

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

PSC KY NO. 1

3rd Revised Cover Sheet

CANCELLING PSC KY NO.

 Cover Sheet

BLUEGRASS WATER UTILITY OPERATING COMPANY, LLC

655 Maryville Centre Dr., Suite 200

St. Louis, MO 63141

<http://www.centralstateswaterresources.com/communities/bluegrass/>

RATES – CHARGES – RULES - REGULATIONS

FOR FURNISHING

SEWER SERVICES

IN

KENTUCKY COUNTIES OF

Boyle, Bullitt, Campbell, Franklin, Garrard, Hardin, Jessamine,

Madison, Marshall, McCracken, Oldham, Scott, and Shelby

FILED WITH THE

PUBLIC SERVICE COMMISSION

OF KENTUCKY

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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. 1

3rd Revised SHEET NO. 1.2

**General Index
Territory Served**

<u>County</u>	<u>Community</u>	
Hardin	Airview Estates Subdivision	
McCracken	Arcadia Pines Subdivision	
Madison	Brocklyn Subdivision	
McCracken	Carriage Park Subdivision	
Campbell	Darlington Creek	
Scott	Delaplain service area*	
Jessamine	Equestrian Woods Subdivision	
Franklin	Fox Run Estates Subdivision	
McCracken	Great Oaks Subdivision	
Marshall	Golden Acres Subdivision	
Garrard	Herrington Haven and Woodland Estates Subdivisions	
Bullitt	Kingswood Development	
Bullitt	Lake Columbia Estates	
Scott	Longview and Homestead Subdivisions	
McCracken	Magruder Village	(N)
McCracken	Marshall Ridge Subdivision	
Shelby	Persimmon Ridge Development	
Oldham	River Bluff, city and environs	
McCracken	Timberland Subdivision	
Bullitt	Woodland Acres Subdivision	
Campbell	Yung Farm Estates	
Boyle	Commonwealth Wastewater	

- * The Delaplain service area includes the Deer Run, Moonlake Estates, Shuttle Run, and Riffon Meadows Subdivisions, as well as the industrial park and commercial service properties at the interchange of I-75 and Delaplain Road.

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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CLASSIFICATION OF SERVICE – Residential (RS)

Applicable to all customers for residential use throughout the service area, Service is provided at a flat monthly rate per dwelling unit, whether to a stand-alone residence, duplex unit, or any other multi-unit building, and regardless of whether water utility service is provided to the unit through an individual water meter. (T) (T)

Single Residential service is available to any dwelling/residence with an independent water service line and independent sewer lateral line (including Y-shaped sewer lateral line connections).

Multi Residential service is available to any dwelling/residence with a shared water service line or shared sewer lateral line excluding Y-shaped lateral line connections.

Single Residential Rate (per dwelling unit): \$111.72 per month (R)

Multi Residential Rate (per dwelling unit): \$83.80 per month (R)

CLASSIFICATION OF SERVICE – Commercial, flat-rate (CF)

Applicable throughout the service area (see Tariff Sheet No. 1.2) except Magruder Village and Yung Farms. Service is available for non-residential use, and is provided to a non-residential customer with an independent water service line or an independent sewer lateral line. Service is provided at a flat monthly rate per connection, regardless of whether water utility service is provided to the unit through an individual water meter. (T) (T)

Commercial Flat Rate (per connection): \$279.31 per month (R)

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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

NON-RECURRING CHARGES — RS and CF service

Applicable in the same parts of the service area to which the RS and CF Classifications of Service are applicable (see Tariff Sheet Nos. 1.2 and 1.3)

New Tap Fee

All Service Areas

Actual Cost

(N)

Late Payment Penalty

10%

(I)

Return Check Fee

\$15.00

(I)

Inspection Fee

\$82.50

- * Zero amount represents a reduction for some parts of the applicable service area and no change for the other parts.

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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

RESERVED FOR FUTURE USE

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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CLASSIFICATION OF SERVICE: DELAPLAIN SERVICE AREA

Applicable to all non-residential customers in the vicinity of the interchange of I-75 and Delaplain Road in Scott County, Kentucky, formerly served by Delaplain Disposal Company.

Non-residential service is available to properties other than residential dwelling units and for any use not exclusively domestic or residential. It is available throughout the former service territory of Delaplain Disposal Company, including in the industrial park and commercial service properties at the interchange of I-75 and Delaplain Road. All non-residential customers are subject to the Industrial/Commercial User Policy (including excess treatment fees) instituted by Delaplain Disposal Company and incorporated into this tariff at Sheets 27 to 59.

RECURRING RATES

Flat Rate per unit	\$279.31 per month	(N)
Non-residential Rate for commercial/industrial: (non-residential service is metered)	\$54.75 per 1000 gals.	(I)

Non-Recurring Charges (applicable to residential and non-residential customers)

Tap-On Fee	Actual Cost	(R)
Late Payment Penalty	10%	(N)
Return Check Fee	\$15.00	(N)

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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

RULES AND REGULATIONS

This schedule of Rules and Regulations governs the furnishing of sewage service by the Bluegrass Water Utility Operating Company, LLC (hereinafter referred to as Bluegrass Water UOC) and applies to all service received from Bluegrass Water UOC. All Rules and Regulations are to be in effect so long as they are not in conflict with the rules and regulations of the Public Service Commission. Bluegrass Water UOC is further subject to all Rules and Regulations of the Public Service Commission.

The Rules and Regulations contained in this tariff apply in the service territory of Bluegrass Water UOC (see Tariff Sheet No. 1.2).

The Residential Rules and Regulations (Tariff Sheets 11-26) apply to the furnishing of sewage service by Bluegrass Water UOC (a) for residential users throughout the service territory and (b) for all other users in the service territory other than in the Delaplain service area. They also apply to the furnishing of non-residential service in the Delaplain service area to the extent not inconsistent with, or governed by, a more specific provision in the Industrial/Commercial Rules and Regulations (Tariff Sheets 27-59).

Residential Rules and Regulations

DEFINITIONS

“Customer” shall mean any person, firm, corporation, or municipality that discharges to the Bluegrass Water UOC sewer system pursuant to these Rules and Regulations.

“Company” shall mean Bluegrass Water UOC acting through its officers, managers, or other duly authorized employees or agents.

“Customer’s service line” is the service lateral from the main collection line to the premises served.

“Commission” shall mean the Kentucky Public Service Commission.

“Domestic Waste” means the waste from residential users and from the sanitary conveniences of dwellings, commercial buildings, industrial facilities, and institutions.

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Bluegrass Water Utility Operating Company, LLC

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“Pretreatment” means the reduction of the amounts of pollutants, the elimination of pollutants, or the alteration of the nature of pollutant properties in wastewater to a less harmful state by application of physical, chemical or biological processes or process changes prior to or in lieu of discharging or otherwise introducing such pollutants into a public sewer.

“Sanitary Sewer” means a sewer which is intended to convey only domestic waste and commercial and industrial wastes not specifically prohibited or restricted by these Regulations.

“Sewer” means a pipe or conduit for conveying wastewater.

“Shall” – is mandatory; “may” is permissive.

“Storm Sewer” means a sewer which is intended to convey only storm waters, surface runoff, street wash waters and drainage, and which is not a part of the wastewater sewer system.

“Treatment Works” means any devices and systems owned by Bluegrass Water UOC in the conveyance, storage, treatment, recycling and reclamation of sewage or liquid industrial wastes including interceptor sewers, outfall sewers, sewage collection systems, pumping, power, and other equipment and appurtenances; extensions, improvements, remodeling, additions and alterations thereof; and any works, including the land that will be an integral part of the treatment process or is used for preventing, abating, reducing, storing, treating, separating or disposing of waste, or industrial waste.

