

10/16/2025



Dear Homeowner:

Center Ridge District #4 would like to thank you for your participation in our Lead and Copper Compliance Program. You have helped us determine the extent to which household plumbing and fixtures contribute to the lead and copper concentrations in drinking water. Your results show that your lead and copper water quality are below the action levels. The results from the sample you collected at your residence on 9/18/2025 are as follows:

Analyte	Typical Concentration Leaving Plant	Your Results	EPA Action Level (AL) <sup>†</sup>	EPA Maximum Contaminant Level Goal (MCLG) <sup>††</sup>
Lead	<0.001 ppm*	<b>0.00 ppm</b>	0.015 ppm	0 ppm
Copper	<0.02 ppm	<b>0.02 ppm</b>	1.3 ppm	1.3 ppm

Lead is a common metal found throughout the environment in lead-based paint, air, soil, household dust, food, certain types of pottery porcelain and pewter, and water. Lead can pose a significant risk to your health if too much of it enters your body. Lead builds up in the body over many years and can cause damage to the brain, red blood cells and kidneys. The greatest risk is to young children and pregnant women. Amounts of lead that won't hurt adults can slow down normal mental and physical development of growing bodies. In addition, a child at play often comes into contact with sources of lead contamination - like dirt and dust - that rarely affect an adult. It is important to wash children's hands and toys often, and to try to make sure they only put food in their mouths.

Below is a list of steps you can take to reduce exposure to lead in drinking water:

- Let water run from tap before using for drinking/cooking any time water has gone unused for > 6 hours.
- Do not cook with, or drink water from the hot water tap; lead is dissolved more quickly in hot water. This also applies when preparing baby formula or mixing with concentrated juices.
- Boiling water does not reduce lead levels – in fact, it may make lead levels more concentrated.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Center Ridge Water #4 is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. If you would like more information on reducing lead exposure around your home and the health effects of lead, visit EPA's website at [www.epa.gov/lead](http://www.epa.gov/lead) or contact the National Lead Information Center (NLIC) at 1(800) 424-5323. If you have any questions or concerns about your drinking water, please do not hesitate to contact me.

Sincerely,

Joe Johnson  
Center Ridge Water District 4

Bluegrasswateruoc.com  
Support@bluegrasswateruoc.com  
1-866-752-8982

\* ppm = parts per million or mg/L

† Action Level (AL) - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

†† Maximum Contaminant Level Goal (MCLG) - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.



## Bluegrass Water Utility Operating Company Airview Community Update

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### **OUR INVESTMENT IN OUR CUSTOMERS**

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote monitoring technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Rehabilitated the lagoon**, restoring functionality
- **Replaced aging disinfection equipment**, enhancing treatment efficacy
- **Repaired the collection system**, restoring operational functionality
- **Installation of a sludge holding tank**, ensuring effective management of sludge
- **Replaced fence**, preventing unauthorized access and preventing security breaches
- **Removal of the chloring contact chamber from the creek**, ensuring the creek remains safe for aquatic life and meets environmental regulations

Looking ahead, our focus remains on sustaining and strengthening system reliability through continued infrastructure investment. Planned improvements or upgrades in progress include:

- **Smoke Testing** to identify potential weak areas and prevent leaks
- **Enzyme Treatment to Flow Equalizer Lagoon + PAA installation**, an alternative, targeted disinfection

### **PROTECTING OUR COMMUNITIES TOGETHER**

We are dedicated to maintaining and improving treatment systems to protect public health and the environment. Our team works hard to ensure your wastewater is properly treated before being safely returned to the environment. Customers also play an important role in keeping systems running smoothly. We encourage you to properly dispose of household waste by avoiding flushing non-biodegradable items, and minimizing the disposal of fats, oils, and grease down the drains to help prevent blockages and backups.

### **GET A CLOSER LOOK AT OUR IMPACT**

*To see the types of challenges we tackle and how we improve systems, visit the **Community Impact** section of our **website** where we share several case studies and a short video showcasing the behind-the-scenes work that helps make systems stronger, more resilient, and future-ready. While your system may not appear, the improvements shown represent the upgrades we make across all acquired systems, ensuring water remains accessible throughout the year, and reducing disruptions.*

We appreciate the opportunity to continue serving your community.





**Bluegrass Water Utility Operating Company**

**Arcadia Pines Community Update**

**OUR INVESTMENT IN OUR CUSTOMERS**

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**BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed an access road** to facilitate site entry and exit
- **Repaired fence**, enhancing security and helping to prevent unauthorized access and site breaches
- **Repaired leaking berm and drain field**, restoring functionality to treatment basins
- **repaired considerable rodent damage inflicted on property**, ensuring the property is safe, secure, and free from the potential health risks associated with rodent infestations

Looking ahead, our focus remains on sustaining and strengthening system reliability through continued infrastructure investment. Planned improvements or upgrades in progress include:

- **Installation of solar remote technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service

**PROTECTING OUR COMMUNITIES TOGETHER**

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Date: October 31, 2025

Subject: **Notice of Unknown Service Line Material**

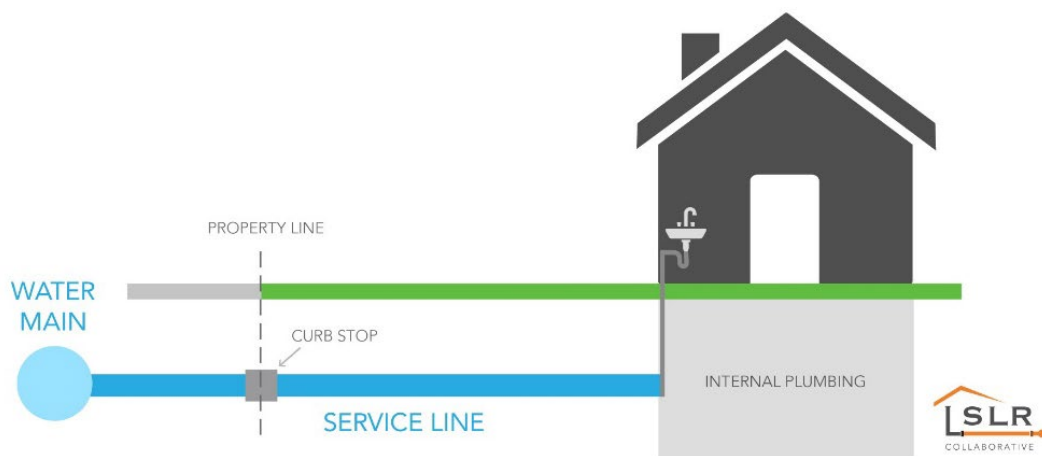
Dear Bluegrass Water Customer:

We are writing to inform you of an important matter concerning the water service lines in your area. As part of our ongoing efforts to ensure the safety and quality of the drinking water supply, **we are following up on a survey completed last year** of service lines within your community.

