

EXHIBIT

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COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

IN THE MATTER OF:

ELECTRONIC APPLICATION OF)
BLUEGRASS WATER UTILITY) Case No. 2025-00354
OPERATING COMPANY, LLC FOR)
AN ADJUSTMENT TO ITS RATES)

DIRECT TESTIMONY
OF
AARON SILAS
ON BEHALF OF
BLUEGRASS WATER UTILITY OPERATING COMPANY, LLC

FILED: December 11, 2025

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DIRECT TESTIMONY OF

AARON SILAS

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1 **DIRECT TESTIMONY OF**

2 **AARON SILAS**

3 **I. INTRODUCTION**

4 **Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.**

5 **A.** My name is Aaron Silas. My business address is 1630 Des Peres Road, Suite 140,
6 St. Louis Missouri, 63131.

7 **Q. WHAT IS YOUR POSITION WITH BLUEGRASS WATER UTILITY**
8 **OPERATING COMPANY?**

9 **A.** I am the Assistant Vice President of Customer Experience & Regulatory Operations
10 at CSWR, LLC (“CSWR”), the affiliated company that has operational oversight
11 over CSWR’s utility operating companies including Bluegrass Water Utility
12 Operating Company (“Bluegrass Water” or “Company”). I have been employed
13 with CSWR since October 2019 in various roles with increasing responsibility. My
14 current responsibilities include the oversight of all state utility commission
15 regulatory filings for all utility operating companies, including, but not limited to,
16 acquisition cases, rate cases, and CPCN expansions, as well as the coordination of
17 all data request responses and any regulatory compliance filings. Additionally, I
18 oversee the external communications team and CSWR’s Customer Experience
19 Department, including the third-party call center provider, enabling the Company to
20 communicate with stakeholders regarding operational activities and accurately
21 respond to customer inquiries. I oversee such activities for affiliated operating
22 companies providing water or wastewater utility services to approximately 180,000
23 connections in Kentucky, Missouri, Arkansas, Tennessee, Louisiana, Texas,
24 Mississippi, North Carolina, South Carolina, Arizona, and Kentucky.

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1 **Q. PLEASE DESCRIBE YOUR EDUCATIONAL AND PROFESSIONAL**
2 **EXPERIENCE.**

3 A. I received a Bachelor of Science degree with honors from Southern Illinois
4 University in Edwardsville (“SIUE”) with a major in Business Administration
5 specializing in Human Resources and Finance. The first few years of my career were
6 spent in the finance industry, including various roles within U.S. Bank and Stifel
7 Financial Corp. During my employment at Stifel Financial Corp., I received a
8 Master of Business Administration degree from SIUE as well.

9 **Q. HAVE YOU PREVIOUSLY TESTIFIED BEFORE THE KENTUCKY**
10 **PUBLIC SERVICE COMMISSION (“COMMISSION”)?**

11 A. Yes. While I did not file testimony in Bluegrass Water’s last rate case (Case No.
12 2022-00432), I sponsored data request responses and was called upon to provide live
13 testimony in response to questions from the Commission. In addition, I have filed
14 testimony before the state utility commissions of Missouri, Texas, Mississippi,
15 Tennessee, Florida, and Arizona.

16 **Q. WHAT IS THE PURPOSE OF YOUR DIRECT TESTIMONY IN THIS**
17 **CASE?**

18 A. The purpose of my direct testimony is to provide information on several issues in
19 support of the Company’s rate case application. ***First***, I outline the initiatives that
20 CSWR’s Strategic Communications Department uses to engage with customers.
21 These initiatives are designed to improve transparency, ensure clear and consistent
22 communication, and foster a deeper understanding of the services CSWR provides
23 and to explain to customers the challenges CSWR is encountering in assuring safe
24 and efficient utility service. ***Second***, I will discuss CSWR’s customer service
25 function, its utilization of a third-party call center, and the base period historical
26 actual data metrics from the call centers, which serve as a key indicator of CSWR’s

1 customer service effectiveness and efficiency. I'll provide insights into new
2 initiatives, the volume and nature of customer inquiries CSWR has received, and
3 why these metrics are important. Third, I will discuss the Company's proposed rate
4 design methodology. Fourth, I sponsor the Company's proposed tariffs, which
5 include the rates produced by my recommended rate design and the consolidation
6 proposed by Mr. Josiah Cox.

7 **Q. ARE YOU SPONSORING ANY EXHIBITS?**

8 A. Yes, as introduced later in this testimony I am sponsoring:
9

10 **Exhibit AJS-1** – a copy of a welcome letter that was mailed to all Magruder
11 Village customers on January 29, 2024.

12 **Exhibit AJS-2** – a copy of the community update that was mailed to the
13 Company's Delaplain system customers.

14 **Exhibit AJS-3A** – a copy of the proposed redlined consolidated water tariff
15 for Bluegrass Water with proposed changes.

16 **Exhibit AJS-3B** – a copy of the proposed clean version consolidated water
17 tariff for Bluegrass Water.

18 **Exhibit AJS-4A** – a copy of the proposed redlined consolidated wastewater
19 tariff for Bluegrass Water with proposed changes.

20 **Exhibit AJS-4B** – a copy of the proposed clean version consolidated
21 wastewater tariff for Bluegrass Water.

22 **Q. WERE THE EXHIBITS PREPARED BY YOU OR YOUR STAFF UNDER
23 YOUR SUPERVISION AND CONTROL?**

24 A. Yes, they were.
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II. STRATEGIC COMMUNICATIONS INITIATIVES

Q. WOULD YOU SUMMARIZE THE COMPANY’S APPROACH TO STRATEGIC COMMUNICATIONS?

A. Yes. Bluegrass Water takes a proactive approach to customer care and is dedicated to maintaining customer transparency. The Company believes that these efforts not only enhance customer satisfaction but also showcase the Company’s commitment to operating in a manner that meets or exceeds customer and Commission expectations. The strategic communications initiatives I discuss below position Bluegrass Water as a responsible and customer-centric utility.

Q. PLEASE DESCRIBE THE INITIATIVES UTILIZED BY CSWR’S STRATEGIC COMMUNICATIONS DEPARTMENT.

A. As with all the CSWR utility operating companies, strategic communications are addressed, under my supervision, at the parent company level. CSWR’s Strategic Communications Department engages in several initiatives aimed at enhancing its engagement and communication with customers. One of the primary initiatives has been a comprehensive campaign to update customer contact information. This campaign involves multiple touchpoints, including the distribution of postcards, the incorporation of QR codes on bills for easy updates, and encouraging customers to proactively communicate any changes in their contact details via phone call or email to the call center support staff. This initiative is crucial as it allows Bluegrass Water to swiftly provide customers with essential updates about service interruptions, construction activities affecting service, and other relevant information regarding their utility service.

Additionally, CSWR creates unique and informative 'Welcome Letters' for customers served by newly acquired systems, which include a “State of Your

1 Facility” section. This information includes photographs of the facility, a detailed
2 description of the system type, a summary of the system’s compliance history, and
3 an outline of CSWR’s improvement plans. This is designed to immediately establish
4 the importance of utility infrastructure to customers and to set a high standard of
5 transparency from the outset. It also describes the customer benefits that result from
6 Bluegrass Water’s ownership of the acquired system.

7 Moreover, CSWR continues to enhance its communications with customers
8 regarding construction projects. Each time a large construction project is completed,
9 customers receive email updates detailing the work done and the underlying need for
10 such improvements. Additionally, for long-term projects, CSWR has implemented
11 community signage to increase visibility and provide information on the work being
12 performed in the community affected by the construction projects. CSWR has also
13 uploaded various case studies and a video detailing the improvements completed at
14 sites that are representative of the type of work the Company completes across the
15 state.

16 Finally, CSWR is committed to keeping its customers informed about
17 ongoing projects and back-office initiatives through annual updates provided
18 through hard-copy community-specific mailers. While emailing customers provides
19 an instantaneous update, CSWR also understands that some customers may not have
20 access to electronic mail or the internet or be technologically “savvy” and would
21 prefer to receive printed mail. In providing these hard-copy updates at least once per
22 year, CSWR is ensuring that all customers are aware of the work being done in their
23 communities to maintain and improve the utility service.

24 **Q. WHAT ARE THE PRIMARY GOALS OF THESE INITIATIVES?**

25 A. The primary goals of these initiatives are influenced by the principle that “water is
26 local.” While customers may be interested in matters that affect their utilities on a

1 statewide level, the interest in water, as a consumable good that is produced and
2 treated in their community, is necessarily greater at a local level. While customers
3 in the Company's water service areas may have a basic interest in improvements
4 made at other systems, their overarching concerns will be primarily focused on
5 improvements affecting their community. So, while customers receive all the
6 benefits that result from consolidation and being included under the Bluegrass
7 Water/CSWR umbrella, they are also kept up to date with the individual projects
8 affecting their service. This same principle applies to wastewater services as well.
9 Given my responsibility for both the Communications Department and the call
10 center, my goal is to address the unique concerns of each community that Bluegrass
11 Water serves. By improving transparency, Bluegrass Water is attempting to explain
12 its operations and allow its customers to witness improvements firsthand.

13 **Q. CAN YOU PROVIDE SPECIFIC EXAMPLES OF HOW THESE**
14 **INITIATIVES HAVE IMPACTED BLUEGRASS WATER'S CUSTOMERS?**

15 A. Yes. Bluegrass Water customers have already seen the aforementioned initiatives in
16 action. For instance, Bluegrass Water acquired the Magruder Village wastewater
17 system in January 2024. On January 29th, 2024, a welcome letter was mailed to all
18 Magruder Village customers (**Exhibit AJS-1**). This letter details Bluegrass Water's
19 first steps when acquiring a facility, explains some of the site deficiencies such as
20 aging infrastructure, and why it needs to be addressed, and assures customers that
21 the Company will be working diligently to make all necessary improvements to
22 safeguard the Magruder Village community.

23 I've also attached an example of the hard-copy annual community update I
24 previously mentioned. **Exhibit AJS-2** shows the community update mailed to the
25 Company's Delaplain system customers. This update provides a high-level
26 statement regarding the Company's ongoing commitment to providing 24/7

1 customer service and operations, a description of the work that has been completed
2 to date with their system, and information on additional improvements in progress
3 for the system. This letter highlights Bluegrass Water's commitment to customer
4 and community engagement and consistent communication with its customers.

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6 **III. CUSTOMER SERVICE FUNCTIONS**

7 **Q. PLEASE DISCUSS THE COMPANY'S USE OF A THIRD-PARTY**
8 **CUSTOMER SERVICE CONTRACTOR.**

9 A. CSWR uses a third-party vendor to provide a wide range of services to customers.
10 Such services include responding to customer billing questions, processing service
11 initiation requests, addressing service termination requests, administering customer
12 bill payments, handling involuntary service shut offs, including generating and
13 mailing all required notices, providing information to builders seeking to connect
14 dwellings under construction to wastewater or water systems, and accumulating and
15 archiving data to support the customer service functions.

16 **Q. WHY DOES BLUEGRASS WATER USE A THIRD-PARTY CONTRACTOR**
17 **TO PERFORM CUSTOMER SERVICE FUNCTIONS?**

18 A. CSWR believes its customers must have 24/7 access to personnel who can answer
19 service and billing questions and competently address issues affecting the quality of
20 service. CSWR also seeks to ensure that Bluegrass Water's customers have access
21 to services like online account information and bill payment options that are not
22 usually available to the small systems that Bluegrass Water has acquired in
23 Kentucky. Given the scale and operational needs of Bluegrass Water's growing
24 customer base, it is more efficient and cost-effective to partner with a third-party
25 contractor that already has the infrastructure and workforce in place to provide high-
26 quality customer support. Building a comparable in-house operation would require

1 significant time and resources, potentially delaying service improvements for
2 customers.

3 **Q. DO CSWR-AFFILIATED COMPANIES USE THIRD-PARTY**
4 **CONTRACTORS IN OTHER STATES TO PERFORM CUSTOMER**
5 **SERVICE FUNCTIONS?**

6 A. Yes. CSWR's experience in Kentucky and other states has shown time and again
7 that using third parties for customer service functions is the most cost-effective and
8 best available option for a company like Bluegrass Water.

9 **Q. ARE THERE BENEFITS TO THIS APPROACH?**

10 A. Yes. Using a single, third-party contractor for all customer service support functions,
11 both in Kentucky and across other states, allows CSWR to systematize this function,
12 develop and implement processes and services not generally available to small
13 water/wastewater utilities, and achieve economies of scale that lower customer costs
14 and rates.

15 **Q. IS IT MORE COST-EFFECTIVE TO USE A SINGLE PROVIDER TO**
16 **PROVIDE CUSTOMER SERVICE ACROSS ALL CSWR AFFILIATED**
17 **SYSTEMS INSTEAD OF HIRING SEPARATE THIRD-PARTY**
18 **PROVIDERS TO PERFORM THOSE TASKS IN EACH STATE?**

19 A. Yes. The primary consideration for CSWR's decision to use a single provider was
20 the desire to provide customers with an array of first-class customer services and
21 service event recording capabilities that systems the size of those acquired by
22 Bluegrass Water would typically not be able to provide at a reasonable per-customer
23 cost. Bluegrass Water's call center partner has developed and deployed a host of
24 state-of-the-art systems and practices that have now been made available to these
25 customers. Because the cost of these capabilities can be spread across all the
26 provider's clients, Bluegrass Water and its affiliates can enjoy the benefits of even

1 greater economies of scale. And, as customer service technologies improve and
2 expand, a third-party company can adopt and deploy these improvements much more
3 quickly and cost-effectively than Bluegrass Water could on a stand-alone basis or
4 even as part of the CSWR-affiliated group of utilities.

5 **Q. CAN YOU PROVIDE SPECIFIC EXAMPLES OF THE BENEFITS TO**
6 **BLUEGRASS WATER AND ITS CUSTOMERS?**

7 A. First and foremost, customers receive live answering service – i.e., a live human
8 being answers the call – for all customer emergency service calls twenty-four hours
9 a day. If the subject of the call truly is an emergency, an emergency service
10 responder designated by Bluegrass Water’s third-party operations and maintenance
11 contractor for that service area is contacted, who dispatches personnel to address the
12 problem.

13 In addition to the around-the-clock emergency response services, the vendor
14 also has a staff dedicated and trained to answer customer service and billing
15 questions from 7:00 a.m. – 7:00 p.m. CT¹ This staff has access to and is
16 knowledgeable about Bluegrass Water’s tariffs, so it can successfully address most
17 billing questions quickly and efficiently. If personnel are unable to answer the
18 question, or if the customer requires direct assistance from Bluegrass Water, a
19 CSWR employee is designated to address the customer’s concerns.

20 Moreover, all customer contacts are thoroughly documented if questions later
21 arise about when calls were made, how many calls were made, and what information
22 the customer received. Customer calls are also recorded and stored to ensure
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¹ CSWR-Kentucky’s customers are also able to self-serve through an Interactive Voice Response (“IVR”) system.

1 professional conduct toward customers and ensure questions or disputes about
2 customer interactions can be quickly resolved.

3 **Q. WITHOUT SUCH A VENDOR, COULD BLUEGRASS WATER PROVIDE**
4 **THE SAME SERVICES AT A SIMILAR COST?**

5 A. No, Bluegrass Water customers not only benefit from the economies of scale that
6 come from the consolidation of Kentucky systems, but also from: (1) Bluegrass
7 Water's existence within the larger CSWR umbrella and (2) CSWR being one of
8 several entities served by the third-party vendor. Without that relationship and the
9 economies of scale that are realized by utilizing these services across multiple states
10 and tens of thousands of customers, it would be cost-prohibitive to provide these
11 services in Kentucky and to continually invest in the necessary underlying
12 technology to support these services.

13 **Q. WHAT CUSTOMER SERVICE IMPROVEMENTS HAS BLUEGRASS**
14 **WATER MADE REGARDING ITS THIRD-PARTY CALL CENTER?**

15 A. Effective June 30, 2025, CSWR transitioned its call center and certain back-office
16 operations to G.C. Services Limited Partnership d/b/a InteLogix ("InteLogix").
17 Before June 30, 2025, Nitor Billing Services ("Nitor") operated CSWR's call center.

18 **Q. CAN YOU PROVIDE DATA RELATED TO CALL CENTER**
19 **PERFORMANCE DURING THE BASE PERIOD'S ACTUAL HISTORICAL**
20 **DATA?**

21 A. Yes. First, the base period's six months of actual historical data, April 1, 2025,
22 through September 30, 2025, can be split into two parts. During the first part, April
23 1, 2025, through June 29, 2025, Nitor operated the call center. During that time,
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CSWR’s call center received a total of 314 calls from Bluegrass Water’s customers. Nitor had an abandonment rate of 0.32%, with 1 call abandoned.

During the second part of the base period’s actual historical data, June 30, 2025, through September 30, 2025, InteLogix operated the call center. During that time, CSWR’s call center received a total of 1,191 calls from Bluegrass Water’s customers. While processing such volumes, the call center maintained a low abandonment rate of only 5.51%, with just 65 calls abandoned. Thus, throughout the base period’s actual historical data, CSWR has an excellent call abandonment rate. For comparison, an average acceptable industry standard is 7%. This indicates a strong level of accessibility and responsiveness from the CSWR call center. Bluegrass provides several solutions in these situations, including a virtual hold or callback service, to ensure that customers receive timely responses to their inquiries. Additionally, the average speed of answer was only 14 seconds compared to a standard of approximately 20 seconds, demonstrating prompt service. Average handle time, which measures the duration from when a call is answered to its conclusion, was 8 minutes and 15 seconds highlighting Bluegrass Water’s ability to resolve issues efficiently. Combined, this data contributed to an overall service rate of 92.82%.

Q. HAS THIS TRANSITION TO INTELOGIX RESULTED IN IMPROVED CUSTOMER SATISFACTION?

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A. Yes. Early performance results following the transition show marked improvement with Quality Assurance Scores averaging 93.23% for Q3 2025. These scores exceeded an internal performance target of 90% that was established between CSWR and Intelogix. These scores are derived from reviews of account verification, call opening, call handling, and closing, with multiple “Auto-Fail” compliance categories incorporated.

Also, new and innovative technology has allowed us to gather customer sentiment from the beginning of a call to the end of a call. This technology has provided data showing that 92% of calls that began with a negative sentiment were successfully converted to neutral or positive outcomes.

Finally, surveys conducted at the end of each call show a marked improvement after the transition to Intelogix. With a survey response rate of 33.38% (which is nearly triple the response rate achieved under Nitor), customers provided a “Perfect Survey Rate” of 91.25%. As you can see, Bluegrass Water’s customers benefited from the transition with improved customer service. Additionally, it should be noted that, as Intelogix’s employees gain more experience handling the needs of Bluegrass Water’s customers, the experience will continue to improve.

Q. WHY DID CSWR TRANSITION ITS CALL CENTER OPERATIONS FROM NITOR TO INTELOGIX?

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A. The transition was the result of a competitive, independently administered Request for Proposals conducted by McIntosh & Associates (“McIntosh”). CSWR used the services of McIntosh to ensure an arm’s-length negotiation to achieve the best value for ratepayers. This change was part of a larger initiative to improve efficiency, quality, and accountability to Bluegrass Water’s customers. Along with transitioning its call center operations to a new provider, Bluegrass Water further internalized other functions previously performed by Nitor to a newly formed, internal Work Order Resource Team (“WORT”) that dispatches and manages all operational work orders generated through customer interactions.

Q. CAN YOU ELABORATE ON THE TRANSITION TO WORT?

A. Yes. CSWR has changed its structure of services by dividing the responsibilities previously handled by Nitor and bringing some of those responsibilities in-house while InteLogix handles the remaining responsibilities. InteLogix will handle inbound and outbound calls, e-mail response management, after-hours emergency dispatch, process start/stop service requests, manage payment arrangements, coordinate with CSWR personnel on escalations, and maintain comprehensive data security protocols aligned with the National Institute of Standards and Technology (including SOC 2 Type II, PCI, and HITRUST e1 certifications).

CSWR’s in-house WORT will handle field-related coordination, dispatch, and task tracking to ensure operations issues are efficiently executed. This system was designed to internalize certain operating costs and improve coordination

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between Customer Experience and field operations. WORT will operate during business hours and interface directly with both InteLogix and Operations, reducing both lag time and duplication of work.

Q. WHAT ARE SOME BENEFITS TO THE NEW COLLABORATIVE CALL CENTER/WORT MODEL?

A. In addition to cost reductions, which I detail below, the new model provides greater operational transparency and control of customer workflows, which were not achievable under the prior vendor structure. Now, Call Center metrics are reviewed daily by CSWR’s Customer Experience Department (“CXE”) and weekly by CSWR’s Senior Leadership Team to ensure service levels are up to standards.

This includes reviewing a “Voice of the Customer” report detailing all “negative” calls beyond a certain threshold based on community size to identify perceived customer issues and ongoing concerns. This report is reviewed weekly by the Communications Team, CXE Department, and Senior Leadership.

Additionally, InteLogix provides a service called LogixAssist Insights, which allows CSWR to get a snapshot of Main Call Drivers, Customer Sentiment Journey, Call Types with High Average Handle Time, “Controllables” detailing what processes/company specific choices are driving negative customer sentiment. All these measures provide transparency and oversight over our call center.

Q. HAS THE TRANSITION TO INTELOGIX RESULTED IN A COST SAVINGS TO BLUEGRASS WATER’S CUSTOMERS?

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A. Yes. Bluegrass Water’s monthly expenses under the Nitor model averaged \$ [REDACTED] per month. With InteLogix, the monthly expenses have been \$ [REDACTED]. This will translate into an annualized savings of \$ [REDACTED] for Bluegrass Water. These cost reductions are expected to increase over time as InteLogix agents gain familiarity with CSWR systems and as call deflection and self-service channels expand.

Q. HAS BLUEGRASS WATER MADE ANY OTHER CUSTOMER SERVICE IMPROVEMENTS?

A. Yes. CSWR has implemented a Customer Information System called Muni-Link that is used by all CSWR-affiliated operating companies. Muni-Link is a cloud-based utility billing solution designed for municipalities, cities, townships, private utility companies, and authorities who bill customers for water and sewer services. The software includes electronic billing, online payment processing, built-in Coding Accuracy Support System (“CASS”) certification, customer work order management, and a customer portal.

Muni-Link’s customer portal allows customers to receive bills electronically, make payments, and view their usage, amounts due, and payment histories online. The billing software can be accessed by users from any web browser, and users can also manage interest, penalties, payments, notices, liens, and more. Customers can sign up for either e-billing, to receive either electronic statements, or paper billing.

1 Finally, Muni-Link helps organizations qualify for lower Postal Service automation
2 prices.

3 Muni-Link provides users with access to full account information on a single
4 page with Account Central. This also allows customer service representatives to
5 easily access all relevant customer information quickly to provide expedited and
6 improved customer service. Integrations with multiple metering, asset management,
7 and accounting systems are supported, and all data is backed up automatically.
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11 **IV. RATE DESIGN**

12 **Q. PLEASE DESCRIBE THE COMPANY'S CURRENT RATE STRUCTURE**
13 **FOR WASTEWATER SERVICE.**

14 A. In the Company's last rate case, the Commission set a unified residential rate for the
15 Company's wastewater systems.² The Commission also set unified multi-residential
16 and commercial rates in that case.³ Additionally, the Commission set a separate non-
17 residential rate applicable solely to the Delaplain service area.⁴
18

19 Since the last case, the Company has acquired three new wastewater systems:
20 (1) Magruder Village, (2) Yung Farm Estates, and (3) Commonwealth Wastewater.
21 Typically, the Company adopts the tariffed rates, terms, and conditions of any
22 acquired systems. Recognizing that Magruder Village and Yung Farm Estates were
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² Sheet No. 1.3.

26 ³ *Id.*

⁴ Sheet No. 3.2.

1 both unregulated systems, there was no tariff to adopt. Therefore, upon acquisition,
2 the adopted rates for those systems were set based on what the prior owners were
3 charging and were included as separate rate sheets in Bluegrass Water’s unified
4 tariff.⁵ As such, Bluegrass’ “Rules and Regulations” apply to these newly acquired
5 systems.
6

7 On the other hand, Commonwealth Wastewater was a regulated system. As
8 such, the Company adopted, as a separate tariff, the Commonwealth Wastewater
9 tariff in full including the rates, terms, and conditions contained therein. As such,
10 the Company’s wastewater tariffs consist of: (1) a tariff with six different rates
11 (single residential, multi-residential, commercial, Delaplain non-residential,
12 Magruder Village, and Yung Farm Estates) and (2) the adopted Commonwealth
13 Wastewater tariff. Importantly, each of these consist solely of a monthly-flat charge
14 except for the Delaplain non-residential rate which includes both a monthly charge
15 and a usage charge.⁶
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17

18 **Q. DOES THE COMPANY PROPOSE TO CONSOLIDATE ITS RATES AND**
19 **TARIFF IN THIS CASE?**
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21 **A.** Yes. As Mr. Cox discusses, the Company proposes to consolidate the rates of the
22 systems acquired since Bluegrass Water’s last rate case. Beyond that, however, the
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25 ⁵ Sheet No. 3.3.

26 ⁶ The Delaplain non-residential customer does not have a wastewater meter. Rather, usage charges rely on water usage data provided by the water provider in that service area.

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Company is also proposing to consolidate wastewater tariffs. That is to say, the Company proposes terminating the separate Commonwealth Wastewater tariff, and bringing the rates, terms and conditions for that system under the single consolidated wastewater tariff.

Q. DOES THE COMPANY SEEK TO CHANGE ITS WASTEWATER RATE STRUCTURE?

A. Minimally. The Company seeks to consolidate the Commonwealth Wastewater system into its consolidated rate structure. Additionally, the Company proposes eliminating the separate rate in the tariff for Magruder Village and Yung Farm Estates and including them in the single consolidated rate. Beyond that, however, the wastewater rate structure would remain unchanged.

Thus, because of the Company’s request, the separate Magruder Village rate, Yung Farm Estates rate, and Commonwealth Wastewater rate would be eliminated. The tariff would then consist solely of: (1) a single residential rate, (2) a multi-residential rate, (3) a commercial rate, and (4) the Delaplain non-residential rate.

Q. PLEASE DESCRIBE THE COMPANY’S CURRENT RATE STRUCTURE FOR WATER SERVICE.

A. The Company has a single water tariff that is applicable to each of its four water systems. That tariff consists of a monthly flat charge with no usage component.

Q. HAS THE COMPANY ACQUIRED ANY ADDITIONAL WATER SYSTEMS?

1 A. No.

2 **Q. DOES THE COMPANY PROPOSE TO MAKE ANY CHANGES TO ITS**
3 **WATER RATE STRUCTURE?**
4

5 A. No. While the Company does propose, as discussed below, to initiate a late fee and
6 returned check charge for its water tariff, it does not propose any changes to the
7 water rate structure.