SUBSTANCES NOT TO BE DISCHARGED INTO SEWERS

No substances shall be placed into the sanitary sewer system which will create a combustible, gaseous, explosive or inflammable condition nor shall any substances or objects be placed or discharged into the system which will not dissolve and which will thus cause an obstruction and clogging within the system. No petroleum products shall be placed or discharged into the system. No substance which might be harmful to the sewage treatment process or receiving stream shall be discharged in the system.

No person shall discharge or cause to be discharged any storm water, surface water, and groundwater or roof runoff to any sewer.

The discharge of any wastewater into the sewer system by any person is unlawful except in compliance with the provisions set forth in this tariff, and any more stringent State or Federal Standards.

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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

GREASE OIL AND SAND TRAPS

Bluegrass Water UOC may require pretreatment for certain types of discharge that could be harmful to the collection and/or treatment system. All restaurants, food service establishments and other commercial oil and grease generators shall provide grease and/or oil interceptor (or trap) for the proper handling of liquid wastes containing floatable grease in excessive amounts, or any flammable wastes, sand, or other harmful ingredients. In the maintaining of these interceptors the owner shall be responsible for the proper removal and disposal by appropriate means of the captured material and shall maintain records with the dates and means of disposal. Interceptors or traps will not be required for private living quarters of dwelling units.

All interceptors or traps shall be of a type and capacity approved by the Kentucky Department for Natural Resources and Environmental Protection and Kentucky Department of Housing, Buildings and Construction, and shall be located so as to be readily and easily accessible for cleaning and inspection. They shall be constructed of impervious materials capable of withstanding abrupt and extreme changes in temperatures and shall be of substantial construction, gastight, watertight, and equipped with easily removable covers.

All grease, oil and sand interceptors or traps shall be maintained by the user at his expense, in continuously efficient operation at all times. Bluegrass Water UOC may require an establishment to have interceptors or traps cleaned on a regular basis. Bluegrass Water UOC may reject potentially harmful wastes or may require control over the quantities and rates of discharge.

Approval of proposed facilities or equipment by the Kentucky Department of Natural Resources and Environmental Protection and Kentucky Department of Housing, Buildings and Construction, does not in any way guarantee that these facilities or equipment will function in the manner described by their constructor or manufacturer, nor shall it relieve a person, firm or corporation of the responsibility of enlarging or otherwise modifying such facilities to accomplish the intended purpose.

SERVICE PIPE CONNECTIONS

Bluegrass Water UOC shall install and maintain that portion of the service pipe from the main to the boundary line of the easement, public road, or street, under which such main may be located. Bluegrass Water UOC is not responsible for extending a service main to serve additional properties.

No unauthorized person shall uncover, make any connections with, use, alter, or disturb any public sewer. Illegal or unauthorized connections shall be terminated immediately.

A separate and independent building sewer shall be provided for every structure.

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All plumbing work done in connection with Customer service line fixtures connected with Bluegrass Water UOC mains shall be submitted for the inspection by Bluegrass Water UOC before such underground work is covered up. Whenever the Bluegrass Water UOC determines that a job of plumbing is obviously defective, although not in direct violation of these Rules and Regulations, Bluegrass may insist upon its being corrected before the sewer service is accepted.

The customer shall install and maintain that portion of the service pipe from the end of the Company's portion into the premises served. That portion of the service pipe installed and maintained by the customer shall conform to all reasonable rules of Bluegrass Water UOC. It shall be constructed of materials approved by the sewage utility and installed under the inspection of Bluegrass Water UOC, including but not limited to a sewer line clean out. Prior to tapping on to the sewer system, Bluegrass Water UOC shall be notified, and the appropriate tap-on fee paid.

A sewer service pipe shall not be laid in the same trench with a water pipe.

If a governmental agency requires an inspection of the customer's plumbing, Bluegrass Water UOC shall not connect the customer's service pipe until it has received notice from the inspection agency certifying that the customer's plumbing is satisfactory.

If excavation of sewer lines owned by Bluegrass Water UOC becomes necessary, Bluegrass Water UOC will restore the effected property when soil conditions and weather are appropriate. Bluegrass Water UOC shall not be held liable for repairs or restoration associated with repairs for lateral connections on private property. This includes lateral connections under driveways and roads that require service.

PROTECTION BY CONSUMERS

The Consumer shall protect the equipment of Bluegrass Water UOC on his premises and shall not interfere with Bluegrass Water UOC's property or permit interference except by duly authorized representatives of Bluegrass Water UOC.

NOTICE OF TROUBLE

The Consumer shall give immediate notice to Bluegrass Water UOC of any irregularities, any known defects, or unsatisfactory service.

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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

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MAINTENANCE

Bluegrass Water UOC may at any time deemed necessary suspend sewer service to any consumer or consumers for the purpose of making repairs, changes, or improvements upon any part of its systems. Bluegrass Water UOC shall give reasonable notice of such suspension of service to the customer(s).

CONNECTIONS

Bluegrass Water UOC will consider a request to connect to an existing serviceable main as a normal connection. The charge, if any, for a connection qualifying under this description shall be as set forth in the NON-RECURRING CHARGES section for that part of the service area.

The Company will determine or approve the location where the customer's service line connects to the Treatment Works. For purposes of connecting with the Company's Treatment Works, Customer service lines will not be extended along public streets or roadways or through property of others.

Once a Customer service line location is approved, the Customer shall be responsible for excavating and constructing the Customer's service line to the point of the connection with the Treatment Works.. If a service connection is requested at a point not already served by Treatment Works of adequate capacity, the Treatment Works shall be extended at the Customer's sole cost. Except where a connection is made to a pressure collection sewer, the Customer shall have the option to have the Company connect the Customer service line to the Treatment Works or the Customer can choose to have a licensed plumber make the connection in accordance with all local plumbing codes. If the Customer elects to have the Company make the connection, the Customer shall be charged the authorized tap fee. If the Customer elects to have a licensed plumber make the connection, the Customer shall be charged the approved inspection fee. In such a circumstance, the plumber shall advise the Company at least seventy-two (72) hours in advance of when such a connection is expected to be made so a representative of the Company can be present to inspect the installation and connection. All excavations required for such an installation shall remain open until the connection has been inspected and approved by the Company. No backfill shall be placed until the work has been inspected and approved by the Company. If backfill is placed prior to inspection, the Customer may incur charges to excavate the site to allow the Company to inspect the connection. Pipe laying and backfill shall be performed in accordance with the latest published engineering specifications of the manufacturer of the materials used, these Rules, and all applicable local plumbing codes. If the Customer or the Customer's agent damages any portion of the Company's Treatment Works during the connection process, the Customer shall be responsible for the cost to repair such damage.

Reconnection: A Customer disconnected due to non-payment of tariff charges or non-compliance with tariff rules or Commission regulations, will be required to pay a reconnection fee, if any, set forth as a NON-RECURRING CHARGE in the applicable tariff sheet for the classification of service, in addition to any unpaid past-due balance before service is restored.

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Bluegrass Water Utility Operating Company, LLC

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Field Collection Fee: This fee, if applicable, is assessed when Bluegrass Water UOC's representative makes a trip to the premises of a customer for the purpose of terminating service. The fee will be assessed in the amount or at the rate set forth in the applicable NON-RECURRING CHARGES tariff sheet for the classification of service, if: (a) Bluegrass Water UOC's representative actually terminates service, (b) in the course of the trip, the customer pays the delinquent bill to avoid termination; or (c) Bluegrass Water UOC's representative agrees to delay termination based on the customer's agreement to pay the delinquent bill on a specific date. This fee is assessed no more than once during a billing cycle.

