LYNN BARK
ENERGY CENTER

LYNN BARK ENERGY CENTER DRAFT COMPLAINT RESOLUTION PLAN

Lynn Bark Energy Center, LLC (Project Company) will be constructing the Lynn Bark Energy Center (Project) on approximately 1,514 acres reclaimed mine land located south of Inez, KY. The Project will contain a transmission line that runs from the Project to the Inez substation that is approximately 6.3 miles southeast of the Project site. The Project Company endeavors to ensure that the Project is constructed and operated in a responsible manner to minimize its impact on nearby residents or those passing through the area.

The Project Company will construct and operate the Project in accordance with all applicable federal, state, and local laws and permits, including the Certificates of Construction granted by the Kentucky Public Service Commission (PSC) (generation facility Case No. 24-00104 and transmission line Case No. 26-00096). However, if residents observe issues during construction or operation, a defined complaint resolution plan has been established to define a process for receiving, investigating, and addressing complaints.

COMPLAINT FILING PROCESS

The Project Company is committed to providing community members with a clear way to contact the Project team with questions or concerns about the Project. In accordance with Kentucky's PSC requirements, Lynn Bark's Complaint Resolution Plan establishes a process for tracking, responding to, and resolving community complaints.

To submit a question or concern prior to construction, please contact the Project team at info@lynnbarkenergycenter.com.

Individuals wishing to file a complaint can do so by one of the following means:

- Phone: (xxx) xxx-xxxx (this will be updated prior to construction)
- Email: connect@LynnBarkEnergyCenter.com (this will be live prior to construction)
- Online Contact Form: www.lynnbarkenergycenter.com

When filing a complaint, please provide the following information to ensure the Project Company can accurately and thoroughly address complaints:

- Name and contact information of the complainant;
- Date of complaint;
- Detailed description of the complaint, including, if possible, the location, date, and time that the issue occurred, and any other details that can help identify and resolve the issue.

COMPLAINT REVIEW PROCESS

The Project Company will coordinate with the complainant to address issues quickly and effectively such that both parties are satisfied. The Project Company will enter complaints into a complaint log, document the details of the complaint, and assign a point of contact to investigate the complaint.

EXHIBIT A

The construction manager, or alternative designee, will be responsible for initiating the review of complaints received during the construction process. On-site O&M staff will be responsible for initiating the review of complaints reported during the operational phase.

The Project Company will first determine if complaints violate federal, state, or local laws or permit conditions, and if there are notifications or required steps to address those violations. The Project Company will also determine if outside resources are necessary to address issues. The Project Company is committed to resolving reasonable complaints within 30 days unless extenuating circumstances necessitate a longer time period, or it is determined that the complaint is unresolvable. The Project Company will provide an explanation to the complainant for the extended period and the timeline for addressing the complaint should complaint resolution take longer than 30 days.