8 **Q. DID THE COMPANY PERFORM A CLASS COST OF SERVICE STUDY**
9 **FOR ITS WASTEWATER OPERATIONS?**
10

11 A. No. As was discussed in the last case, the Company's wastewater operations are not
12 metered. As such, there is no way to analyze the demand on the wastewater system
13 imposed by the various classes of customers. That said, however, in the last case,
14 the Company retained a consultant to undertake an alternative analysis that relies on
15 class equivalencies as a surrogate to a class cost of service study.⁷ That methodology
16 concluded that commercial/non-residential customers imposed a demand that is 2.5
17 times that of the residential class.⁸ Similarly, the multi-residential customer imposed
18 an equivalency of 0.75 times that of a single residential customer.⁹
19

20 **Q. DO YOU BELIEVE THAT EQUIVALENCIES ARE APPROPRIATE FOR**
21 **SETTING FAIR, JUST, AND REASONABLE RATES?**
22
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24
25 ⁷ See *In the Matter of: Electronic Application of Bluegrass Water Utility Operating Company, LLC For an Adjustment*
26 *of Sewage Rates*, PSC Case No. 2022-00432, Direct Testimony of Timothy S. Lyons, pp. 4-5.

⁸ *Id.*
⁹ *Id.*

1 A. Yes. In the absence of the ability to perform a traditional class cost of service study,
2 including the ability to analyze the demands imposed by the various classes, I believe
3 that the equivalencies applied by Bluegrass Water fairly allocate the cost of service
4 among Bluegrass Water's various classes of customers and I used those previously
5 approved equivalencies in developing the rate design herein.¹⁰

7 **Q. WHAT WERE THE RESULTS OF THE COMPANY'S WASTEWATER
8 ALLOCATION METHODOLOGY IN THE LAST CASE?**

10 A. The Company's methodology sought to allocate 77.28% of the wastewater revenue
11 requirement to unmetered service and 22.72% to metered service (i.e., the Delaplain
12 non-residential class).¹¹

14 **Q. DID THE COMMISSION UTILIZE THE COMPANY'S PROPOSED
15 ALLOCATION METHODOLOGY?**

16 A. It is unclear the extent to which the Commission utilized the Company's allocation
17 methodology, but the Order from the last case indicates that the consolidated
18 residential rates were decreased by 9.5% while the Delaplain non-residential fixed
19 rate component was increased by 522.16% and the usage component increased by
20 31.27%.

22 **Q. DID THE COMPANY PERFORM A SIMILAR ANALYSIS IN THIS CASE?**

23

24

25

26

¹⁰ *Id.*

¹¹ *Id.* at 7.

1 A. No. Given the recency of the last wastewater case, the steps that the Commission
2 took towards addressing rate discrepancies in that case, and the cost of retaining a
3 consultant to perform an additional rate design study, the Company did not perform
4 such an analysis in this case.
5

6 **Q. HOW DOES THE COMPANY PROPOSE TO ALLOCATE ITS**
7 **WASTEWATER REVENUE REQUIREMENT IN THIS CASE?**

8
9 A. The Company proposes allocating 40 percent of the wastewater revenue requirement
10 to the Delaplain non-residential class due to the significant capital investments to
11 bring the Delaplain system into regulatory compliance. As described in more detail
12 in the testimony of Mr. Jacob Freeman, Bluegrass Water has undertaken essentially
13 a complete facility overhaul of the Delaplain system. These are specialized, high-
14 cost improvements that are needed primarily because of the strength and
15 characteristics of the wastewater from these non-residential users. Allocating 40
16 percent of the revenue requirement to these users is consistent with ratemaking
17 principles of cost causation, ensures that residential customers are not over-
18 subsidizing industrial treatment and compliance costs, and reflects that these
19 Delaplain non-residential users also benefit from more reliable, compliant service.
20
21

22 **Q. AFTER YOU COMPLETED THE ALLOCATION, HOW DID YOU DESIGN**
23 **THE COMPANY'S INDIVIDUAL RATES?**

24
25 A. I designed the rates for each class based upon the billing determinants (i.e., customer
26 counts and Delaplain non-commercial usage) calculated by Ms. Harlow for use in

1 her revenue forecast utilized in the forward-looking test period revenue requirement
2 calculation. Non-residential customer counts were then converted to residential
3 equivalencies as discussed above. Thus, the revenue requirement for the single-
4 residential, multi-residential, and commercial classes were all divided by 12 to
5 determine a monthly revenue requirement for the class. That monthly class revenue
6 requirement is then divided by the number of residential equivalencies to establish a
7 flat monthly charge.
8

9
10 For the Delaplain non-residential class, the flat monthly charge was set to
11 match that produced for commercial customers in the Company's remaining service
12 areas. The remainder of the revenue requirement for the Delaplain non-residential
13 class is then collected through the Delaplain non-residential class usage charge.
14

15 **Q. DID THE COMPANY PERFORM A CLASS COST OF SERVICE STUDY**
16 **FOR ITS WATER OPERATIONS?**

17 A. No. As with most of its wastewater customers, the Company's water systems are
18 also not metered. As such, it is impossible to calculate an accurate demand
19 component. Given the lack of meter data, the water tariff includes only a flat
20 monthly charge and no usage component.
21

22 **Q. WHY AREN'T THE COMPANY'S WATER OPERATIONS METERED?**

23 A. The Company's water operations were not metered when they were acquired. A
24 meter installation program would be prohibitively expensive. Moreover, given the
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homogenous nature of the Company’s water operations (all residential customers), the need to differentiate between various types of water classes is not present.

Q. HOW DO YOU PROPOSE TO DESIGN RATES FOR THE WATER OPERATIONS?

A. As with the wastewater rate design, I utilize the rate determinants projected by Ms. Harlow for utilization in the forward-looking test period revenue requirement calculation. Here, those rate determinants consist solely of customer counts.

I took the proposed water revenue requirement and divided it by 12 to calculate a monthly revenue requirement. This monthly revenue requirement was then divided by the number of customers to calculate a flat monthly per customer charge.

Q. DO YOU BELIEVE THAT YOUR PROPOSED ALLOCATION METHODOLOGY AND RATE DESIGN PROPOSAL RESULTS IN JUST AND REASONABLE RATES?

A. Yes.

V. PROPOSED TARIFFS

Q. HAS BLUEGRASS WATER PROPOSED TARIFFS IN THIS CASE?

A. Yes. As part of the items that Bluegrass Water is filing concurrent with this testimony, the Company is filing a proposed tariff attached as **Exhibits AJS-3A through AJS-4B: Proposed Bluegrass Water Consolidated Water and Sewer Tariffs.**

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These tariffs not only include the terms and conditions of service, but also the applicable service charges and the rates that were calculated as described previously.

Q. WERE YOU RESPONSIBLE FOR THE DEVELOPMENT OF THIS TARIFF?

A. Yes. Ultimately the tariff was prepared under my direction and supervision.

Q. HAS THE COMPANY SOUGHT TO CONSOLIDATE SERVICE CHARGES AND TERMS AND CONDITIONS STATE-WIDE?

A. Yes. As described in Mr. Cox’s testimony, the Company seeks to continue to consolidate its rates across the entirety of its service areas. The consolidation of rates not only leads to rate benefits as recognized by the Commission in previous decisions, it also results in a more customer-friendly tariff. Specifically, prior to their acquisition by Bluegrass Water, the acquired systems each had different terms and conditions, as well as varying rates and non-recurring charges. Absent consolidation, system-specific tariffs would have been unwieldy and difficult to administer, not only for the Company, but also for the Commission and customers. For this reason, Bluegrass Water seeks to continue to consolidate the terms and conditions and rates across all systems.

Q. IS BLUEGRASS WATER PROPOSING ANY CHANGES TO THE TERMS AND CONDITIONS CONTAINED IN THOSE PROPOSED STATE-WIDE TARIFFS?

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A. Yes. Bluegrass Water proposes two changes to the terms and conditions contained in the tariffs. First, the Company proposes adding a termination and/or disconnection for nonpayment policy to Section 5.3 of the Industrial/Commercial Rules and Regulations (Sheet No. 31). The Company also proposes adding identical language to the Residential Rules and Regulations (Sheet No. 16) to ensure that Bluegrass Water has effective recourse in the event a customer fails to pay. While the Residential Rules and Regulations presently provide that Bluegrass Water may terminate residential wastewater service for nonpayment of tariff charges after providing five days' written notice of intent to terminate, the Industrial/Commercial Rules and Regulations are silent as to this right. To enhance clarity to the Industrial/Commercial Rules, and to further control Bluegrass Water's exposure to bad debt, the Company proposes adding explicit language reserving the right to terminate and/or disconnect wastewater service for nonpayment after providing five days' written notice. This right is not only consistent with Commission rules, but it further allows Bluegrass Water to maintain flexibility in pursuing any available remedies in the event a customer fails to pay, including, but not limited to, shut-off agreements with consenting water utilities. The proposed tariff language further provides notice to customers of the potential consequences for failing to make timely payments and prevents compliant customers from unjustly subsidizing the service of delinquent customers.

1 Second, while the Company does not anticipate any new service connections
2 in the near future, it has nonetheless proposed language governing the procedure for
3 new service connections. Specifically, Sheet No. 15 of the consolidated sewer tariff,
4 and Section 6 (Sheet No. 4.5) of the consolidated water tariff, provide that the
5 location of a new service connection must be approved by the Company. Once
6 approved, the prospective customer shall be responsible for excavating and
7 constructing the new customer-owned service line to the point of the approved
8 service connection. At this point, the customer has the option of: (1) having the
9 Company make the necessary connection to the Company-owned main; or (2)
10 authorizing a licensed plumber to perform the connection to the Company facilities.
11 If the connection is made by the customer's licensed plumber, then it shall notify the
12 Company seventy-two hours in advance of the connection so that the Company may
13 inspect the connection. If the service connection is performed by the Company, the
14 customer will be charged the authorized tap fee. On the other hand, if the service
15 connection is performed by a licensed plumber, the Customer is charged an
16 inspection fee.
17
18
19
20

21 **Q. WHY IS THE COMPANY PROPOSING THIS NEW SERVICE**
22 **PROCEDURE?**

23
24 A. The Company found that its current tariff was lacking in guidance on how new
25 service connections would be processed. It has been CSWR's experience, from
26

1 handling new connections in other jurisdictions, that customers prefer to have their
2 plumber perform as much of the water and sewer connection as possible.

3
4 **Q. WHAT IS THE AMOUNT OF THE REFERENCED INSPECTION FEE FOR**
5 **NEW SERVICE CONNECTIONS?**

6 A. The Company is proposing a new service connection inspection fee of \$82.50 in both
7 its water and sewer tariffs. This equates to 45 minutes of work for the Company’s
8 third-party operator.¹² This charge mirrors that utilized by the Company’s affiliate
9 in Missouri.

10
11 **Q. HAS THE COMPANY PROPOSED ANY OTHER CHANGES REGARDING**
12 **NEW SERVICE CONNECTIONS?**

13 A. Yes. While the consolidated sewer tariff provides that the customer will be charged
14 “actual cost” for a new tap fee, the current consolidated water tariff provides for a
15 specified charge of \$350.00 per new connection. It has been CSWR’s experience
16 that it is impossible to prescribe a cost-based rate for a new service connection that
17 will be reasonable in all situations. For instance, a new connection that is performed
18 in rock beneath an asphalt street will necessarily cost more than a new connection in
19 dirt at the edge of a customer’s property line. Given the inability to prescribe a rate
20 that will be applicable in all situations, the Company prefers to simply charge the
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25 ¹² The operations agreement with the Company’s third-party operator (Clearwater Solutions, LLC) provides for an
26 hourly rate of \$110.00 for work that is outside the scope of Basic Services. Please see the testimony of Mr. Todd
Thomas regarding the Company’s utilization of third-party operators.

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prospective customer the “actual cost” for the new connection. As such, the Company proposes to modify the \$350.00 new service connection charge in its consolidated water tariff to actual cost.

Q. OTHER THAN THESE CHANGES, HAS BLUEGRASS WATER PROPOSED ANY OTHER CHANGES TO THE NON-RECURRING CHARGES IN ITS TARIFFS?

A. As mentioned, Bluegrass Water completed a sewer rate case within the last 3 years. In that case, the Company proposed a return check charge and a late penalty charge. Since that case did not affect water customers, however, the proposed return check and late penalty charges were not applicable to water customers.

In that case, the Commission expressly noted that there was “cost justification supporting the proposed Returned Check Charge of \$15.00.”¹³ Moreover, the Commission held that “late fees are important for Bluegrass Water to ensure timely payment and limit costs associated with late payments that could ultimately be paid by other customers.”¹⁴ As such, the Commission approved the proposed 10% late fee.

In this case, the Company does not propose modifying the approved returned check or late payment fees for sewer customers. Instead, given that they were

¹³ Order, Case No. 2022-00432, issued February 14, 2024, at page 97.
¹⁴ Id. at page 44.

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approved by the Commission in early 2024, the Company seeks to merely utilize those same non-recurring charges for the Company’s water service areas.

However, since that case only concerned wastewater operations, those new non-recurring charges were only applicable to wastewater operations. As Mr. Thies describes, the Company now seeks to add those two non-recurring charges to its water tariff. As Mr. Thies indicates, the logic underlying both of those charges is equally applicable to the Company’s water operations. As such, I have included both of those non-recurring charges in the Company’s proposed water tariff.

Q. DO YOU BELIEVE THAT THE PROPOSED TARIFF IS REASONABLE?

A. Yes. I believe that this tariff is reasonable and that it complies with the various Commission rules and is much easier for the Company, customers, and the Commission to administer.

VI. CONCLUSION

Q. DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?

A. Yes. In conclusion, I urge the Commission, in its review of the Company’s request, to consider Bluegrass Water’s proactive communication strategies and demonstrated improvements in customer service as evidence of the Company’s commitment to transparency, accessibility, and operational excellence. Additionally, I request that the Commission: (1) adopt my proposed rate design; (2) implement the proposed tariff changes; and (3) adopt the proposed statewide tariffs.

**ELECTRONIC APPLICATION OF BLUEGRASS WATER UTILITY OPERATING
COMPANY, LLC FOR AN ADJUSTMENT OF RATES
CASE NO. 2025-00354**

VERIFICATION

I, Aaron Silas, Assistant Vice President of Customer Experience and Regulatory Operations, verify, state, and affirm that I prepared or supervised the preparation of the Direct Testimony filed with this Verification, and that Direct Testimony is true and accurate to the best of my knowledge, information, and belief after a reasonable inquiry on this 8th day of December, 2025.



Aaron Silas
Assistant Vice President of Customer
Experience and Regulatory Operations

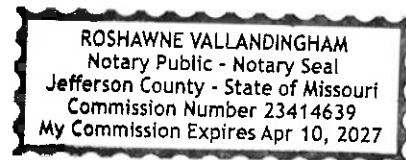
STATE OF MISSOURI)
)
COUNTY OF ST. LOUIS)

SUBSCRIBED AND SWORN TO before me on this 8th day of December, 2025.



Roshawn Vellandingham
Notary Public, State of Missouri

My Commission expires: 04-10-2027





BLUEGRASS WATER

Utility Operating Company

A CSWR Managed Utility

January 29, 2024

Welcome New Bluegrass Water Customer!

Bluegrass Water Utility Operating Company, a Central States Water Resources company, is proud to be the new wastewater service provider for our *McCracken County* based residents. We are committed to delivering safe, reliable, and environmentally responsible wastewater resources to your community today and every day.

We are excited to bring you our first-in-class **Customer Support** with a Customer Service department available for general inquiries Monday through Friday from 7am to 7pm, and 24/7 for emergencies at our toll-free number, **866-752-8982**. You can also email us at support@bluegrasswateruoc.com

When it comes to billing and payments, you have options – visit us at bluegrasswateruoc.com to learn how many payment options there are and more. We also have a **Customer Portal** online where you can create an online account. Your first bill will provide additional information. And as always, you may mail in your payment to the location provided on your billing statement.

We look forward to serving you and your community! Please see the backside of this page for information on the current state of your facility.

Sincerely,

Bluegrass Water Utility Operating Company

Scan to visit our website



First Steps

Before we purchase a wastewater system, we evaluate its current conditions and any environmental or regulatory violations with the state. We then create a plan to address that system's aging infrastructure and ongoing deficits. Compliant, well maintained and adequately running sewer service enhances community value by ensuring safety and reliability for all customers and ending years of unsafe, improperly treated wastewater from polluting local water bodies.

Your Facility



Rust at the Clarifier



Ineffective spacing between bars on screen

Current State of Your Facility (extended aeration)

Aging infrastructure - much of the system is rusted due to its old age and will require structural repairs, process upgrades, and operational improvements

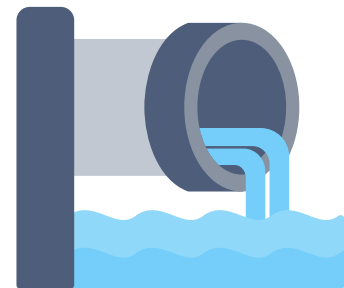
The bar screen that is intended for the removal of rags, plastics, and stringy material from the influent has bars that are too separated to be able to work effectively

Poor operational configuration is causing less optimal treatment and causing effluent violations

No ability to connect to emergency power, which may lead to service interruptions

No remote monitoring system in place, which may lead to delays in addressing service outages or emergencies affecting service

We take these deficiencies seriously and will be working diligently to make the necessary improvements that help to safeguard your community. We will continue to keep you informed as we make these improvements to your facility.



Bluegrass Water
Bringing safe, reliable, and environmentally responsible water resources to our customers every day.



October

2025



Bluegrass Water Utility Operating Company Delaplain Disposal Community Update

OUR INVESTMENT IN OUR CUSTOMERS

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

BUILDING A STRONGER SYSTEM FOR THE FUTURE

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote monitoring technology at all Lift Stations, alerting** Operations of potential problems and facilitating a timely response before an event can affect quality or reliability of service
- **Installed influent pump station equipment** to maximize treatment and boost performance
- **Performed site improvements at Lift Stations, restoring** any lost functionality and ensuring compliance

Looking ahead, our focus remains on sustaining and strengthening system reliability through continued infrastructure investment. Planned improvements or upgrades in progress include:

- **IFAS cage aeration units** to increase treatment capacity, enhance nitrification, and improve sludge settling
- **Addition of aeration equipment like blowers, filter, and flow equalizer** to optimize treatment and performance
- **Filter Building** to shelter and protect critical equipment
- **Additional Lift Stations as needed, to maximize** performance and meet growing community needs

PROTECTING OUR COMMUNITIES TOGETHER

We are dedicated to maintaining and improving treatment systems to protect public health and the environment. Our team works hard to ensure your wastewater is properly treated before being safely returned to the environment. Customers also play an important role in keeping systems running smoothly. We encourage you to properly dispose of household waste by avoiding flushing non-biodegradable items, and minimizing the disposal of fats, oils, and grease down the drains to help prevent blockages and backups.

GET A CLOSER LOOK AT OUR IMPACT

*To see the types of challenges we tackle and how we improve systems, visit the **Community Impact** section of our **website** where we share several case studies and a short video showcasing the behind-the-scenes work that helps make systems stronger, more resilient, and future-ready. While your system may not appear, the improvements shown represent the upgrades we make across all acquired systems, ensuring water remains accessible throughout the year, and reducing disruptions.*

We appreciate the opportunity to continue serving your community.

Exhibit AJS-2



PSC KY NO. 1
Original COVER SHEET
CANCELLING PSC KY Adoption Notice No. 11

BLUEGRASS WATER UTILITY OPERATING COMPANY, LLC

16~~3050~~ Des Peres Road, Suite ~~140303~~

St. Louis, MO 63131

<http://www.centralstateswaterresources.com/communities/bluegrass/>

RATES – CHARGES – RULES - REGULATIONS
FOR FURNISHING
WATER SERVICE
IN

KENTUCKY COUNTY OF
CALLOWAY

FILED WITH THE
PUBLIC SERVICE COMMISSION
OF KENTUCKY

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

Bluegrass Water Utility Operating Company, LLC

WATER SERVICE in entire service area

PSC KY NO. 1

Original SHEET NO. 1

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

INDEX

Sheet Number

RATES AND CHARGES

2-3

Center Ridge area, recurring and non-recurring rates

2

(Reserved for future use)

3

RULES AND REGULATIONS

4

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4.1

2. Water Service Facilities

4.2

3. Water Use

4.3

4. Customer Billing and Payment

4.4

5. Discontinuance of Service


4.5

BILLING FORM

5

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2019-00360 DATED February 17, 2020

Bluegrass Water Utility Operating Company, LLC

WATER SERVICE in entire service area

PSC KY NO. 1

Revised SHEET NO. 2

CANCELLING PSC KY NO. 1

Original SHEET NO. 2

CLASSIFICATION OF SERVICE – Residential (T)

Applicable to all customers in the Center Ridge area in Calloway County, Kentucky, formerly served by Center Ridge Water District, Inc., including those in the subdivisions of Center Ridge Lake Properties, Pinebluff Shores Subdivision, Keniana Shores subdivision, and LH&M Properties.

Available for residential use only. Charges are assessed at a flat monthly rate to each dwelling unit even if the units share a service connection; at least one monthly charge is assessed per service connection. (T)
(T)

RECURRING CHARGES

Service Charge (flat rate per dwelling unit) \$106.1277.63 per month
(I)

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NON-RECURRING CHARGES:

Connection Charge	\$350.00 per connection <u>actual cost</u>	(T)
Re-connection Charge	\$0.00 per connection	(I)
<u>Inspection Charge</u>	<u>\$82.50</u>	
Late Payment Penalty	10% <u>\$0.00</u>	(R)
Returned Check Charge	\$150.00	(R)

DATE OF ISSUE September 30, 2020

DATE EFFECTIVE October 31, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

Bluegrass Water Utility Operating Company, LLC

WATER SERVICE in entire service area

PSC KY NO. 1

Original SHEET NO. 3

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

RESERVED FOR FUTURE USE

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. 2019-00360 DATED February 17, 2020

Bluegrass Water Utility Operating Company, LLC

WATER SERVICE in entire service area

PSC KY NO. 1

Original SHEET NO. 4.1

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____


RULES AND REGULATIONS

This schedule of Rules and Regulations governs the furnishing of water service by Bluegrass Water Utility Operating Company, LLC (“Bluegrass Water”) and applies to all water service received from Bluegrass Water. All Rules and Regulations are to be in effect so long as they are not in conflict with the rules and regulations of the Kentucky Public Service Commission (“the Commission”). Bluegrass Water and the service offered in this tariff are further subject to all rules and regulations of the Commission.

1. SERVICE AREA: Bluegrass Water furnishes water service to the Center Ridge area in Calloway County, Kentucky, formerly served by Center Ridge Water District, Inc. The Rules and Regulations contained in this tariff apply in the service area of Bluegrass Water.

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2019-00360 DATED February 17, 2020

Bluegrass Water Utility Operating Company, LLC

WATER SERVICE in entire service area

PSC KY NO. 1

Original SHEET NO. 4.2

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

2. WATER SERVICE FACILITIES

- 2.1. Bluegrass Water serves each customer by a connection between its facilities and the customer's facilities. This service connection is owned and maintained by Bluegrass Water, and includes the shutoff valve and all necessary appurtenances. All service connections must have a shutoff valve on the customer's side of the connection. Any such service connection is to be located at the customer's premises property line; if the property line is under a street or road, then the shutoff valve and other necessary appurtenances may be located at or near the edge of the street abutting the customer's property.
- 2.2. The service line is a pipeline with other necessary appurtenances used to conduct water from the service connection to the dwelling or other unit where the water services will be consumed. All costs associated with the service line and with leaks, repairs, or maintenance on the service line will be the responsibility of the customer.
- 2.3. All service lines must be installed underground, below the frost line. A service line must not be laid in the same trench with a sewer pipe.
- 2.4. A non-recurring Connection Charge will be assessed for a new service connection, in (T) an amount set forth in the applicable tariff sheet for the classification of service. This charge is assessed only when a new service connection is made to Bluegrass Water's facilities, and not assessed if there is a current, operable service connection.
- 2.5. All new facilities must comply with these rules and regulations. Customer service lines or other facilities owned and maintained by a customer that are in existence and use as of the September 2020 effective date of this tariff, but not in compliance with these rules and regulations, may remain in place only if the non-compliance does not constitute a misuse of water service, interfere with service to other customers, or present a safety/health hazard or risk. Any such existing customer facilities must be brought into compliance as a condition to re-connection after a discontinuance of service.
- 2.6. The customer must not tamper, interfere, or permit tampering or interference with Bluegrass Water pipes and other service facilities.

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. 2019-00360 DATED February 17, 2020

Bluegrass Water Utility Operating Company, LLC

WATER SERVICE in entire service area

PSC KY NO. 1

Original SHEET NO. 4.3

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

3. WATER USE

- 3.1. All leaks must be reported to Bluegrass Water immediately.
- 3.2. As soon as possible and no later than forty-eight (48) hours after notification of a leak in the associated service line or other appurtenances on the customer's side of the service connection, the customer will repair or cause to be repaired any such leak. If a leak on the customer's side of the service connection is not repaired within 48 hours of notice, Bluegrass Water may temporarily discontinue the affected water service without further notice to the customer, until the leak has been repaired.
- 3.3. A single service connection can serve no more than one unit. Each connection will be charged for service at the recurring rate stated in the applicable tariff sheet for the classification of service.
- 3.4. A customer is not allowed to resell, share, or give away water, unless the customer is receiving service under a special contract executed by Bluegrass Water and approved by the Commission.
- 3.5. For any dwelling left unoccupied for more than 72 hours, the customer is obligated to shut off water service to the dwelling and drain the lines prior to freezing weather.

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2019-00360 DATED February 17, 2020

Bluegrass Water Utility Operating Company, LLC

WATER SERVICE in entire service area

PSC KY NO. 1

Original SHEET NO. 4.4

CANCELLING PSC KY NO. _____


_____ SHEET NO. _____

4. CUSTOMER BILLING and PAYMENT

- 4.1. The customer is responsible for prompt payment of all charges for service.
- 4.2. A customer who wishes to transfer responsibility for service and other charges associated with a particular address (for example, upon transferring ownership of the property) must make arrangements to have the new customer accept responsibility for the service and to have the service put into the new customer's name. The customer is responsible for notifying Bluegrass Water of any change in the customer's billing address or other contact information.
- 4.3. Bluegrass Water bills each customer the first week of each calendar month for the prior calendar month's service.
- 4.4. If payment in full of the bill has not been received by the last day of the calendar month in which the bill was sent, (a) a delinquency notice will be sent to the customer billing address informing the customer that service will be discontinued and the date on which service will be discontinued and (b) a late payment penalty will be assessed in the amount or at the rate set forth in the applicable tariff sheet for the classification of service.
- 4.5. To avoid discontinuance of service, the bill and the late payment penalty must be (T) paid by the discontinuance date specified on the notice.