Other Connections: A developer of an undeveloped area within Bluegrass Water UOC's service area shall be charged the full cost of installation.

LINE RELOCATION

When necessary to move or relocate facilities, the cost will be paid by the party or parties requesting such relocation.

EASEMENTS

The customer shall not place structures of any kind or personal property on recorded easements. Any structure or property violating this provision shall be removed at the owner's expense

DISCONTINUANCE OF SERVICE

Bluegrass Water UOC may refuse or terminate service for noncompliance with its tariff rules or commission regulations after having made a reasonable effort to obtain customer compliance. Said customer will be given at least ten (10) days written notice prior to termination. Bluegrass Water UOC will notify the customer in writing of the reasons for termination or refusal. The notice will be recorded along with the corrective action to be taken by the customer or Bluegrass Water UOC before service is restored or provided.

If a dangerous condition is found to exist service may be terminated without notice.

In the event that an illegal or improper connection is discovered, Bluegrass Water UOC shall take immediate steps to sever the connection in question. This includes those connections discovered during smoke testing and camera inspection of lines that are deemed illegal or im-

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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

proper and allow Inflow/Infiltration of water to the sewer system. A photograph of the connection and an explanation of the condition will be given by Bluegrass Water UOC either by mail or directly.

Bluegrass Water UOC may terminate and/or disconnect service for nonpayment of tariff charges after a five (5) day written notice of intent to terminate. Service will not be terminated before twenty (20) days after the mailing date of the original bill. If a medical certificate is presented service will not be terminated for thirty (30) days beyond the termination date specified in the written notice.

In addition to terminating and/or disconnecting service, Bluegrass Water may refer delinquent accounts to a collection agency and/or file a civil court complaint to recover the delinquency. In such a civil court action, in addition to other remedies it may seek under applicable law, Bluegrass Water shall be entitled to recover from the delinquent customer all related court costs, including reasonable attorneys' fees.

BILLING, COLLECTION AND PENALTIES

Billing for sewage service furnished by the sewer system shall be made by Bluegrass Water UOC on a monthly basis, bills are mailed the first week of each month and become due the last business day of each month. A late payment penalty will be assessed after the due date in the amount or at the rate set forth in the applicable NON-RECURRING CHARGES tariff sheet for the classification of service.

Failure to receive bill does not excuse payment.

DEPOSITS

At this time, Bluegrass Water UOC does not require a deposit for new sewer customers.

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Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

LIABILITY OF THE COMPANY

Bluegrass Water UOC shall not in any way or under any circumstances be held liable or responsible to any person or persons for any loss or damage resulting from the sewer service, due to any cause whatsoever. Bluegrass water UOC will undertake to use reasonable care and diligence in order to prevent and avoid interruptions and fluctuations in the service, but it cannot and does not guarantee that such will not occur.

Bluegrass Water UOC shall not be responsible for accidents or damages resulting from the discontinuance of service, nor by reason of the breaking of any main, sewer pipe, fixture or appliance whether owned by the Company or Customer, and no person shall be entitled to damages nor have any portion of a payment refunded for any interruption of service.

Bluegrass Water UOC shall not be considered in any manner an insurer of property or persons and it shall be free and exempt from any and all claims for damages on account of any injury to property or persons for any cause whatsoever.

APPROVAL OF RULES AND REGULATIONS

All Rules and Regulations of Bluegrass Water UOC are subject to the approval of the Public Service Commission of the Commonwealth of Kentucky.

(T)

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SEWER SERVICE in entire service area

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_____ SHEET NO. _____

Industrial/Commercial Rules and Regulations

1.0 PURPOSE

This Policy sets forth uniform requirements for existing and future industrial/commercial Users who discharge directly or indirectly into the wastewater collection and treatment system ("System") of Bluegrass Water UOC ("Utility"), formerly that of Delaplain Disposal Company. This Policy is designed to ensure that Users take no action which would prevent the Utility from complying with the requirements of the Commonwealth of Kentucky's Division of Water of the Natural Resources and Environmental Protection Cabinet ("DOW").

2.0 OBJECTIVES

The objectives of this Policy are to: (1) prevent the introduction of pollutants or materials into the wastewater system that interfere with the System's operation, contaminate the resulting sludge, pass through the System into the receiving waters or the atmosphere, or otherwise are incompatible with the System; (2) improve the opportunity to recycle and reclaim wastewater and sludge; and (3) ensure equitable distribution of the cost of the treatment and collection system.

3.0 POLICY

All Users are subject to this Policy and shall comply with its terms and those of approved Operating Agreements ("Operating Agreements") between Users and the Utility. Where a conflict between the terms of this Policy and an Operating Agreement occurs, the terms of this Policy shall control.

Users shall arrange and shall cause to be performed any required analyses. A laboratory approved by the Utility shall perform all analyses. Users shall bear all costs associated with these analyses. The Utility may conduct sampling and analysis of a User's effluent discharges at its discretion. This Policy shall be administered and enforced for the Utility by a registered professional engineer or appropriately certified wastewater treatment plant operator experienced in wastewater and sewer regulation and management.

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4.0 SEWER USE

Within 30 days from the effective date of this Policy, each existing User shall submit to the Utility a completed User Information Form. Within 30 days of the Utility's receipt of the User Information Form, the Utility and the User shall enter an Operating Agreement incorporating the requirements of this Policy. Users failing to enter such an Operating Agreement within 60 days of the Policy 's effective date are subject to termination of service and disconnection from the System.

No prospective User shall connect to or use any existing connection of the system before submitting a completed User Information Form to the Utility and entering an Operating Agreement with the Utility.

The Utility may assess to any User who violates any provision of this Policy or its Agreement a charge equal to the amount of damage to the System or costs incurred by the Utility that result from the violation. Such costs may include, but are not limited to, civil or criminal penalties assessed to the Utility as a result of the User's violation and attorney's fees and other costs incurred in civil and criminal proceedings resulting from the User's violation. The Utility may, at its discretion, also terminate a User's service for violations of this Policy.

Users who discharge only domestic or "restroom waste" into the System shall complete the applicable portions of the User Information Form set forth at section 9.1 and execute the Operating Agreement set forth at Section 10.1 of this policy.

All other Users shall complete and submit the User Information Form set forth at Section 9.1 in its entirety and shall execute the Operating Agreement set forth at Section 10.2. This Operating Agreement shall be tailored to the User's discharge activity and shall enable the Utility to comply with its Kentucky Pollutant Discharge Elimination System Permit ("KPDES Permit").

No User shall place, deposit, or permit to be deposited into the System any wastewater containing or having:

- any storm water, ground water, roof run-off, subsurface drainage, or cooling water.
- a temperature higher than 104 degrees F.
- any gasoline, benzene, naphtha, fuel oil, or other flammable or explosive liquids, solids or gases; and in no case any pollutant with a closed cup flashpoint of less than 140

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degrees F., or which causes the System to exceed 10 percent of the lower explosive limit at any point.

- any garbage that has not been ground by suitable garbage grinders.
- any ashes, cinders, sand, mud, straw, shavings, metal, glass, rags, feathers, tar, plastic, wood, manure, or any other solids or viscous substances capable of causing obstructions or other interferences with proper operation of the System.
- toxic or poisonous substances in sufficient quantity to injure or interfere with any wastewater treatment process, to constitute hazards to humans or animals, or to create any hazard in waters which receive treated effluent from the System.
- noxious or malodorous gases or substances capable of creating a public nuisance including pollutants which result in the presence of toxic gases, vapors, or fumes.
- solids of a character or quantity that require special and unusual attention for their handling.
- any substance which may affect System effluent and cause the Utility to violate the requirements of its Permit.
- any substance which would cause the System to fail to comply with sludge use, recycling, or disposal guidelines or regulations issued pursuant to the federal laws governing air or water quality, the Toxic Substances Act, or any applicable enactment of the Commonwealth of Kentucky.
- color which is not removed in the treatment process.
- medical or infectious wastes, radioactive waste or isotopes, or any pollutant, including BOD pollutants, released at a flow rate or concentration which would interfere with operation of the System.

