develop the transit rate. This approach is unfair and unreasonable because it
13 is not clear why certain costs were adjusted and other costs were not
14 adjusted. Moreover, to selectively pick and choose which costs are adjusted
15 is simply not reasonable in determining a transit rate.

16 **Q: SO, ARE YOU SAYING THAT IT IS NOT POSSIBLE TO QUANTIFY**
17 **THE IMPACT OF WINDSTREAM'S ERRORS BECAUSE YOU DO**
18 **NOT HAVE UPDATED DATA FROM WINDSTREAM?**

19 A: Yes. It was the responsibility of Windstream to ensure its 2006 study used
20 up-to-date prices and costs. Because Windstream did not do so, however, I
21 cannot completely quantify the effects of this error, except to say that it
22 results in a rate that is – as a direct result of that failure – unfair and
23 unreasonable.

24 **Q: LASTLY, PLEASE DESCRIBE THE PROBLEMS YOU FOUND**
25 **WITH THE TERMINATION COMPONENT OF THE STUDY.**

REDACTED

1 A: Windstream estimates that all interexchange fiber facilities will increase by
2 approximately [REDACTED] percent over a five year period.¹¹ This factor is applied to
3 currently-sized interexchange fiber facilities. This approach does not account
4 for the possible switch to higher-capacity facilities based upon that forecast
5 increase in demand. (As the size of the facility increases, the cost per minute
6 decreases since more traffic can be transported over a larger facility—
7 accounting for the distribution of fixed costs over more units transmitted.)¹²
8 By fixing the demand by each type of equipment and not accounting for
9 changes to optimally-sized facilities and pricing accordingly, Windstream’s
10 approach artificially and unreasonably inflates the termination rate.

11
12 Second, the model identifies the number of “IX fiber facilities” in the
13 network. The term “facilities” is typically used to identify the equipment
14 over which transmission occurs. Used in this manner, it would identify the
15 number of “circuits” over which interexchange traffic is transmitted.
16 However, there is no documentation in the model indicating the number of
17 “IX terminations”—there are two terminations per circuit: one on each end of
18 the facility.

19
20 If the model does not properly account for the number of “terminations” then
21 the cost per minute for “transport termination” functionality derived from the
22 model is inflated by a factor of two. Windstream's proposed transport
23 termination cost is suspect because it is unclear whether it reflects only one
24 termination per IX facility route when transmitting transit traffic from an
25 RLEC.

¹¹ See Windstream Demand worksheet.

¹² The Windstream Material Factor worksheet IX port costs divided by DS-0 channel equivalency shows this relationship.

REDACTED

1 **Q: PLEASE SUMMARIZE YOUR CONCLUSIONS REGARDING THE**
2 **WINDSTREAM STUDY.**

3 First, I have discussed four significant errors that suggest that the
4 Commission should reject Windstream's proposed transit rates because the
5 cost study underlying those proposed rates is unreasonable

6
7 The switching investment problem and the efficiency factor problem further
8 illustrate that the model is unreasonable and outside the customary bounds of
9 a FCC TELRIC study. The switching assignment problem and the failure to
10 update prices in a revised study are also errors that make the study unfair and
11 unreasonable. The remaining questions showing Windstream's development
12 of the termination rate, as well as Windstream's lack of documentation
13 showing that termination numbers were correctly developed, further
14 underscores the unreasonableness of Windstream's proposed transit rate(s).
15 In total, the proposed rate is unfair and unreasonable, and it fails to conform
16 to standard FCC TELRIC principles.

17 **Q: DOES THIS CONCLUDE YOUR PREFILED SUPPLEMENTAL**
18 **TESTIMONY?**

19 A: Yes.

REDACTED

CERTIFICATE OF SERVICE

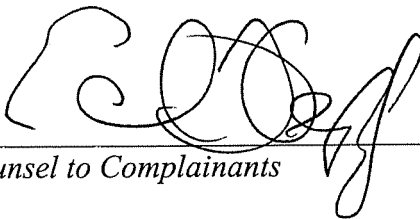
I hereby certify that a copy of the foregoing was served by first class United States mail, postage prepaid on this 2nd day of July, 2009, on the following individual(s):

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