### Notice of unknown service line material

Bluegrass Water Utility Operating Company is focused on protecting the health of every household in our community. This notice contains important information about your drinking water. Please share this information with anyone who drinks and/or cooks using water at this property. In addition to people directly served at this property, this can include people in apartments, nursing homes, schools, businesses, as well as parents served by childcare at this property.

Bluegrass Water has been working to identify service line materials throughout the water system and has determined that the water pipe (called a service line) that connects your home to the water main is made from **unknown material** but *may* be lead. Because your service line material is unknown, there is the potential that some or all the service line could be made of lead or galvanized pipe that was previously connected to lead. People living in homes with a lead or galvanized pipe previously connected to a lead service line have an increased risk of exposure to lead from their drinking water.



### Identifying service line material

To help determine the material of your service line, please visit our website and navigate to the Water Quality tab or click on the QR code on the back page. Additionally, the EPA has developed an online step-by-step guide to help people identify lead pipes in their homes called Protect Your Tap: A Quick Check for Lead. It is available at: <https://www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead>.

## Health effects of lead

*Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or worsen existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these negative health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.*

## Steps you can take to reduce lead in drinking water

Below are recommended actions that you may take, separately or in combination, if you are concerned about lead in your drinking water. The list also includes where you may find more information and is not intended to be a complete list or to imply that all actions equally reduce lead in drinking water.

**Use filters properly:** Using a filter can reduce lead in drinking water. If you use a filter, it should be certified to remove lead. Read any directions provided with the filter to learn how to properly install, maintain, and use your cartridge and when to replace it. Using the cartridge after it has expired can make it less effective at removing lead. Do not run hot water through the filter. For more information on facts and advice on home water filtration systems, see EPA's <https://www.epa.gov/water-research/consumer-tool-identifying-point-use-and-pitcher-filters-certified-reduce-lead>.

**Clean your aerator:** Regularly clean your faucet's screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.

**Use cold water:** Do not use hot water from the tap for drinking, cooking, or making baby formula as lead dissolves more easily into hot water. Boiling water does not remove lead from water.

**Run your water:** The more time water has been sitting in pipes providing water to your home, the more lead it may contain. Before drinking, flush your home's pipes by running the tap, taking a shower, doing laundry, or doing a load of dishes. The amount of time to run the water will depend on whether your home has a lead service line or not, as well as the length and diameter of the service line and the amount of plumbing in your home. Residents may contact us at [phone number and/or email address] for recommendations about flushing times in their community.

**Learn what your service line material is:** Contact a licensed plumber to determine if the pipe connecting your home to the water main (called a service line) is from lead, galvanized, or other material, or you may visit our website to learn more about how to determine your lines and what we are doing to replace lead service lines. Additionally, see the EPA's online step-by-step guide to learn how to find lead pipes in your home [Protect Your Tap: A quick check for lead](#).

**For more information on reducing lead exposure** from your drinking water and the health effects of lead, visit the EPA's website at <http://www.epa.gov/lead>.

Sincerely,

Bluegrass Water Utility Operating Company



October

2025



## Bluegrass Water Utility Operating Company Brocklyn Community Update

### **OUR INVESTMENT IN OUR CUSTOMERS**

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote monitoring technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Replaced RAS lines from clarifier** to prevent excess sludge and improve sludge buildup
- **Replaced a blower** to restore full functionality to treatment process
- **Added catwalk and guard rails above clarifier** to address operational safety
- **Regraded lagoon** to enhance treatment efficiency
- **Installed a Moving Bed Biofilm Reactor (MBBR)** to maximize treatment process
- **Repaired equipment and added new type of disinfection to optimize treatment**

When Bluegrass Water acquired this system, it suffered from a lack of care and reinvestment. The innovative technology we've implemented through these upgrades, has strengthened the site overall. We will be sure to share additional plans with you as we move into the future.

### **PROTECTING OUR COMMUNITIES TOGETHER**

We are dedicated to maintaining and improving treatment systems to protect public health and the environment. Our team works hard to ensure your wastewater is properly treated before being safely returned to the environment. Customers also play an important role in keeping systems running smoothly. We encourage you to properly dispose of household waste by avoiding flushing non-biodegradable items, and minimizing the disposal of fats, oils, and grease down the drains to help prevent blockages and backups.

### **GET A CLOSER LOOK AT OUR IMPACT**

***To see the types of challenges we tackle and how we improve systems, visit the Community Impact section of our website*** where we share several case studies and a short video showcasing the behind-the-scenes work that helps make systems stronger, more resilient, and future-ready. While your system may not appear, the improvements shown represent the upgrades we make across all acquired systems, ensuring water remains accessible throughout the year, and reducing disruptions.

We appreciate the opportunity to continue serving your community.

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## Bluegrass Water Utility Operating Company Carriage Park Community Update

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### **OUR INVESTMENT IN OUR CUSTOMERS**

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote monitoring technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Built out the access road** to improve entrance and exit accessibility
- **Repaired fence** to prevent unauthorized access and site breach, upgrading security
- **Repaired leaking berm and drainfield**, restoring functionality to the treatment basin area
- **Repaired rodent damage inflicted on property**, ensuring the property is safe, secure, and free from the potential health risks associated with rodent infestations

When Bluegrass Water acquired this system, it suffered from a lack of care and reinvestment. The innovative technology we've implemented through these upgrades, has strengthened the site overall. We will be sure to share additional plans with you as we move into the future.

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October

2025



## Bluegrass Water Utility Operating Company Center Ridge 1 Community Update

### **OUR INVESTMENT IN OUR CUSTOMERS**

Over the last several years, we have made significant investments in drinking water and wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible water resources and service now - and for years to come.

### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your drinking water system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote monitoring technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Installed magnetic flow meter** to control and monitor the incoming and outgoing water flow
- **Installed new chlorine pump and containment unit**, upgrading disinfection and protecting against chemical exposure
- **Repainted HPT**, helping prevent corrosion and extending the tank's useful life
- **Replaced well pump and wiring**, ensuring full functionality
- **Added new fencing**, upgrading security by preventing unauthorized access
- **Performed electrical repairs and installed a new heater** in the plant building

When Bluegrass Water acquired this system, it suffered from a lack of care and reinvestment. The innovative technology we've implemented through these upgrades, has strengthened the site overall. We will be sure to share additional plans with you as we move into the future.

### **MANAGING YOUR ACCOUNT WITH EASE**

*Did you know that you can easily access and manage your account by registering online?* Through the customer portal, you may view your account history, track your billing, and even simplify payments by enrolling in Autopay. This convenient option ensures your bill is paid on time every month, eliminating the worry of late fees. You can also sign up for other services including paperless billing (a.k.a. electronic billing).