The Utility may, at reasonable times, inspect the interior or exterior of any building connected or to be connected to the System, inspect and copy appropriate records, and inspect and test sampling equipment. The Utility may, at any reasonable time, perform smoke test on or test the discharges of any facility connecting a building to the System.

5.0 USER MANAGEMENT REQUIREMENTS

5.1 Change in Discharge

Users shall at all times comply with Operating Agreements. No facility expansion, production increase, or process modification that will cause a new, different, or increased discharge into the System may be implemented without the Utility's prior approval and until the execution of a

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written amendment to the User's existing Operating Agreement. Requests for modification of an Operating Agreement must be submitted in writing to the Utility not less than 90 days prior to the User's proposed implementation date. No facility expansion, production increase, or process modification shall be approved that causes a discharge that would cause the Utility to violate its KPDES Permit.

5.2 Non-Compliance Notification

Upon learning that it is not complying with its Operating Agreement or that an unavoidable event will prevent its compliance with its Operating Agreement, the User shall immediately notify the Utility of:

- the nature and cause of the non-complying discharge;
- the time when the non-complying discharge began or is expected to begin and its duration; and
- the steps taken by the User to achieve compliance and prevent a recurrence of the noncomplying discharge.

If the User learns of its failure to comply as a result of sampling and analysis, it shall repeat the sampling and analysis within 24 hours of learning of its failure to comply and immediately provide to the utility the results of the second sampling and analysis.

5.3 Termination of Service

After a reasonable attempt to obtain compliance, the Utility may terminate and/or disconnect service for:

- Discharges not permitted by the User's Agreement or in excess of those permitted, upon ten days written termination notice;
- Falsification of reports, upon ten days written termination notice;
- Unapproved modification of sampling equipment or methods, upon ten days written termination notice;
- (For customers discharging only domestic or "restroom waste") Refusal to allow the Utility timely access to the User's premises, upon ten days written termination notice;
- (For customers discharging wastes other than domestic or "restroom waste") Refusal to allow the Utility timely access to the User's premises, upon two days written termination notice;

Any discharge which presents a hazard to public health and safety, the welfare of the local environment, or the System, without advance notice.

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- For nonpayment of tariff charges after a five (5) day written notice of intent to terminate. Service will not be terminated before twenty (20) days after the mailing date of the original bill.

6.0 OPERATING AGREEMENTS

6.1 Transferability

No Operating Agreement may be transferred without the Utility's prior written approval. No approval will be granted by the Utility unless the transferee has agreed in writing to be bound by the terms of the transferred Agreement.

6.2 Modification

Upon 30 days' notice to Users and to the Commission, the Utility may modify or amend existing Operating Agreements to impose additional restrictions, conditions, prohibitions, or monitoring requirements upon Users as may be required of the Utility by DOW as a condition for maintaining or renewing its KPDES Permit.

7.0 MONITORING AND REPORTING

7.1 Representative Samples

Samples shall be representative of the volume and nature of the monitored discharge.

7.2 Reporting

Unless otherwise provided in its Agreement, Users shall submit to the Utility by the 15th of each month. Use monitoring reports for the preceding month. A completed "Self-monitoring Report Form", as set forth in Section 11.1 of this Policy, shall be filed for each sample taken. Users shall submit with the User monitoring reports a completed "Chain of Custody Form", as set forth in Section 11.2 of this policy, for each sample taken.

7.3 Integrity of Samples

Samples shall be collected, handled and preserved using methods approved by the U.S. Environmental Protection Agency ("EPA") and shall be analyzed by a Utility approved

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laboratory according to methods contained in Title 40, Code of Federal Regulations, Part 136, or otherwise approved by the EPA ("EPA approved procedures").

7.4 Chain of Custody

Sample containers shall be labeled at the time of collection and the following information shall be affixed to the label with waterproof ink: sample number, name of collector, and the date, time, and place of collection. The User shall maintain a field log with all information required for the label and the name of the user, location of sampling point, and type of sample. A Chain-of-Custody form containing all information recorded in the field log plus the signature of all persons who have had custody of the sample and the dates of possession shall accompany each sample that is provided to the laboratory. The format of the Chain-of-Custody form is set forth at Section 11.2 of this Policy.

7.5 Record Retention

Users shall maintain records of all monitoring information, including all calibration and maintenance records and all original chart recordings for continuous monitoring instruments, and copies of all reports required by this policy, for at least three years from creation of the record.

7.6 Definitions

- Composite Sample when performed automatically by mechanical instrument shall mean a sample that is collected over time, formed either by continuous sampling or by mixing discrete samples. The sample may be either a time composite sample (composed of discrete sample aliquots collected in one container at constant time intervals providing representative samples irrespective of stream flow) or a flow proportional sample (collected either as a constant sample volume at time intervals proportional to stream flow, or collected by increasing the volume of each aliquot as the flow increases while maintaining a constant time interval between aliquots). Composite samples taken manually shall be comprised of no fewer than four samples of equal volume collected over an eight hour period at intervals proportionate to discharge flow, or a sample portion collected continuously over a 24 hour period at a rate proportional to the discharge flow. Methods for composite sampling must be approved in advance by the Utility.
- Biochemical Oxygen Demand (BOD or BOD-5) shall mean the measure of decomposable organic matter in wastewater as represented by the oxygen used over a period of five days at 20 degrees C, as determined by EPA approved procedures.

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-
- Total Suspended Solids (TSS) shall mean the insoluble solid matter suspended in wastewater that is separable by laboratory filtration according to EPA approved procedures.
 - Oil and Grease (Total) shall mean all vegetable and animal matter, hydrocarbons, waxes, oils, gasoline, heavy fuel, or lubricating oils as determined according to EPA approved procedures.
 - Daily Maximum shall mean the maximum allowable discharge of a pollutant during a calendar day. Where daily maximum limitations are expressed in units of mass, the daily discharge is the total mass discharged over the course of the day. Where daily maximum limitations are expressed in terms of concentration, the daily discharge is the arithmetic average measurement of the pollutant concentration derived from all measurements taken that day.
 - Grab Sample shall mean an individual sample collected in less than 15 minutes, without regard for flow or time.
 - Instantaneous Maximum Concentration shall mean the maximum concentration allowed in any single grab sample.
 - Cooling Water, Uncontaminated, shall mean water used for cooling purposes only which has no direct contact with any raw material, intermediate, or final product and which does not contain a level of contaminants detectably higher than that of the intake water.
 - Cooling Water, Contaminated, shall mean water used for cooling purposes only which may become contaminated either through the use of water treatment chemicals used as corrosion inhibitors or biocides, or by direct contact with process materials or wastewater.
 - Monthly Average shall mean the arithmetic mean of the values for effluent samples collected during a calendar month or specified 30 day period.
 - Weekly Average shall mean the arithmetic mean of the values for effluent samples collected over a period of seven consecutive days.
 - Bi-Weekly shall mean once every other week.
 - Bi-Monthly shall mean once every other month.
 - Quarterly shall mean once every three months.
 - By-Pass shall mean the intentional diversion of wastes from any portion of the treatment facility.