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2019-00360 DATED February 17, 2020

Bluegrass Water Utility Operating Company, LLC

WATER SERVICE in entire service area

PSC KY NO. 1

Original SHEET NO. 4.6

CANCELLING PSC KY NO.

 SHEET NO.

~~water main make the service connection and pay the authorized tap fee or the customer can choose to have a licensed plumber perform the service connection in accordance with all local plumbing codes. In such an instance If the customer elects to have the Company make the connection, the customer shall pay all approved connection charges. If the customer elects to have a licensed plumber make the connection, the customer shall be charged the approved inspection fee. Where the service connection is to be performed by a licensed plumber, the plumber shall advise the Company at least seventy-two (72) hours in advance of when the connection is expected to be made so a representative of the Company can be present to inspect the installation and connection. All excavations required for such a the installation of a Customer's service line and connection to the Company owned water main shall be remain open trench work unless otherwise until the connection has been inspected and approved by the Company. No backfill shall be placed until the work has been inspected and approved by the Company. If backfill is placed prior to inspection, customer may incur charges to excavate the site again to allow the Company to inspect the connection. Pipe laying and backfill shall be performed in accordance with the latest published engineering specifications of the manufacturer of the materials used, these Rules, and all applicable local plumbing codes. If the customer or the customer's agent damages any portion of the Company's water infrastructure during the connection process, the customer shall be responsible for the cost to repair any such damages, including replacement of pipe or appurtenances as necessary, where a connection is made by a licensed plumber.~~

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. 2019-00360 DATED February 17, 2020

Bluegrass Water Utility Operating Company, LLC

WATER SERVICE in entire service area

PSC KY NO. 1

~~Original~~ 1st Revised SHEET NO. 5

CANCELLING PSC KY NO. 5

~~Original~~ SHEET NO. 5

BILLING FORM:

Bluegrass Water UOC LLC
 P.O. Box 676395
 Dallas, TX 75267-6395
 Phone: 1-866-752-8982

TEMP - RETURN SERVICE REQUESTED

John / Jane Doe
 123 Street Name
 Drive, City, State,
 123456

MAKE CHECK PAYABLE TO: **Bluegrass Water UOC LLC**

Not Responsible for Mail Delivery

1-866-752-8982
 CUSTOMER ACCOUNT INFORMATION RETAIN FOR YOUR RECORDS

CUSTOMER NAME	SERVICE ADDRESS	ACCOUNT NUMBER
John / Jane Doe	123 Street Name Dr	123456-0

METER NUMBER	SERVICE PERIOD		METER READINGS		USAGE	METER READING DATES		TYPE OF READINGS
	FROM	TO	PRIOR	PRESENT		PRIOR	PRESENT	
6	6/1	6/30						

Previous Balance	232.73
Payments	-100.00
Adjustments	0.00
Prior Balance	132.73
7 Sewer Service	85.97
8 Current Charges	85.97
Pay This Amount	218.70

PLEASE DETACH & RETURN WITH PAYMENT

ACCOUNT NUMBER	123456-0
CID:	1234
CUSTOMER NAME	John / Jane Doe
SERVICE ADDRESS	123 Street Name Dr
BILLING DATE	07/08/2022

www.centralstateswaterresources.com

John / Jane Doe
 123 Street Name
 Drive, City, State,
 123456

Bluegrass Water UOC LLC
 P.O. Box 676395
 Dallas TX 75267-6395

NO SECOND NOTICE WILL BE MAILED

AMOUNT NOW DUE	218.70
DUE DATE	7/29/22
AFTER DUE DATE PAY	218.70

Please make checks payable to: Bluegrass Water UOC LLC

Cash Check Money Order

AMOUNT PAID	\$
-------------	----

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY *John R*

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
 IN CASE NO. 2019-00360 DATED February 17, 2020

BLUEGRASS WATER UTILITY OPERATING COMPANY, LLC

1630 Des Peres Road, Suite 140

St. Louis, MO 63131

<http://www.centralstateswaterresources.com/communities/bluegrass/>

RATES – CHARGES – RULES - REGULATIONS

FOR FURNISHING

WATER SERVICE

IN

KENTUCKY COUNTY OF

CALLOWAY

FILED WITH THE

PUBLIC SERVICE COMMISSION

OF KENTUCKY

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

Bluegrass Water Utility Operating Company, LLC

WATER SERVICE in entire service area

PSC KY NO. 1

Original SHEET NO. 1


CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

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(Reserved for future use)	3
<u>RULES AND REGULATIONS</u>	4
1. Service Area	4.1
2. Water Service Facilities	4.2
3. Water Use	4.3
4. Customer Billing and Payment	4.4
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DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2019-00360 DATED February 17, 2020

Bluegrass Water Utility Operating Company, LLC

WATER SERVICE in entire service area

PSC KY NO. 1

Revised SHEET NO. 2

CANCELLING PSC KY NO. 1

Original SHEET NO. 2

CLASSIFICATION OF SERVICE – Residential (T)

Applicable to all customers in the Center Ridge area in Calloway County, Kentucky, formerly served by Center Ridge Water District, Inc., including those in the subdivisions of Center Ridge Lake Properties, Pinebluff Shores Subdivision, Keniana Shores subdivision, and LH&M Properties.

Available for residential use only. Charges are assessed at a flat monthly rate to each dwelling unit even if the units share a service connection; at least one monthly charge is assessed per service connection. (T)
(T)

RECURRING CHARGES


Service Charge (flat rate per dwelling unit) \$106.12 per month (I)

NON-RECURRING CHARGES:

Connection Charge	actual cost (T)
Inspection Charge	\$82.50
Late Payment Penalty	10% (R)
Returned Check Charge	\$15.00 (R)

DATE OF ISSUE September 30, 2020

DATE EFFECTIVE October 31, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

Bluegrass Water Utility Operating Company, LLC

WATER SERVICE in entire service area

PSC KY NO. 1

Original SHEET NO. 3


CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

RESERVED FOR FUTURE USE

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2019-00360 DATED February 17, 2020

Bluegrass Water Utility Operating Company, LLC

WATER SERVICE in entire service area

PSC KY NO. 1

Original SHEET NO. 4.1

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

This schedule of Rules and Regulations governs the furnishing of water service by Bluegrass Water Utility Operating Company, LLC (“Bluegrass Water”) and applies to all water service received from Bluegrass Water. All Rules and Regulations are to be in effect so long as they are not in conflict with the rules and regulations of the Kentucky Public Service Commission (“the Commission”). Bluegrass Water and the service offered in this tariff are further subject to all rules and regulations of the Commission.

1. SERVICE AREA: Bluegrass Water furnishes water service to the Center Ridge area in Calloway County, Kentucky, formerly served by Center Ridge Water District, Inc. The Rules and Regulations contained in this tariff apply in the service area of Bluegrass Water.

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2019-00360 DATED February 17, 2020

PSC KY NO. 1

Bluegrass Water Utility Operating Company, LLC

Original SHEET NO. 4.2

WATER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

2. WATER SERVICE FACILITIES

- 2.1. Bluegrass Water serves each customer by a connection between its facilities and the customer's facilities. This service connection is owned and maintained by Bluegrass Water, and includes the shutoff valve and all necessary appurtenances. All service connections must have a shutoff valve on the customer's side of the connection. Any such service connection is to be located at the customer's premises property line; if the property line is under a street or road, then the shutoff valve and other necessary appurtenances may be located at or near the edge of the street abutting the customer's property.
- 2.2. The service line is a pipeline with other necessary appurtenances used to conduct water from the service connection to the dwelling or other unit where the water services will be consumed. All costs associated with the service line and with leaks, repairs, or maintenance on the service line will be the responsibility of the customer.
- 2.3. All service lines must be installed underground, below the frost line. A service line must not be laid in the same trench with a sewer pipe.
- 2.4. A non-recurring Connection Charge will be assessed for a new service connection, in (T) an amount set forth in the applicable tariff sheet for the classification of service. This charge is assessed only when a new service connection is made to Bluegrass Water's facilities, and not assessed if there is a current, operable service connection.
- 2.5. All new facilities must comply with these rules and regulations. Customer service lines or other facilities owned and maintained by a customer that are in existence and use as of the September 2020 effective date of this tariff, but not in compliance with these rules and regulations, may remain in place only if the non-compliance does not constitute a misuse of water service, interfere with service to other customers, or present a safety/health hazard or risk. Any such existing customer facilities must be brought into compliance as a condition to re-connection after a discontinuance of service.
- 2.6. The customer must not tamper, interfere, or permit tampering or interference with Bluegrass Water pipes and other service facilities.

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY _____



TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2019-00360 DATED February 17, 2020

PSC KY NO. 1

Bluegrass Water Utility Operating Company, LLC

Original SHEET NO. 4.3

WATER SERVICE in entire service area

CANCELLING PSC KY NO. _____


_____ SHEET NO. _____

3. WATER USE

- 3.1. All leaks must be reported to Bluegrass Water immediately.
- 3.2. As soon as possible and no later than forty-eight (48) hours after notification of a leak in the associated service line or other appurtenances on the customer's side of the service connection, the customer will repair or cause to be repaired any such leak. If a leak on the customer's side of the service connection is not repaired within 48 hours of notice, Bluegrass Water may temporarily discontinue the affected water service without further notice to the customer, until the leak has been repaired.
- 3.3. A single service connection can serve no more than one unit. Each connection will be charged for service at the recurring rate stated in the applicable tariff sheet for the classification of service.
- 3.4. A customer is not allowed to resell, share, or give away water, unless the customer is receiving service under a special contract executed by Bluegrass Water and approved by the Commission.
- 3.5. For any dwelling left unoccupied for more than 72 hours, the customer is obligated to shut off water service to the dwelling and drain the lines prior to freezing weather.

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2019-00360 DATED February 17, 2020

PSC KY NO. 1

Bluegrass Water Utility Operating Company, LLC

Original SHEET NO. 4.4

WATER SERVICE in entire service area

CANCELLING PSC KY NO. _____


_____ SHEET NO. _____

4. CUSTOMER BILLING and PAYMENT

- 4.1. The customer is responsible for prompt payment of all charges for service.
- 4.2. A customer who wishes to transfer responsibility for service and other charges associated with a particular address (for example, upon transferring ownership of the property) must make arrangements to have the new customer accept responsibility for the service and to have the service put into the new customer's name. The customer is responsible for notifying Bluegrass Water of any change in the customer's billing address or other contact information.
- 4.3. Bluegrass Water bills each customer the first week of each calendar month for the prior calendar month's service.
- 4.4. If payment in full of the bill has not been received by the last day of the calendar month in which the bill was sent, (a) a delinquency notice will be sent to the customer billing address informing the customer that service will be discontinued and the date on which service will be discontinued and (b) a late payment penalty will be assessed in the amount or at the rate set forth in the applicable tariff sheet for the classification of service.
- 4.5. To avoid discontinuance of service, the bill and the late payment penalty must be (T) paid by the discontinuance date specified on the notice.

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2019-00360 DATED February 17, 2020

PSC KY NO. 1

Bluegrass Water Utility Operating Company, LLC

Original SHEET NO. 4.5

WATER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

5. DISCONTINUANCE OF SERVICE

- 5.1. Service may be discontinued due to non-payment, misuse of service, tampering with Bluegrass Water’s facilities or another customer’s service, or non-compliance with rules and regulations of Bluegrass Water or the Commission.
- 5.2. Unless there is an emergency and the discontinuance is temporary, prior notice of a discontinuance of service will be given in accordance with the Commission’s regulations.
- 5.3. Discontinuance of service may require or involve physically separating the service line from the service connection or other Bluegrass Water facilities.
- 5.4. Before service can be restored to premises where it has been discontinued, all charges owed to Bluegrass Water (including billed recurring rates and any late payment penalty) plus a re-connection charge, must be paid in full. The amount of the non-recurring re-connection charge is a rate set forth in the applicable tariff sheet for the classification of service.

6. CONNECTIONS

The Company will determine or approve the location where the customer’s service line connects to the Company’s water main. For purposes of connecting to the Company’s water main, customer service lines will not be extended along public streets or roadways or through property of others.

Once a customer service line location is approved, the customer shall be responsible for excavating and constructing the customer’s service line. If a service connection is requested at a point not already served by a Company water main of adequate capacity, the water main shall be extended at the customer’s cost. The customer shall have the option to have the Company connect the service line to the water main or the customer can choose to have a licensed plumber perform the service connection in accordance with all local plumbing codes. If the customer elects to have the Company make the connection, the customer shall pay all approved connection charges. If the customer elects to have a licensed plumber make the connection, the customer shall be charged the approved inspection fee. Where the service connection is to be performed by a licensed plumber, the plumber shall advise the Company at

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2019-00360 DATED February 17, 2020

PSC KY NO. 1

Bluegrass Water Utility Operating Company, LLC

Original SHEET NO. 4.6

WATER SERVICE in entire service area


CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

least seventy-two (72) hours in advance of when the connection is expected to be made so a representative of the Company can be present to inspect the installation and connection. All excavations required for such a connection shall remain open until the connection has been inspected and approved by the Company. No backfill shall be placed until the work has been inspected and approved by the Company. If backfill is placed prior to inspection, customer may incur charges to excavate the site to allow the Company to inspect the connection. If the customer or the customer's agent damages any portion of the Company's water infrastructure during the connection process, the customer shall be responsible for the cost to repair any such damage.

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2019-00360 DATED February 17, 2020

Bluegrass Water Utility Operating Company, LLC

WATER SERVICE in entire service area


PSC KY NO. 1

1st Revised SHEET NO. 5

CANCELLING PSC KY NO. 5

Original SHEET NO. 5

BILLING FORM:



Bluegrass Water UOC LLC
P.O. Box 676395
Dallas, TX 75267-6395
Phone: 1-866-752-9992

TEMP - RETURN SERVICE REQUESTED

John / Jane Doe
123 Street Name
Drive, City, State,
123456

1 ACCOUNT NUMBER	123456-0
2 CID:	1234
BILLING DATE	07/08/2022
AMOUNT DUE	218.70
DUE DATE	7/29/22
AFTER DUE DATE PAY	218.70

MAKE CHECK PAYABLE TO: **Bluegrass Water UOC LLC**

Not Responsible for Mail Delivery

1-866-752-9992

CUSTOMER ACCOUNT INFORMATION RETAIN FOR YOUR RECORDS

CUSTOMER NAME		SERVICE ADDRESS		ACCOUNT NUMBER	
John / Jane Doe		123 Street Name Dr		123456-0	

METER NUMBER	SERVICE PERIOD		METER READINGS		USAGE	METER READING DATES		TYPE OF READINGS
	FROM	TO	PRIOR	PRESENT		PRIOR	PRESENT	
3	6/1	6/30						

Previous Balance	232.73
Payments	-100.00
Adjustments	0.00
Prior Balance	132.73
6 Sewer Service	85.97
7 Current Charges	85.97
Pay This Amount	218.70

PLEASE DETACH & RETURN WITH PAYMENT

ACCOUNT NUMBER	123456-0
CID:	1234
CUSTOMER NAME	John / Jane Doe
SERVICE ADDRESS	123 Street Name Dr
BILLING DATE	07/08/2022
www.centralstateswaterresources.com	

John / Jane Doe
123 Street Name
Drive, City, State,
123456

NO SECOND NOTICE WILL BE MAILED

AMOUNT NOW DUE	218.70
DUE DATE	7/29/22
AFTER DUE DATE PAY	218.70

Please make checks payable to: Bluegrass Water UOC LLC

Cash Check Money Order

AMOUNT PAID	\$
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Bluegrass Water UOC LLC
P.O. Box 676395
Dallas TX 75267-6395

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY *John R*

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2019-00360 DATED February 17, 2020

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

PSC KY NO. 1

3rd Revised Cover Sheet

CANCELLING PSC KY NO. _____

_____ Cover Sheet

BLUEGRASS WATER UTILITY OPERATING COMPANY, LLC

1630 Des Peres Rd, Suite 140

St. Louis, MO 63131

<http://www.centralstateswaterresources.com/communities/bluegrass/>

RATES – CHARGES – RULES - REGULATIONS

FOR FURNISHING

SEWER SERVICES

IN

KENTUCKY COUNTIES OF

Bullitt, Campbell, Franklin, Garrard, Graves, Hardin, Jessamine,
Madison, Marshall, McCracken, Oldham, Scott, and Shelby

FILED WITH THE

PUBLIC SERVICE COMMISSION

OF KENTUCKY

DATE OF ISSUE: April 8, 2022

DATE EFFECTIVE: March 31, 2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2021-00265 DATED February 24, 2022

PSC KY NO. 1

8th Revised SHEET NO. 1

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. 1

SEWER SERVICE in entire service area

7th Revised SHEET NO. 1

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DATE OF ISSUE: May 1, 2024

DATE EFFECTIVE: January 29, 2024

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2023-00218

PSC KY NO. 1

1st Revised SHEET NO. 1.1

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. 1

SEWER SERVICE in entire service area

Original SHEET NO. 1.1

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DATE OF ISSUE: April 26, 2024

DATE EFFECTIVE: December 20, 2023

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2023-00181

PSC KY NO. 1

~~4th~~ Revised SHEET NO. 1.2

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. 1

SEWER SERVICE in entire service area

~~3rd~~ Revised SHEET NO. 1.2

**General Index
Territory Served**

<u>County</u>	<u>Community</u>	
Hardin	Airview Estates Subdivision	
McCracken	Arcadia Pines Subdivision	
Madison	Brocklyn Subdivision	
McCracken	Carriage Park Subdivision	
Campbell	Darlington Creek	
Scott	Delaplain service area*	
Jessamine	Equestrian Woods Subdivision	
Franklin	Fox Run Estates Subdivision	
McCracken	Great Oaks Subdivision	
Marshall	Golden Acres Subdivision	
Garrard	Herrington Haven and Woodland Estates Subdivisions	
Bullitt	Kingswood Development	
Bullitt	Lake Columbia Estates	
Scott	Longview and Homestead Subdivisions	
McCracken	Magruder Village	(N)
McCracken	Marshall Ridge Subdivision	
Shelby	Persimmon Ridge Development	
Graves	Randview Subdivision	
Oldham	River Bluff, city and environs	
McCracken	Timberland Subdivision	
Bullitt	Woodland Acres Subdivision	
Campbell	Yung Farm Estates	
<u>Boyle</u>	<u>Commonwealth WastewaterSewer</u>	

* The Delaplain service area includes the Deer Run, Moonlake Estates, Shuttle Run, and Riffon Meadows Subdivisions, as well as the industrial park and commercial service properties at the interchange of I-75 and Delaplain Road.

DATE OF ISSUE: May 1, 2024

DATE EFFECTIVE: January 29, 2024

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2023-00218

PSC KY NO. 1

~~1st~~ 2nd Revised SHEET NO. 1.3

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. 1

SEWER SERVICE in entire service area

~~Original~~ 1st Revised SHEET NO. 1.3

CLASSIFICATION OF SERVICE – Residential (RS)

Applicable to all customers for residential use throughout the service area ~~except Magruder Village and Yung Farms (see Tariff Sheet No. 1.2)~~, Service is provided at a flat monthly rate per dwelling unit, whether to a stand-alone residence, duplex unit, or any other multi-unit building, and regardless of whether water utility service is provided to the unit through an individual water meter. (T)

Single Residential service is available to any dwelling/residence with an independent water service line and independent sewer lateral line (including Y-shaped sewer lateral line connections).

Multi Residential service is available to any dwelling/residence with a shared water service line or shared sewer lateral line excluding Y-shaped lateral line connections.

Single Residential Rate (per dwelling unit): ~~\$114.00~~ 77.77 per month (R)

Multi Residential Rate (per dwelling unit): ~~\$85.50~~ 58.33 per month (R)

CLASSIFICATION OF SERVICE – Commercial, flat-rate (CF)

Applicable throughout the service area (see Tariff Sheet No. 1.2) ~~except~~ Magruder Village and Yung Farms. Service is available for non-residential use, and is provided to a non-residential customer with an independent water service line or an independent sewer lateral line. Service is provided at a flat monthly rate per connection, regardless of whether water utility service is provided to the unit through an individual water meter. (T)

Commercial Flat Rate (per connection): ~~\$285.00~~ 197.43 per month (R)

DATE OF ISSUE: May 1, 2024

DATE EFFECTIVE: January 29, 2024

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2023-00218

PSC KY NO. 1

1st Revised SHEETS NO. 1.4

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. _____

SEWER SERVICE in entire service area

Original SHEETS NO. 1.4

NON-RECURRING CHARGES — RS and CF service

Applicable in the same parts of the service area to which the RS and CF Classifications of Service are applicable (see Tariff Sheet Nos. 1.2 and 1.3)

New Tap Fee	Actual Cost	(N)
All Service Areas		
Late Payment Penalty	10%	(I)
Return Check Fee	\$15.00	(I)
Inspection Fee	\$82.50	
Termination/Reconnection Fees	\$0.00	
Field Collection Fee	\$0.00	

* Zero amount represents a reduction for some parts of the applicable service area and no change for the other parts.

DATE OF ISSUE: May 1, 2024

DATE EFFECTIVE: January 29, 2024

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2023-00218

PSC KY NO. 1

1st Revised SHEETS NO. 2-3.1

CANCELLING PSC KY NO. _____

_____ SHEETS NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

RESERVED FOR FUTURE USE

DATE OF ISSUE: February 10, 2022

DATE EFFECTIVE: August 1, 2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00290 DATED August 2, 2021

PSC KY NO. 1

1st Revised SHEETS NO. 3.2

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. 1

SEWER SERVICE in entire service area

Original SHEETS NO. 3.2

CLASSIFICATION OF SERVICE: DELAPLAIN SERVICE AREA

Applicable to all non-residential customers in the vicinity of the interchange of I-75 and Delaplain Road in Scott County, Kentucky, formerly served by Delaplain Disposal Company.

Non-residential service is available to properties other than residential dwelling units and for any use not exclusively domestic or residential. It is available throughout the former service territory of Delaplain Disposal Company, including in the industrial park and commercial service properties at the interchange of I-75 and Delaplain Road. All non-residential customers are subject to the Industrial/Commercial User Policy (including excess treatment fees) instituted by Delaplain Disposal Company and incorporated into this tariff at Sheets 27 to 59.

RECURRING RATES

Flat Rate per unit	\$ 285.00 197.43 per month	(N)
Non-residential Rate for commercial/industrial: (non-residential service is metered)	\$ 55.86 11.67 per 1000 gals.	(I)

Non-Recurring Charges (applicable to residential and non-residential customers)

Tap-On Fee	Actual Cost	(R)
Late Payment Penalty	10%	(N)
Return Check Fee	\$15.00	(N)

DATE OF ISSUE: April 11, 2024

For Service Rendered on or after
DATE EFFECTIVE: December 1, 2023

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2022-00432 DATED FEBRUARY 14, 2024

PSC KY NO. 1

~~3rd~~ Revised SHEET NO. 3.3

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. 1

SEWER SERVICE in entire service area

~~2nd~~ Revised SHEET NO. 3.3

RESERVED FOR FUTURE USE CLASSIFICATION OF SERVICE: Residential (RS): YUNG FARM ESTATES (N)

Applicable to all customers for residential use throughout the service area (see Tariff Sheet No. 1.2), Service is provided at a flat monthly rate per dwelling unit, whether to a stand-alone residence, duplex unit, or any other multi-unit building, and regardless of whether water utility service is provided to the unit through an individual water meter.

Single Residential service is available to any dwelling/residence with an independent water service line and independent sewer lateral line (including Y-shaped sewer lateral line connections).

Single Residential Rate (per dwelling unit): \$60.00 per month

NON-RECURRING CHARGES — RS and CF service

Applicable in the same parts of the service area to which the RS and CF Classifications of Service are applicable (see Tariff Sheet Nos. 1.2 and 1.3)

New Tap Fee	
All Service Areas	\$0.00
Late Payment Penalty	\$0.00
Return Check Fee	\$0.00
Termination/Reconnection Fees	\$0.00
Field Collection Fee	\$0.00

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DATE OF ISSUE: April 26, 2024

DATE EFFECTIVE: December 20, 2023

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2023-00181

PSC KY NO. 1

~~2nd-3rd~~ Revised SHEET NO. 3.4

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. 1

SEWER SERVICE in entire service area

~~1st-2nd~~ Revised SHEET NO. 3.4

RESERVED FOR FUTURE USE CLASSIFICATION OF SERVICE: Residential (RS): (N)
MAGRUDER VILLAGE

Applicable to all customers for residential use throughout the service area (see Tariff Sheet No. 1.2). Service is provided at a flat monthly rate per dwelling unit, whether to a stand-alone residence, duplex unit, or any other multi-unit building, and regardless of whether water utility service is provided to the unit through an individual water meter.

Single Residential service is available to any dwelling/residence with an independent water service line and independent sewer lateral line (including Y-shaped sewer lateral line connections).

Single Residential Rate (per dwelling unit): \$35.00 per month

NON-RECURRING CHARGES — RS and CF service

Applicable in the same parts of the service area to which the RS and CF Classifications of Service are applicable (see Tariff Sheet Nos. 1.2 and 1.3)

New Tap Fee

All Service Areas \$0.00

Late Payment Penalty \$0.00

Return Check Fee \$0.00

Termination/Reconnection Fees \$0.00

Field Collection Fee \$0.00

DATE OF ISSUE: May 1, 2024

DATE EFFECTIVE: January 29, 2024

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2023-00218

PSC KY NO. 1

1st Revised SHEET NO. 4-10.3

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

RESERVED FOR FUTURE USE

DATE OF ISSUE: February 10, 2022

DATE EFFECTIVE: August 1, 2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00290 DATED August 2, 2021

PSC KY NO. 1

1st Revised SHEET NO. 10.4-10.5

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. 1

Original SHEET NO. 10.4-10.5

RESERVED FOR FUTURE USE

DATE OF ISSUE: April 11, 2024

For Service Rendered on or after
DATE EFFECTIVE: December 1, 2023

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

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ORDER IN CASE NO. 2022-00432 DATED FEBRUARY 14, 2023

PSC KY NO. 1

4th Revised SHEET NO. 11

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

This schedule of Rules and Regulations governs the furnishing of sewage service by the Bluegrass Water Utility Operating Company, LLC (hereinafter referred to as Bluegrass Water UOC) and applies to all service received from Bluegrass Water UOC. All Rules and Regulations are to be in effect so long as they are not in conflict with the rules and regulations of the Public Service Commission. Bluegrass Water UOC is further subject to all Rules and Regulations of the Public Service Commission.