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## Bluegrass Water Utility Operating Company Center Ridge 2 Community Update

### **OUR INVESTMENT IN OUR CUSTOMERS**

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### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your drinking water system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote monitoring technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Installed magnetic flow meter** to control and monitor the incoming and outgoing water flow
- **Installed new chlorine pump and containment unit**, upgrading disinfection and protecting against chemical exposure
- **Repainted HPT**, helping prevent corrosion and extending the tank's useful life
- **Replaced well pump and wiring**, ensuring full functionality
- **Added new fencing**, upgrading security by preventing unauthorized access
- **Performed electrical repairs and installed a new heater** in the plant building
- **Installed a backup generator**, facilitating the smooth transfer of power in the event of an outage
- **Replaced well motor**, ensuring seamless performance and delivery
- **Returned out-of-use well back to service**, restoring full functionality and optimizing water source and demand
- **Installed a new Hydropneumatic Tank** for water storage at the south well, meeting community water storage needs

When Bluegrass Water acquired this system, it suffered from a lack of care and reinvestment. The innovative technology we've implemented through these upgrades, has strengthened the site overall. We will be sure to share additional plans with you as we move into the future.

### **MANAGING YOUR ACCOUNT WITH EASE**

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## Bluegrass Water Utility Operating Company Center Ridge 3 Community Update

### OUR INVESTMENT IN OUR CUSTOMERS

Over the last several years, we have made significant investments in drinking water and wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible water resources and service now - and for years to come.

### BUILDING A STRONGER SYSTEM FOR THE FUTURE

Over time, we've invested in key upgrades to strengthen your drinking water system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote monitoring technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Installed magnetic flow meter** to control and monitor the incoming and outgoing water flow
- **Installed new chlorine pump and containment unit**, upgrading disinfection and protecting against chemical exposure
- **Repainted HPT**, helping prevent corrosion and extending the tank's useful life
- **Replaced well pump and wiring**, ensuring full functionality
- **Added new fencing**, upgrading security by preventing unauthorized access
- **Performed electrical repairs and installed a new heater** in the plant building
- **Installed a backup generator**, facilitating the smooth transfer of power in the event of an outage
- **Built a new well house**, safeguarding the well source and preventing tampering and exposure

When Bluegrass Water acquired this system, it suffered from a lack of care and reinvestment. The innovative technology we've implemented through these upgrades, has strengthened the site overall. We will be sure to share additional plans with you as we move into the future.

### MANAGING YOUR ACCOUNT WITH EASE

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## Bluegrass Water Utility Operating Company Center Ridge 4 Community Update

### **OUR INVESTMENT IN OUR CUSTOMERS**

Over the last several years, we have made significant investments in drinking water and wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible water resources and service now - and for years to come.

### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your drinking water system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installation of remote monitoring technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Installed magnetic flow meter** to control and monitor the incoming and outgoing water flow
- **Installed new chlorine pump and containment unit**, upgrading disinfection and protecting against chemical exposure
- **Repainted HPT**, helping prevent corrosion and extending the tank's useful life
- **Replaced well pump and wiring**, ensuring full functionality
- **Added new fencing**, upgrading security by preventing unauthorized access
- **Performed electrical repairs and installed a new heater** in the plant building
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- **Replaced well motor**, ensuring seamless performance and delivery

When Bluegrass Water acquired this system, it suffered from a lack of care and reinvestment. The innovative technology we've implemented through these upgrades, has strengthened the site overall. We will be sure to share additional plans with you as we move into the future.

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12/8/2025

Dear Customer:

We are writing to update you on the water services that serve your community.

Since purchasing the water system that serves you, Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) has invested nearly \$18.6 million in Kentucky communities to ensure that you, your families and your neighbors have access to clean, safe and reliable water resources. The infrastructure upgrades to the water system serving you may include installation of remote monitoring equipment to assure facilities are closely tracked and working properly at all times; water plant improvements to ensure proper treatment including adding a new chlorine pump and containment unit, repainting the hydropneumatic tank, replacing the well pump and wiring, and implementing electrical upgrades. As a result of these efforts and additional improvements planned, Bluegrass Water expects to submit a request on December 8, 2025 to the Kentucky Public Service Commission (PSC) for a general adjustment of rates charged for service in order to increase annual water operating revenues by \$89,467.16.

**Please take notice of the following information about the proposed rate adjustment that is presented below:**

The rates contained in this notice are the rates proposed by Bluegrass Water, but the PSC, the state agency that regulates all utility services in Kentucky, may order rates to be charged that differ from the proposed rates found in this notice. The Company has proposed raising residential rates from the present rate of \$77.63 to the proposed rate of \$105.43, which represents an increase of \$27.80 or 36%. The date the proposed rates are expected to be filed with the PSC is 12/8/2025; the proposed effective date of the rates is for service rendered on and after 1/31/2026. As there are only flat rates included in the existing tariff or which affect existing customers, the average customer usage is unknown and the effect the proposed rate will have on the average bill for each customer is an increase of \$27.80 or 36%.

You may examine Bluegrass Water's application at the offices of Dinsmore & Shohl LLP, 101 South Fifth St., Suite 2500, Louisville, KY 40202. If you would like to make prior arrangements to view the application at Dinsmore & Shohl LLP, please contact (866) 752 – 8982 or support@bluegrasswateruoc.com. Bluegrass Water's application may also be examined at the PSC's offices located at 211 Sower Boulevard, Frankfort, Kentucky, Monday through Friday, 8:00 a.m. to 4:30 p.m., or through the commission's Web site at <http://psc.ky.gov>. Comments regarding the application may be submitted to the PSC through its Web site or by mail to:

Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602.

You may submit a timely written request for intervention to the PSC, establishing the grounds for the request including your status and interest in the proceeding, by mail to:

Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602.

If the PSC does not receive a written request for intervention within thirty (30) days of the mailing of this notice, the PSC may take final action on the application.

Josiah Cox  
President  
Bluegrass Water Utility Operating Company, LLC



## Bluegrass Water Utility Operating Company Commonwealth (Wandering Hills) Community Update

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### **OUR INVESTMENT IN OUR CUSTOMERS**

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### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **General site cleanup**, essential to prevent the spread of harmful bacteria and pathogens posing risks
- **Building repairs**, to help maintain the plant's efficiency, longevity, and safety
- **Electrical rehab**, enhancing reliability, operational continuity, and reducing safety risks
- **New site fencing & combo locks**, upgrading security and preventing unauthorized access or site breach
- **new gravel access road** to facilitate secure entry and exit of the property

When Bluegrass Water acquired this system, it suffered from a lack of care and reinvestment. The innovative technology we've implemented through these upgrades, has strengthened the site overall. We will be sure to share additional plans with you as we move into the future.

### **PROTECTING OUR COMMUNITIES TOGETHER**

We are dedicated to maintaining and improving treatment systems to protect public health and the environment. Our team works hard to ensure your wastewater is properly treated before being safely returned to the environment. Customers also play an important role in keeping systems running smoothly. We encourage you to properly dispose of household waste by avoiding flushing non-biodegradable items, and minimizing the disposal of fats, oils, and grease down the drains to help prevent blockages and backups.

### **GET A CLOSER LOOK AT OUR IMPACT**

*To see the types of challenges we tackle and how we improve systems, visit the **Community Impact** section of our **website** where we share several case studies and a short video showcasing the behind-the-scenes work that helps make systems stronger, more resilient, and future-ready. While your system may not appear, the improvements shown represent the upgrades we make across all acquired systems, ensuring water remains accessible throughout the year, and reducing disruptions.*

We appreciate the opportunity to continue serving your community.