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8.0 DISCHARGE LIMITATIONS

No discharge into the Utility's system may exceed the following limits:

DISCHARGE LIMITATIONS

PARAMETER	UNIT	24 HOUR MAXIMUM CONCENTRATION (mg/L) Report
Flow	GPD	
Arsenic, total	mg/L	0.10
Cadmium, total	mg/L	0.05
Chromium, total	mg/L	1.71
Chromium, hexavalent	mg/L	0.10
Copper, total	mg/L	0.60
Cyanide, total	mg/L	0.50
Iron, total	mg/L	15.0
Lead, total	mg/L	0.20
Mercury, total	mg/L	0.0005
Nickel, total	mg/L	1.0
Silver, total	mg/L	0.10
Zinc, total	mg/L	2.0
Ammonia nitrogen	mg/L	30
Oil/Grease, total	mg/L	100
PH, S.U.	mg/L	6-10
TSS	mg/L	300
BOD-5	mg/L	300

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9.0 USER INFORMATION FORM

As set forth in section 3.0 of the Industrial/Commercial User Policy, the following form must be completed and submitted to the Utility by all current users within 30 days of Commission approval of this and prior to connection to the system by prospective Users.

USER INFORMATION FORM

NOTE: Please read all attached instructions prior to completing this application.

1.1 Facility Name: _____

Operator Name: _____

Is the operator identified the owner of the facility?

Yes () No () If no, provide the name and address of the operator and submit a copy of the contract or other documents indicating the operator's scope of responsibility for the facility.

1.2 Facility Address:

Street: _____

City: _____ State: _____ Zip: _____

1.3 Business Mailing Address:

Street: _____

City: _____ State: _____ Zip: _____

1.4 Designated Signatory Authority of the Facility:

(Attach similar information for each authorized representative)

Name: _____

Title: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____

1.5 Designated Facility Contact:

Name: _____

Title: _____

Phone Number: _____

Fax Number: _____

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2.0 BUSINESS ACTIVITY

2.1 *If your facility employs or will employ processes in any of the industrial categories or business activities listed below (regardless of whether they generate wastewater, waste sludge, or hazardous wastes), place a check beside the category of business activity (check all that apply).*

- | | |
|--|---|
| ☐ Aluminum Forming | ☐ Asbestos Manufacturing |
| ☐ Battery Manufacturing | ☐ Can Making |
| ☐ Coal Mining | ☐ Coil Coating |
| ☐ Copper Forming | ☐ Electrical and Electronic Components Manufacture |
| ☐ Electroplating | ☐ Feedlots |
| ☐ Fertilizer Manufacturing | ☐ Foundries (Metal Molding and Casting) |
| ☐ Glass Manufacturing | ☐ Grain Mills |
| ☐ Inorganic Chemicals | ☐ Iron and Steel |
| ☐ Leather Tanning and Finishing | ☐ Metal Finishing |
| ☐ Nonferrous Metal Forming | ☐ Nonferrous Metals Manufacturing |
| ☐ Organic Chemical Manufacture | ☐ Paint and Ink Formulating |
| ☐ Paving and Roofing Manufacture | ☐ Pesticides Manufacturing |
| ☐ Petroleum Refining | ☐ Pharmaceutical |
| ☐ Plastic, Synthetic Materials Mfg. | ☐ Plastics Processing Manufacturing |
| ☐ Rubber | ☐ Soap and Detergent Manufacturing |
| ☐ Steam Electric | ☐ Sugar Processing |
| ☐ Textile mills | ☐ Timber Produces |

* *A facility whose processes are within these business areas may be a "categorical user" and subject to Environmental Protection Agency (EPA) categorical pretreatment standards.*

2.2 *Give a brief description of all operations at this facility including primary products or services (attach additional sheets if necessary):*

2.3 *Indicate applicable Standard Industrial Classification (SIC) for all processes. (If more than one applies, list in descending order of importance):*

a. _____ b. _____ c. _____ d. _____ e. _____

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2.4 *Product Volume:*

<i>PRODUCT (Brandname) (levels with other and no. u.l.)</i>	<i>PST CALENDAR YEAR Amounts Per Day (Daily Units)</i>		<i>ESTIMATE THIS CALENDAR YEAR Amounts Per Day (Daily Units)</i>	
	<i>Average</i>	<i>Maximum</i>	<i>Average</i>	<i>Maximum</i>

3.0 *WATER SUPPLY:*

3.1 *Water Resources: (check as many as are applicable)*

- ☐ *Private Well* ☐ *Surface Water*
☐ *Municipal Water (Specify city):* _____
☐ *Other (Specify):* _____

3.2 *Name on Water Bill:* _____
Street: _____ *City:* _____ *State:* _____ *Zip:* _____

3.3 *Water Service Account Number:* _____

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3.4 List Average Water Use on Premises: (New facilities may estimate)

<i>TYPE</i>	<i>AVERAGE WATER USE- AGE (GPD)</i>	<i>INDICATE (E) ESTIMATED OR (M) MEASURED</i>
<i>a. Contact cooling water</i>		
<i>b. Non-contact cooling water</i>		
<i>c. Boiler feed</i>		
<i>d. Process</i>		
<i>e. Sanitary</i>		
<i>f. Air pollution control</i>		
<i>g. Contained in product</i>		
<i>h. Plant and equipment wash-down</i>		
<i>i. Irrigation and lawn watering</i>		
<i>j. Other</i>		
<i>k. TOTAL OF a-j</i>		

4.0 SEWER INFORMATION:**4.1 For an Existing Business:***Is the building presently connected to the Delaplain Disposal sanitary sewer system?*

() Yes: Sanitary sewer account number _____

() No: Have you applied for a sanitary sewer hookup? () Yes () No

*For a New Business:**Have you applied for a building permit if a new facility will be constructed?*

() Yes () No

Will you be connected to the Delaplain Disposal sewer system?

() Yes () No

4.2 List size, descriptive location, and flow of each facility sewer that connects to the sewer system. (if more than four, attach additional information on another sheet.)DATE OF ISSUE: 04/05/2021DATE EFFECTIVE: 05/05/2021ISSUED BY: /s/ Josiah CoxTITLE: Bluegrass Water UOC, President

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<i>Sewer Size</i>	<i>Descriptive Location of Sewer Connection or Discharge Point</i>	<i>Average Flow (GPD)</i>

5.0 WASTEWATER DISCHARGE INFORMATION:

5.1 Does (or will) this facility discharge any wastewater other than from restrooms to the sewer system?

() Yes (Complete the remainder of this application.)

() No (Skip to Section 9.)

5.2 Provide the following information on wastewater flow rate: (New facilities may estimate)

Hours/Day Discharge (e.g., 8 hours/day)

M _____ T _____ W _____ TH _____ F _____ SAT _____ SUN _____

Hours of Discharge (e.g., 9 a.m. to 5 p.m.)

M _____ T _____ W _____ TH _____ F _____ SAT _____ SUN _____

Peak Hourly Flow Rate (Gals) _____ Maximum Daily Flow Rate (Gals) _____

Annual Daily Average (Gals) _____

5.3 If batch discharges occurs or will occur, indicate: (New facilities may estimate)

Number of batch discharges, _____ per day

Average discharge per batch, _____ (Gals)

Time of batch discharges, _____, (days of week) at _____ (hours of day)

Flow Rate, _____ gallons/minute, Percent of total discharge, _____ %

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5.4 Schematic Flow Diagram - For each major activity in which wastewater is or will be generated, draw a diagram of the flow of material, products, water, and wastewater from the start of the activity to its completion, showing all unit processes. Indicate which processes use water and which generate wastestreams. Include the average daily volume and maximum daily volume of each wastestream (new facilities may estimate). If estimates are used for flow data, this must be indicated. Number each unit process having wastewater discharges to the sewer. Use these numbers when showing the unit processes in the building layout in Section 8. This drawing must be certified by a Kentucky Registered Professional Engineer.