The Rules and Regulations contained in this tariff apply in the service territory of Bluegrass Water UOC (see Tariff Sheet No. 1.2).

The Residential Rules and Regulations (Tariff Sheets 11-26) apply to the furnishing of sewage service by Bluegrass Water UOC (a) for residential users throughout the service territory and (b) for all other users in the service territory other than in the Delaplain service area. They also apply to the furnishing of non-residential service in the Delaplain service area to the extent not inconsistent with, or governed by, a more specific provision in the Industrial/Commercial Rules and Regulations (Tariff Sheets 27-59).

Residential Rules and Regulations

DEFINITIONS

“Customer” shall mean any person, firm, corporation, or municipality that discharges to the Bluegrass Water UOC sewer system pursuant to these Rules and Regulations.

“Company” shall mean Bluegrass Water UOC acting through its officers, managers, or other duly authorized employees or agents.

“Customer’s service line” is the service lateral from the main collection line to the premises served.

“Commission” shall mean the Kentucky Public Service Commission.

“Domestic Waste” means the waste from residential users and from the sanitary conveniences of dwellings, commercial buildings, industrial facilities, and institutions.

DATE OF ISSUE: February 10, 2022

DATE EFFECTIVE: August 1, 2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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PSC KY NO. 1

1st Revised SHEET NO. 12

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

“Pretreatment” means the reduction of the amounts of pollutants, the elimination of pollutants, or the alteration of the nature of pollutant properties in wastewater to a less harmful state by application of physical, chemical or biological processes or process changes prior to or in lieu of discharging or otherwise introducing such pollutants into a public sewer.

“Sanitary Sewer” means a sewer which is intended to convey only domestic waste and commercial and industrial wastes not specifically prohibited or restricted by these Regulations.

“Sewer” means a pipe or conduit for conveying wastewater.

“Shall” – is mandatory; “may” is permissive.

“Storm Sewer” means a sewer which is intended to convey only storm waters, surface runoff, street wash waters and drainage, and which is not a part of the wastewater sewer system.

“Treatment Works” means any devices and systems owned by Bluegrass Water UOC in the conveyance, storage, treatment, recycling and reclamation of sewage or liquid industrial wastes including interceptor sewers, outfall sewers, sewage collection systems, pumping, power, and other equipment and appurtenances; extensions, improvements, remodeling, additions and alterations thereof; and any works, including the land that will be an integral part of the treatment process or is used for preventing, abating, reducing, storing, treating, separating or disposing of waste, or industrial waste.

SUBSTANCES NOT TO BE DISCHARGED INTO SEWERS

No substances shall be placed into the sanitary sewer system which will create a combustible, gaseous, explosive or inflammable condition nor shall any substances or objects be placed or discharged into the system which will not dissolve and which will thus cause an obstruction and clogging within the system. No petroleum products shall be placed or discharged into the system. No substance which might be harmful to the sewage treatment process or receiving stream shall be discharged in the system.

No person shall discharge or cause to be discharged any storm water, surface water, and groundwater or roof runoff to any sewer.

The discharge of any wastewater into the sewer system by any person is unlawful except in compliance with the provisions set forth in this tariff, and any more stringent State or Federal Standards.

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DATE EFFECTIVE: August 1, 2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

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ORDER IN CASE NO. 2020-00290 DATED August 2, 2021

PSC KY NO. 1

1st Revised SHEET NO. 13

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

GREASE OIL AND SAND TRAPS

Bluegrass Water UOC may require pretreatment for certain types of discharge that could be harmful to the collection and/or treatment system. All restaurants, food service establishments and other commercial oil and grease generators shall provide grease and/or oil interceptor (or trap) for the proper handling of liquid wastes containing floatable grease in excessive amounts, or any flammable wastes, sand, or other harmful ingredients. In the maintaining of these interceptors the owner shall be responsible for the proper removal and disposal by appropriate means of the captured material and shall maintain records with the dates and means of disposal. Interceptors or traps will not be required for private living quarters of dwelling units.

All interceptors or traps shall be of a type and capacity approved by the Kentucky Department for Natural Resources and Environmental Protection and Kentucky Department of Housing, Buildings and Construction, and shall be located so as to be readily and easily accessible for cleaning and inspection. They shall be constructed of impervious materials capable of withstanding abrupt and extreme changes in temperatures and shall be of substantial construction, gastight, watertight, and equipped with easily removable covers.

All grease, oil and sand interceptors or traps shall be maintained by the user at his expense, in continuously efficient operation at all times. Bluegrass Water UOC may require an establishment to have interceptors or traps cleaned on a regular basis. Bluegrass Water UOC may reject potentially harmful wastes or may require control over the quantities and rates of discharge.

Approval of proposed facilities or equipment by the Kentucky Department of Natural Resources and Environmental Protection and Kentucky Department of Housing, Buildings and Construction, does not in any way guarantee that these facilities or equipment will function in the manner described by their constructor or manufacturer, nor shall it relieve a person, firm or corporation of the responsibility of enlarging or otherwise modifying such facilities to accomplish the intended purpose.

SERVICE PIPE CONNECTIONS

Bluegrass Water UOC shall install and maintain that portion of the service pipe from the main to the boundary line of the easement, public road, or street, under which such main may be located. Bluegrass Water UOC is not responsible for extending a service main to serve additional properties.

No unauthorized person shall uncover, make any connections with, use, alter, or disturb any public sewer. Illegal or unauthorized connections shall be terminated immediately.

A separate and independent building sewer shall be provided for every structure.

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TITLE: Bluegrass Water UOC, President

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ORDER IN CASE NO. 2020-00290 DATED August 2, 2021

PSC KY NO. 1

1st Revised SHEET NO. 14

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

All plumbing work done in connection with Customer service line fixtures connected with Bluegrass Water UOC mains shall be submitted for the inspection by Bluegrass Water UOC before such underground work is covered up. Whenever the Bluegrass Water UOC determines that a job of plumbing is obviously defective, although not in direct violation of these Rules and Regulations, Bluegrass may insist upon its being corrected before the sewer service is accepted.

The customer shall install and maintain that portion of the service pipe from the end of the Company's portion into the premises served. That portion of the service pipe installed and maintained by the customer shall conform to all reasonable rules of Bluegrass Water UOC. It shall be constructed of materials approved by the sewage utility and installed under the inspection of Bluegrass Water UOC, including but not limited to a sewer line clean out. Prior to tapping on to the sewer system, Bluegrass Water UOC shall be notified, and the appropriate tap-on fee paid.

A sewer service pipe shall not be laid in the same trench with a water pipe.

If a governmental agency requires an inspection of the customer's plumbing, Bluegrass Water UOC shall not connect the customer's service pipe until it has received notice from the inspection agency certifying that the customer's plumbing is satisfactory.

If excavation of sewer lines owned by Bluegrass Water UOC becomes necessary, Bluegrass Water UOC will restore the effected property when soil conditions and weather are appropriate. Bluegrass Water UOC shall not be held liable for repairs or restoration associated with repairs for lateral connections on private property. This includes lateral connections under driveways and roads that require service.

PROTECTION BY CONSUMERS

The Consumer shall protect the equipment of Bluegrass Water UOC on his premises and shall not interfere with Bluegrass Water UOC's property or permit interference except by duly authorized representatives of Bluegrass Water UOC.

NOTICE OF TROUBLE

The Consumer shall give immediate notice to Bluegrass Water UOC of any irregularities, any known defects, or unsatisfactory service.

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TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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PSC KY NO. 1

1st Revised SHEET NO. 15

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. _____

SEWER SERVICE in entire service area

_____ SHEET NO. _____

MAINTENANCE

Bluegrass Water UOC may at any time deemed necessary suspend sewer service to any consumer or consumers for the purpose of making repairs, changes, or improvements upon any part of its systems. Bluegrass Water UOC shall give reasonable notice of such suspension of service to the customer(s).

CONNECTIONS

Bluegrass Water UOC will consider a request to connect to an existing serviceable main as a normal connection. The charge, if any, for a connection qualifying under this description shall be as set forth in the NON-RECURRING CHARGES section for that part of the service area.

~~The Company will determine or approve the location where of the customer's service connection line connects to the Treatment Works. For purposes of connecting with the Company's Treatment Works, Customer service lines Service sewers will not be extended along public streets or roadways or through property of others. In connecting with collecting sewers. If a service connection is requested at a point not already served by a collecting sewer of adequate capacity, the collecting sewer shall be extended at the Customer's cost.~~

~~Once a Customer service line location is approved, the Customer shall be responsible for excavating and constructing the Customer's service line to the point of the connection with the Treatment Works. All service piping to the point of the service connection. If a service connection is requested at a point not already served by Treatment Works of adequate capacity, the Treatment Works shall be extended at the Customer's sole cost. Except in a situation where a connection is made to a pressure collection sewer, the Customer shall have the option to have the Company connect the Customer service line to the Treatment Works make the service connection and pay the authorized tap fee or the Customer can choose to have a licensed plumber make perform the service connection in accordance with all local plumbing codes. If the Customer elects to have the Company make the connection, In such an instance, the Customer shall be charged the authorized tap inspection fee. If the Customer elects to have a licensed plumber make the connection, the Customer shall be charged the approved inspection fee. When a service sewer is to be connected to the collecting sewer In such a circumstance, the plumber shall advise the Company at least seventy-two (72) hours in advance of when such a the connection is expected to be made so a representative of the Company can be present to inspect the installation and connection. All excavations required for such an the installation of a Customer's service sewer and connection to the collecting sewer shall be remain open trench work unless otherwise until the connection has been inspected and approved by the Company. No backfill shall be placed until the work has been inspected and approved by the Company. If backfill is placed prior to inspection, the eCustomer may incur charges to excavate the site to allow the Company to inspect the connection again. Pipe laying and backfill shall be performed in accordance with the latest published engineering specifications of the manufacturer of the materials used, these Rules, and all applicable local plumbing codes. In the event the Customer or of the Customer's agent damages any portion of the Company's Treatment Works during the connection process, shall damage a~~

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TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00290 DATED August 2, 2021

PSC KY NO. 1

Original SHEET NO. 1

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. _____

SEWER SERVICE in entire service area

_____ SHEET NO. _____

~~tee branch, wye branch or saddle, or cause damage to the collecting sewer, then the Customer shall be responsible for the cost to repair such damage, including replacement of pipe or appurtenances as necessary.~~

Reconnection: A Customer disconnected due to non-payment of tariff charges or non-compliance with tariff rules or Commission regulations, will be required to pay a reconnection fee, if any, set forth as a NON-RECURRING CHARGE in the applicable tariff sheet for the classification of service, in addition to any unpaid past-due balance before service is restored.

Field Collection Fee: This fee, if applicable, is assessed when Bluegrass Water UOC's representative makes a trip to the premises of a customer for the purpose of terminating service. The fee will be assessed in the amount or at the rate set forth in the applicable NON-RECURRING CHARGES tariff sheet for the classification of service, if: (a) Bluegrass Water UOC's representative actually terminates service, (b) in the course of the trip, the customer pays the delinquent bill to avoid termination; or (c) Bluegrass Water UOC's representative agrees to delay termination based on the customer's agreement to pay the delinquent bill on a specific date. This fee is assessed no more than once during a billing cycle.

Other Connections: A developer of an undeveloped area within Bluegrass Water UOC's service area shall be charged the full cost of installation.

LINE RELOCATION

When necessary to move or relocate facilities, the cost will be paid by the party or parties requesting such relocation.

EASEMENTS

The customer shall not place structures of any kind or personal property on recorded easements. Any structure or property violating this provision shall be removed at the owner's expense

DISCONTINUANCE OF SERVICE

Bluegrass Water UOC may refuse or terminate service for noncompliance with its tariff rules or commission regulations after having made a reasonable effort to obtain customer compliance. Said customer will be given at least ten (10) days written notice prior to termination. Bluegrass Water UOC will notify the customer in writing of the reasons for termination or refusal. The

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TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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PSC KY NO. 1

1st Revised SHEET NO. 16

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. _____

SEWER SERVICE in entire service area _____

_____ SHEET NO. _____

notice will be recorded along with the corrective action to be taken by the customer or Bluegrass Water UOC before service is restored or provided.

If a dangerous condition is found to exist service may be terminated without notice.

In the event that an illegal or improper connection is discovered, Bluegrass Water UOC shall take immediate steps to sever the connection in question. This includes those connections discovered during smoke testing and camera inspection of lines that are deemed illegal or improper and allow Inflow/Infiltration of water to the sewer system. A photograph of the connection and an explanation of the condition will be given by Bluegrass Water UOC either by mail or directly.

Bluegrass Water UOC may terminate and/or disconnect service for nonpayment of tariff charges after a five (5) day written notice of intent to terminate. Service will not be terminated before twenty (20) days after the mailing date of the original bill. If a medical certificate is presented service will not be terminated for thirty (30) days beyond the termination date specified in the written notice.

~~When payments are delinquent Bluegrass Water UOC may file a complaint in court. Bluegrass Water UOC may request that all court costs be included in any judgment amount awarded to Bluegrass Water UOC. Bluegrass Water UOC may refer any delinquent accounts to a collection agency. In addition to terminating and/or disconnecting service, Bluegrass Water may refer delinquent accounts to a collection agency and/or file a civil court complaint to recover the delinquency. In such a civil court action, in addition to other remedies it may seek under applicable law, Bluegrass Water shall be entitled recover from the delinquent customer all related court costs, including reasonable attorneys' fees.~~

BILLING, COLLECTION AND PENALTIES

Billing for sewage service furnished by the sewer system shall be made by Bluegrass Water UOC on a monthly basis, bills are mailed the first week of each month and become due the last business day of each month. A late payment penalty will be assessed after the due date in the amount or at the rate set forth in the applicable NON-RECURRING CHARGES tariff sheet for the classification of service.

Failure to receive bill does not excuse payment.

DEPOSITS

At this time, Bluegrass Water UOC does not require a deposit for new sewer customers.

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TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

PSC KY NO. 1

1st Revised SHEET NO. 16

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ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

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PSC KY NO. 1

1st Revised SHEET NO. 17

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. 1

SEWER SERVICE in entire service area

Original SHEET NO. 17

LIABILITY OF THE COMPANY

Bluegrass Water UOC shall not in any way or under any circumstances be held liable or responsible to any person or persons for any loss or damage resulting from the sewer service, due to any cause whatsoever. Bluegrass water UOC will undertake to use reasonable care and diligence in order to prevent and avoid interruptions and fluctuations in the service, but it cannot and does not guarantee that such will not occur.

Bluegrass Water UOC shall not be responsible for accidents or damages resulting from the discontinuance of service, nor by reason of the breaking of any main, sewer pipe, fixture or appliance whether owned by the Company or Customer, and no person shall be entitled to damages nor have any portion of a payment refunded for any interruption of service.

Bluegrass Water UOC shall not be considered in any manner an insurer of property or persons and it shall be free and exempt from any and all claims for damages on account of any injury to property or persons for any cause whatsoever.

APPROVAL OF RULES AND REGULATIONS

All Rules and Regulations of Bluegrass Water UOC are subject to the approval of the Public Service Commission of the Commonwealth of Kentucky.

(T)

DATE OF ISSUE: April 11, 2024

For Service Rendered on or after
DATE EFFECTIVE: December 1, 2023

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2022-00432 DATED FEBRUARY 14, 2023

PSC KY NO. 1

Original SHEET NO. 27

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Industrial/Commercial Rules and Regulations

1.0 PURPOSE

This Policy sets forth uniform requirements for existing and future industrial/commercial Users who discharge directly or indirectly into the wastewater collection and treatment system ("System") of Bluegrass Water UOC ("Utility"), formerly that of Delaplain Disposal Company. This Policy is designed to ensure that Users take no action which would prevent the Utility from complying with the requirements of the Commonwealth of Kentucky's Division of Water of the Natural Resources and Environmental Protection Cabinet ("DOW").

2.0 OBJECTIVES

The objectives of this Policy are to: (1) prevent the introduction of pollutants or materials into the wastewater system that interfere with the System's operation, contaminate the resulting sludge, pass through the System into the receiving waters or the atmosphere, or otherwise are incompatible with the System; (2) improve the opportunity to recycle and reclaim wastewater and sludge; and (3) ensure equitable distribution of the cost of the treatment and collection system.

3.0 POLICY

All Users are subject to this Policy and shall comply with its terms and those of approved Operating Agreements ("Operating Agreements") between Users and the Utility. Where a conflict between the terms of this Policy and an Operating Agreement occurs, the terms of this Policy shall control.

Users shall arrange and shall cause to be performed any required analyses. A laboratory approved by the Utility shall perform all analyses. Users shall bear all costs associated with these analyses. The Utility may conduct sampling and analysis of a User's effluent discharges at its discretion. This Policy shall be administered and enforced for the Utility by a registered professional engineer or appropriately certified wastewater treatment plant operator experienced in wastewater and sewer regulation and management.

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ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 28

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

4.0 SEWER USE

Within 30 days from the effective date of this Policy, each existing User shall submit to the Utility a completed User Information Form. Within 30 days of the Utility's receipt of the User Information Form, the Utility and the User shall enter an Operating Agreement incorporating the requirements of this Policy. Users failing to enter such an Operating Agreement within 60 days of the Policy 's effective date are subject to termination of service and disconnection from the System.

No prospective User shall connect to or use any existing connection of the system before submitting a completed User Information Form to the Utility and entering an Operating Agreement with the Utility.

The Utility may assess to any User who violates any provision of this Policy or its Agreement a charge equal to the amount of damage to the System or costs incurred by the Utility that result from the violation. Such costs may include, but are not limited to, civil or criminal penalties assessed to the Utility as a result of the User's violation and attorney's fees and other costs incurred in civil and criminal proceedings resulting from the User's violation. The Utility may, at its discretion, also terminate a User's service for violations of this Policy.

Users who discharge only domestic or "restroom waste" into the System shall complete the applicable portions of the User Information Form set forth at section 9.1 and execute the Operating Agreement set forth at Section 10.1 of this policy.

All other Users shall complete and submit the User Information Form set forth at Section 9.1 in its entirety and shall execute the Operating Agreement set forth at Section 10.2. This Operating Agreement shall be tailored to the User's discharge activity and shall enable the Utility to comply with its Kentucky Pollutant Discharge Elimination System Permit ("KPDES Permit").

No User shall place, deposit, or permit to be deposited into the System any wastewater containing or having:

- any storm water, ground water, roof run-off, subsurface drainage, or cooling water.
- a temperature higher than 104 degrees F.
- any gasoline, benzene, naphtha, fuel oil, or other flammable or explosive liquids, solids or gases; and in no case any pollutant with a closed cup flashpoint of less than 140

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PSC KY NO. 1

Original SHEET NO. 29

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

degrees F., or which causes the System to exceed 10 percent of the lower explosive limit at any point.

- any garbage that has not been ground by suitable garbage grinders.
- any ashes, cinders, sand, mud, straw, shavings, metal, glass, rags, feathers, tar, plastic, wood, manure, or any other solids or viscous substances capable of causing obstructions or other interferences with proper operation of the System.
- toxic or poisonous substances in sufficient quantity to injure or interfere with any wastewater treatment process, to constitute hazards to humans or animals, or to create any hazard in waters which receive treated effluent from the System.
- noxious or malodorous gases or substances capable of creating a public nuisance including pollutants which result in the presence of toxic gases, vapors, or fumes.
- solids of a character or quantity that require special and unusual attention for their handling.
- any substance which may affect System effluent and cause the Utility to violate the requirements of its Permit.
- any substance which would cause the System to fail to comply with sludge use, recycling, or disposal guidelines or regulations issued pursuant to the federal laws governing air or water quality, the Toxic Substances Act, or any applicable enactment of the Commonwealth of Kentucky.
- color which is not removed in the treatment process.
- medical or infectious wastes, radioactive waste or isotopes, or any pollutant, including BOD pollutants, released at a flow rate or concentration which would interfere with operation of the System.

The Utility may, at reasonable times, inspect the interior or exterior of any building connected or to be connected to the System, inspect and copy appropriate records, and inspect and test sampling equipment. The Utility may, at any reasonable time, perform smoke test on or test the discharges of any facility connecting a building to the System.

5.0 USER MANAGEMENT REQUIREMENTS

5.1 Change in Discharge

Users shall at all times comply with Operating Agreements. No facility expansion, production increase, or process modification that will cause a new, different, or increased discharge into the System may be implemented without the Utility's prior approval and until the execution of a

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ISSUED BY: /s/ Jostiah Cox

TITLE: Bluegrass Water UOC, President

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written amendment to the User's existing Operating Agreement. Requests for modification of an Operating Agreement must be submitted in writing to the Utility not less than 90 days prior to the User's proposed implementation date. No facility expansion, production increase, or process modification shall be approved that causes a discharge that would cause the Utility to violate its KPDES Permit.

5.2 Non-Compliance Notification

Upon learning that it is not complying with its Operating Agreement or that an unavoidable event will prevent its compliance with its Operating Agreement, the User shall immediately notify the Utility of:

- the nature and cause of the non-complying discharge;
- the time when the non-complying discharge began or is expected to begin and its duration; and
- the steps taken by the User to achieve compliance and prevent a recurrence of the noncomplying discharge.

If the User learns of its failure to comply as a result of sampling and analysis, it shall repeat the sampling and analysis within 24 hours of learning of its failure to comply and immediately provide to the utility the results of the second sampling and analysis.

5.3 Termination of Service

After a reasonable attempt to obtain compliance, the Utility may terminate **and/or disconnect** service for:

- Discharges not permitted by the User's Agreement or in excess of those permitted, upon ten days written termination notice;
- Falsification of reports, upon ten days written termination notice;
- Unapproved modification of sampling equipment or methods, upon ten days written termination notice;
- (For customers discharging only domestic or "restroom waste") Refusal to allow the Utility timely access to the User's premises, upon ten days written termination notice;
- (For customers discharging wastes other than domestic or "restroom waste") Refusal to allow the Utility timely access to the User's premises, upon two days written termination notice;

—Any discharge which presents a hazard to public health and safety, the welfare of the local environment, or the System, without advance notice.

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- For nonpayment of tariff charges after a five (5) day written notice of intent to terminate. Service will not be terminated before twenty (20) days after the mailing date of the original bill.

6.0 OPERATING AGREEMENTS

6.1 Transferability

No Operating Agreement may be transferred without the Utility's prior written approval. No approval will be granted by the Utility unless the transferee has agreed in writing to be bound by the terms of the transferred Agreement.

6.2 Modification

Upon 30 days' notice to Users and to the Commission, the Utility may modify or amend existing Operating Agreements to impose additional restrictions, conditions, prohibitions, or monitoring requirements upon Users as may be required of the Utility by DOW as a condition for maintaining or renewing its KPDES Permit.

7.0 MONITORING AND REPORTING

7.1 Representative Samples

Samples shall be representative of the volume and nature of the monitored discharge.

7.2 Reporting

Unless otherwise provided in its Agreement, Users shall submit to the Utility by the 15th of each month. Use monitoring reports for the preceding month. A completed "Self-monitoring Report Form", as set forth in Section 11.1 of this Policy, shall be filed for each sample taken. Users shall submit with the User monitoring reports a completed "Chain of Custody Form", as set forth in Section 11.2 of this policy, for each sample taken.

7.3 Integrity of Samples

Samples shall be collected, handled and preserved using methods approved by the U.S. Environmental Protection Agency ("EPA") and shall be analyzed by a Utility approved

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laboratory according to methods contained in Title 40, Code of Federal Regulations, Part 136, or otherwise approved by the EPA ("EPA approved procedures").

7.4 Chain of Custody

Sample containers shall be labeled at the time of collection and the following information shall be affixed to the label with waterproof ink: sample number, name of collector, and the date, time, and place of collection. The User shall maintain a field log with all information required for the label and the name of the user, location of sampling point, and type of sample. A Chain-of-Custody form containing all information recorded in the field log plus the signature of all persons who have had custody of the sample and the dates of possession shall accompany each sample that is provided to the laboratory. The format of the Chain-of-Custody form is set forth at Section 11.2 of this Policy.

7.5 Record Retention

Users shall maintain records of all monitoring information, including all calibration and maintenance records and all original chart recordings for continuous monitoring instruments, and copies of all reports required by this policy, for at least three years from creation of the record.

7.6 Definitions

- Composite Sample when performed automatically by mechanical instrument shall mean a sample that is collected over time, formed either by continuous sampling or by mixing discrete samples. The sample may be either a time composite sample (composed of discrete sample aliquots collected in one container at constant time intervals providing representative samples irrespective of stream flow) of a flow proportional sample (collected either as a constant sample volume at time intervals proportional to stream flow, or collected by increasing the volume of each aliquot as the flow increases while maintaining a constant time interval between aliquots). Composite samples taken manually shall be comprised of no fewer than four samples of equal volume collected over an eight hour period at intervals proportionate to discharge flow, or a sample portion collected continuously over a 24 hour period at a rate proportional to the discharge flow. Methods for composite sampling must be approved in advance by the Utility.
- Biochemical Oxygen Demand (BOD or BOD-5) shall mean the measure of decomposable organic matter in wastewater as represented by the oxygen used over a period of five days at 20 degrees C, as determined by EPA approved procedures.
-

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-
- Total Suspended Solids (TSS) shall mean the insoluble solid matter suspended in wastewater that is separable by laboratory filtration according to EPA approved procedures.
 - Oil and Grease (Total) shall mean all vegetable and animal matter, hydrocarbons, waxes, oils, gasoline, heavy fuel, or lubricating oils as determined according to EPA approved procedures.
 - Daily Maximum shall mean the maximum allowable discharge of a pollutant during a calendar day. Where daily maximum limitations are expressed in units of mass, the daily discharge is the total mass discharged over the course of the day. Where daily maximum limitations are expressed in terms of concentration, the daily discharge is the arithmetic average measurement of the pollutant concentration derived from all measurements taken that day.
 - Grab Sample shall mean an individual sample collected in less than 15 minutes, without regard for flow or time.
 - Instantaneous Maximum Concentration shall mean the maximum concentration allowed in any single grab sample.
 - Cooling Water, Uncontaminated, shall mean water used for cooling purposes only which has no direct contact with any raw material, intermediate, or final product and which does not contain a level of contaminants detectably higher than that of the intake water.
 - Cooling Water, Contaminated, shall mean water used for cooling purposes only which may become contaminated either through the use of water treatment chemicals used as corrosion inhibitors or biocides, or by direct contact with process materials or wastewater.
 - Monthly Average shall mean the arithmetic mean of the values for effluent samples collected during a calendar month or specified 30 day period.
 - Weekly Average shall mean the arithmetic mean of the values for effluent samples collected over a period of seven consecutive days.
 - Bi-Weekly shall mean once every other week.
 - Bi-Monthly shall mean once every other month.
 - Quarterly shall mean once every three months.
 - By-Pass shall mean the intentional diversion of wastes from any portion of the treatment facility.