12/8/2025

Dear Customer:

We are writing to update you on the wastewater services that serve your community.

Since purchasing the wastewater system that serves you, Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) has invested nearly \$18.6 million in Kentucky communities to ensure that you, your families and your neighbors have access to clean, safe and reliable wastewater resources. The infrastructure upgrades to the wastewater system serving you may include installation of remote monitoring equipment to assure facilities are closely tracked and working properly at all times; sewer plant improvements to ensure proper treatment including flow equalization, replacement of blowers, pipes, and diffusers in aeration tankage, and many more necessary repairs. As a result of these efforts and additional improvements planned, Bluegrass Water expects to submit a request on December 8, 2025 to the Kentucky Public Service Commission (PSC) for a general adjustment of rates charged for service in order to increase annual wastewater operating revenues by \$2,669,423.86.

**Please take notice of the following information about the proposed rate adjustment that is presented below:**

The rates contained in this notice are the rates proposed by Bluegrass Water, but the PSC, the state agency that regulates all utility services in Kentucky, may order rates to be charged that differ from the proposed rates found in this notice. The Company has proposed raising residential rates from the present rate of \$34.92 to the proposed rate of \$113.76, which represents an increase of \$78.84 or 226%. The date the proposed rates are expected to be filed with the PSC is 12/8/2025; the proposed effective date of the rates is for service rendered on and after 1/31/2026. As there are only flat rates included in the existing tariff or which affect existing customers, the average customer usage is unknown and the effect the proposed rate will have on the average bill for each customer is an increase of \$78.84 or 226%.

You may examine Bluegrass Water's application at the offices of Dinsmore & Shohl LLP, 101 South Fifth St., Suite 2500, Louisville, KY 40202. If you would like to make prior arrangements to view the application at Dinsmore & Shohl LLP, please contact (866) 752 – 8982 or support@bluegrasswateruoc.com. Bluegrass Water's application may also be examined at the PSC's offices located at 211 Sower Boulevard, Frankfort, Kentucky, Monday through Friday, 8:00 a.m. to 4:30 p.m., or through the commission's Web site at <http://psc.ky.gov>. Comments regarding the application may be submitted to the PSC through its Web site or by mail to:

Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602.

You may submit a timely written request for intervention to the PSC, establishing the grounds for the request including your status and interest in the proceeding, by mail to:

Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602.

If the PSC does not receive a written request for intervention within thirty (30) days of the mailing of this notice, the PSC may take final action on the application.

Josiah Cox  
President  
Bluegrass Water Utility Operating Company, LLC

12/8/2025

12/8/2025

Dear Customer:

We are writing to update you on the wastewater services that serve your community.

Since purchasing the wastewater system that serves you, Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) has invested nearly \$18.6 million in Kentucky communities to ensure that you, your families and your neighbors have access to clean, safe and reliable wastewater resources. The infrastructure upgrades to the wastewater system serving you may include installation of remote monitoring equipment to assure facilities are closely tracked and working properly at all times; sewer plant improvements to ensure proper treatment including flow equalization, replacement of blowers, pipes, and diffusers in aeration tankage, and many more necessary repairs. As a result of these efforts and additional improvements planned, Bluegrass Water expects to submit a request on December 8, 2025 to the Kentucky Public Service Commission (PSC) for a general adjustment of rates charged for service in order to increase annual wastewater operating revenues by \$2,669,423.86.

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The rates contained in this notice are the rates proposed by Bluegrass Water, but the PSC, the state agency that regulates all utility services in Kentucky, may order rates to be charged that differ from the proposed rates found in this notice. The Company has proposed raising residential rates from the present rate of \$77.77 to the proposed rate of \$113.76, which represents an increase of \$35.99 or 46%. The date the proposed rates are expected to be filed with the PSC is 12/8/2025; the proposed effective date of the rates is for service rendered on and after 1/31/2026. As there are only flat rates included in the existing tariff or which affect existing customers, the average customer usage is unknown and the effect the proposed rate will have on the average bill for each customer is an increase of \$35.99 or 46%.

You may examine Bluegrass Water's application at the offices of Dinsmore & Shohl LLP, 101 South Fifth St., Suite 2500, Louisville, KY 40202. If you would like to make prior arrangements to view the application at Dinsmore & Shohl LLP, please contact (866) 752 – 8982 or support@bluegrasswateruoc.com. Bluegrass Water's application may also be examined at the PSC's offices located at 211 Sower Boulevard, Frankfort, Kentucky, Monday through Friday, 8:00 a.m. to 4:30 p.m., or through the commission's Web site at <http://psc.ky.gov>. Comments regarding the application may be submitted to the PSC through its Web site or by mail to:

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If the PSC does not receive a written request for intervention within thirty (30) days of the mailing of this notice, the PSC may take final action on the application.

Josiah Cox  
President  
Bluegrass Water Utility Operating Company, LLC



## Bluegrass Water Utility Operating Company Darlington Creek Community Update

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### **OUR INVESTMENT IN OUR CUSTOMERS**

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote technology at the plant as well as all Lift Stations**, to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Performed site improvements at Lift Stations**, optimizing performance
- **Repaired fencing and added combo locks for added security**, preventing unauthorized access and breaches

When Bluegrass Water acquired this system, it suffered from a lack of care and reinvestment. The innovative technology we've implemented through these upgrades, has strengthened the site overall. We will be sure to share additional plans with you as we move into the future.

### **PROTECTING OUR COMMUNITIES TOGETHER**

We are dedicated to maintaining and improving treatment systems to protect public health and the environment. Our team works hard to ensure your wastewater is properly treated before being safely returned to the environment. Customers also play an important role in keeping systems running smoothly. We encourage you to properly dispose of household waste by avoiding flushing non-biodegradable items, and minimizing the disposal of fats, oils, and grease down the drains to help prevent blockages and backups.

### **GET A CLOSER LOOK AT OUR IMPACT**

*To see the types of challenges we tackle and how we improve systems, visit the Community Impact section of our website* where we share several case studies and a short video showcasing the behind-the-scenes work that helps make systems stronger, more resilient, and future-ready. While your system may not appear, the improvements shown represent the upgrades we make across all acquired systems, ensuring water remains accessible throughout the year, and reducing disruptions.

We appreciate the opportunity to continue serving your community.





