

Airview

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

We are pleased to share that your system is compliant. To date, we've **rehabilitated the lagoon, replaced aging equipment** like **blowers, diffusers, effluent pipe, and clarifier RAS lines**; we've **repaired the collection system, removed the contact chamber** from the creek, **replaced the fence, installed a sludge holding tank,** and **introduced remote monitoring hardware** to alert operators of potential issues before they escalate into an event. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. ***We will keep you updated on future projects planned for your facility.***

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.



December
2024

Arcadia Pines

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

We are pleased to share that your system is compliant. To date, we've **installed a new access road, repaired the fence** to prevent unauthorized access to the site, **repaired the leaking berm and drain field**, and **repaired the considerable rodent damage inflicted on property**. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. **We will keep you updated on future projects planned for your facility.**

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.



Brocklyn

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

We are pleased to share that your system is compliant. To date, we've **installed remote monitoring hardware**, alerting operators to potential issues and facilitating a timely response before escalation, **replaced the RAS lines from the clarifier** to prevent excess sludge, **added a catwalk**, **installed safety rails** above the clarifiers and **replaced a blower**, **cleaned up sludge** contaminating the creek, **created a storm culvert**, **regraded the lagoon**, and **installed a Moving Bed Biofilm Reactor (MBBR)** to maximize treatment process efficacy. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. ***We will keep you updated on future projects planned for your facility.***

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.

COMMUNITY

UPDATE

December
2024



Carriage Park

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

We are pleased to share that your system is compliant. To date, we've **installed a new access road, repaired the fence** to prevent unauthorized access to the site, **repaired the leaking berm and drain field**, and **repaired the considerable rodent damage inflicted on property**. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. **We will keep you updated on future projects planned for your facility.**

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.



Center Ridge 1

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running water service enhances community value by ensuring safety and reliability to all customers. As your drinking water provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

We are pleased to share that your system is compliant. To date, we've **installed remote monitoring hardware and magnetic flow meter**, alerting operators to potential issues and facilitating a timely response before escalation while maximizing flow volume, **added a new chlorine pump and containment unit**, **repainted the hydropneumatic tank** to extend its functional life and prevent corrosion, **replaced the well pump and wiring**, **installed new fencing** around the well house, **installed a new heater** in the building and **performed repairs**, and **implemented electrical upgrades** in the well house. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality water resources and management service, and to ensure clean water and a healthier environment for everyone in your community.

We will keep you updated on future projects planned for your facility. Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.

COMMUNITY

UPDATE

December
2024



Center Ridge 2

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running water service enhances community value by ensuring safety and reliability to all customers. As your drinking water provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

We are pleased to share that your system is compliant. To date, we've **installed remote monitoring hardware and magnetic flow meter**, alerting operators to potential issues and facilitating a timely response before escalation while maximizing flow volume, **added a new chlorine pump and containment unit**, **repainted the hydropneumatic tank** to extend its functional life and prevent corrosion, **replaced the well pump and wiring**, **installed new fencing** around the well house, **installed a new heater** in the building and **performed repairs**, **returned the out-of-use well to service**, and **installed a new generator** as well as a **hydropneumatic tank** at the south well. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality water resources and management service, and to ensure clean water and a healthier environment for everyone in your community.

We will keep you updated on future projects planned for your facility.

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.

COMMUNITY

UPDATE

December
2024



Center Ridge 3

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running water service enhances community value by ensuring safety and reliability to all customers. As your drinking water provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

We are pleased to share that your system is compliant. To date, we've **installed remote monitoring hardware and magnetic flow meter**, alerting operators to potential issues and facilitating a timely response before escalation while maximizing flow volume, **constructed a new chlorine room and added a new chlorine pump and containment unit, repainted the hydropneumatic tank** to extend its functional life and prevent corrosion, **replaced the well pump and wiring, installed new fencing** around the well house, **installed a new generator, added miscellaneous yard piping, and built a new well house**. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality water resources and management service, and to ensure clean water and a healthier environment for everyone in your community.

We will keep you updated on future projects planned for your facility.

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.