Facilities that checked activities in question 2.1 of Section 2 are considered Categorical Industrial Users and should skip to Section 5.6.

5.5 For Non-categorical Users Only: List average wastewater discharge, maximum discharge, and type of discharge (batch, continuous or both), for each plant process. Include the reference number from the process schematic that corresponds to each process. (New facilities should provide estimates for each discharge).

No.	Process Description	Average Flow (GPD)	Maximum Flow (GPD)	Type of Discharge (batch, Contin., None)
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

Answer questions 5.6 and 5.7 only if you are subject to categorical pretreatment standards

5.6 For Categorical Users: Provide the wastewater discharge flows for each of your processes or proposed processes. Include the reference number from the process schematic that corresponds to each process. (New facilities should provide estimates for each discharge).

No.	Regulated Process	Average Flow (GPD)	Maximum Flow (GPD)	Type of Discharge (batch, Contin., None)
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

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<i>No.</i>	<i>Dilution</i>	<i>Average Flow (GPD)</i>	<i>Maximum Flow (GPD)</i>	<i>Type of Discharge (batch, Contin., None)</i>
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

5.7 For Categorical Users subject to Total Toxic Organic (TTO) Requirements: Provide the following ITO information.

Does (or will) this facility use any of the toxic organics that are listed under the TTO standard of the applicable categorical pretreatment standards published by the EPA?

() Yes () No

Has the baseline monitoring report (BMR) been submitted which contains the ITO information?

() Yes () No

Has a toxic organic management plan (TOMP) been developed?

() Yes, (Please attach a copy) () No

5.8 Do you have, or plan to have, automatic sampling equipment or continuous wastewater flow metering equipment at this facility?

Current: Flow Metering () Yes () No

Sampling Equipment () Yes () No

Planned: Flow Metering () Yes () No

Sampling Equipment () Yes () No

If so, please indicate the present or future location of this equipment on the sewer schematic and describe the equipment below:

5.9 Are any process changes or expansions planned during the next three years that could alter wastewater volumes or characteristics? Consider production processes as well as air or water pollution treatment processes that may affect the discharge.

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() Yes () No, (skip question 5.10)

5.10 Briefly describe these changes and their effects on the wastewater volume and characteristics: (Attach additional sheets if needed.)

6.0 CHARACTERISTICS OF DISCHARGE

All current industrial/commercial users are required to submit monitoring data on all pollutants that are regulated specific to each process. Use the table at the end of this section to report the analysis of the analytical results. Do Not Leave Blanks. For all other (non-regulated) pollutants, indicate whether the pollutant is known to be present (P), suspected to be present (S), or known not to be present (0), by placing the appropriate letter in the column for average reported values. Indicate on either the top of each table, or on a separate sheet, if necessary, the sample location and type of analysis used. Be sure methods conform to 40 CFR Part 136. If they do not, indicate what method was used.

New users should use the table to indicate what pollutants will be present or are suspected to be present in proposed wastestreams by placing a P (expected to be present), S (may be present), or O (will not be present) under the average reported values.

7.0 TREATMENT

7.1 Is any form of wastewater treatment (see list below) practiced at this facility?

() Yes () No

7.2 Is any form of wastewater treatment (or changes to an existing wastewater treatment planned for this facility within the next three years?

() Yes () No

7.3 Treatment devices or processes used or proposed for treating wastewater or sludge (check as many as appropriate).

() Air Flotation

() Centrifuge

() Chemical precipitation

() Chlorination

() Cyclone

() Filtration

() Flow Equalization

() Grease or Oil Separation, Type: _____

() Grease Trap

() Grinder Filter

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 43

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

- | | |
|--|--|
| ☐ Grit Removal | ☐ Ion Exchange |
| ☐ Neutralization, pH correction | ☐ Ozonation |
| ☐ Reverse Osmosis | ☐ Screen |
| ☐ Sedimentation | ☐ Septic Tank |
| ☐ Solvent Separation | ☐ Spill Protection |
| ☐ Sump | ☐ Biological Treatment, type: _____ |
| ☐ Rainwater Diversion or Storage | ☐ Other Chemical Treatment, type: _____ |
| ☐ Other Physical Treatment, type: _____ | ☐ Other, type: _____ |

7.4 Describe the pollutant loadings, flow rates, design capacity, physical size, and operating procedures of each treatment facility checked above.

7.5 Attach a process flow diagram for each existing treatment system. Include process equipment, by-products, by-product disposal method, waste and by-product volumes, and design and operating conditions.

7.6 Describe any changes in treatment or disposal methods planned or under construction for the wastewater discharge to the sanitary sewer. Please include estimated completion dates.

7.7 Do you have a treatment plant operator? ☐ Yes ☐ No

(If yes,) Name: _____

Title: _____ Phone: _____

Full time: _____ (specific hours) Part time: _____ (specific hours)

Classification: _____ Certification No. _____

7.8 Do you have a manual on the correct operation of your treatment equipment?

☐ Yes ☐ No

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1Original SHEET NO. 44**Bluegrass Water Utility Operating Company, LLC**

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

SHEET NO. _____

7. 9 Do you have a written maintenance schedule for your treatment equipment?

() Yes () No

8.0 FACILITY OPERATIONAL CHARACTERISTICS:

8.1 Shift Information

Work Days	Mon.	Tues.	Wed.	Thurs.	Fri.	Sat.	Sun.
Shifts per work day:							
Empl's per Shift	1 st						
	2 nd						
	3 rd						
Shift start and end times:	1 st						
	2 nd						
	3 rd						

8.2 Indicate whether the business activity is:

() Continuous through the year, or

() Seasonal – Circle the months of the year which the business activity occurs:

Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
Comments:											

8.3 Indicate whether the facility discharge is:

() Continuous through the year, or

() Seasonal - Circle the months of the year which the business activity occurs:

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PSC KY NO. 1

Original SHEET NO. 45

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

<i>Jan.</i>	<i>Feb.</i>	<i>Mar.</i>	<i>Apr.</i>	<i>May</i>	<i>June</i>	<i>July</i>	<i>Aug.</i>	<i>Sept.</i>	<i>Oct.</i>	<i>Nov.</i>	<i>Dec.</i>
<i>Comments:</i>											

8.4 *Does the operation shut down for vacation, maintenance, or other reasons?*

() Yes, indicate reasons and period when shutdown occurs:

8.5 *List types and amounts (mass or volume per day) of raw materials used or planned for use (attach list if needed):*

8.6 *List types and quantity of chemicals used or planned for use during permit period. (attach list if needed). Include copies of Manufacturer's Safety Data Sheets for all chemicals identified:*

Chemical

Quantity

8.7 *Building Layout. Draw to scale the location of each building on the premises. Show map orientation and location of all water meters, storm drains, numbered unit processes (from schematic flow diagram), sewer, and each facility sewer line connected to the sewer system. Number each sewer and show existing and proposed sampling locations. A blueprint or drawing of the facilities showing the above items may be attached instead.*

9.0 *SPILL PREVENTION*

9.1 *Do you have chemical storage container, bins or ponds at your facility? () Yes () No*

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

If yes, describe their locations, contents, size, type and frequency and method of cleaning. Also indicate in a diagram or describe below these containers' proximity to a sewer or storm drain. Indicate if buried metal containers have cathodic protection.

☐	<i>an onsite disposal system</i>
☐	<i>Sanitary sewer system (e.g. through a floor drain)</i>
☐	<i>Storm drain</i>
☐	<i>To ground</i>
☐	<i>Other, specify</i>
☐	<i>Not applicable, no possible discharge to any of the above routes</i>

9.4 Do you have an accidental spill prevention plan (ASPP) to prevent spills of chemicals or slug discharges from entering the collection system?