## Bluegrass Water Utility Operating Company Delaplain Disposal Community Update

### **OUR INVESTMENT IN OUR CUSTOMERS**

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote monitoring technology at all Lift Stations, alerting** Operations of potential problems and facilitating a timely response before an event can affect quality or reliability of service
- **Installed influent pump station equipment** to maximize treatment and boost performance
- **Performed site improvements at Lift Stations, restoring** any lost functionality and ensuring compliance

Looking ahead, our focus remains on sustaining and strengthening system reliability through continued infrastructure investment. Planned improvements or upgrades in progress include:

- **IFAS cage aeration units** to increase treatment capacity, enhance nitrification, and improve sludge settling
- **Addition of aeration equipment like blowers, filter, and flow equalizer** to optimize treatment and performance
- **Filter Building** to shelter and protect critical equipment
- **Additional Lift Stations as needed, to maximize** performance and meet growing community needs

### **PROTECTING OUR COMMUNITIES TOGETHER**

We are dedicated to maintaining and improving treatment systems to protect public health and the environment. Our team works hard to ensure your wastewater is properly treated before being safely returned to the environment. Customers also play an important role in keeping systems running smoothly. We encourage you to properly dispose of household waste by avoiding flushing non-biodegradable items, and minimizing the disposal of fats, oils, and grease down the drains to help prevent blockages and backups.

### **GET A CLOSER LOOK AT OUR IMPACT**

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We appreciate the opportunity to continue serving your community.



12/8/2025

Dear Customer:

We are writing to update you on the wastewater services that serve your community.

Since purchasing the wastewater system that serves you, Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) has invested nearly \$18.6 million in Kentucky communities to ensure that you, your families and your neighbors have access to clean, safe and reliable wastewater resources. The infrastructure upgrades to the wastewater system serving you may include installation of remote monitoring equipment to assure facilities are closely tracked and working properly at all times; sewer plant improvements to ensure proper treatment including flow equalization, replacement of blowers, pipes, and diffusers in aeration tankage, and many more necessary repairs. As a result of these efforts and additional improvements planned, Bluegrass Water expects to submit a request on December 8, 2025 to the Kentucky Public Service Commission (PSC) for a general adjustment of rates charged for service in order to increase annual wastewater operating revenues by \$2,669,423.86.

**Please take notice of the following information about the proposed rate adjustment that is presented below:**

The rates contained in this notice are the rates proposed by Bluegrass Water, but the PSC, the state agency that regulates all utility services in Kentucky, may order rates to be charged that differ from the proposed rates found in this notice. The Company has proposed raising residential rates from the present rate of \$77.77 to the proposed rate of \$113.76, which represents an increase of \$35.99 or 46%. The date the proposed rates are expected to be filed with the PSC is 12/8/2025; the proposed effective date of the rates is for service rendered on and after 1/31/2026. For the non-residential Delaplain customers, the average customer usage is 86,879 gallons and the effect the proposed rate will have on the average bill for each customer is an increase of \$3,916.24 or 323%.

You may examine Bluegrass Water's application at the offices of Dinsmore & Shohl LLP, 101 South Fifth St., Suite 2500, Louisville, KY 40202. If you would like to make prior arrangements to view the application at Dinsmore & Shohl LLP, please contact (866) 752 – 8982 or support@bluegrasswateruoc.com. Bluegrass Water's application may also be examined at the PSC's offices located at 211 Sower Boulevard, Frankfort, Kentucky, Monday through Friday, 8:00 a.m. to 4:30 p.m., or through the commission's Web site at <http://psc.ky.gov>. Comments regarding the application may be submitted to the PSC through its Web site or by mail to:

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Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602.

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Josiah Cox  
President  
Bluegrass Water Utility Operating Company, LLC



## Bluegrass Water Utility Operating Company Fox Run Community Update

### OUR INVESTMENT IN OUR CUSTOMERS

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

### BUILDING A STRONGER SYSTEM FOR THE FUTURE

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote monitoring technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Installed magnetic flow meter** to improve control and monitor the incoming and outgoing water flow
- **Replaced critical disinfection treatment equipment** to ensure optimized treatment
- **Overhauled the influent pump station and collection system at the Lift Station**, improving process
- **Sandblasted and painted tankage**, eliminating corrosion and extending useful functionality
- **Repaired access road**, restoring full and safe access for entry and exit points

When Bluegrass Water acquired this system, it suffered from a lack of care and reinvestment. The innovative technology we've implemented through these upgrades, has strengthened the site overall. We will be sure to share additional plans with you as we move into the future.

### PROTECTING OUR COMMUNITIES TOGETHER

We are dedicated to maintaining and improving treatment systems to protect public health and the environment. Our team works hard to ensure your wastewater is properly treated before being safely returned to the environment. Customers also play an important role in keeping systems running smoothly. We encourage you to properly dispose of household waste by avoiding flushing non-biodegradable items, and minimizing the disposal of fats, oils, and grease down the drains to help prevent blockages and backups.

### GET A CLOSER LOOK AT OUR IMPACT

*To see the types of challenges we tackle and how we improve systems, visit the Community Impact section of our website* where we share several case studies and a short video showcasing the behind-the-scenes work that helps make systems stronger, more resilient, and future-ready. While your system may not appear, the improvements shown represent the upgrades we make across all acquired systems, ensuring water remains accessible throughout the year, and reducing disruptions.

We appreciate the opportunity to continue serving your community.



October

2025



## Bluegrass Water Utility Operating Company Golden Acres Community Update

### OUR INVESTMENT IN OUR CUSTOMERS

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

### BUILDING A STRONGER SYSTEM FOR THE FUTURE

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote monitoring technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Installation of magnetic flow meter** to control and monitor incoming and outgoing flow of water
- **Replaced critical disinfection treatment equipment**, optimizing treatment and treatment process
- **Installed a sludge digester, flow equalization tank, and pump station** to improve sludge removal and sludge control
- **Regraded perimeter of facility and rebuilt access road**, ensuring full accessibility for authorized entry and exit
- **Added sanitary sewer lining and dechlorination** to enhance water quality and protect the aquatic ecosystem

When Bluegrass Water acquired this system, it suffered from a lack of care and reinvestment. The innovative technology we've implemented through these upgrades, has strengthened the site overall. We will be sure to share additional plans with you as we move into the future.

### PROTECTING OUR COMMUNITIES TOGETHER

We are dedicated to maintaining and improving treatment systems to protect public health and the environment. Our team works hard to ensure your wastewater is properly treated before being safely returned to the environment. Customers also play an important role in keeping systems running smoothly. We encourage you to properly dispose of household waste by avoiding flushing non-biodegradable items, and minimizing the disposal of fats, oils, and grease down the drains to help prevent blockages and backups.

### GET A CLOSER LOOK AT OUR IMPACT

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We appreciate the opportunity to continue serving your community.

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October

2025



## Bluegrass Water Utility Operating Company

### Great Oaks Community Update

#### **OUR INVESTMENT IN OUR CUSTOMERS**

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

#### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote monitoring technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Installation of magnetic flow meter** to monitor and control incoming and outgoing flow of water
- **Replaced critical disinfection treatment equipment**, further optimizing treatment and treatment process
- **Overhauled the influent pump station and collection system at the Lift Station**, ensuring efficacy
- **Sandblasted and painted tankage**, eliminating corrosion and extending the useful functionality
- **Installed new sludge digester, blower and aeration**, upgrading treatment efficiency
- **Repaired fencing**, helping prevent unauthorized site access and breaches

Looking ahead, our focus remains on sustaining and strengthening system reliability through continued infrastructure investment. Planned improvements or upgrades in progress include:

- **An emergency catwalk will be installed** to reduce risk of exposure and enhance safety

#### **PROTECTING OUR COMMUNITIES TOGETHER**

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#### **GET A CLOSER LOOK AT OUR IMPACT**

*To see the types of challenges we tackle and how we improve systems, visit the Community Impact section of our website* where we share several case studies and a short video showcasing the behind-the-scenes work that helps make systems stronger, more resilient, and future-ready. While your system may not appear, the improvements shown represent the upgrades we make across all acquired systems, ensuring water remains accessible throughout the year, and reducing disruptions.