Center Ridge 4

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running water service enhances community value by ensuring safety and reliability to all customers. As your drinking water provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

We are pleased to share that your system is compliant. To date, we've **installed remote monitoring hardware and magnetic flow meter**, alerting operators to potential issues and facilitating a timely response before escalation while maximizing flow volume, **constructed a new chlorine room** and **added a new chlorine pump and containment unit**, **repainted the hydropneumatic tank** to extend its functional life and prevent corrosion, **replaced the well pump and wiring**, **installed new fencing** around the well house, **installed a new generator**, **removed and installed a new heater in the building**, and **performed building and electrical repairs**. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality water resources and management service, and to ensure clean water and a healthier environment for everyone in your community.

We will keep you updated on future projects planned for your facility.

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.



Commonwealth (Wandering Hills)

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

To date, we've **conducted general site cleanup** at your facility, **performed building repairs and electrical rehabilitation, installed site fencing, signage, and combo locks** to prevent unauthorized access, **and we installed a gravel access road to facilitate operator entry**. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. ***We will keep you updated on future projects planned for your facility.***

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.

COMMUNITY

UPDATE

December
2024





Darlington Creek

December
2024

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

We are pleased to share that your system is compliant. To date, we've **installed remote monitoring hardware** at your facility, alerting operators to potential issues before they escalate to an event. We've also **added mission systems to all the Lift Stations** to alert users of anomalies before they turn into expensive alarm conditions, performed much needed site improvements at the Lift Stations, and we repaired the fencing and added combination locks to prevent unauthorized entry to the property. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. ***We will keep you updated on future projects planned for your facility.***

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.





Delaplain Disposal

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

To date, we've implemented several upgrades to your facility including: **addition of 5 mission systems at the Lift Stations**, which serve to alert users of pump anomalies before they escalate into events; we also **installed influent pump station equipment** to maximize treatment, and we **performed general site improvements** at the Lift Stations. Additional plans in progress include **numerous upgrades to equipment** including piping, blowers, filters, pumps, valves, and the installation of a new building for the filter and a vault for the valves. The improvements we carry out further ensure reliability and are a vital part of our ongoing commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. ***We will keep you updated on future projects planned for your facility.***

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.



Fox Run

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

We are pleased to share that your system is compliant. To date, we've **installed remote monitoring hardware and magnetic flow meter**, alerting operators to potential issues and facilitating a timely response before escalation while maximizing flow volume, **replaced critical treatment equipment** like the **blower, aeration tank diffusers**, and **RAS lines** from the clarifier, improving sludge removal. We also **overhauled the influent pump station** and the **collection system** at the lift station to maximize the treatment process, **sandblasted and painted the tankage** to extend functional life and prevent corrosion, and we **repaired the access road**. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. ***We will keep you updated on future projects planned for your facility.***

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.



Golden Acres

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

We are pleased to share that your system is compliant. To date, we've **installed remote monitoring hardware and flow meter**, alerting operators to potential issues and facilitating a timely response before escalation while maximizing flow volume, and we **replaced critical treatment equipment** like the **blower and effluent piping**. We also **added sanitary sewer lining and de-chlorination to enhance treatment process**, **installed a sludge digester and a flow equalization tank and pump station** to improve sludge removal, **regraded the perimeter of the facility** and **rebuilt the access road**. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. ***We will keep you updated on future projects planned for your facility.***

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.



Great Oaks

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

We are pleased to share that your system is compliant. To date, we've **installed remote monitoring hardware and magnetic flow meter**, alerting operators to potential issues and facilitating a timely response before escalation while maximizing flow volume, **replaced critical treatment equipment** like the **blower, aeration tank diffusers**, and **RAS lines** from the clarifier, improving sludge removal. We also **overhauled the influent pump station** and the **collection system** at the lift station to maximize the treatment process, **sandblasted and painted the tankage** to extend functional life and prevent corrosion, **installed a new sludge digester, blower and aeration** to maximize treatment efficacy, and **repaired the fencing** to prevent unauthorized access to the site. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. ***We will keep you updated on future projects planned for your facility.***

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.