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8.0 DISCHARGE LIMITATIONS

No discharge into the Utility's system may exceed the following limits:

DISCHARGE LIMITATIONS

PARAMETER	UNIT	24 HOUR MAXIMUM CONCENTRATION (mg/L) Report
Flow	GPD	
Arsenic, total	mg/L	0.10
Cadmium, total	mg/L	0.05
Chromium, total	mg/L	1.71
Chromium, hexavalent	mg/L	0.10
Copper, total	mg/L	0.60
Cyanide, total	mg/L	0.50
Iron, total	mg/L	15.0
Lead, total	mg/L	0.20
Mercury, total	mg/L	0.0005
Nickel, total	mg/L	1.0
Silver, total	mg/L	0.10
Zinc, total	mg/L	2.0
Ammonia nitrogen	mg/L	30
Oil/Grease, total	mg/L	100
PH, S.U.	mg/L	6-10
TSS	mg/L	300
BOD-5	mg/L	300

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9.0 USER INFORMATION FORM

As set forth in section 3.0 of the Industrial/Commercial User Policy, the following form must be completed and submitted to the Utility by all current users within 30 days of Commission approval of this and prior to connection to the system by prospective Users.

USER INFORMATION FORM

NOTE: Please read all attached instructions prior to completing this application.

1.1 Facility Name: _____

Operator Name: _____

Is the operator identified the owner of the facility?

Yes () No () If no, provide the name and address of the operator and submit a copy of the contract or other documents indicating the operator's scope of responsibility for the facility.

1.2 Facility Address:

Street: _____

City: _____ State: _____ Zip: _____

1.3 Business Mailing Address:

Street: _____

City: _____ State: _____ Zip: _____

1.4 Designated Signatory Authority of the Facility:

(Attach similar information for each authorized representative)

Name: _____

Title: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____

1.5 Designated Facility Contact:

Name: _____

Title: _____

Phone Number: _____

Fax Number: _____

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2.0 BUSINESS ACTIVITY

2.1 If your facility employs or will employ processes in any of the industrial categories or business activities listed below (regardless of whether they generate wastewater, waste sludge, or hazardous wastes), place a check beside the category of business activity (check all that apply).

- | | |
|--|---|
| <input type="checkbox"/> Aluminum Forming | <input type="checkbox"/> Asbestos Manufacturing |
| <input type="checkbox"/> Battery Manufacturing | <input type="checkbox"/> Can Making |
| <input type="checkbox"/> Coal Mining | <input type="checkbox"/> Coil Coating |
| <input type="checkbox"/> Copper Forming | <input type="checkbox"/> Electrical and Electronic Components Manufacture |
| <input type="checkbox"/> Electroplating | <input type="checkbox"/> Feedlots |
| <input type="checkbox"/> Fertilizer Manufacturing | <input type="checkbox"/> Foundries (Metal Molding and Casting) |
| <input type="checkbox"/> Glass Manufacturing | <input type="checkbox"/> Grain Mills |
| <input type="checkbox"/> Inorganic Chemicals | <input type="checkbox"/> Iron and Steel |
| <input type="checkbox"/> Leather Tanning and Finishing | <input type="checkbox"/> Metal Finishing |
| <input type="checkbox"/> Nonferrous Metal Forming | <input type="checkbox"/> Nonferrous Metals Manufacturing |
| <input type="checkbox"/> Organic Chemical Manufacture | <input type="checkbox"/> Paint and Ink Formulating |
| <input type="checkbox"/> Paving and Roofing Manufacture | <input type="checkbox"/> Pesticides Manufacturing |
| <input type="checkbox"/> Petroleum Refining | <input type="checkbox"/> Pharmaceutical |
| <input type="checkbox"/> Plastic, Synthetic Materials Mfg. | <input type="checkbox"/> Plastics Processing Manufacturing |
| <input type="checkbox"/> Rubber | <input type="checkbox"/> Soap and Detergent Manufacturing |
| <input type="checkbox"/> Steam Electric | <input type="checkbox"/> Sugar Processing |
| <input type="checkbox"/> Textile mills | <input type="checkbox"/> Timber Produces |

* A facility whose processes are within these business areas may be a "categorical user" and subject to Environmental Protection Agency (EPA) categorical pretreatment standards.

2.2 Give a brief description of all operations at this facility including primary products or services (attach additional sheets if necessary):

2.3 Indicate applicable Standard Industrial Classification (SIC) for all processes. (If more than one applies, list in descending order of importance):

a. ____ b. ____ c. ____ d. ____ e. ____

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2.4 *Product Volume:*

<i>PRODUCT (Brandname) (levels with other and no. u.l.)</i>	<i>PST CALENDAR YEAR Amounts Per Day (Daily Units)</i>		<i>ESTIMATE THIS CALENDAR YEAR Amounts Per Day (Daily Units)</i>	
	<i>Average</i>	<i>Maximum</i>	<i>Average</i>	<i>Maximum</i>

3.0 *WATER SUPPLY:*

3.1 *Water Resources: (check as many as are applicable)*

- Private Well* *Surface Water*
- Municipal Water (Specify city):* _____
- Other (Specify):* _____

3.2 *Name on Water Bill:* _____
Street: _____ *City:* _____ *State:* _____ *Zip:* _____

3.3 *Water Service Account Number:* _____

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3.4 List Average Water Use on Premises: (New facilities may estimate)

TYPE	AVERAGE WATER USAGE (GPD)	INDICATE (E) ESTIMATED OR (M) MEASURED
a. Contact cooling water		
b. Non-contact cooling water		
c. Boiler feed		
d. Process		
e. Sanitary		
f. Air pollution control		
g. Contained in product		
h. Plant and equipment wash-down		
i. Irrigation and lawn watering		
j. Other		
k. TOTAL OF a-j		

4.0 SEWER INFORMATION:

4.1 For an Existing Business:

Is the building presently connected to the Delaplain Disposal sanitary sewer system?

- () Yes: Sanitary sewer account number _____
- () No: Have you applied for a sanitary sewer hookup? () Yes () No

For a New Business:

Have you applied for a building permit if a new facility will be constructed?

- () Yes () No

Will you be connected to the Delaplain Disposal sewer system?

- () Yes () No

4.2 List size, descriptive location, and flow of each facility sewer that connects to the sewer system. (if more than four, attach additional information on another sheet.)

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<i>Sewer Size</i>	<i>Descriptive Location of Sewer Connection or Discharge Point</i>	<i>Average Flow (GPD)</i>

5.0 WASTEWATER DISCHARGE INFORMATION:

5.1 Does (or will) this facility discharge any wastewater other than from restrooms to the sewer system?

() Yes (Complete the remainder of this application.)

() No (Skip to Section 9.)

5.2 Provide the following information on wastewater flow rate: (New facilities may estimate)

Hours/Day Discharge (e.g., 8 hours/day)

M _____ T _____ W _____ TH _____ F _____ SAT _____ SUN _____

Hours of Discharge (e.g., 9 a.m. to 5 p.m.)

M _____ T _____ W _____ TH _____ F _____ SAT _____ SUN _____

Peak Hourly Flow Rate (Gals) _____ Maximum Daily Flow Rate (Gals) _____

Annual Daily Average (Gals) _____

5.3 If batch discharges occurs or will occur, indicate: (New facilities may estimate)

Number of batch discharges, ___ per day

Average discharge per batch, ___ (Gals)

Time of batch discharges, ___, (days of week) at ___ (hours of day)

Flow Rate, ___ gallons/minute, Percent of total discharge, ___ %

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5.4 Schematic Flow Diagram - For each major activity in which wastewater is or will be generated, draw a diagram of the flow of material, products, water, and wastewater from the start of the activity to its completion, showing all unit processes. Indicate which processes use water and which generate wastestreams. Include the average daily volume and maximum daily volume of each wastestream (new facilities may estimate). If estimates are used for flow data, this must be indicated. Number each unit process having wastewater discharges to the sewer. Use these numbers when showing the unit processes in the building layout in Section 8. This drawing must be certified by a Kentucky Registered Professional Engineer.

Facilities that checked activities in question 2.1 of Section 2 are considered Categorical Industrial Users and should skip to Section 5.6.

5.5 For Non-categorical Users Only: List average wastewater discharge, maximum discharge, and type of discharge (batch, continuous or both), for each plant process. Include the reference number from the process schematic that corresponds to each process. (New facilities should provide estimates for each discharge).

No.	Process Description	Average Flow (GPD)	Maximum Flow (GPD)	Type of Discharge (batch, Contin., None)
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

Answer questions 5.6 and 5. 7 only if you are subject to categorical pretreatment standards

5.6 For Categorical Users: Provide the wastewater discharge flows for each of your processes or proposed processes. Include the reference number from the process schematic that corresponds to each process. (New facilities should provide estimates for each discharge).

No.	Regulated Process	Average Flow (GPD)	Maximum Flow (GPD)	Type of Discharge (batch, Contin., None)
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

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No.	Dilution	Average Flow (GPD)	Maximum Flow (GPD)	Type of Discharge (batch, Contin., None)
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

5.7 For Categorical Users subject to Total Toxic Organic (TTO) Requirements: Provide the following ITO information.

Does (or will) this facility use any of the toxic organics that are listed under the TTO standard of the applicable categorical pretreatment standards published by the EPA?
 Yes No

Has the baseline monitoring report (BMR) been submitted which contains the ITO information?
 Yes No

Has a toxic organic management plan (TOMP) been developed?
 Yes, (Please attach a copy) No

5.8 Do you have, or plan to have, automatic sampling equipment or continuous wastewater flow metering equipment at this facility?

- Current: Flow Metering Yes No
- Sampling Equipment Yes No
- Planned: Flow Metering Yes No
- Sampling Equipment Yes No

If so, please indicate the present or future location of this equipment on the sewer schematic and describe the equipment below:

5.9 Are any process changes or expansions planned during the next three years that could alter wastewater volumes or characteristics? Consider production processes as well as air or water pollution treatment processes that may affect the discharge.

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() Yes () No, (skip question 5.10)

5.10 Briefly describe these changes and their effects on the wastewater volume and characteristics: (Attach additional sheets if needed.)

6.0 CHARACTERISTICS OF DISCHARGE

All current industrial/commercial users are required to submit monitoring data on all pollutants that are regulated specific to each process. Use the table at the end of this section to report the analysis of the analytical results. Do Not Leave Blanks. For all other (non-regulated) pollutants, indicate whether the pollutant is known to be present (P), suspected to be present (S), or known not to be present (0), by placing the appropriate letter in the column for average reported values. Indicate on either the top of each table, or on a separate sheet, if necessary, the sample location and type of analysis used. Be sure methods conform to 40 CPR Part 136. If they do not, indicate what method was used.

New users should use the table to indicate what pollutants will be present or are suspected to be present in proposed wastestreams by placing a P (expected to be present), S (may be present), or O (will not be present) under the average reported values.

7.0 TREATMENT

7.1 Is any form of wastewater treatment (see list below) practiced at this facility?
() Yes () No

7.2 Is any form of wastewater treatment (or changes to an existing wastewater treatment planned for this facility within the next three years)?
() Yes () No

7.3 Treatment devices or processes used or proposed for treating wastewater or sludge (check as many as appropriate).

- | | |
|---|--|
| <input type="checkbox"/> Air Flotation | <input type="checkbox"/> Centrifuge |
| <input type="checkbox"/> Chemical precipitation | <input type="checkbox"/> Chlorination |
| <input type="checkbox"/> Cyclone | <input type="checkbox"/> Filtration |
| <input type="checkbox"/> Flow Equalization | <input type="checkbox"/> Grease or Oil Separation, Type: _____ |
| <input type="checkbox"/> Grease Trap | <input type="checkbox"/> Grinder Filter |

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- | | |
|--|--|
| <input type="checkbox"/> Grit Removal | <input type="checkbox"/> Ion Exchange |
| <input type="checkbox"/> Neutralization, pH correction | <input type="checkbox"/> Ozonation |
| <input type="checkbox"/> Reverse Osmosis | <input type="checkbox"/> Screen |
| <input type="checkbox"/> Sedimentation | <input type="checkbox"/> Septic Tank |
| <input type="checkbox"/> Solvent Separation | <input type="checkbox"/> Spill Protection |
| <input type="checkbox"/> Sump | <input type="checkbox"/> Biological Treatment, type: _____ |
| <input type="checkbox"/> Rainwater Diversion or Storage | <input type="checkbox"/> Other Chemical Treatment, type: _____ |
| <input type="checkbox"/> Other Physical Treatment, type: _____ | <input type="checkbox"/> Other, type: _____ |

7.4 Describe the pollutant loadings, flow rates, design capacity, physical size, and operating procedures of each treatment facility checked above.

7.5 Attach a process flow diagram for each existing treatment system. Include process equipment, by-products, by-product disposal method, waste and by-product volumes, and design and operating conditions.

7.6 Describe any changes in treatment or disposal methods planned or under construction for the wastewater discharge to the sanitary sewer. Please include estimated completion dates.

7.7 Do you have a treatment plant operator? Yes No

(If yes.) Name: _____

Title: _____ Phone: _____

Full time: _____ (specific hours) Part time: _____ (specific hours)

Classification: _____ Certification No. _____

7.8 Do you have a manual on the correct operation of your treatment equipment?
 Yes No

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7.9 Do you have a written maintenance schedule for your treatment equipment?

() Yes () No

8.0 FACILITY OPERATIONAL CHARACTERISTICS:

8.1 Shift Information

Work Days	Mon.	Tues.	Wed.	Thurs.	Fri.	Sat.	Sun.
Shifts per work day:							
Empl's per Shift	1 st						
	2 nd						
	3 rd						
Shift start and end times:	1 st						
	2 nd						
	3 rd						

8.2 Indicate whether the business activity is:

- () Continuous through the year, or
- () Seasonal – Circle the months of the year which the business activity occurs:

Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
Comments:											

8.3 Indicate whether the facility discharge is:

- () Continuous through the year, or
- () Seasonal - Circle the months of the year which the business activity occurs:

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Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
Comments:											

8.4 Does the operation shut down for vacation, maintenance, or other reasons?
() Yes, indicate reasons and period when shutdown occurs:

8.5 List types and amounts (mass or volume per day) of raw materials used or planned for use (attach list if needed):

8.6 List types and quantity of chemicals used or planned for use during permit period. (attach list if needed). Include copies of Manufacturer's Safety Data Sheets for all chemicals identified:

<i>Chemical</i>	<i>Quantity</i>
_____	_____
_____	_____

8.7 Building Layout. Draw to scale the location of each building on the premises. Show map orientation and location of all water meters, storm drains, numbered unit processes (from schematic flow diagram), sewer, and each facility sewer line connected to the sewer system. Number each sewer and show existing and proposed sampling locations. A blueprint or drawing of the facilities showing the above items may be attached instead.

9.0 SPILL PREVENTION

9.1 Do you have chemical storage container, bins or ponds at your facility? () Yes () No

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 46

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

If yes, describe their locations, contents, size, type and frequency and method of cleaning. Also indicate in a diagram or describe below these containers' proximity to a sewer or storm drain. Indicate if buried metal containers have cathodic protection.

<input type="checkbox"/>	<i>an onsite disposal system</i>
<input type="checkbox"/>	<i>Sanitary sewer system (e.g. through a floor drain)</i>
<input type="checkbox"/>	<i>Storm drain</i>
<input type="checkbox"/>	<i>To ground</i>
<input type="checkbox"/>	<i>Other, specify</i>
<input type="checkbox"/>	<i>Not applicable, no possible discharge to any of the above routes</i>

9.4 Do you have an accidental spill prevention plan (ASPP) to prevent spills of chemicals or slug discharges from entering the collection system?

- Yes - (Attach a copy of the plan) No
- Not applicable since there are no floor drains and/or the facility discharge(s) only domestic wastes.

9.5 Describe below any previous spill events and remedial measures taken to prevent their recurrence.

10.0 NON-DISCHARGE WASTES:

10.1 Are any waste liquids or sludges generated and not disposed of in the sanitary sewer system?

- Yes, please describe below
- No, Skip the remainder of Section 10.

<i>Waste Generated</i>	<i>Quantity (per year)</i>	<i>Disposal Method</i>

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Jostiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 47

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. _____

SEWER SERVICE in entire service area

_____ SHEET NO. _____

10.2 Indicate which wastes identified above are disposed of at an off-site treatment facility and which are disposed of on-site.

10.3 If any of your wastes are sent to an off-site centralized waste treatment facility, identify the wastes and the facility.

10.4 If an outside firm removes any of the above checked wastes, state the name(s), and address(es) of all waste haulers:

A.	_____	B.	_____
	_____		_____
	Permit# _____		Permit# _____

10.5 Have you ever been issued any Federal, State, or local environmental permits?
()Yes ()No

If Yes, please list the permit(s):

11.0 AUTHORIZED SIGNATURES:

11.1 Compliance Certification:

A. Are all applicable Federal, State, and local pretreatment standards and requirements being met on a consistent basis?

()Yes ()No ()Not yet discharging

B. If no, what additional operations and maintenance procedures are being considered to bring the facility into compliance? List any additional treatment technology or practice being considered to bring the facility into compliance.

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 48

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. _____

SEWER SERVICE in entire service area

_____ SHEET NO. _____

Provide a schedule for bringing the facility into compliance. Specify major events planned along with reasonable completion dates. Note that if the Delap lain Disposal Company enters an agreement with a user, it may establish a schedule for compliance different from the one submitted by the facility.

<i>Milestone Activity</i>	<i>Completion Date</i>

12.0 AUTHORIZED REPRESENTATIVE STATEMENT:

I hereby swear that: (1) This document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted; (2) Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete; (3) I am aware that submitting false information may lead to termination of sewer service, and civil and/or criminal proceedings by local, state, and federal governments.

Name(s)

Title

Signature

Date

Phone

Subscribed and sworn to by _____ *Applicant's Representative, this* ___ *day of*
_____, 20__.

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 49

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. _____

SEWER SERVICE in entire service area

_____ SHEET NO. _____

My commission expires _____, _____.

Notary Public

10.0 FORM OPERATING AGREEMENTS

10.1 Operating Agreement for Users whose discharge into the System is limited to **domestic or "restroom wastes."**

OPERATING AGREEMENT

This Agreement is entered between Delaplain Disposal Company (the Utility), and

USER NAME: _____

ADDRESS: _____

TELEPHONE NUMBER: _____

FAX NUMBER: _____

In consideration of the services rendered by the Utility, User agrees to be bound by the provisions of the Utility's tariff on file with the Kentucky Public Service Commission and further agrees that it will not place, deposit, or suffer to be deposited any wastes other than domestic or "restroom wastes" into the Utility's system through any connection to the system from property it uses, rents, owns, or controls.

User specifically acknowledges that placing, depositing, or suffering to be deposited any waste other than domestic or "restroom wastes" in the Utility's system by it or any persons under its control is a violation of the rules and regulations of the Utility for which the Utility may disconnect User's sewer service and recover any damages from User which the Utility may incur as a result of User's violation, including but not limited to any fines or penalties for which Utility may become liable to the Commonwealth of Kentucky, Division of Water of the Natural Resources and Environmental Protection Cabinet, under Utility's Kentucky Pollution Discharge Elimination System Permit.

This Agreement is effective as of the date of the last signature.

Bluegrass Water UOC

User: _____

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 50

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. _____

SEWER SERVICE in entire service area

_____ SHEET NO. _____

By: _____

By: _____

Title: _____

Title: _____

Date: _____

Date: _____

10.2 Operating Agreements for Users who are or will be placing, depositing, or suffering to be deposited wastes **other than domestic or "restroom wastes."**

OPERATING AGREEMENT

This Agreement is entered between Delaplain Disposal Company (the Utility), and

USER NAME: _____

ADDRESS: _____

TELEPHONE NUMBER: _____

FAX NUMBER: _____

In consideration of the services rendered by the Utility, User agrees to be bound by the provisions of the Utility's tariff on file with the Kentucky Public Service Commission.

1. User acknowledges that a violation of the Utility's Industrial/ Commercial User Policy as contained in the Utility's tariff permits the Utility to disconnect User's sewer service and recover any damages from User which the Utility may incur as a result of User's violation, including but not limited to any fines or penalties for which Utility may become liable to the Commonwealth of Kentucky or the United States of America.

2. User is authorized to discharge into the System at the following discharge point(s):

3. User shall not exceed the discharge limits set forth in Section 7.0 of the Industrial/Commercial User Policy.

4. User shall monitor the following parameters at the indicated frequency using the indicated sampling method, at the location where the waste stream first enters the Utility's System, as shown on the description required by Section 8. 7 of the User Information Form, Reports of monitoring and analysis shall be submitted to the Utility as provided in Section 6.2 of the policy.

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 51

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. _____

SEWER SERVICE in entire service area

_____ SHEET NO. _____

SAMPLE TYPE: 24 Hour Composite

Flow	_____	Arsenic, total	_____	Cadmium, total	_____
Chromium, total	_____	Chromium, Hexavalent	_____	Copper, total	_____
Iron, total	_____	Lead, total	_____	Mercury, total	_____
Nickel, total	_____	Silver, total	_____	Zinc, total	_____
Barium	_____	Selenium	_____	Magnesium	_____
Manganese	_____	Sulfate	_____	Chloride	_____
Fluoride	_____	Ammonia Nitrogen	_____	Caron	_____
BOD-5	_____			Color	_____
Total Suspended Solids	_____			Total Dissolved Solids	_____

SAMPLE TYPE: Grab

Cyanide, total	_____	Amenable Cyanide	_____	Sulfide	_____
Phenols	_____	PCBs	_____	TTO	_____
pH. S.U	_____	Oil/Grease, total	_____		

5. Pursuant to Section 5.2 of the policy, the Utility may, upon 30 days' notice to Users and to the Commission, impose such additional restrictions, conditions, prohibitions, or monitoring requirements upon User as may be required of the Utility by DOW as a condition for maintaining or renewing its Permit. User further agrees to accept such other modifications proposed by Utility as are required of User or the Utility by local, state or federal law or regulation.

6. User acknowledges its duty to take all reasonable steps to minimize or correct any adverse impact to the System or the environment resulting from its failure to comply with this Agreement and the Utility's tariff including but not limited to additional or accelerated monitoring as may be necessary to determine the nature and impact of the non-complying discharge.

7. User shall not increase the use of potable or process water or, in any way, attempt to dilute an effluent or discharge as a partial or complete substitute for adequate treatment to achieve compliance with the limitations contained in this Agreement and the Utility's tariff.

8. User shall not by-pass the System unless it is unavoidable to prevent loss of life, personal injury, or severe damage.

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 52

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. _____

SEWER SERVICE in entire service area

_____ SHEET NO. _____

9. User shall maintain and operate all facilities and equipment for the treatment and control of wastewater which are installed or used to comply with the policy and this Agreement. If User's facilities or and/or equipment for the treatment of wastewater fails or suffers a reduction in capacity, or if the Utility's system fails, User shall reduce or stop its discharge into the System as necessary until its facilities or equipment or the System is repaired and capable of treating wastewater in compliance with this policy and the Utility's Kentucky Pollutant Discharge Elimination System Permit ("KP DES Permit").

10. User shall dispose of all solids, sludges, backwash, or other pollutants removed in the course of treatment or control of wastewaters in accordance with the Clean Water Act, the Clean Air Act, the Resources Conservation and Recovery Act, and KRS Chapter 224.

11. User shall routinely calibrate, inspect, and maintain all equipment used for sampling and analysis of wastewater. Equipment used for sampling and analysis shall be capable of measuring flows with a maximum deviation of less than 10 percent from true discharge rates throughout the range of expected discharge volumes.

12. User shall include the results of all monitoring done in excess of the requirements of the policy and this Agreement in its monthly reports to the Utility.

13. All reports submitted to the Utility shall contain the following certification and be signed by an authorized representative of user:

I hereby swear under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gathered and evaluated the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted, is to the best of my knowledge and belief true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including immediate termination of service and the possibility of fines and criminal penalties for knowing violations. "

This Agreement is effective as of the date of the last signature.

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 53

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

CERTIFICATION:

ACCEPTANCE:

Delaplain Disposal Company

User: _____

By: _____

By: _____

Title: _____

Title: _____

Date: _____

Date: _____

11.0 REPORTING FORMS

Users required to monitor wastewater discharge into the system shall use the following forms for reporting to the Utility:

11.1 Self-monitoring Report Form

Bluegrass Water UOC
Self-Monitoring Report Form

Date of this report: _____

Company Name: _____

Address: _____

Company Contact: _____

Telephone: _____

Sampling

Collected by: _____

Collection Date: _____ Time: _____

Sample Point Location: _____

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 54

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Analysis Performed by: _____

Type of Sample Grab Time Composite Hours

 Flow Proportional Composite Hours

Analysis

Parameter	Unit		Result	Limit	24 Hour Max.
	Avg. Peak	GPD GPD			
Arsenic, Tot.		Mg/L			
Cadmium, Tot.		Mg/L			
Chromium, Tot.		Mg/L			
Chromium, Hex		Mg/L			
Copper, Tot.		Mg/L			
Cyanide, Tot.		Mg/L			
Cyanide, Amen.		Mg/L			
Iron, Tot.		Mg/L			
Lead, Tot.		Mg/L			
Mercury, Tot.		Mg/L			
Nickel, Tot.		Mg/L			
Silver, Tot.		Mg/L			
Zinc, Tot.		Mg/L			
Barium		Mg/L			
Selenium		Mg/L			
Magnesium		Mg/L			
Sulfate		Mg/L			
Sulfide		Mg/L			
Chloride		Mg/L			
Fluoride		Mg/L			
Ammonia Nitrogen		Mg/L			
Phenois		Mg/L			
PCBs		Mg/L			
TTO		Mg/L			
Boron		Mg/L			

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 55

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

Parameter	Unit	Result	Limit	24 Hour Max.
PH	S.U.			
Oil/Grease, Tot	Mg/L			
BOD-5	Mg/L			
Tot. Susp. Solids	Mg/L			
Tot. Disol. Solids	Mg/L			
Color	ADMI			
Temperature	°F			
Tem	°F			
Arsenic	Mg/L			
Silver	Mg/L			

I swear or affirm under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based upon my inquiry of the person or persons who manage the system or those persons directly responsible for gathering the information, the information submitted is to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines for knowing violations.

Name

Title

Signature

Date/Phone

Subscribed and sworn to by _____, Affiant, this ____ day of _____, 20__

My commission expires _____, 20__

Note: Chain-of-Custody must be attached.