☐ Yes - (Attach a copy of the plan) ☐ No

☐ Not applicable since there are no floor drains and/or the facility discharge(s) only domestic wastes.

9.5 Describe below any previous spill events and remedial measures taken to prevent their recurrence.

10.0 NON-DISCHARGE WASTES:

10.1 Are any waste liquids or sludges generated and not disposed of in the sanitary sewer system?

☐ Yes, please describe below

☐ No, Skip the remainder of Section 10.

<i>Waste Generated</i>	<i>Quantity (per year)</i>	<i>Disposal Method</i>

DATE OF ISSUE: 04/05/2021DATE EFFECTIVE: 05/05/2021ISSUED BY: /s/ Josiah CoxTITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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PSC KY NO. 1

Original SHEET NO. 47

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

10.2 Indicate which wastes identified above are disposed of at an off-site treatment facility and which are disposed of on-site.

10.3 If any of your wastes are sent to an off-site centralized waste treatment facility, identify the wastes and the facility.

10.4 If an outside firm removes any of the above checked wastes, state the name(s), and address(es) of all waste haulers:

<i>A.</i> _____ _____ Permit# _____	<i>B.</i> _____ _____ Permit# _____
---	---

10.5 Have you ever been issued any Federal, State, or local environmental permits?

()Yes ()No

If Yes, please list the permit(s):

11.0 AUTHORIZED SIGNATURES:

11.1 Compliance Certification:

A. Are all applicable Federal, State, and local pretreatment standards and requirements being met on a consistent basis?

()Yes ()No ()Not yet discharging

B. If no, what additional operations and maintenance procedures are being considered to bring the facility into compliance? List any additional treatment technology or practice being considered to bring the facility into compliance.

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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PSC KY NO. 1Original SHEET NO. 48**Bluegrass Water Utility Operating Company, LLC**

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Provide a schedule for bringing the facility into compliance. Specify major events planned along with reasonable completion dates. Note that if the Delap lain Disposal Company enters an agreement with a user, it may establish a schedule for compliance different from the one submitted by the facility.

<i>Milestone Activity</i>	<i>Completion Date</i>

12.0 AUTHORIZED REPRESENTATIVE STATEMENT:

I hereby swear that: (1) This document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted; (2) Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete; (3) I am aware that submitting false information may lead to termination of sewer service, and civil and/or criminal proceedings by local, state, and federal governments.

Name(s)_____
Title_____
Signature_____
Date_____
Phone

Subscribed and sworn to by _____ *Applicant's Representative, this* ____ *day of*
_____, 20 ____.

DATE OF ISSUE: 04/05/2021DATE EFFECTIVE: 05/05/2021ISSUED BY: /s/ Josiah CoxTITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 49

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

My commission expires _____, _____.

Notary Public

10.0 FORM OPERATING AGREEMENTS

10.1 Operating Agreement for Users whose discharge into the System is limited to **domestic or "restroom wastes."**

OPERATING AGREEMENT

This Agreement is entered between Delaplain Disposal Company (the Utility), and

USER NAME: _____

ADDRESS: _____

TELEPHONE NUMBER: _____

FAX NUMBER: _____

In consideration of the services rendered by the Utility, User agrees to be bound by the provisions of the Utility's tariff on file with the Kentucky Public Service Commission and further agrees that it will not place, deposit, or suffer to be deposited any wastes other than domestic or "restroom wastes" into the Utility's system through any connection to the system from property it uses, rents, owns, or controls.

User specifically acknowledges that placing, depositing, or suffering to be deposited any waste other than domestic or "restroom wastes" in the Utility's system by it or any persons under its control is a violation of the rules and regulations of the Utility for which the Utility may disconnect User's sewer service and recover any damages from User which the Utility may incur as a result of User's violation, including but not limited to any fines or penalties for which Utility may become liable to the Commonwealth of Kentucky, Division of Water of the Natural Resources and Environmental Protection Cabinet, under Utility's Kentucky Pollution Discharge Elimination System Permit.

This Agreement is effective as of the date of the last signature.

Bluegrass Water UOC

User: _____

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 50

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

By: _____

Title: _____

Date: _____

By: _____

Title: _____

Date: _____

10.2 Operating Agreements for Users who are or will be placing, depositing, or suffering to be deposited wastes **other than domestic or "restroom wastes."**

OPERATING AGREEMENT

This Agreement is entered between Delaplain Disposal Company (the Utility), and

USER NAME: _____

ADDRESS: _____

TELEPHONE NUMBER: _____

FAX NUMBER: _____

In consideration of the services rendered by the Utility, User agrees to be bound by the provisions of the Utility's tariff on file with the Kentucky Public Service Commission.

1. User acknowledges that a violation of the Utility's Industrial/ Commercial User Policy as contained in the Utility's tariff permits the Utility to disconnect User's sewer service and recover any damages from User which the Utility may incur as a result of User's violation, including but not limited to any fines or penalties for which Utility may become liable to the Commonwealth of Kentucky or the United States of America.

2. User is authorized to discharge into the System at the following discharge point(s):

3. User shall not exceed the discharge limits set forth in Section 7.0 of the Industrial/Commercial User Policy.

4. User shall monitor the following parameters at the indicated frequency using the indicated sampling method, at the location where the waste stream first enters the Utility's System, as shown on the description required by Section 8. 7 of the User Information Form, Reports of monitoring and analysis shall be submitted to the Utility as provided in Section 6.2 of the policy.

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1Original SHEET NO. 51**Bluegrass Water Utility Operating Company, LLC**

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

SHEET NO. _____

SAMPLE TYPE: 24 Hour Composite

Flow	_____	Arsenic, total	_____	Cadmium, total	_____
Chromium, total	_____	Chromium, Hexavalent	_____	Copper, total	_____
Iron, total	_____	Lead, total	_____	Mercury, total	_____
Nickel, total	_____	Silver, total	_____	Zinc, total	_____
Barium	_____	Selenium	_____	Magnesium	_____
Manganese	_____	Sulfate	_____	Chloride	_____
Fluoride	_____	Ammonia Nitrogen	_____	Carbon	_____
BOD-5	_____			Color	_____
Total Suspended Solids	_____			Total Dissolved Solids	_____

SAMPLE TYPE: Grab

Cyanide, total	_____	Amenable Cyanide	_____	Sulfide	_____
Phenols	_____	PCBs	_____	TTO	_____
pH. S.U	_____	Oil/Grease, total	_____		

5. Pursuant to Section 5.2 of the policy, the Utility may, upon 30 days' notice to Users and to the Commission, impose such additional restrictions, conditions, prohibitions, or monitoring requirements upon User as may be required of the Utility by DOW as a condition for maintaining or renewing its Permit. User further agrees to accept such other modifications proposed by Utility as are required of User or the Utility by local, state or federal law or regulation.

6. User acknowledges its duty to take all reasonable steps to minimize or correct any adverse impact to the System or the environment resulting from its failure to comply with this Agreement and the Utility's tariff including but not limited to additional or accelerated monitoring as may be necessary to determine the nature and impact of the non-complying discharge.

7. User shall not increase the use of potable or process water or, in any way, attempt to dilute an effluent or discharge as a partial or complete substitute for adequate treatment to achieve compliance with the limitations contained in this Agreement and the Utility's tariff.

8. User shall not by-pass the System unless it is unavoidable to prevent loss of life, personal injury, or severe damage.