Herrington Haven

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

To date, we've implemented several upgrades to your facility including: **installation of remote monitoring hardware** which alerts operators of potential issues before they escalate into events; we also **replaced the fencing** to shore up security and prevent unauthorized access, and we **added a gravel access road** to the site. Additional plans in progress include **numerous equipment upgrades and additions**, including **pipings, blowers, blower controls, pumps, valves, diffusers, cage fabrication** and the **installation of a digester tank**, to name a few items. The improvements we carry out further ensure reliability and are a vital part of our ongoing commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. ***We will keep you updated on future projects planned for your facility.***

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.

COMMUNITY

UPDATE

December
2024



Kingswood

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

We are pleased to share that your system is compliant. To date, we've **installed remote monitoring hardware** at your facility, alerting operators to potential issues before they escalate to an event. We've also **installed new blowers** and **replaced diffusers** and the **air header in the aeration tankage**, and **replaced Lift Station check valves**. We **cleaned up the blower housing and equipment** and **installed a new UV disinfection** system. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. ***We will keep you updated on future projects planned for your facility.***

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.

COMMUNITY

UPDATE

December
2024





Lake Columbia

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

We are pleased to share that your system is compliant. To date, we've **installed remote monitoring hardware** at your facility, alerting operators to potential issues before they escalate to an event. We've also **installed aeration equipment, flow equalization, and a pumping system** to maximize the treatment process. We **installed a new fence** for added site security and **cleaned up the sludge from the creek** to prevent toxic pathogens from polluting the environment; We **replaced critical equipment parts** like the **blower motor** and **return piping** from the new clarifier. We also **sandblasted, painted, and repaired the tankage** to extend their useful life, and we **repaired the bar screen system** and **restored the contact chamber tank** to its functionality. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. **We will keep you updated on future projects planned for your facility.** Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.

COMMUNITY

UPDATE

December
2024



December
2024

LH Treatment

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

We are pleased to share that your system is compliant. To date, we've **installed remote monitoring hardware** at your facility, alerting operators to potential issues before they escalate to an event. We've also **added sanitary sewer lining, replaced the aeration tank diffusers, replaced a deteriorating blower, and cleaned up the blower house and equipment.** The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. ***We will keep you updated on future projects planned for your facility.***

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.





Magruder Village

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

To date at your facility, we've **performed necessary site cleanup**. **Future plans** include **installation of a flow meter** to accurately measure the flow, **installation of fencing and combination locks** to prevent unauthorized access to the property and eliminate exposure, **aeration upgrades** to enhance treatment efficacy, **electrical system rehabilitation** and **repairs to the building and drainage**, to restore functionality and extend useful life. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: W If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. **We will keep you updated on future projects planned for your facility.**

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.



Marshall Ridge/Harting Ridge

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

We are pleased to share that your system is compliant. To date, we've **cleared the extensive overgrowth** compromising the lagoon berms, **repaired the damage** caused by animals on site, and **repaired the fencing** to prevent unauthorized entry. Future projects in design phase include the installation of a new drainfield. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. ***We will keep you updated on future projects planned for your facility.***

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.





Persimmon Ridge

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

To date, we've implemented several upgrades to your facility including: **installation of remote monitoring hardware and flow meter** which alerts operators of potential issues before they escalate into events, while maximizing the flow volume; we also **replaced the aging aerator, modified the chlorine pump dosage rate** to ensure accurate disinfection, **repaired** and **restored the lagoon berms** and **improved the effluent channel** to ensure safe release of treated wastewater into the environment, and made numerous **electrical improvements** to maximize efficacy. **Additional plans in progress** include the addition of treatment equipment like a new **Moving Bed Biofilm Reactor (MBBR), blowers, aeration,** and **electrical upgrades.** The improvements we carry out further ensure reliability and are a vital part of our ongoing commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. ***We will keep you updated on future projects planned for your facility.***

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.

COMMUNITY

UPDATE

December
2024



River Bluffs

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

We are pleased to share that your system is compliant. To date, we've **installed remote monitoring hardware** at your facility, alerting operators to potential issues before they escalate to an event. We've also cleaned up and repaired the treatment facility and Lift Station; We **replaced critical treatment equipment** and components like the **control panel, blowers, the influent and exposed PVC pipe, diffusers, air header, and sludge returns**. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. **We will keep you updated on future projects planned for your facility.** Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.