This report shall be postmarked no later than the 15th day of each month following the completed reported period and submitted to:

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Jostah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 56

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. _____

SEWER SERVICE in entire service area

_____ SHEET NO. _____

Bluegrass Water UOC
1650 Des Peres Rd Suite 303
St. Louis MO 63131
Attn.: Self-Monitoring

Special Conditions

1. _____
2. _____
3. _____
4. _____

11.2 Chain of Custody Form

BLUEGRASS WATER UOC
INDUSTRIAL/COMMERCIAL USER PROGRAM
CHAIN-OF-CUSTODY

Type of Inspection: Scheduled Unscheduled Demand Self monitoring

Company: _____ Sample Location: _____

Permit Number: _____

Sample No.	Date & Time	Station Description	(grab/composite)	Containers	Preservation	Required Analysis

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 57

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

--	--	--	--	--	--	--

Sample Collected By (Print): _____ Signature: _____

Reviewed By (Print): _____ Signature: _____

Company Name (Print): _____ Date: _____

Reviewed By (Print): _____ Signature: _____

Company Name (Print): _____ Date: _____

Reviewed By (Print): _____ Signature: _____

11.3 Wastewater contribution Monitoring Report Form

WASTEWATER CONTRIBUTION MONITORING REPORT
FACILITY NAME

Parameter	Freq.	Type	Unit	Limit	Test Re- sult	Test Method	Violation
Arsenic	Quarterly	24 Hour Composite	Mg/l	0.10			
Cadmium	Quarterly	24 Hour Composite	Mg/l	0.05			
Chromium	Quarterly	24 Hour Composite	Mg/l	1.71			
Chromium, Hexavalent	Quarterly	24 Hour Composite	Mg/l	0.10			
Copper	Quarterly	24 Hour Composite	Mg/l	0.60			
Cyanide	Quarterly	Grab	Mg/l	0.50			
Iron	Quarterly	24 Hour Composite	Mg/l	15.0			

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Jostiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 58

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

Parameter	Freq.	Type	Unit	Limit	Test Result	Test Method	Violation
Lead	Quarterly	24 Hour Composite	Mg/l	0.20			
Mercury	Quarterly	24 Hour Composite	Mg/l	0.0005			
Nickel	Quarterly	24 Hour Composite	Mg/l	1.0			
Oil/Grease	Quarterly	Grab	Mg/l	100			
Ph, S.U.	Quarterly	Grab	S.U.	6-10			
Silver	Quarterly	24 Hour Composite	Mg/l	0.10			
Zinc	Quarterly	24 Hour Composite	Mg/l				
BOD-5	Quarterly	24 Hour Composite	Mg/l	300			
TSS	Quarterly	24 Hour Composite	Mg/l	300			
Ammonia Nitrogen	Quarterly	24 Hour Composite	Mg/l	30			

Date: _____ By: _____ Grab/Comp Both

I swear under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the System, or those persons directly responsible for gathering the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines for knowing violations.

Signed: _____ Title: _____ Date: _____

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Jostah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 59

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Subscribed and sworn to by _____ Applicant's Representative, this ___ day of _____, 20__.

My commission expires _____, _____.

Notary Public

12.0 EXCESS TREATMENT FEE

Users exceeding the discharge limits for BOD, TSS, or Ammonia Nitrogen set forth in Section 7.0 of this policy must obtain the prior Utility approval before making such discharges and shall pay an excess treatment fee in addition to other specified charges. In no event shall a User's 24-Hour Maximum Daily Concentration (mg/l) exceed 400 mg/L for BOD, 400 mg/l for TSS, or 100 mg/L for Ammonia Nitrogen.

Excess treatment fees shall be as follows:

BOD	\$1.78 per pound in excess of Section 7.0 discharge limit
TSS	\$1.78 per pound in excess of Section 7.0 discharge limit
Ammonia Nitrogen	\$8.36 per pound in excess of Section 7.0 discharge limit

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 60

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

BILL FORMAT:

(N)

Bluegrass Water UOC LLC
P.O. Box 676395
Dallas, TX 75267-6395
Phone: 1-866-752-8982

TEMP - RETURN SERVICE REQUESTED

AutoPay will be drafted 3 days prior to the due date.

*** Inactive Account * (Corrected)**

ACCOUNT NUMBER	613633-20
CID:	59930
BILLING DATE	03/19/2024
AMOUNT DUE	58.00
DUE DATE	04/04/2024
AFTER DUE DATE PAY	60.76

MAKE CHECK PAYABLE TO: Bluegrass Water UOC LLC

THANK YOU FOR BEING OUR CUSTOMER
For billing inquiries, please call customer service at 1-866-752-8982.
M-F 7:00 AM-7:00 PM, Emergencies 24/7
You may also email us at support@bluegrasswateruoc.com.

NAME TEST A
ATTENTION TEST
1123 TEST ST
APT 12
TEST CITY PA 13223-2134

CUSTOMER ACCOUNT INFORMATION RETAIN FOR YOUR RECORDS

CUSTOMER NAME	SERVICE ADDRESS	ACCOUNT NUMBER
Test Account Name	100 SERVICE TEST ST APT 151	613633-20

METER NUMBER	SERVICE PERIOD	METER READINGS	USAGE	METER READING DATES	TYPE OF READINGS		
1355A3551	1/30	46246	57320	09/18/2024	05/14/2024	Estimate	
1355A3551		6623	13982	56089	09/11/2024	04/30/2024	Actual

SERVICE	USAGE	RATES/TROUSERS/GALLONS	TOTAL
Test Service 1	3000 gal	@ 14.00 - Minimum	70.00
Test Service 2		17.00 - Base	85.00
Test Service 3	6000 gal	13	390.00
Test Service 4	3000 gal	@ 23.00 - Minimum	115.00
Test Service 5	1000 gal	@ 10.00 - Minimum	50.00

USAGE HISTORY (Gallons)

Deposit Paid	63.00
Previous Balance	18.00
Penalty	5.40
Payments	-18.00
Adjustments	89.00
Prior Balance	36.00
Water Charge	50.00
Sewer Charge	29.00
Payment Plan Amount	20.00
Current Charges	79.00
Pay This Amount	173.40

Test Bill Message Line 1
Test Bill Message Line 2
Test Bill Message Line 3

PLEASE DETACH & RETURN WITH PAYMENT

ACCOUNT NUMBER	613633-20
CID:	59930
CUSTOMER NAME	Test Account Name
SERVICE ADDRESS	100 SERVICE TEST ST APT 151
BILLING DATE	03/19/2024

www.centralstateswaterresources.com/bluegrass-water
Update Your Contact Information

NAME _____
ADDRESS _____
CITY _____ STATE _____ ZIP CODE _____
PHONE _____ MOBILE NUMBER _____
EMAIL _____

0004000000000560006136330207

NO SECOND NOTICE WILL BE MAILED

AMOUNT NOW DUE	58.00
DUE DATE	04/04/2024
AFTER DUE DATE PAY	60.76

Please make checks payable to: Bluegrass Water UOC LLC

Check Money Order

AMOUNT PAID	\$
-------------	----

Bluegrass Water UOC LLC
P.O. Box 676395
Dallas, TX 75267-6395

DATE OF ISSUE: April 11, 2024

DATE EFFECTIVE: For Service Rendered on or after December 1, 2023

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2022-00432 DATED FEBRUARY 14, 2024

PSC KY NO. _____ 1 _____

Original SHEET NO. _____ 61 _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

(N)

Phone: 1-866-752-8982

Questions?

Email: support@bluegrasswateruoc.com

Logging into Our Portal
 Through your customer portal, you may view your account history, pay your bill, sign up for AutoPay, and even go paperless. By enrolling in e-billing to receive an email notification that a new bill is available. All online payments may be subject to processing fees. Please locate your CID on the top right of your bill to log in initially.

Paying Your Bill

AutoPay
 Please note AutoPay drafts 3 days prior to your due date

Pay By Mail
 Send check or money order together with remittance stub (bottom perforated portion of your bill) to:
 Bluegrass Water UOC LLC
 P.O. Box 676395
 Dallas, TX 75267-8395

Note: No cash, staples, or paper clips please!

Pay Online
 Please visit cswr.authoritypay.com to log into your account

Note: You may also pay as a guest for Quick Pay

Pay By Phone
 You may pay with a credit card by calling 1-866-752-8982; be sure to have your account number ready

Pay In Person
 1. Find CheckFreePay location
 a. Under Location Search, type in your zip code in "Enter Location" box
 b. Under Ways to Pay, click "Account Number" box
 2. Bring Utility bill and Photo I.D. to payment location
 3. For more information on how to pay in person, visit

Understanding Your Bill

Your bill contains information about your water and/or sewer charges Here's a guide:

Account Number: This number should be included in any correspondence with the utility company and added to your check or money order.
 Amount Due: This is the outstanding balance charged to all customers for utility services.
 Previous Balance: The amount of unpaid previous charges as of the date of the current bill.

Due Date ("Total Due By" date): The account is considered delinquent and may be subject to disconnection if outstanding amount due is not paid by the due date. A late fee on the unpaid balance is added on any unpaid delinquent balance. Please reference specific tariff online.

If you leave your residence for an extended period of time and wish to avoid discontinuance of service, you may forward your mail or sign up for automatic payment.

To see an example bill, visit www.centralstateswaterresources.com/bluegrass-water

Updating Information
ATTENTION:
 To receive notifications from us, please provide and/or update your contact information online on our website.

DATE OF ISSUE: April 11, 2024

For Service Rendered on or after
DATE EFFECTIVE: December 1, 2023

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2022-00432 DATED FEBRUARY 14, 2024

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

PSC KY NO. 1

3rd Revised Cover Sheet

CANCELLING PSC KY NO. _____

_____ Cover Sheet

BLUEGRASS WATER UTILITY OPERATING COMPANY, LLC

1630 Des Peres Rd, Suite 140

St. Louis, MO 63131

<http://www.centralstateswaterresources.com/communities/bluegrass/>

RATES – CHARGES – RULES - REGULATIONS

FOR FURNISHING

SEWER SERVICES

IN

KENTUCKY COUNTIES OF

Bullitt, Campbell, Franklin, Garrard, Graves, Hardin, Jessamine,

Madison, Marshall, McCracken, Oldham, Scott, and Shelby

FILED WITH THE

PUBLIC SERVICE COMMISSION

OF KENTUCKY

DATE OF ISSUE: April 8, 2022

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ISSUED BY: /s/ Josiah Cox

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8th Revised SHEET NO. 1

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7th Revised SHEET NO. 1

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

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DATE OF ISSUE: May 1, 2024

DATE EFFECTIVE: January 29, 2024

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

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ORDER IN CASE NO. 2023-00218

PSC KY NO. 1

1st Revised SHEET NO. 1,1

CANCELLING PSC KY NO. 1

Original SHEET NO. 1.1

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

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PSC KY NO. 1

4th Revised SHEET NO. 1.2

CANCELLING PSC KY NO. 1

3rd Revised SHEET NO. 1.2

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

**General Index
Territory Served**

<u>County</u>	<u>Community</u>	
Hardin	Airview Estates Subdivision	
McCracken	Arcadia Pines Subdivision	
Madison	Brocklyn Subdivision	
McCracken	Carriage Park Subdivision	
Campbell	Darlington Creek	
Scott	Delaplain service area*	
Jessamine	Equestrian Woods Subdivision	
Franklin	Fox Run Estates Subdivision	
McCracken	Great Oaks Subdivision	
Marshall	Golden Acres Subdivision	
Garrard	Herrington Haven and Woodland Estates Subdivisions	
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Bullitt	Lake Columbia Estates	
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McCracken	Magruder Village	(N)
McCracken	Marshall Ridge Subdivision	
Shelby	Persimmon Ridge Development	
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Oldham	River Bluff, city and environs	
McCracken	Timberland Subdivision	
Bullitt	Woodland Acres Subdivision	
Campbell	Yung Farm Estates	
Boyle	Commonwealth Wastewater	

* The Delaplain service area includes the Deer Run, Moonlake Estates, Shuttle Run, and Riffon Meadows Subdivisions, as well as the industrial park and commercial service properties at the interchange of I-75 and Delaplain Road.

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PSC KY NO. 1

2nd Revised SHEET NO. 1.3

CANCELLING PSC KY NO. 1

1st Revised SHEET NO. 1.3

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CLASSIFICATION OF SERVICE – Residential (RS)

Applicable to all customers for residential use throughout the service area, Service is provided at a flat monthly rate per dwelling unit, whether to a stand-alone residence, duplex unit, or any other multi-unit building, and regardless of whether water utility service is provided to the unit through an individual water meter. (T) (T)

Single Residential service is available to any dwelling/residence with an independent water service line and independent sewer lateral line (including Y-shaped sewer lateral line connections).

Multi Residential service is available to any dwelling/residence with a shared water service line or shared sewer lateral line excluding Y-shaped lateral line connections.

Single Residential Rate (per dwelling unit): \$114.00 per month (R)

Multi Residential Rate (per dwelling unit): \$85.50 per month (R)

CLASSIFICATION OF SERVICE – Commercial, flat-rate (CF)

Applicable throughout the service area (see Tariff Sheet No. 1.2) ^(T) except Magruder Village and Yung Farms. Service is available for non-residential use, and is provided to a non-residential customer with an independent water service line or an independent sewer lateral line. Service is provided at a flat monthly rate per connection, regardless of whether water utility service is provided to the unit through an individual water meter.

Commercial Flat Rate (per connection): \$285.00 per month (R)

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PSC KY NO. 1

1st Revised SHEETS NO. 1.4

CANCELLING PSC KY NO. _____

Original SHEETS NO. 1.4

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

NON-RECURRING CHARGES — RS and CF service

Applicable in the same parts of the service area to which the RS and CF Classifications of Service are applicable (see Tariff Sheet Nos. 1.2 and 1.3)

New Tap Fee

All Service Areas

Actual Cost

(N)

Late Payment Penalty

10%

(I)

Return Check Fee

\$15.00

(I)

Inspection Fee

\$82.50

* Zero amount represents a reduction for some parts of the applicable service area and no change for the other parts.

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PSC KY NO. 1

1st Revised SHEETS NO. 2-3.1

CANCELLING PSC KY NO. _____

_____ SHEETS NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

RESERVED FOR FUTURE USE

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ORDER IN CASE NO. 2020-00290 DATED August 2, 2021

PSC KY NO. 1

1st Revised SHEETS NO. 3.2

CANCELLING PSC KY NO. 1

Original SHEETS NO. 3.2

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CLASSIFICATION OF SERVICE: DELAPLAIN SERVICE AREA

Applicable to all non-residential customers in the vicinity of the interchange of I-75 and Delaplain Road in Scott County, Kentucky, formerly served by Delaplain Disposal Company.

Non-residential service is available to properties other than residential dwelling units and for any use not exclusively domestic or residential. It is available throughout the former service territory of Delaplain Disposal Company, including in the industrial park and commercial service properties at the interchange of I-75 and Delaplain Road. All non-residential customers are subject to the Industrial/Commercial User Policy (including excess treatment fees) instituted by Delaplain Disposal Company and incorporated into this tariff at Sheets 27 to 59.

RECURRING RATES

Flat Rate per unit	\$285.00 per month	(N)
Non-residential Rate for commercial/industrial: (non-residential service is metered)	\$55.86 per 1000 gals.	(I)

Non-Recurring Charges (applicable to residential and non-residential customers)

Tap-On Fee	Actual Cost	(R)
Late Payment Penalty	10%	(N)
Return Check Fee	\$15.00	(N)

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For Service Rendered on or after
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TITLE: Bluegrass Water UOC, President

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ORDER IN CASE NO. 2022-00432 DATED FEBRUARY 14, 2024

PSC KY NO. 1

3rd Revised SHEET NO. 3.3

CANCELLING PSC KY NO. 1

2nd Revised SHEET NO. 3.3

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

RESERVED FOR FUTURE USE ~~CLASSIFICATION OF SERVICE: Residential (RS):~~ (N)
~~YUNG FARM ESTATES~~

~~Applicable to all customers for residential use throughout the service area (see Tariff Sheet No. 1.2), Service is provided at a flat monthly rate per dwelling unit, whether to a stand-alone residence, duplex unit, or any other multi-unit building, and regardless of whether water utility service is provided to the unit through an individual water meter.~~

RESERVED FOR FUTURE USE ~~CLASSIFICATION OF SERVICE: Residential (RS):~~ (N)
~~MAGRUDER VILLAGE~~

~~Applicable to all customers for residential use throughout the service area (see Tariff Sheet No. 1.2), Service is provided at a flat monthly rate per dwelling unit, whether to a stand-alone residence, duplex unit, or any other multi-unit building, and regardless of whether water utility service is provided to the unit through an individual water meter.~~

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1st Revised SHEET NO. 4-10.3

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

RESERVED FOR FUTURE USE

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TITLE: Bluegrass Water UOC, President

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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

RESERVED FOR FUTURE USE

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BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2022-00432 DATED FEBRUARY 14, 2023

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

RULES AND REGULATIONS

This schedule of Rules and Regulations governs the furnishing of sewage service by the Bluegrass Water Utility Operating Company, LLC (hereinafter referred to as Bluegrass Water UOC) and applies to all service received from Bluegrass Water UOC. All Rules and Regulations are to be in effect so long as they are not in conflict with the rules and regulations of the Public Service Commission. Bluegrass Water UOC is further subject to all Rules and Regulations of the Public Service Commission.

The Rules and Regulations contained in this tariff apply in the service territory of Bluegrass Water UOC (see Tariff Sheet No. 1.2).

The Residential Rules and Regulations (Tariff Sheets 11-26) apply to the furnishing of sewage service by Bluegrass Water UOC (a) for residential users throughout the service territory and (b) for all other users in the service territory other than in the Delaplain service area. They also apply to the furnishing of non-residential service in the Delaplain service area to the extent not inconsistent with, or governed by, a more specific provision in the Industrial/Commercial Rules and Regulations (Tariff Sheets 27-59).

Residential Rules and Regulations

DEFINITIONS

“Customer” shall mean any person, firm, corporation, or municipality that discharges to the Bluegrass Water UOC sewer system pursuant to these Rules and Regulations.

“Company” shall mean Bluegrass Water UOC acting through its officers, managers, or other duly authorized employees or agents.

“Customer’s service line” is the service lateral from the main collection line to the premises served.

“Commission” shall mean the Kentucky Public Service Commission.

“Domestic Waste” means the waste from residential users and from the sanitary conveniences of dwellings, commercial buildings, industrial facilities, and institutions.

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TITLE: Bluegrass Water UOC, President

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ORDER IN CASE NO. 2020-00290 DATED August 2, 2021

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

“Pretreatment” means the reduction of the amounts of pollutants, the elimination of pollutants, or the alteration of the nature of pollutant properties in wastewater to a less harmful state by application of physical, chemical or biological processes or process changes prior to or in lieu of discharging or otherwise introducing such pollutants into a public sewer.

“Sanitary Sewer” means a sewer which is intended to convey only domestic waste and commercial and industrial wastes not specifically prohibited or restricted by these Regulations.

“Sewer” means a pipe or conduit for conveying wastewater.

“Shall” – is mandatory; “may” is permissive.

“Storm Sewer” means a sewer which is intended to convey only storm waters, surface runoff, street wash waters and drainage, and which is not a part of the wastewater sewer system.

“Treatment Works” means any devices and systems owned by Bluegrass Water UOC in the conveyance, storage, treatment, recycling and reclamation of sewage or liquid industrial wastes including interceptor sewers, outfall sewers, sewage collection systems, pumping, power, and other equipment and appurtenances; extensions, improvements, remodeling, additions and alterations thereof; and any works, including the land that will be an integral part of the treatment process or is used for preventing, abating, reducing, storing, treating, separating or disposing of waste, or industrial waste.

SUBSTANCES NOT TO BE DISCHARGED INTO SEWERS

No substances shall be placed into the sanitary sewer system which will create a combustible, gaseous, explosive or inflammable condition nor shall any substances or objects be placed or discharged into the system which will not dissolve and which will thus cause an obstruction and clogging within the system. No petroleum products shall be placed or discharged into the system. No substance which might be harmful to the sewage treatment process or receiving stream shall be discharged in the system.

No person shall discharge or cause to be discharged any storm water, surface water, and groundwater or roof runoff to any sewer.

The discharge of any wastewater into the sewer system by any person is unlawful except in compliance with the provisions set forth in this tariff, and any more stringent State or Federal Standards.

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TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00290 DATED August 2, 2021

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

GREASE OIL AND SAND TRAPS

Bluegrass Water UOC may require pretreatment for certain types of discharge that could be harmful to the collection and/or treatment system. All restaurants, food service establishments and other commercial oil and grease generators shall provide grease and/or oil interceptor (or trap) for the proper handling of liquid wastes containing floatable grease in excessive amounts, or any flammable wastes, sand, or other harmful ingredients. In the maintaining of these interceptors the owner shall be responsible for the proper removal and disposal by appropriate means of the captured material and shall maintain records with the dates and means of disposal. Interceptors or traps will not be required for private living quarters of dwelling units.

All interceptors or traps shall be of a type and capacity approved by the Kentucky Department for Natural Resources and Environmental Protection and Kentucky Department of Housing, Buildings and Construction, and shall be located so as to be readily and easily accessible for cleaning and inspection. They shall be constructed of impervious materials capable of withstanding abrupt and extreme changes in temperatures and shall be of substantial construction, gastight, watertight, and equipped with easily removable covers.

All grease, oil and sand interceptors or traps shall be maintained by the user at his expense, in continuously efficient operation at all times. Bluegrass Water UOC may require an establishment to have interceptors or traps cleaned on a regular basis. Bluegrass Water UOC may reject potentially harmful wastes or may require control over the quantities and rates of discharge.

Approval of proposed facilities or equipment by the Kentucky Department of Natural Resources and Environmental Protection and Kentucky Department of Housing, Buildings and Construction, does not in any way guarantee that these facilities or equipment will function in the manner described by their constructor or manufacturer, nor shall it relieve a person, firm or corporation of the responsibility of enlarging or otherwise modifying such facilities to accomplish the intended purpose.

SERVICE PIPE CONNECTIONS

Bluegrass Water UOC shall install and maintain that portion of the service pipe from the main to the boundary line of the easement, public road, or street, under which such main may be located. Bluegrass Water UOC is not responsible for extending a service main to serve additional properties.

No unauthorized person shall uncover, make any connections with, use, alter, or disturb any public sewer. Illegal or unauthorized connections shall be terminated immediately.

A separate and independent building sewer shall be provided for every structure.

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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

All plumbing work done in connection with Customer service line fixtures connected with Bluegrass Water UOC mains shall be submitted for the inspection by Bluegrass Water UOC before such underground work is covered up. Whenever the Bluegrass Water UOC determines that a job of plumbing is obviously defective, although not in direct violation of these Rules and Regulations, Bluegrass may insist upon its being corrected before the sewer service is accepted.

The customer shall install and maintain that portion of the service pipe from the end of the Company's portion into the premises served. That portion of the service pipe installed and maintained by the customer shall conform to all reasonable rules of Bluegrass Water UOC. It shall be constructed of materials approved by the sewage utility and installed under the inspection of Bluegrass Water UOC, including but not limited to a sewer line clean out. Prior to tapping on to the sewer system, Bluegrass Water UOC shall be notified, and the appropriate tap-on fee paid.

A sewer service pipe shall not be laid in the same trench with a water pipe.

If a governmental agency requires an inspection of the customer's plumbing, Bluegrass Water UOC shall not connect the customer's service pipe until it has received notice from the inspection agency certifying that the customer's plumbing is satisfactory.

If excavation of sewer lines owned by Bluegrass Water UOC becomes necessary, Bluegrass Water UOC will restore the effected property when soil conditions and weather are appropriate. Bluegrass Water UOC shall not be held liable for repairs or restoration associated with repairs for lateral connections on private property. This includes lateral connections under driveways and roads that require service.

PROTECTION BY CONSUMERS

The Consumer shall protect the equipment of Bluegrass Water UOC on his premises and shall not interfere with Bluegrass Water UOC's property or permit interference except by duly authorized representatives of Bluegrass Water UOC.

NOTICE OF TROUBLE

The Consumer shall give immediate notice to Bluegrass Water UOC of any irregularities, any known defects, or unsatisfactory service.

DATE OF ISSUE: February 10, 2022

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ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00290 DATED August 2, 2021

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

MAINTENANCE

Bluegrass Water UOC may at any time deemed necessary suspend sewer service to any consumer or consumers for the purpose of making repairs, changes, or improvements upon any part of its systems. Bluegrass Water UOC shall give reasonable notice of such suspension of service to the customer(s).

CONNECTIONS

Bluegrass Water UOC will consider a request to connect to an existing serviceable main as a normal connection. The charge, if any, for a connection qualifying under this description shall be as set forth in the NON-RECURRING CHARGES section for that part of the service area.

The Company will determine or approve the location where the customer’s service line connects to the Treatment Works. For purposes of connecting with the Company’s Treatment Works, Customer service lines will not be extended along public streets or roadways or through property of others.

Once a Customer service line location is approved, the Customer shall be responsible for excavating and constructing the Customer’s service line to the point of the connection with the Treatment Works.. If a service connection is requested at a point not already served by Treatment Works of adequate capacity, the Treatment Works shall be extended at the Customer’s sole cost. Except where a connection is made to a pressure collection sewer, the Customer shall have the option to have the Company connect the Customer service line to the Treatment Works or the Customer can choose to have a licensed plumber make the connection in accordance with all local plumbing codes. If the Customer elects to have the Company make the connection, the Customer shall be charged the authorized tap fee. If the Customer elects to have a licensed plumber make the connection, the Customer shall be charged the approved inspection fee. In such a circumstance, the plumber shall advise the Company at least seventy-two (72) hours in advance of when such a connection is expected to be made so a representative of the Company can be present to inspect the installation and connection. All excavations required for such an installation shall remain open until the connection has been inspected and approved by the Company. No backfill shall be placed until the work has been inspected and approved by the Company. If backfill is placed prior to inspection, the Customer may incur charges to excavate the site to allow the Company to inspect the connection. Pipe laying and backfill shall be performed in accordance with the latest published engineering specifications of the manufacturer of the materials used, these Rules, and all applicable local plumbing codes. If the Customer or the Customer’s agent damages any portion of the Company’s Treatment Works during the connection process, the Customer shall be responsible for the cost to repair such damage.

Reconnection: A Customer disconnected due to non-payment of tariff charges or non-compliance with tariff rules or Commission regulations, will be required to pay a reconnection fee, if any, set forth as a NON-RECURRING CHARGE in the applicable tariff sheet for the classification of service, in addition to any unpaid past-due balance before service is restored.

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TITLE: Bluegrass Water UOC, President

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PSC KY NO. 1

Original SHEET NO. 1

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

Field Collection Fee: This fee, if applicable, is assessed when Bluegrass Water UOC’s representative makes a trip to the premises of a customer for the purpose of terminating service. The fee will be assessed in the amount or at the rate set forth in the applicable NON-RECURRING CHARGES tariff sheet for the classification of service, if: (a) Bluegrass Water UOC’s representative actually terminates service, (b) in the course of the trip, the customer pays the delinquent bill to avoid termination; or (c) Bluegrass Water UOC’s representative agrees to delay termination based on the customer’s agreement to pay the delinquent bill on a specific date. This fee is assessed no more than once during a billing cycle.

