



**BLUEGRASS WATER**

Utility Operating Company

A CSWR Managed Utility

December 8, 2023

Welcome New Bluegrass Water Customer!

**Bluegrass Water Utility Operating Company**, a Central States Water Resources company, is proud to be the new wastewater service provider for residents of *Wandering Hills* subdivision. We are committed to delivering safe, reliable, and environmentally responsible water resources to your community today and every day.

We are excited to bring you our first-in-class **Customer Support** with a Customer Service department available for general inquiries Monday through Friday from 7 am to 7pm, and 24/7 for emergencies at our toll-free number **1-866-752-8982**. You can also email us at [support@bluegrasswateruoc.com](mailto:support@bluegrasswateruoc.com).

When it comes to billing and payments, you have options – visit us at [bluegrasswateruoc.com](http://bluegrasswateruoc.com) to learn about the numerous payment options available. We also have a *Customer Portal* online where you can create an online account. Please note that you will receive your bill from us in the mail, and billing statements reflect charges from the *previous* month. Your first bill will provide additional information. And as always, you may **mail** in your payment to the location provided on your billing statement.

We look forward to serving you and your community!

Sincerely,

Bluegrass Water Utility Operating Company



**BLUEGRASS WATER**

Utility Operating Company

A CSWR Managed Utility

December 21, 2023

Welcome New Bluegrass Water Customer!

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