COMMUNITY

UPDATE

December
2024



Springcrest Sewer

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

We are pleased to share that your systems is compliant. To date, we've **installed remote monitoring hardware** alerting operators to potential issues and facilitating a timely response before event escalation. We've also **replaced critical aging and deteriorating equipment** such as **system valves, low-pressure pumps** and **controls**, and the **hatches on four wet well covers**. We **replaced** and **installed 2 irrigation pumps** on site as well. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: W If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. ***We will keep you updated on future projects planned for your facility.***

Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.



Timberland

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

To date at your facility, we've **installed remote monitoring hardware** that alerts operators to potential problems before they escalate into an event, **installed a new contact chamber** to enhance disinfection, **installed new yard piping**, and **installed new upgraded electrical service and panel**. We also **added a flow meter** and **weir box** to ensure flow measurement accuracy, **replaced critical treatment equipment components like blowers and diffusers**, and **repaired air headers and clarifiers**. We **overhauled the Lift Station** to maximize functionality, **performed much needed maintenance on the lagoon berms** and **adding rock interior**, and **we cleaned up the treatment facility**. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. **We will keep you updated on future projects planned for your facility.** Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.

COMMUNITY

UPDATE

December
2024



Woodland Acres

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

To date at your facility, we've **installed remote monitoring hardware** that alerts operators to potential problems before they escalate into an event, **installed safety rails** to provide a fall protection barrier, and **replaced a treatment blower**. **Additional plans** include **installation of a flow meter** to accurately measure the flow, **installation of blowers** and **aeration system**, and a **digester** as well as **tank rehabilitation**. The improvements we carry out further ensure reliability and are a vital part of our commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: W If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. **We will keep you updated on future projects planned for your facility.** Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.





Yung Farm Estates

RESTORING SYSTEMS ACROSS THE STATE

At Bluegrass Water, we understand the importance of maintaining clean and healthy communities. Compliant, well maintained and adequately running wastewater service enhances community value by ensuring safety and reliability to all customers. As your wastewater provider, we continue to use our industry expertise to identify and address problems characterizing the systems we purchase - from even before we acquired them.

DELIVERING VALUE IN EVERY WAY

To date, we've performed **installed remote monitoring hardware** to alert operators to potential issues before they escalate into an event. We've also performed much needed **site cleanup, inspected the electrical system** and **made the necessary upgrades**, and **replaced the fence** and **added new combination locks** to prevent site unauthorized access. We also **graded** and **installed a rock access drive** to the site. Additional plans include **moving the blowers** and **installing them on a stable concrete slab, installing a Moving Bed Biofilm Reactor (MBBR) to enhance treatment**, and **adding treatment equipment** such as **blowers and control panels**. The improvements we carry out further ensure reliability and are a vital part of our ongoing commitment to address compliance and safety concerns impacting facilities and their communities.

In addition to addressing your systems' aging infrastructure and ongoing deficiencies, we also provide...

Reliable Service: We are committed to providing uninterrupted service, focusing on minimizing disruptions and responding swiftly to any issues thanks to our professional operations personnel and updated technology.

Customer-Centric Approach: Our Customer Service team is available Monday - Friday from 7 am to 7 pm, and 24/7 for emergencies. Your satisfaction is our top priority, and we continuously strive to enhance our services to better meet your needs.

Safety and Compliance: We adhere to the highest standards and best practices to ensure the safety of your drinking water system, working closely with state environmental and regulatory bodies.

Ongoing Communication: If you haven't already *updated your customer contact information* including the ability to receive advisories by email or text, please contact us by phone, website, or email to do so.

QUALITY SERVICE AND COMMUNITY WELL-BEING

Your partnership is vital to our commitment to provide reliable and high-quality wastewater management service and to ensure clean water and a healthier environment for everyone in your community. **We will keep you updated on future projects planned for your facility.** Thank you for the privilege of serving you as we continue to carry out our mission to deliver safe, reliable, and environmentally responsible water resources to you.

COMMUNITY

UPDATE

December
2024