Other Connections: A developer of an undeveloped area within Bluegrass Water UOC’s service area shall be charged the full cost of installation.

LINE RELOCATION

When necessary to move or relocate facilities, the cost will be paid by the party or parties requesting such relocation.

EASEMENTS

The customer shall not place structures of any kind or personal property on recorded easements. Any structure or property violating this provision shall be removed at the owner’s expense

DISCONTINUANCE OF SERVICE

Bluegrass Water UOC may refuse or terminate service for noncompliance with its tariff rules or commission regulations after having made a reasonable effort to obtain customer compliance. Said customer will be given at least ten (10) days written notice prior to termination. Bluegrass Water UOC will notify the customer in writing of the reasons for termination or refusal. The notice will be recorded along with the corrective action to be taken by the customer or Bluegrass Water UOC before service is restored or provided.

If a dangerous condition is found to exist service may be terminated without notice.

In the event that an illegal or improper connection is discovered, Bluegrass Water UOC shall take immediate steps to sever the connection in question. This includes those connections discovered during smoke testing and camera inspection of lines that are deemed illegal or im-

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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

proper and allow Inflow/Infiltration of water to the sewer system. A photograph of the connection and an explanation of the condition will be given by Bluegrass Water UOC either by mail or directly.

Bluegrass Water UOC may terminate and/or disconnect service for nonpayment of tariff charges after a five (5) day written notice of intent to terminate. Service will not be terminated before twenty (20) days after the mailing date of the original bill. If a medical certificate is presented service will not be terminated for thirty (30) days beyond the termination date specified in the written notice.

In addition to terminating and/or disconnecting service, Bluegrass Water may refer delinquent accounts to a collection agency and/or file a civil court complaint to recover the delinquency. In such a civil court action, in addition to other remedies it may seek under applicable law, Bluegrass Water shall be entitled recover from the delinquent customer all related court costs, including reasonable attorneys' fees.

BILLING, COLLECTION AND PENALTIES

Billing for sewage service furnished by the sewer system shall be made by Bluegrass Water UOC on a monthly basis, bills are mailed the first week of each month and become due the last business day of each month. A late payment penalty will be assessed after the due date in the amount or at the rate set forth in the applicable NON-RECURRING CHARGES tariff sheet for the classification of service.

Failure to receive bill does not excuse payment.

DEPOSITS

At this time, Bluegrass Water UOC does not require a deposit for new sewer customers.

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TITLE: Bluegrass Water UOC, President

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PSC KY NO. 1

1st Revised SHEET NO. 17

CANCELLING PSC KY NO. 1

Original SHEET NO. 17

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

LIABILITY OF THE COMPANY

Bluegrass Water UOC shall not in any way or under any circumstances be held liable or responsible to any person or persons for any loss or damage resulting from the sewer service, due to any cause whatsoever. Bluegrass water UOC will undertake to use reasonable care and diligence in order to prevent and avoid interruptions and fluctuations in the service, but it cannot and does not guarantee that such will not occur.

Bluegrass Water UOC shall not be responsible for accidents or damages resulting from the discontinuance of service, nor by reason of the breaking of any main, sewer pipe, fixture or appliance whether owned by the Company or Customer, and no person shall be entitled to damages nor have any portion of a payment refunded for any interruption of service.

Bluegrass Water UOC shall not be considered in any manner an insurer of property or persons and it shall be free and exempt from any and all claims for damages on account of any injury to property or persons for any cause whatsoever.

APPROVAL OF RULES AND REGULATIONS

All Rules and Regulations of Bluegrass Water UOC are subject to the approval of the Public Service Commission of the Commonwealth of Kentucky.

(T)

DATE OF ISSUE: April 11, 2024

For Service Rendered on or after
DATE EFFECTIVE: December 1, 2023

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2022-00432 DATED FEBRUARY 14, 2023

PSC KY NO. 1

Original SHEET NO. 27

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

Industrial/Commercial Rules and Regulations

1.0 PURPOSE

This Policy sets forth uniform requirements for existing and future industrial/commercial Users who discharge directly or indirectly into the wastewater collection and treatment system ("System") of Bluegrass Water UOC ("Utility"), formerly that of Delaplain Disposal Company. This Policy is designed to ensure that Users take no action which would prevent the Utility from complying with the requirements of the Commonwealth of Kentucky's Division of Water of the Natural Resources and Environmental Protection Cabinet ("DOW").

2.0 OBJECTIVES

The objectives of this Policy are to: (1) prevent the introduction of pollutants or materials into the wastewater system that interfere with the System's operation, contaminate the resulting sludge, pass through the System into the receiving waters or the atmosphere, or otherwise are incompatible with the System; (2) improve the opportunity to recycle and reclaim wastewater and sludge; and (3) ensure equitable distribution of the cost of the treatment and collection system.

3.0 POLICY

All Users are subject to this Policy and shall comply with its terms and those of approved Operating Agreements ("Operating Agreements") between Users and the Utility. Where a conflict between the terms of this Policy and an Operating Agreement occurs, the terms of this Policy shall control.

Users shall arrange and shall cause to be performed any required analyses. A laboratory approved by the Utility shall perform all analyses. Users shall bear all costs associated with these analyses. The Utility may conduct sampling and analysis of a User's effluent discharges at its discretion. This Policy shall be administered and enforced for the Utility by a registered professional engineer or appropriately certified wastewater treatment plant operator experienced in wastewater and sewer regulation and management.

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PSC KY NO. 1

Original SHEET NO. 28

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

4.0 SEWER USE

Within 30 days from the effective date of this Policy, each existing User shall submit to the Utility a completed User Information Form. Within 30 days of the Utility's receipt of the User Information Form, the Utility and the User shall enter an Operating Agreement incorporating the requirements of this Policy. Users failing to enter such an Operating Agreement within 60 days of the Policy 's effective date are subject to termination of service and disconnection from the System.

No prospective User shall connect to or use any existing connection of the system before submitting a completed User Information Form to the Utility and entering an Operating Agreement with the Utility.

The Utility may assess to any User who violates any provision of this Policy or its Agreement a charge equal to the amount of damage to the System or costs incurred by the Utility that result from the violation. Such costs may include, but are not limited to, civil or criminal penalties assessed to the Utility as a result of the User's violation and attorney's fees and other costs incurred in civil and criminal proceedings resulting from the User's violation. The Utility may, at its discretion, also terminate a User's service for violations of this Policy.

Users who discharge only domestic or "restroom waste" into the System shall complete the applicable portions of the User Information Form set forth at section 9.1 and execute the Operating Agreement set forth at Section 10.1 of this policy.

All other Users shall complete and submit the User Information Form set forth at Section 9.1 in its entirety and shall execute the Operating Agreement set forth at Section 10.2. This Operating Agreement shall be tailored to the User's discharge activity and shall enable the Utility to comply with its Kentucky Pollutant Discharge Elimination System Permit ("KPDES Permit").

No User shall place, deposit, or permit to be deposited into the System any wastewater containing or having:

- any storm water, ground water, roof run-off, subsurface drainage, or cooling water.
- a temperature higher than 104 degrees F.
- any gasoline, benzene, naphtha, fuel oil, or other flammable or explosive liquids, solids or gases; and in no case any pollutant with a closed cup flashpoint of less than 140

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degrees F., or which causes the System to exceed 10 percent of the lower explosive limit at any point.

- any garbage that has not been ground by suitable garbage grinders.
- any ashes, cinders, sand, mud, straw, shavings, metal, glass, rags, feathers, tar, plastic, wood, manure, or any other solids or viscous substances capable of causing obstructions or other interferences with proper operation of the System.
- toxic or poisonous substances in sufficient quantity to injure or interfere with any wastewater treatment process, to constitute hazards to humans or animals, or to create any hazard in waters which receive treated effluent from the System.
- noxious or malodorous gases or substances capable of creating a public nuisance including pollutants which result in the presence of toxic gases, vapors, or fumes.
- solids of a character or quantity that require special and unusual attention for their handling.
- any substance which may affect System effluent and cause the Utility to violate the requirements of its Permit.
- any substance which would cause the System to fail to comply with sludge use, recycling, or disposal guidelines or regulations issued pursuant to the federal laws governing air or water quality, the Toxic Substances Act, or any applicable enactment of the Commonwealth of Kentucky.
- color which is not removed in the treatment process.
- medical or infectious wastes, radioactive waste or isotopes, or any pollutant, including BOD pollutants, released at a flow rate or concentration which would interfere with operation of the System.

The Utility may, at reasonable times, inspect the interior or exterior of any building connected or to be connected to the System, inspect and copy appropriate records, and inspect and test sampling equipment. The Utility may, at any reasonable time, perform smoke test on or test the discharges of any facility connecting a building to the System.

5.0 USER MANAGEMENT REQUIREMENTS

5.1 Change in Discharge

Users shall at all times comply with Operating Agreements. No facility expansion, production increase, or process modification that will cause a new, different, or increased discharge into the System may be implemented without the Utility’s prior approval and until the execution of a

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ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

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written amendment to the User's existing Operating Agreement. Requests for modification of an Operating Agreement must be submitted in writing to the Utility not less than 90 days prior to the User's proposed implementation date. No facility expansion, production increase, or process modification shall be approved that causes a discharge that would cause the Utility to violate its KPDES Permit.

5.2 Non-Compliance Notification

Upon learning that it is not complying with its Operating Agreement or that an unavoidable event will prevent its compliance with its Operating Agreement, the User shall immediately notify the Utility of:

- the nature and cause of the non-complying discharge;
- the time when the non-complying discharge began or is expected to begin and its duration; and
- the steps taken by the User to achieve compliance and prevent a recurrence of the noncomplying discharge.

If the User learns of its failure to comply as a result of sampling and analysis, it shall repeat the sampling and analysis within 24 hours of learning of its failure to comply and immediately provide to the utility the results of the second sampling and analysis.

5.3 Termination of Service

After a reasonable attempt to obtain compliance, the Utility may terminate and/or disconnect service for:

- Discharges not permitted by the User's Agreement or in excess of those permitted, upon ten days written termination notice;
- Falsification of reports, upon ten days written termination notice;
- Unapproved modification of sampling equipment or methods, upon ten days written termination notice;
- (For customers discharging only domestic or "restroom waste") Refusal to allow the Utility timely access to the User's premises, upon ten days written termination notice;
- (For customers discharging wastes other than domestic or "restroom waste") Refusal to allow the Utility timely access to the User's premises, upon two days written termination notice;

Any discharge which presents a hazard to public health and safety, the welfare of the local environment, or the System, without advance notice.

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PSC KY NO. 1

Original SHEET NO. 31

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- For nonpayment of tariff charges after a five (5) day written notice of intent to terminate. Service will not be terminated before twenty (20) days after the mailing date of the original bill.

6.0 OPERATING AGREEMENTS

6.1 Transferability

No Operating Agreement may be transferred without the Utility's prior written approval. No approval will be granted by the Utility unless the transferee has agreed in writing to be bound by the terms of the transferred Agreement.

6.2 Modification

Upon 30 days' notice to Users and to the Commission, the Utility may modify or amend existing Operating Agreements to impose additional restrictions, conditions, prohibitions, or monitoring requirements upon Users as may be required of the Utility by DOW as a condition for maintaining or renewing its KPDES Permit.

7.0 MONITORING AND REPORTING

7.1 Representative Samples

Samples shall be representative of the volume and nature of the monitored discharge.

7.2 Reporting

Unless otherwise provided in its Agreement, Users shall submit to the Utility by the 15th of each month. Use monitoring reports for the preceding month. A completed "Self-monitoring Report Form", as set forth in Section 11.1 of this Policy, shall be filed for each sample taken. Users shall submit with the User monitoring reports a completed "Chain of Custody Form", as set forth in Section 11.2 of this policy, for each sample taken.

7.3 Integrity of Samples

Samples shall be collected, handled and preserved using methods approved by the U.S. Environmental Protection Agency ("EPA") and shall be analyzed by a Utility approved

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_____ SHEET NO. _____

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laboratory according to methods contained in Title 40, Code of Federal Regulations, Part 136, or otherwise approved by the EPA ("EPA approved procedures").

7.4 Chain of Custody

Sample containers shall be labeled at the time of collection and the following information shall be affixed to the label with waterproof ink: sample number, name of collector, and the date, time, and place of collection. The User shall maintain a field log with all information required for the label and the name of the user, location of sampling point, and type of sample. A Chain-of-Custody form containing all information recorded in the field log plus the signature of all persons who have had custody of the sample and the dates of possession shall accompany each sample that is provided to the laboratory. The format of the Chain-of-Custody form is set forth at Section 11.2 of this Policy.

7.5 Record Retention

Users shall maintain records of all monitoring information, including all calibration and maintenance records and all original chart recordings for continuous monitoring instruments, and copies of all reports required by this policy, for at least three years from creation of the record.

7.6 Definitions

- Composite Sample when performed automatically by mechanical instrument shall mean a sample that is collected over time, formed either by continuous sampling or by mixing discrete samples. The sample may be either a time composite sample (composed of discrete sample aliquots collected in one container at constant time intervals providing representative samples irrespective of stream flow) or a flow proportional sample (collected either as a constant sample volume at time intervals proportional to stream flow, or collected by increasing the volume of each aliquot as the flow increases while maintaining a constant time interval between aliquots). Composite samples taken manually shall be comprised of no fewer than four samples of equal volume collected over an eight hour period at intervals proportionate to discharge flow, or a sample portion collected continuously over a 24 hour period at a rate proportional to the discharge flow. Methods for composite sampling must be approved in advance by the Utility.
- Biochemical Oxygen Demand (BOD or BOD-5) shall mean the measure of decomposable organic matter in wastewater as represented by the oxygen used over a period of five days at 20 degrees C, as determined by EPA approved procedures.

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-
- Total Suspended Solids (TSS) shall mean the insoluble solid matter suspended in wastewater that is separable by laboratory filtration according to EPA approved procedures.
 - Oil and Grease (Total) shall mean all vegetable and animal matter, hydrocarbons, waxes, oils, gasoline, heavy fuel, or lubricating oils as determined according to EPA approved procedures.
 - Daily Maximum shall mean the maximum allowable discharge of a pollutant during a calendar day. Where daily maximum limitations are expressed in units of mass, the daily discharge is the total mass discharged over the course of the day. Where daily maximum limitations are expressed in terms of concentration, the daily discharge is the arithmetic average measurement of the pollutant concentration derived from all measurements taken that day.
 - Grab Sample shall mean an individual sample collected in less than 15 minutes, without regard for flow or time.
 - Instantaneous Maximum Concentration shall mean the maximum concentration allowed in any single grab sample.
 - Cooling Water, Uncontaminated, shall mean water used for cooling purposes only which has no direct contact with any raw material, intermediate, or final product and which does not contain a level of contaminants detectably higher than that of the intake water.
 - Cooling Water, Contaminated, shall mean water used for cooling purposes only which may become contaminated either through the use of water treatment chemicals used as corrosion inhibitors or biocides, or by direct contact with process materials or wastewater.
 - Monthly Average shall mean the arithmetic mean of the values for effluent samples collected during a calendar month or specified 30 day period.
 - Weekly Average shall mean the arithmetic mean of the values for effluent samples collected over a period of seven consecutive days.
 - Bi-Weekly shall mean once every other week.
 - Bi-Monthly shall mean once every other month.
 - Quarterly shall mean once every three months.
 - By-Pass shall mean the intentional diversion of wastes from any portion of the treatment facility.

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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

8.0 DISCHARGE LIMITATIONS

No discharge into the Utility's system may exceed the following limits:

DISCHARGE LIMITATIONS

PARAMETER	UNIT	24 HOUR MAXIMUM CONCENTRATION (mg/L) Report
Flow	GPD	
Arsenic, total	mg/L	0.10
Cadmium, total	mg/L	0.05
Chromium, total	mg/L	1.71
Chromium, hexavalent	mg/L	0.10
Copper, total	mg/L	0.60
Cyanide, total	mg/L	0.50
Iron, total	mg/L	15.0
Lead, total	mg/L	0.20
Mercury, total	mg/L	0.0005
Nickel, total	mg/L	1.0
Silver, total	mg/L	0.10
Zinc, total	mg/L	2.0
Ammonia nitrogen	mg/L	30
Oil/Grease, total	mg/L	100
PH, S.U.	mg/L	6-10
TSS	mg/L	300
BOD-5	mg/L	300

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_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

9.0 USER INFORMATION FORM

As set forth in section 3.0 of the Industrial/Commercial User Policy, the following form must be completed and submitted to the Utility by all current users within 30 days of Commission approval of this and prior to connection to the system by prospective Users.

USER INFORMATION FORM

NOTE: Please read all attached instructions prior to completing this application.

1.1 Facility Name: _____

Operator Name: _____

Is the operator identified the owner of the facility?

Yes () No () If no, provide the name and address of the operator and submit a copy of the contract or other documents indicating the operator's scope of responsibility for the facility.

1.2 Facility Address:

Street: _____

City: _____ State: _____ Zip: _____

1.3 Business Mailing Address:

Street: _____

City: _____ State: _____ Zip: _____

1.4 Designated Signatory Authority of the Facility:

(Attach similar information for each authorized representative)

Name: _____

Title: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____

1.5 Designated Facility Contact:

Name: _____

Title: _____

Phone Number: _____

Fax Number: _____

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TITLE: Bluegrass Water UOC, President

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2.0 BUSINESS ACTIVITY

2.1 *If your facility employs or will employ processes in any of the industrial categories or business activities listed below (regardless of whether they generate wastewater, waste sludge, or hazardous wastes), place a check beside the category of business activity (check all that apply).*

- | | |
|---|---|
| <input type="checkbox"/> Aluminum Forming | <input type="checkbox"/> Asbestos Manufacturing |
| <input type="checkbox"/> Battery Manufacturing | <input type="checkbox"/> Can Making |
| <input type="checkbox"/> Coal Mining | <input type="checkbox"/> Coil Coating |
| <input type="checkbox"/> Copper Forming | <input type="checkbox"/> Electrical and Electronic Components Manufacture |
| <input type="checkbox"/> Electroplating | <input type="checkbox"/> Feedlots |
| <input type="checkbox"/> Fertilizer Manufacturing | <input type="checkbox"/> Foundries (Metal Molding ad Casting) |
| <input type="checkbox"/> Glass Manufacturing | <input type="checkbox"/> Frain Mills |
| <input type="checkbox"/> Inorganic Chemicals | <input type="checkbox"/> Iron and Steel |
| <input type="checkbox"/> Leather Tanning and Finishing | <input type="checkbox"/> Metal Finishing |
| <input type="checkbox"/> Nonferrous Meta Forming | <input type="checkbox"/> Nonferrous Metals Manufacturing |
| <input type="checkbox"/> Organic Chemical Manufacture | <input type="checkbox"/> Paint and Ink Formulating |
| <input type="checkbox"/> Paving and Roofing Manufacture | <input type="checkbox"/> Pesticides Manufacturing |
| <input type="checkbox"/> Petroleum Refining | <input type="checkbox"/> Pharmaceutical |
| <input type="checkbox"/> Plastic, Synthetic Materials Mfgr. | <input type="checkbox"/> Plastics Processing Manufacturing |
| <input type="checkbox"/> Rubber | <input type="checkbox"/> Soap and Detergent Manufacturing |
| <input type="checkbox"/> Steam Electric | <input type="checkbox"/> Sugar Processing |
| <input type="checkbox"/> Textile mills | <input type="checkbox"/> Timber Produces |

* *A facility whose processes are within these business areas may be a "categorical user" and subject to Environmental Protection Agency (EPA) categorical pretreatment standards.*

2.2 *Give a brief description of all operations at this facility including primary products or services (attach additional sheets if necessary):*

2.3 *Indicate applicable Standard Industrial Classification (SIC) for all processes. (If more than one applies, list in descending order of importance):*

a. _____ b. _____ c. _____ d. _____ e. _____

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TITLE: Bluegrass Water UOC, President

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Bluegrass Water Utility Operating Company, LLC

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2.4 *Product Volume:*

<i>PRODUCT (Brandname) (levels with other and no. u.l.)</i>	<i>PST CALENDAR YEAR Amounts Per Day (Daily Units)</i>		<i>ESTIMATE THIS CALENDAR YEAR Amounts Per Day (Daily Units)</i>	
	<i>Average</i>	<i>Maximum</i>	<i>Average</i>	<i>Maximum</i>

3.0 *WATER SUPPLY:*

3.1 *Water Resources: (check as many as are applicable)*

- Private Well* *Surface Water*
- Municipal Water (Specify city):* _____
- Other (Specify):* _____

3.2 *Name on Water Bill:* _____
Street: _____ *City:* _____ *State:* _____ *Zip:* _____

3.3 *Water Service Account Number:* _____

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ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

3.4 *List Average Water Use on Premises: (New facilities may estimate)*

<i>TYPE</i>	<i>AVERAGE WATER USAGE (GPD)</i>	<i>INDICATE (E) ESTIMATED OR (M) MEASURED</i>
<i>a. Contact cooling water</i>		
<i>b. Non-contact cooling water</i>		
<i>c. Boiler feed</i>		
<i>d. Process</i>		
<i>e. Sanitary</i>		
<i>f. Air pollution control</i>		
<i>g. Contained in product</i>		
<i>h. Plant and equipment wash-down</i>		
<i>i. Irrigation and lawn watering</i>		
<i>j. Other</i>		
<i>k. TOTAL OF a-j</i>		

4.0 *SEWER INFORMATION:*

4.1 *For an Existing Business:*

Is the building presently connected to the Delaplain Disposal sanitary sewer system?

() Yes: Sanitary sewer account number _____

() No: Have you applied for a sanitary sewer hookup? () Yes () No

For a New Business:

Have you applied for a building permit if a new facility will be constructed?

() Yes () No

Will you be connected to the Delaplain Disposal sewer system?

() Yes () No

4.2 *List size, descriptive location, and flow of each facility sewer that connects to the sewer system. (if more than four, attach additional information on another sheet.)*

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Bluegrass Water Utility Operating Company, LLC

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<i>Sewer Size</i>	<i>Descriptive Location of Sewer Connection or Discharge Point</i>	<i>Average Flow (GPD)</i>

5.0 *WASTEWATER DISCHARGE INFORMATION:*

5.1 *Does (or will) this facility discharge any wastewater other than from restrooms to the sewer system?*

() Yes (Complete the remainder of this application.)

() No (Skip to Section 9.)

5.2 *Provide the following information on wastewater flow rate: (New facilities may estimate)*

Hours/Day Discharge (e.g., 8 hours/day)

M_____ T_____ W_____ TH_____ F_____ SAT_____ SUN_____

Hours of Discharge (e.g., 9 a.m. to 5 p.m.)

M_____ T_____ W_____ TH_____ F_____ SAT_____ SUN_____

Peak Hourly Flow Rate (Gals) _____ Maximum Daily Flow Rate (Gals) _____

Annual Daily Average (Gals) _____

5.3 *If batch discharges occurs or will occur, indicate: (New facilities may estimate)*

Number of batch discharges, _____ per day

Average discharge per batch, _____ (Gals)

Time of batch discharges, _____, (days of week) at _____ (hours of day)

Flow Rate, _____ gallons/minute, Percent of total discharge, _____ %

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SEWER SERVICE in entire service area

5.4 *Schematic Flow Diagram - For each major activity in which wastewater is or will be generated, draw a diagram of the flow of material, products, water, and wastewater from the start of the activity to its completion, showing all unit processes. Indicate which processes use water and which generate wastestreams. Include the average daily volume and maximum daily volume of each wastestream (new facilities may estimate). If estimates are used for flow data, this must be indicated. Number each unit process having wastewater discharges to the sewer. Use these numbers when showing the unit processes in the building layout in Section 8. This drawing must be certified by a Kentucky Registered Professional Engineer.*

Facilities that checked activities in question 2.1 of Section 2 are considered Categorical Industrial Users and should skip to Section 5.6.

5.5 *For Non-categorical Users Only: List average wastewater discharge, maximum discharge, and type of discharge (batch, continuous or both), for each plant process. Include the reference number from the process schematic that corresponds to each process. (New facilities should provide estimates for each discharge).*

No.	Process Description	Average Flow (GPD)	Maximum Flow (GPD)	Type of Discharge (batch, Contin., None)
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

Answer questions 5.6 and 5.7 only if you are subject to categorical pretreatment standards

5.6 *For Categorical Users: Provide the wastewater discharge flows for each of your processes or proposed processes. Include the reference number from the process schematic that corresponds to each process. (New facilities should provide estimates for each discharge).*

No.	Regulated Process	Average Flow (GPD)	Maximum Flow (GPD)	Type of Discharge (batch, Contin., None)
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

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SEWER SERVICE in entire service area

<i>No.</i>	<i>Dilution</i>	<i>Average Flow (GPD)</i>	<i>Maximum Flow (GPD)</i>	<i>Type of Discharge (batch, Contin., None)</i>
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

5.7 For Categorical Users subject to Total Toxic Organic (TTO) Requirements: Provide the following ITO information.

Does (or will) this facility use any of the toxic organics that are listed under the TTO standard of the applicable categorical pretreatment standards published by the EPA?

Yes No

Has the baseline monitoring report (BMR) been submitted which contains the ITO information?

Yes No

Has a toxic organic management plan (TOMP) been developed?

Yes, (Please attach a copy) No

5.8 Do you have, or plan to have, automatic sampling equipment or continuous wastewater flow metering equipment at this facility?

Current: Flow Metering Yes No

Sampling Equipment Yes No

Planned: Flow Metering Yes No

Sampling Equipment Yes No

If so, please indicate the present or future location of this equipment on the sewer schematic and describe the equipment below:

5.9 Are any process changes or expansions planned during the next three years that could alter wastewater volumes or characteristics? Consider production processes as well as air or water pollution treatment processes that may affect the discharge.

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DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

() Yes () No, (skip question 5.10)

5.10 Briefly describe these changes and their effects on the wastewater volume and characteristics: (Attach additional sheets if needed.)

6.0 CHARACTERISTICS OF DISCHARGE

All current industrial/commercial users are required to submit monitoring data on all pollutants that are regulated specific to each process. Use the table at the end of this section to report the analysis of the analytical results. Do Not Leave Blanks. For all other (non-regulated) pollutants, indicate whether the pollutant is known to be present (P), suspected to be present (S), or known not to be present (0), by placing the appropriate letter in the column for average reported values. Indicate on either the top of each table, or on a separate sheet, if necessary, the sample location and type of analysis used. Be sure methods conform to 40 CFR Part 136. If they do not, indicate what method was used.