We appreciate the opportunity to continue serving your community.

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## Bluegrass Water Utility Operating Company Herrington Haven Community Update

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### **OUR INVESTMENT IN OUR CUSTOMERS**

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote monitoring technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Installed IFAS caged aeration units** to boost treatment efficiency and improve performance
- **Installed additional critical equipment such as new blowers, digester, and lift station** to improve flow and handling of solids
- **Replaced the fencing** to shore up security and prevent unauthorized access
- **Added a new gravel access road** to facilitate operator entry

When Bluegrass Water acquired this system, it suffered from a lack of care and reinvestment. The innovative technology we've implemented through these upgrades, has strengthened the site overall. We will be sure to share additional plans with you as we move into the future.

### **PROTECTING OUR COMMUNITIES TOGETHER**

We are dedicated to maintaining and improving treatment systems to protect public health and the environment. Our team works hard to ensure your wastewater is properly treated before being safely returned to the environment. Customers also play an important role in keeping systems running smoothly. We encourage you to properly dispose of household waste by avoiding flushing non-biodegradable items, and minimizing the disposal of fats, oils, and grease down the drains to help prevent blockages and backups.

### **GET A CLOSER LOOK AT OUR IMPACT**

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## Bluegrass Water Utility Operating Company Kingswood Community Update

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### **OUR INVESTMENT IN OUR CUSTOMERS**

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote monitoring technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Installed critical disinfection equipment** to optimize the treatment process
- **Replaced Lift Station check valves**, helping to prevent leakage and extending useful functionality
- **Cleaned up blower housing and equipment**, facilitating easier access and reducing exposure
- **Installed new UV disinfection system**, implementing new technology while maximizing treatment

Looking ahead, our focus remains on sustaining and strengthening system reliability through continued infrastructure investment. Planned improvements or upgrades in progress include:

- **Repairing structural damage**, ensuring equipment integrity and extending useful functionality

### **PROTECTING OUR COMMUNITIES TOGETHER**

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### **GET A CLOSER LOOK AT OUR IMPACT**

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We appreciate the opportunity to continue serving your community.



**Lake Columbia Community Update: Sewer Line Modifications & Grinder Pumps**

**Munilink Eblast**

**03.28.25**

**Subject:** IMPORTANT: Modifications Including Grinder Pump

**Message:** Dear Lake Columbia Resident:

We want to remind you that any modifications to your sewer service line, including the replacement or modification of grinder pumps, must be approved and inspected by Bluegrass Water before any work is performed.

If you have recently made any modifications that were not previously approved, please contact us as soon as possible to provide details about the changes. This ensures that your system remains compliant and operates efficiently.

To report modifications or request approval for future work, please contact us at 866-752-8982.

Thank you for your continued cooperation in helping us maintain safe and reliable service for the Lake Columbia community.

Bluegrass Water



## Bluegrass Water Utility Operating Company Lake Columbia Community Update

### **OUR INVESTMENT IN OUR CUSTOMERS**

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote monitoring technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Installed aeration equipment and flow equalization** to improve treatment process and control flow
- **Installed new pumping system** to meet increased demand and maximize treatment
- **Cleaned up sludge from the creek**, reducing the risks of untreated sludge and safeguarding the waterway
- **Replaced critical treatment equipment components**, restoring full functionality while ensuring performance
- **Repaired, sandblasted and repainted tankage**, eliminating corrosion and extending useful life of tankage
- **Repaired bar screen system**, restoring full functionality to the screening process
- **Restored the Chlorine Contact Chamber tank**, ensuring full functionality

The innovative technology we've implemented through these upgrades, has strengthened lagoon performance and demonstrates how targeted improvements can be transformative.

### **PROTECTING OUR COMMUNITIES TOGETHER**

We are dedicated to maintaining and improving treatment systems to protect public health and the environment. Our team works hard to ensure your wastewater is properly treated before being safely returned to the environment. Customers also play an important role in keeping systems running smoothly. We encourage you to properly dispose of household waste by avoiding flushing non-biodegradable items, and minimizing the disposal of fats, oils, and grease down the drains to help prevent blockages and backups.

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**Bluegrass Water Utility Operating Company**

**LH Treatment (Homestead/Longview) Community Update**

**OUR INVESTMENT IN OUR CUSTOMERS**

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**BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote monitoring technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Added sanitary sewer lining**, helping to prevent leaks and maintain operational efficiency and structural integrity
- **Replaced aeration tank diffusers**, contributing to a more efficient and sustainable treatment process
- **Replaced deteriorating blower**, helping achieve better process control and improve overall operational performance and sustainability
- **Cleaned up the blower house and equipment**, all of which was not only necessary, but contributes to maintaining the efficiency and longevity of the plant

When Bluegrass Water acquired this system, it suffered from a lack of care and reinvestment. The innovative technology we've implemented through these upgrades, has strengthened the site overall. We will be sure to share additional plans with you as we move into the future.

**PROTECTING OUR COMMUNITIES TOGETHER**

We are dedicated to maintaining and improving treatment systems to protect public health and the environment. Our team works hard to ensure your wastewater is properly treated before being safely returned to the environment. Customers also play an important role in keeping systems running smoothly. We encourage you to properly dispose of household waste by avoiding flushing non-biodegradable items, and minimizing the disposal of fats, oils, and grease down the drains to help prevent blockages and backups.

**GET A CLOSER LOOK AT OUR IMPACT**

*To see the types of challenges we tackle and how we improve systems, visit the **Community Impact** section of our **website** where we share several case studies and a short video showcasing the behind-the-scenes work that helps make systems stronger, more resilient, and future-ready. While your system may not appear, the improvements shown represent the upgrades we make across all acquired systems, ensuring water remains accessible throughout the year, and reducing disruptions.*

We appreciate the opportunity to continue serving your community.



12/8/2025

Dear Customer:

We are writing to update you on the wastewater services that serve your community.

Since purchasing the wastewater system that serves you, Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) has invested nearly \$18.6 million in Kentucky communities to ensure that you, your families and your neighbors have access to clean, safe and reliable wastewater resources. The infrastructure upgrades to the wastewater system serving you may include installation of remote monitoring equipment to assure facilities are closely tracked and working properly at all times; sewer plant improvements to ensure proper treatment including flow equalization, replacement of blowers, pipes, and diffusers in aeration tankage, and many more necessary repairs. As a result of these efforts and additional improvements planned, Bluegrass Water expects to submit a request on December 8, 2025 to the Kentucky Public Service Commission (PSC) for a general adjustment of rates charged for service in order to increase annual wastewater operating revenues by \$2,669,423.86.

**Please take notice of the following information about the proposed rate adjustment that is presented below:**

The rates contained in this notice are the rates proposed by Bluegrass Water, but the PSC, the state agency that regulates all utility services in Kentucky, may order rates to be charged that differ from the proposed rates found in this notice. The Company has proposed raising residential rates from the present rate of \$35.00 to the proposed rate of \$113.76, which represents an increase of \$78.76 or 225%. The date the proposed rates are expected to be filed with the PSC is 12/8/2025; the proposed effective date of the rates is for service rendered on and after 1/31/2026. As there are only flat rates included in the existing tariff or which affect existing customers, the average customer usage is unknown and the effect the proposed rate will have on the average bill for each customer is an increase of \$78.76 or 225%.

You may examine Bluegrass Water's application at the offices of Dinsmore & Shohl LLP, 101 South Fifth St., Suite 2500, Louisville, KY 40202. If you would like to make prior arrangements to view the application at Dinsmore & Shohl LLP, please contact (866) 752 – 8982 or support@bluegrasswateruoc.com. Bluegrass Water's application may also be examined at the PSC's offices located at 211 Sower Boulevard, Frankfort, Kentucky, Monday through Friday, 8:00 a.m. to 4:30 p.m., or through the commission's Web site at <http://psc.ky.gov>. Comments regarding the application may be submitted to the PSC through its Web site or by mail to:

Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602.

You may submit a timely written request for intervention to the PSC, establishing the grounds for the request including your status and interest in the proceeding, by mail to:

Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602.

If the PSC does not receive a written request for intervention within thirty (30) days of the mailing of this notice, the PSC may take final action on the application.

Josiah Cox  
President  
Bluegrass Water Utility Operating Company, LLC



## Bluegrass Water Utility Operating Company Magruder Village Community Update

### OUR INVESTMENT IN OUR CUSTOMERS

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

### BUILDING A STRONGER SYSTEM FOR THE FUTURE

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Performed comprehensive site cleanup** to secure and restore full operational functionality of site area

Looking ahead, our focus remains on sustaining and strengthening system reliability through continued infrastructure investment. Planned improvements or upgrades in progress include:

- **Replacement of effluent pipe and installation of Flow Meter**, to monitor incoming & outgoing water flow

### MANAGE YOUR ACCOUNT WITH EASE

To better manage your account and stay informed, we encourage you to take advantage of the below services:

- **Online Account Management:** Easily access and manage your account by registering online. Through the customer portal, you may view your account history, track your billing, make payments, and sign up for other services including paperless billing (a.k.a. electronic billing).
- **Stay Connected:** Keeping your customer contact details up to date allows us to notify you promptly about any service advisories or urgent updates. You can submit a customer contact update form online at our website or call our Customer Service team at the number below.
- **Autopay Enrollment:** You can simplify your payments by enrolling in Autopay. This convenient option ensures your bill is paid on time every month, eliminating the worry of late fees.

### PROTECTING OUR COMMUNITIES TOGETHER

Our team works hard to ensure your wastewater is properly treated before being safely returned to the environment. Customers also play an important role in keeping systems running smoothly. We encourage you to properly dispose of household waste by avoiding flushing non-biodegradable items, and minimizing the disposal of fats, oils, and grease down the drains to help prevent blockages and backups.

### GET A CLOSER LOOK AT OUR IMPACT

*To see the types of challenges we tackle and how we improve systems, visit the Community Impact section of our website* where we share several case studies and a short video showcasing the behind-the-scenes work that helps make systems stronger, more resilient, and future-ready. While your system may not appear, the improvements shown represent the upgrades we make across all acquired systems, ensuring water remains accessible throughout the year, and reducing disruptions.

We appreciate the opportunity to continue serving your community.





## Bluegrass Water Utility Operating Company

# Marshall Ridge/Harting Ridge Community Update

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### **OUR INVESTMENT IN OUR CUSTOMERS**

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Cleared extensive overgrowth**, essential to prevent the spread of harmful bacteria and pathogens posing risks
- **Repaired berm damage**, extending the useful life of the lagoon, helping prevent odor development, ensuring a safe and secure barrier around the lagoon, and helping maintain a healthy ecosystem
- **Repaired fencing**, upgrading security by preventing unauthorized access and site breach

Looking ahead, our focus remains on sustaining and strengthening system reliability through continued infrastructure investment. Planned improvements or upgrades in progress include:

- **Currently in the design phase: The installation of a new drainfield** which will help to improve filtration efficiency, reduce environmental impact, and enhance system lifespan

### **PROTECTING OUR COMMUNITIES TOGETHER**

We are dedicated to maintaining and improving treatment systems to protect public health and the environment. Our team works hard to ensure your wastewater is properly treated before being safely returned to the environment. Customers also play an important role in keeping systems running smoothly. We encourage you to properly dispose of household waste by avoiding flushing non-biodegradable items, and minimizing the disposal of fats, oils, and grease down the drains to help prevent blockages and backups.

### **GET A CLOSER LOOK AT OUR IMPACT**

*To see the types of challenges we tackle and how we improve systems, visit the **Community Impact** section of our **website** where we share several case studies and a short video showcasing the behind-the-scenes work that helps make systems stronger, more resilient, and future-ready. While your system may not appear, the improvements shown represent the upgrades we make across all acquired systems, ensuring water remains accessible throughout the year, and reducing disruptions.*

We appreciate the opportunity to continue serving your community.



October

2025



## Bluegrass Water Utility Operating Company Persimmon Ridge Community Update

### **OUR INVESTMENT IN OUR CUSTOMERS**

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installation of remote monitoring and flow meter**
- **Assessed and modified chlorine pump dosage rate** to ensure accurate disinfection
- **Repaired and restored lagoon berms and improved effluent channel** to ensure safe release of treated wastewater into the environment
- **Implemented numerous electrical improvements** to maximize efficacy
- **Replaced aging aerator with a Moving Bed Biofilm Reactor (MBBR)**, adding biological surface area and improving nitrification (a crucial step in the breaking down of waste)

When we acquired this facility, the lagoon was struggling to meet ammonia permit limits due to aging aeration. The innovative technology we've implemented through these upgrades, has strengthened lagoon performance and demonstrates how targeted improvements can be transformative.

### **PROTECTING OUR COMMUNITIES TOGETHER**

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### **GET A CLOSER LOOK AT OUR IMPACT**

***To see the types of challenges we tackle and how we improve systems, visit the Community Impact section of our website*** where we share several case studies and a short video showcasing the behind-the-scenes work that helps make systems stronger, more resilient, and future-ready. While your system may not appear, the improvements shown represent the upgrades we make across all acquired systems, ensuring water remains accessible throughout the year, and reducing disruptions.