New users should use the table to indicate what pollutants will be present or are suspected to be present in proposed wastestreams by placing a P (expected to be present), S (may be present), or O (will not be present) under the average reported values.

7.0 TREATMENT

7.1 Is any form of wastewater treatment (see list below) practiced at this facility?

() Yes () No

7.2 Is any form of wastewater treatment (or changes to an existing wastewater treatment planned for this facility within the next three years?

() Yes () No

7.3 Treatment devices or processes used or proposed for treating wastewater or sludge (check as many as appropriate).

- | | |
|-----------------------------------|--|
| <i>() Air Flotation</i> | <i>() Centrifuge</i> |
| <i>() Chemical precipitation</i> | <i>() Chlorination</i> |
| <i>() Cyclone</i> | <i>() Filtration</i> |
| <i>() Flow Equalization</i> | <i>() Grease or Oil Separation, Type: _____</i> |
| <i>() Grease Trap</i> | <i>() Grinder Filter</i> |

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SEWER SERVICE in entire service area

- | | |
|--|--|
| <input type="checkbox"/> Grit Removal | <input type="checkbox"/> Ion Exchange |
| <input type="checkbox"/> Neutralization, pH correction | <input type="checkbox"/> Ozonation |
| <input type="checkbox"/> Reverse Osmosis | <input type="checkbox"/> Screen |
| <input type="checkbox"/> Sedimentation | <input type="checkbox"/> Septic Tank |
| <input type="checkbox"/> Solvent Separation | <input type="checkbox"/> Spill Protection |
| <input type="checkbox"/> Sump | <input type="checkbox"/> Biological Treatment, type: _____ |
| <input type="checkbox"/> Rainwater Diversion or Storage | <input type="checkbox"/> Other Chemical Treatment, type: _____ |
| <input type="checkbox"/> Other Physical Treatment, type: _____ | <input type="checkbox"/> Other, type: _____ |

7.4 Describe the pollutant loadings, flow rates, design capacity, physical size, and operating procedures of each treatment facility checked above.

7.5 Attach a process flow diagram for each existing treatment system. Include process equipment, by-products, by-product disposal method, waste and by-product volumes, and design and operating conditions.

7.6 Describe any changes in treatment or disposal methods planned or under construction for the wastewater discharge to the sanitary sewer. Please include estimated completion dates.

7.7 Do you have a treatment plant operator? Yes No

(If yes,) Name: _____

Title: _____ Phone: _____

Full time: _____ (specific hours) Part time: _____ (specific hours)

Classification: _____ Certification No. _____

7.8 Do you have a manual on the correct operation of your treatment equipment?
 Yes No

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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

7.9 Do you have a written maintenance schedule for your treatment equipment?

() Yes () No

8.0 FACILITY OPERATIONAL CHARACTERISTICS:

8.1 Shift Information

Work Days	Mon.	Tues.	Wed.	Thurs.	Fri.	Sat.	Sun.
Shifts per work day:							
Empl's per Shift	1 st						
	2 nd						
	3 rd						
Shift start and end times:	1 st						
	2 nd						
	3 rd						

8.2 Indicate whether the business activity is:

- () Continuous through the year, or
- () Seasonal – Circle the months of the year which the business activity occurs:

Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
Comments:											

8.3 Indicate whether the facility discharge is:

- () Continuous through the year, or
- () Seasonal - Circle the months of the year which the business activity occurs:

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BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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PSC KY NO. 1

Original SHEET NO. 45

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

<i>Jan.</i>	<i>Feb.</i>	<i>Mar.</i>	<i>Apr.</i>	<i>May</i>	<i>June</i>	<i>July</i>	<i>Aug.</i>	<i>Sept.</i>	<i>Oct.</i>	<i>Nov.</i>	<i>Dec.</i>
<i>Comments:</i>											

8.4 Does the operation shut down for vacation, maintenance, or other reasons?
() Yes, indicate reasons and period when shutdown occurs:

8.5 List types and amounts (mass or volume per day) of raw materials used or planned for use (attach list if needed):

8.6 List types and quantity of chemicals used or planned for use during permit period. (attach list if needed). Include copies of Manufacturer's Safety Data Sheets for all chemicals identified:

<i>Chemical</i>	<i>Quantity</i>
_____	_____
_____	_____

8.7 Building Layout. Draw to scale the location of each building on the premises. Show map orientation and location of all water meters, storm drains, numbered unit processes (from schematic flow diagram), sewer, and each facility sewer line connected to the sewer system. Number each sewer and show existing and proposed sampling locations. A blueprint or drawing of the facilities showing the above items may be attached instead.

9.0 SPILL PREVENTION

9.1 Do you have chemical storage container, bins or ponds at your facility? () Yes () No

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If yes, describe their locations, contents, size, type and frequency and method of cleaning. Also indicate in a diagram or describe below these containers' proximity to a sewer or storm drain. Indicate if buried metal containers have cathodic protection.

<input type="checkbox"/>	<i>an onsite disposal system</i>
<input type="checkbox"/>	<i>Sanitary sewer system (e.g. through a floor drain)</i>
<input type="checkbox"/>	<i>Storm drain</i>
<input type="checkbox"/>	<i>To ground</i>
<input type="checkbox"/>	<i>Other, specify</i>
<input type="checkbox"/>	<i>Not applicable, no possible discharge to any of the above routes</i>

9.4 Do you have an accidental spill prevention plan (ASPP) to prevent spills of chemicals or slug discharges from entering the collection system?

Yes - (Attach a copy of the plan) No

Not applicable since there are no floor drains and/or the facility discharge(s) only domestic wastes.

9.5 Describe below any previous spill events and remedial measures taken to prevent their recurrence.

10.0 NON-DISCHARGE WASTES:

10.1 Are any waste liquids or sludges generated and not disposed of in the sanitary sewer system?

Yes, please describe below

No, Skip the remainder of Section 10.

<i>Waste Generated</i>	<i>Quantity (per year)</i>	<i>Disposal Method</i>

DATE OF ISSUE: 04/05/2021

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ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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Original SHEET NO. 47

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

10.2 Indicate which wastes identified above are disposed of at an off-site treatment facility and which are disposed of on-site.

10.3 If any of your wastes are sent to an off-site centralized waste treatment facility, identify the wastes and the facility.

10.4 If an outside firm removes any of the above checked wastes, state the name(s), and address(es) of all waste haulers:

A. _____	B. _____
_____	_____
Permit# _____	Permit# _____

10.5 Have you ever been issued any Federal, State, or local environmental permits?
()Yes ()No

If Yes, please list the permit(s):

11.0 AUTHORIZED SIGNATURES:

11.1 Compliance Certification:

A. Are all applicable Federal, State, and local pretreatment standards and requirements being met on a consistent basis?

()Yes ()No ()Not yet discharging

B. If no, what additional operations and maintenance procedures are being considered to bring the facility into compliance? List any additional treatment technology or practice being considered to bring the facility into compliance.

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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PSC KY NO. 1

Original SHEET NO. 48

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

Provide a schedule for bringing the facility into compliance. Specify major events planned along with reasonable completion dates. Note that if the Delap lain Disposal Company enters an agreement with a user, it may establish a schedule for compliance different from the one submitted by the facility.

<i>Milestone Activity</i>	<i>Completion Date</i>

12.0 AUTHORIZED REPRESENTATIVE STATEMENT:

I hereby swear that: (1) This document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted; (2) Based on my inquiry of the person or persons who manage the system. or those persons directly responsible for gathering the information , the information submitted is, to the best of my knowledge and belief. true, accurate, and complete; (3) I am aware that submitting false information may lead to termination of sewer service, and civil and/or criminal proceedings by local, state, and federal governments.

Name(s)

Title

Signature

Date

Phone

Subscribed and sworn to by _____ *Applicant's Representative, this* ___ *day of*
_____, 20__.

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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PSC KY NO. 1

Original SHEET NO. 49

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

My commission expires _____, _____.

Notary Public

10.0 FORM OPERATING AGREEMENTS

10.1 Operating Agreement for Users whose discharge into the System is limited to **domestic or "restroom wastes."**

OPERATING AGREEMENT

This Agreement is entered between Delaplain Disposal Company (the Utility), and

USER NAME: _____

ADDRESS: _____

TELEPHONE NUMBER: _____

FAX NUMBER: _____

In consideration of the services rendered by the Utility, User agrees to be bound by the provisions of the Utility's tariff on file with the Kentucky Public Service Commission and further agrees that it will not place, deposit, or suffer to be deposited any wastes other than domestic or "restroom wastes" into the Utility's system through any connection to the system from property it uses, rents, owns, or controls.

User specifically acknowledges that placing, depositing, or suffering to be deposited any waste other than domestic or "restroom wastes" in the Utility's system by it or any persons under its control is a violation of the rules and regulations of the Utility for which the Utility may disconnect User's sewer service and recover any damages from User which the Utility may incur as a result of User's violation, including but not limited to any fines or penalties for which Utility may become liable to the Commonwealth of Kentucky, Division of Water of the Natural Resources and Environmental Protection Cabinet, under Utility's Kentucky Pollution Discharge Elimination System Permit.

This Agreement is effective as of the date of the last signature.

Bluegrass Water UOC

User: _____

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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PSC KY NO. 1

Original SHEET NO. 50

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

By: _____

Title: _____

Date: _____

By: _____

Title: _____

Date: _____

10.2 Operating Agreements for Users who are or will be placing, depositing, or suffering to be deposited wastes **other than domestic or "restroom wastes."**

OPERATING AGREEMENT

This Agreement is entered between Delaplain Disposal Company (the Utility), and

USER NAME: _____

ADDRESS: _____

TELEPHONE NUMBER: _____

FAX NUMBER: _____

In consideration of the services rendered by the Utility, User agrees to be bound by the provisions of the Utility's tariff on file with the Kentucky Public Service Commission.

1. User acknowledges that a violation of the Utility's Industrial/ Commercial User Policy as contained in the Utility's tariff permits the Utility to disconnect User's sewer service and recover any damages from User which the Utility may incur as a result of User's violation, including but not limited to any fines or penalties for which Utility may become liable to the Commonwealth of Kentucky or the United States of America.

2. User is authorized to discharge into the System at the following discharge point(s):

3. User shall not exceed the discharge limits set forth in Section 7.0 of the Industrial/Commercial User Policy.

4. User shall monitor the following parameters at the indicated frequency using the indicated sampling method, at the location where the waste stream first enters the Utility's System, as shown on the description required by Section 8. 7 of the User Information Form, Reports of monitoring and analysis shall be submitted to the Utility as provided in Section 6.2 of the policy.

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

SAMPLE TYPE: 24 Hour Composite

<i>Flow</i>	_____	<i>Arsenic, total</i>	_____	<i>Cadmium, total</i>	_____
<i>Chromium, total</i>	_____	<i>Chromium, Hexavalent</i>	_____	<i>Copper, total</i>	_____
<i>Iron, total</i>	_____	<i>Lead, total</i>	_____	<i>Mercury, total</i>	_____
<i>Nickel, total</i>	_____	<i>Silver, total</i>	_____	<i>Zinc, total</i>	_____
<i>Barium</i>	_____	<i>Selenium</i>	_____	<i>Magnesium</i>	_____
<i>Manganese</i>	_____	<i>Sulfate</i>	_____	<i>Chloride</i>	_____
<i>Fluoride</i>	_____	<i>Ammonia Nitrogen</i>	_____	<i>Caron</i>	_____
<i>BOD-5</i>	_____			<i>Color</i>	_____
<i>Total Suspended Solids</i>	_____			<i>Total Dissolved Solids</i>	_____

SAMPLE TYPE: Grab

<i>Cyanide, total</i>	_____	<i>Amenable Cyanide</i>	_____	<i>Sulfide</i>	_____
<i>Phenols</i>	_____	<i>PCBs</i>	_____	<i>TTO</i>	_____
<i>pH. S.U</i>	_____	<i>Oil/Grease, total</i>	_____		

5. Pursuant to Section 5.2 of the policy, the Utility may, upon 30 days' notice to Users and to the Commission, impose such additional restrictions, conditions, prohibitions, or monitoring requirements upon User as may be required of the Utility by DOW as a condition for maintaining or renewing its Permit. User further agrees to accept such other modifications proposed by Utility as are required of User or the Utility by local, state or federal law or regulation.

6. User acknowledges its duty to take all reasonable steps to minimize or correct any adverse impact to the System or the environment resulting from its failure to comply with this Agreement and the Utility's tariff including but not limited to additional or accelerated monitoring as may be necessary to determine the nature and impact of the non-complying discharge.

7. User shall not increase the use of potable or process water or, in any way, attempt to dilute an effluent or discharge as a partial or complete substitute for adequate treatment to achieve compliance with the limitations contained in this Agreement and the Utility's tariff.

8. User shall not by-pass the System unless it is unavoidable to prevent loss of life, personal injury, or severe damage.

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TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

9. *User shall maintain and operate all facilities and equipment for the treatment and control of wastewater which are installed or used to comply with the policy and this Agreement. If User's facilities or and/or equipment for the treatment of wastewater fails or suffers a reduction in capacity, or if the Utility's system fails, User shall reduce or stop its discharge into the System as necessary until its facilities or equipment or the System is repaired and capable of treating wastewater in compliance with this policy and the Utility's Kentucky Pollutant Discharge Elimination System Permit ("KP DES Permit 'J).*

10. *User shall dispose of all solids, sludges, backwash, or other pollutants removed in the course of treatment or control of wastewaters in accordance with the Clean Water Act, the Clean Air Act, the Resources Conservation and Recovery Act, and KRS Chapter 224.*

11. *User shall routinely calibrate, inspect, and maintain all equipment used for sampling and analysis of wastewater. Equipment used for sampling and analysis shall be capable of measuring flows with a maximum deviation of less than 10 percent from true discharge rates throughout the range of expected discharge volumes.*

12. *User shall include the results of all monitoring done in excess of the requirements of the policy and this Agreement in its monthly reports to the Utility.*

13. *All reports submitted to the Utility shall contain the following certification and be signed by an authorized representative of user:*

I hereby swear under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gathered and evaluated the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted, is to the best of my knowledge and belief true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including immediate termination of service and the possibility of fines and criminal penalties for knowing violations. "

This Agreement is effective as of the date of the last signature.

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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PSC KY NO. 1

Original SHEET NO. 53

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CERTIFICATION:

ACCEPTANCE:

Delaplain Disposal Company

User: _____

By: _____

By: _____

Title: _____

Title: _____

Date: _____

Date: _____

11.0 REPORTING FORMS

Users required to monitor wastewater discharge into the system shall use the following forms for reporting to the Utility:

11.1 Self-monitoring Report Form

Bluegrass Water UOC
Self-Monitoring Report Form

Date of this report: _____

Company Name: _____

Address: _____

Company Contact: _____

Telephone: _____

Sampling

Collected by: _____

Collection Date: _____ Time: _____

Sample Point Location: _____

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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PSC KY NO. 1

Original SHEET NO. 54

Bluegrass Water Utility Operating Company, LLC

CANCELLING PSC KY NO. _____

SEWER SERVICE in entire service area

_____ SHEET NO. _____

Analysis Performed by: _____

Type of Sample _____ Grab _____ Time Composite _____ Hours

_____ Flow Proportional Composite _____ Hours

Analysis

Parameter	Unit		Result	Limit	24 Hour Max.
	Avg. Peak	GPD GPD			
Arsenic, Tot.		Mg/L			
Cadmium, Tot.		Mg/L			
Chromium, Tot.		Mg/L			
Chromium, Hex		Mg/L			
Copper, Tot.		Mg/L			
Cyanide, Tot.		Mg/L			
Cyanide, Amen.		Mg/L			
Iron, Tot.		Mg/L			
Lead, Tot.		Mg/L			
Mercury, Tot.		Mg/L			
Nickel, Tot.		Mg/L			
Silver, Tot.		Mg/L			
Zinc, Tot.		Mg/L			
Barium		Mg/L			
Selenium		Mg/L			
Magnesium		Mg/L			
Sulfate		Mg/L			
Sulfide		Mg/L			
Chloride		Mg/L			
Fluoride		Mg/L			
Ammonia Nitrogen		Mg/L			
Phenois		Mg/L			
PCBs		Mg/L			
TTO		Mg/L			
Boron		Mg/L			

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 55

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

Parameter	Unit	Result	Limit	24 Hour Max.
PH	S.U.			
Oil/Grease, Tot	Mg/L			
BOD-5	Mg/L			
Tot. Susp. Solids	Mg/L			
Tot. Disol. Solids	Mg/L			
Color	ADMI			
Temperature	°F			
Tem	°F			
Arsenic	Mg/L			
Silver	Mg/L			

I swear or affirm under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based upon my inquiry of the person or persons who manage the system or those persons directly responsible for gathering the information, the information submitted is to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines for knowing violations.

Name

Title

Signature

Date/Phone

Subscribed and sworn to by _____, Affiant, this ____ day of _____, 20__

My commission expires _____, 20__

Note: Chain-of-Custody must be attached.

This report shall be postmarked no later than the 15th day of each month following the completed reported period and submitted to:

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 56

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

Bluegrass Water UOC
1650 Des Peres Rd Suite 303
St. Louis MO 63131
Attn.: Self-Monitoring

Special Conditions

1. _____
2. _____
3. _____
4. _____

11.2 Chain of Custody Form

BLUEGRASS WATER UOC
INDUSTRIAL/COMMERCIAL USER PROGRAM
CHAIN-OF-CUSTODY

Type of Inspection: Scheduled Unscheduled Demand Self monitoring

Company: _____ Sample Location: _____

Permit Number: _____

Sample No.	Date & Time	Station Description	(grab/composite)	Containers	Preservation	Required Analysis

DATE OF ISSUE: 04/05/2021

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ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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PSC KY NO. 1

Original SHEET NO. 57

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

--	--	--	--	--	--	--

Sample Collected By (Print): _____ Signature: _____

Reviewed By (Print): _____ Signature: _____

Company Name (Print): _____ Date: _____

Reviewed By (Print): _____ Signature: _____

Company Name (Print): _____ Date: _____

Reviewed By (Print): _____ Signature: _____

11.3 Wastewater contribution Monitoring Report Form

WASTEWATER CONTRIBUTION MONITORING REPORT
FACILITY NAME

Parameter	Freq.	Type	Unit	Limit	Test Result	Test Method	Violation
Arsenic	Quarterly	24 Hour Composite	Mg/l	0.10			
Cadmium	Quarterly	24 Hour Composite	Mg/l	0.05			
Chromium	Quarterly	24 Hour Composite	Mg/l	1.71			
Chromium, Hexavalent	Quarterly	24 Hour Composite	Mg/l	0.10			
Copper	Quarterly	24 Hour Composite	Mg/l	0.60			
Cyanide	Quarterly	Grab	Mg/l	0.50			
Iron	Quarterly	24 Hour Composite	Mg/l	15.0			

DATE OF ISSUE: 04/05/2021

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ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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PSC KY NO. 1

Original SHEET NO. 58

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

Parameter	Freq.	Type	Unit	Limit	Test Result	Test Method	Violation
Lead	Quarterly	24 Hour Composite	Mg/l	0.20			
Mercury	Quarterly	24 Hour Composite	Mg/l	0.0005			
Nickel	Quarterly	24 Hour Composite	Mg/l	1.0			
Oil/Grease	Quarterly	Grab	Mg/l	100			
Ph, S.U.	Quarterly	Grab	S.U.	6-10			
Silver	Quarterly	24 Hour Composite	Mg/l	0.10			
Zinc	Quarterly	24 Hour Composite	Mg/l				
BOD-5	Quarterly	24 Hour Composite	Mg/l	300			
TSS	Quarterly	24 Hour Composite	Mg/l	300			
Ammonia Nitrogen	Quarterly	24 Hour Composite	Mg/l	30			

Date: _____ By: _____ Grab/Comp Both

I swear under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the System, or those persons directly responsible for gathering the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines for knowing violations.

Signed: _____ Title: _____ Date: _____

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 59

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

Subscribed and sworn to by _____ *Applicant's Representative, this* ___ *day of*
_____, 20__.

My commission expires _____, _____.

Notary Public

12.0 EXCESS TREATMENT FEE

Users exceeding the discharge limits for BOD, TSS, or Ammonia Nitrogen set forth in Section 7.0 of this policy must obtain the prior Utility approval before making such discharges and shall pay an excess treatment fee in addition to other specified charges. In no event shall a User's 24-Hour Maximum Daily Concentration (mg/l) exceed 400 mg/L for BOD, 400 mg/l for TSS, or 100 mg/L for Ammonia Nitrogen.

Excess treatment fees shall be as follows:

BOD	\$1.78 per pound in excess of Section 7.0 discharge limit
TSS	\$1.78 per pound in excess of Section 7.0 discharge limit
Ammonia Nitrogen	\$8.36 per pound in excess of Section 7.0 discharge limit

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. _____ 1 _____

Original _____ SHEET NO. _____ 60 _____

CANCELLING PSC KY NO. _____


_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

BILL FORMAT:

(N)



Bluegrass Water UOC LLC
P.O. Box 676395
Dallas, TX 75267-6395
Phone: 1-866-752-8982

TEMP - RETURN SERVICE REQUESTED

AutoPay will be drafted 3 days prior to the due date.

NAME TEST A
ATTENTION TEST
1123 TEST ST
APT 12
TEST CITY PA 13223-2134

*** Inactive Account * (Corrected)**

ACCOUNT NUMBER	613633-20
CID:	59930
BILLING DATE	03/19/2024
AMOUNT DUE	58.00
DUE DATE	04/04/2024
AFTER DUE DATE PAY	60.76

MAKE CHECK PAYABLE TO: **Bluegrass Water UOC LLC**

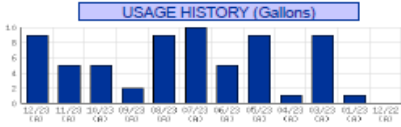
THANK YOU FOR BEING OUR CUSTOMER
For billing inquiries, please call customer service at 1-866-752-8982.
M-F 7:00 AM-7:00 PM, Emergencies 24/7
You may also email us at support@bluegrasswateruoc.com.

CUSTOMER ACCOUNT INFORMATION RETAIN FOR YOUR RECORDS

CUSTOMER NAME	SERVICE ADDRESS	ACCOUNT NUMBER
Test Account Name	100 SERVICE TEST ST APT 151	613633-20

METER NUMBER	SERVICE PERIOD		METER READINGS		USAGE	METER READING DATES		TYPE OF READINGS
	FROM	TO	PRIOR	PRESENT		PRIOR	PRESENT	
1355A3551	1/30	5/18	48248	57820	50304	09/18/2024	05/14/2024	Estimate
1355A3551			6623	13962	56089	09/11/2024	04/30/2024	Actual

SERVICE	USAGE	RATE PER THOUSAND GALLONS	TOTAL
Test Service 1	3000 gal	@ 14.00 - Minimum	70.00
Test Service 2		17.00 - Base	85.00
Test Service 3	6000 gal	13	390.00
Test Service 4	3000 gal	@ 23.00 - Minimum	115.00
Test Service 5	1000 gal	@ 10.00 - Minimum	50.00



USAGE HISTORY (Gallons)

Deposit Paid	63.00
Previous Balance	18.00
Penalty	5.40
Payments	-18.00
Adjustments	88.00
Prior Balance	36.00
Water Charge	50.00
Sewer Charge	29.00
Payment Plan Amount	20.00
Current Charges	79.00
Pay This Amount	173.40

Test Bill Message Line 1
Test Bill Message Line 2
Test Bill Message Line 3

PLEASE DETACH & RETURN WITH PAYMENT

ACCOUNT NUMBER	613633-20
CID:	59930
CUSTOMER NAME	Test Account Name
SERVICE ADDRESS	100 SERVICE TEST ST APT 151
BILLING DATE	03/19/2024

www.centralstateswaterresources.com/bluegrass-water
Update Your Contact Information

NAME _____

ADDRESS _____

CITY _____ STATE _____ ZIP CODE _____

PHONE _____ MOBILE NUMBER _____

EMAIL _____

NO SECOND NOTICE WILL BE MAILED

AMOUNT NOW DUE	58.00
DUE DATE	04/04/2024
AFTER DUE DATE PAY	60.76

Please make checks payable to: Bluegrass Water UOC LLC

Check Money Order

AMOUNT PAID	\$ _____
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Bluegrass Water UOC LLC
P.O. Box 676395
Dallas, TX 75267-6395

000400000000580006136330207

DATE OF ISSUE: April 11, 2024

For Service Rendered on or after
DATE EFFECTIVE: December 1, 2023

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2022-00432 DATED FEBRUARY 14, 2024

PSC KY NO. 1

Original SHEET NO. 61

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

(N)

Questions?

Phone: 1-866-752-8982

Email: support@bluegrasswateruoc.com

Logging into Our Portal

Through your customer portal, you may view your account history, pay your bill, sign up for AutoPay, and even go paperless. By enrolling in e-billing to receive an email notification that a new bill is available. All online payments may be subject to processing fees. Please locate your CID on the top right of your bill to log in initially.

Paying Your Bill

AutoPay

Please note AutoPay drafts 3 days prior to your due date

Pay By Mail

Send check or money order together with remittance stub (bottom perforated portion of your bill) to:

Bluegrass Water UOC LLC
P.O. Box 878395
Dallas, TX 75267-8395

Note: No cash, staples, or paper clips please!

Pay Online

Please visit cswr.authoritypay.com to log into your account

Note: You may also pay as a guest for Quick Pay

Pay By Phone

You may pay with a credit card by calling 1-866-752-8982; be sure to have your account number ready

Pay In Person

1. Find CheckFreePay location
 - a. Under Location Search, type in your zip code in "Enter Location" box
 - b. Under Ways to Pay, click "Account Number" box
2. Bring Utility bill and Photo I.D. to payment location
3. For more information on how to pay in person, visit

Understanding Your Bill

Your bill contains information about your water and/or sewer charges Here's a guide:

Account Number: This number should be included in any correspondence with the utility company and added to your check or money order.

Amount Due: This is the outstanding balance charged to all customers for utility services.

Previous Balance: The amount of unpaid previous charges as of the date of the current bill.

Due Date ("Total Due By" date): The account is considered delinquent and may be subject to disconnection if outstanding amount due is not paid by the due date. A late fee on the unpaid balance is added on any unpaid delinquent balance. Please reference specific tariff online.

If you leave your residence for an extended period of time and wish to avoid discontinuance of service, you may forward your mail or sign up for automatic payment.

To see an example bill, visit www.centralstateswaterresources.com/bluegrass-water

Updating Information

ATTENTION:

To receive notifications from us, please provide and/or update your contact information online on our website.

DATE OF ISSUE: April 11, 2024

DATE EFFECTIVE: December 1, 2023
For Service Rendered on or after

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2022-00432 DATED FEBRUARY 14, 2024