We appreciate the opportunity to continue serving your community.

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## Bluegrass Water Utility Operating Company River Bluffs Community Update

### OUR INVESTMENT IN OUR CUSTOMERS

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

### BUILDING A STRONGER SYSTEM FOR THE FUTURE

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Replaced critical disinfection treatment equipment**, improving functionality and boosting performance. Critical components that were replaced include:
  - **blowers**
  - **control panel**
  - **influent and exposed PVC pipe**
  - **diffusers**
  - **air header**
  - **sludge returns**

Looking ahead, our focus remains on sustaining and strengthening system reliability through continued infrastructure investment. Planned improvements or upgrades in progress include:

- **Installation of PAA disinfection is currently in the design phase**, an exciting alternative treatment

### PROTECTING OUR COMMUNITIES TOGETHER

We are dedicated to maintaining and improving treatment systems to protect public health and the environment. Our team works hard to ensure your wastewater is properly treated before being safely returned to the environment. Customers also play an important role in keeping systems running smoothly. We encourage you to properly dispose of household waste by avoiding flushing non-biodegradable items, and minimizing the disposal of fats, oils, and grease down the drains to help prevent blockages and backups.

### GET A CLOSER LOOK AT OUR IMPACT

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## Bluegrass Water Utility Operating Company Springcrest Community Update

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### **OUR INVESTMENT IN OUR CUSTOMERS**

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installation of remote monitoring technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Replaced critical disinfection treatment equipment**, improving functionality and boosting performance. Critical components that were replaced include:
  - **system valves**
  - **low pressure pumps and controls**
  - **4 wet well cover hatches**
  - **replaced and installed 2 irrigation pumps**

When Bluegrass Water acquired this system, it suffered from a lack of care and reinvestment. The innovative technology we've implemented through these upgrades, has strengthened the site overall. We will be sure to share additional plans with you as we move into the future.

### **PROTECTING OUR COMMUNITIES TOGETHER**

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### **GET A CLOSER LOOK AT OUR IMPACT**

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We appreciate the opportunity to continue serving your community.



October

2025



## Bluegrass Water Utility Operating Company Timberland Community Update

### **OUR INVESTMENT IN OUR CUSTOMERS**

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote monitoring technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Added a flow meter and weir box** to ensure accurate flow monitoring
- **Installed a new chlorine contact chamber** to enhance disinfection
- **Installed new, upgraded electrical service and panel** to maximize efficiency
- **Replaced critical aeration equipment such as blowers and diffusers**, further enhancing treatment
- **Repaired air headers and clarifiers**, further enhancing treatment
- **Overhauled the lift station** to restore and maximize functionality
- **Performed much needed maintenance on the lagoon**, adding rock interior to shore it up
- **Thoroughly cleaned up the site** and treatment facility at large

The innovative technology we've implemented through these upgrades, has strengthened lagoon performance and demonstrates how targeted improvements can be transformative.

### **PROTECTING OUR COMMUNITIES TOGETHER**

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### **GET A CLOSER LOOK AT OUR IMPACT**

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## Bluegrass Water Utility Operating Company Woodland Acres Community Update

### **OUR INVESTMENT IN OUR CUSTOMERS**

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote monitoring technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Added guardrails** to provide a fall protection barrier, reduce exposure, and ensure safety and compliance
- **Installed IFAS aeration cages units** allowing for a higher biomass concentration and sludge age
- **Added critical treatment equipment such as blowers and new chlorine contact chamber**, to increase efficiency
- **Converted the existing digester to a flow equalization basin**, providing a more stable and consistent flow rate and maximizing the treatment process

When Bluegrass Water acquired this system, it suffered from outdated equipment, inconsistent treatment, and frequent permit violations. The innovative technology we've implemented through these upgrades, has strengthened lagoon performance and demonstrates how targeted improvements can be transformative.

### **PROTECTING OUR COMMUNITIES TOGETHER**

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### **GET A CLOSER LOOK AT OUR IMPACT**

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## Bluegrass Water Utility Operating Company Yung Farm Estates Community Update

### **OUR INVESTMENT IN OUR CUSTOMERS**

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### **BUILDING A STRONGER SYSTEM FOR THE FUTURE**

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote monitoring technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **We also graded and installed a rock access drive** to the site to facilitate entry and exit accessibility
- **Performed much needed site cleanup**, clearing nuisance vegetation and debris
- **Inspected the electrical system** and made the necessary upgrades to maximize efficiency
- **Replaced the fence** and added combination locks to prevent unauthorized breaches and site access

When Bluegrass Water acquired this system, it suffered from a lack of care and reinvestment. The innovative technology we've implemented through these upgrades, has strengthened the site overall. We will be sure to share any additional plans with you as we move into the future.

### **PROTECTING OUR COMMUNITIES TOGETHER**

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12/8/2025

Dear Customer:

We are writing to update you on the wastewater services that serve your community.

Since purchasing the wastewater system that serves you, Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) has invested nearly \$18.6 million in Kentucky communities to ensure that you, your families and your neighbors have access to clean, safe and reliable wastewater resources. The infrastructure upgrades to the wastewater system serving you may include installation of remote monitoring equipment to assure facilities are closely tracked and working properly at all times; sewer plant improvements to ensure proper treatment including flow equalization, replacement of blowers, pipes, and diffusers in aeration tankage, and many more necessary repairs. As a result of these efforts and additional improvements planned, Bluegrass Water expects to submit a request on December 8, 2025 to the Kentucky Public Service Commission (PSC) for a general adjustment of rates charged for service in order to increase annual wastewater operating revenues by \$2,669,423.86.

**Please take notice of the following information about the proposed rate adjustment that is presented below:**

The rates contained in this notice are the rates proposed by Bluegrass Water, but the PSC, the state agency that regulates all utility services in Kentucky, may order rates to be charged that differ from the proposed rates found in this notice. The Company has proposed raising residential rates from the present rate of \$60.00 to the proposed rate of \$113.76, which represents an increase of \$53.76 or 90%. The date the proposed rates are expected to be filed with the PSC is 12/8/2025; the proposed effective date of the rates is for service rendered on and after 1/31/2026. As there are only flat rates included in the existing tariff or which affect existing customers, the average customer usage is unknown and the effect the proposed rate will have on the average bill for each customer is an increase of \$53.76 or 90%.

You may examine Bluegrass Water's application at the offices of Dinsmore & Shohl LLP, 101 South Fifth St., Suite 2500, Louisville, KY 40202. If you would like to make prior arrangements to view the application at Dinsmore & Shohl LLP, please contact (866) 752 – 8982 or support@bluegrasswateruoc.com. Bluegrass Water's application may also be examined at the PSC's offices located at 211 Sower Boulevard, Frankfort, Kentucky, Monday through Friday, 8:00 a.m. to 4:30 p.m., or through the commission's Web site at <http://psc.ky.gov>. Comments regarding the application may be submitted to the PSC through its Web site or by mail to:

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Josiah Cox  
President  
Bluegrass Water Utility Operating Company, LLC