DATE OF ISSUE: 04/05/2021DATE EFFECTIVE: 05/05/2021ISSUED BY: /s/ Josiah CoxTITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 52

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

9. User shall maintain and operate all facilities and equipment for the treatment and control of wastewater which are installed or used to comply with the policy and this Agreement. If User's facilities or and/or equipment for the treatment of wastewater fails or suffers a reduction in capacity, or if the Utility's system fails, User shall reduce or stop its discharge into the System as necessary until its facilities or equipment or the System is repaired and capable of treating wastewater in compliance with this policy and the Utility's Kentucky Pollutant Discharge Elimination System Permit ("KP DES Permit 'J).

10. User shall dispose of all solids, sludges, backwash, or other pollutants removed in the course of treatment or control of wastewaters in accordance with the Clean Water Act, the Clean Air Act, the Resources Conservation and Recovery Act, and KRS Chapter 224.

11. User shall routinely calibrate, inspect, and maintain all equipment used for sampling and analysis of wastewater. Equipment used for sampling and analysis shall be capable of measuring flows with a maximum deviation of less than 10 percent from true discharge rates throughout the range of expected discharge volumes.

12. User shall include the results of all monitoring done in excess of the requirements of the policy and this Agreement in its monthly reports to the Utility.

13. All reports submitted to the Utility shall contain the following certification and be signed by an authorized representative of user:

I hereby swear under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gathered and evaluated the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted, is to the best of my knowledge and belief true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including immediate termination of service and the possibility of fines and criminal penalties for knowing violations. "

This Agreement is effective as of the date of the last signature.

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
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PSC KY NO. 1

Original SHEET NO. 53

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CERTIFICATION:

Delaplain Disposal Company

By: _____

Title: _____

Date: _____

ACCEPTANCE:

User: _____

By: _____

Title: _____

Date: _____

11.0 REPORTING FORMS

Users required to monitor wastewater discharge into the system shall use the following forms for reporting to the Utility:

11.1 Self-monitoring Report Form

Bluegrass Water UOC
Self-Monitoring Report Form

Date of this report: _____

Company Name: _____

Address: _____

Company Contact: _____

Telephone: _____

Sampling

Collected by: _____

Collection Date: _____ Time: _____

Sample Point Location: _____

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1Original SHEET NO. 54**Bluegrass Water Utility Operating Company, LLC**

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Analysis Performed by: _____

Type of Sample _____ Grab _____ Time Composite _____ Hours

_____ Flow Proportional Composite _____ Hours

Analysis

Parameter	Unit		Result	Limit	24 Hour Max.
	Avg. Peak	GPD GPD			
Arsenic, Tot.		Mg/L			
Cadmium, Tot.		Mg/L			
Chromium, Tot.		Mg/L			
Chromium, Hex		Mg/L			
Copper, Tot.		Mg/L			
Cyanide, Tot.		Mg/L			
Cyanide, Amen.		Mg/L			
Iron, Tot.		Mg/L			
Lead, Tot.		Mg/L			
Mercury, Tot.		Mg/L			
Nickel, Tot.		Mg/L			
Silver, Tot.		Mg/L			
Zinc, Tot.		Mg/L			
Barium		Mg/L			
Selenium		Mg/L			
Magnesium		Mg/L			
Sulfate		Mg/L			
Sulfide		Mg/L			
Chloride		Mg/L			
Fluoride		Mg/L			
Ammonia Nitrogen		Mg/L			
Phenois		Mg/L			
PCBs		Mg/L			
TTO		Mg/L			
Boron		Mg/L			

DATE OF ISSUE: 04/05/2021DATE EFFECTIVE: 05/05/2021ISSUED BY: /s/ Josiah CoxTITLE: Bluegrass Water UOC, PresidentBY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1Original SHEET NO. 55**Bluegrass Water Utility Operating Company, LLC**

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Parameter	Unit	Result	Limit	24 Hour Max.
PH	S.U.			
Oil/Grease, Tot	Mg/L			
BOD-5	Mg/L			
Tot. Susp. Solids	Mg/L			
Tot. Disol. Solids	Mg/L			
Color	ADMI			
Temperature	°F			
Tem	°F			
Arsenic	Mg/L			
Silver	Mg/L			

I swear or affirm under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based upon my inquiry of the person or persons who manage the system or those persons directly responsible for gathering the information, the information submitted is to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines for knowing violations.

Name_____
Title_____
Signature_____
Date/Phone

Subscribed and sworn to by _____, Affiant, this ____ day of _____, 20__

My commission expires _____, 20__

Note: Chain-of-Custody must be attached.

This report shall be postmarked no later than the 15th day of each month following the completed reported period and submitted to:

DATE OF ISSUE: 04/05/2021DATE EFFECTIVE: 05/05/2021ISSUED BY: /s/ Josiah CoxTITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 56

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water UOC
655 Maryville Centre Dr., Suite 200
St. Louis MO 63141
Attn.: Self-Monitoring

Special Conditions

1. _____
2. _____
3. _____
4. _____

11.2 Chain of Custody Form

BLUEGRASS WATER UOC
INDUSTRIAL/COMMERCIAL USER PROGRAM
CHAIN-OF-CUSTODY

Type of Inspection: ☐ Scheduled ☐ Unscheduled ☐ Demand ☐ Self monitoring

Company: _____ Sample Location: _____

Permit Number: _____

Sample No.	Date & Time	Station Description	(grab/composite)	Containers	Preservation	Required Analysis

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1Original SHEET NO. 57**Bluegrass Water Utility Operating Company, LLC**

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

--	--	--	--	--	--	--

Sample Collected By (Print): _____ Signature: _____

Reviewed By (Print): _____ Signature: _____

Company Name (Print): _____ Date: _____

Reviewed By (Print): _____ Signature: _____

Company Name (Print): _____ Date: _____

Reviewed By (Print): _____ Signature: _____

11.3 Wastewater contribution Monitoring Report Form

WASTEWATER CONTRIBUTION MONITORING REPORT
FACILITY NAME

Parameter	Freq.	Type	Unit	Limit	Test Result	Test Method	Violation
Arsenic	Quarterly	24 Hour Composite	Mg/l	0.10			
Cadmium	Quarterly	24 Hour Composite	Mg/l	0.05			
Chromium	Quarterly	24 Hour Composite	Mg/l	1.71			
Chromium, Hexavalent	Quarterly	24 Hour Composite	Mg/l	0.10			
Copper	Quarterly	24 Hour Composite	Mg/l	0.60			
Cyanide	Quarterly	Grab	Mg/l	0.50			
Iron	Quarterly	24 Hour Composite	Mg/l	15.0			

DATE OF ISSUE: 04/05/2021DATE EFFECTIVE: 05/05/2021ISSUED BY: /s/ Josiah CoxTITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
 ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1Original SHEET NO. 58**Bluegrass Water Utility Operating Company, LLC**

SEWER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Parameter	Freq.	Type	Unit	Limit	Test Result	Test Method	Violation
Lead	Quarterly	24 Hour Composite	Mg/l	0.20			
Mercury	Quarterly	24 Hour Composite	Mg/l	0.0005			
Nickel	Quarterly	24 Hour Composite	Mg/l	1.0			
Oil/Grease	Quarterly	Grab	Mg/l	100			
Ph, S.U.	Quarterly	Grab	S.U.	6-10			
Silver	Quarterly	24 Hour Composite	Mg/l	0.10			
Zinc	Quarterly	24 Hour Composite	Mg/l				
BOD-5	Quarterly	24 Hour Composite	Mg/l	300			
TSS	Quarterly	24 Hour Composite	Mg/l	300			
Ammonia Nitrogen	Quarterly	24 Hour Composite	Mg/l	30			

Date: _____ By: _____ Grab/Comp Both

I swear under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the System, or those persons directly responsible for gathering the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines for knowing violations.

Signed: _____ Title: _____ Date: _____

DATE OF ISSUE: 04/05/2021DATE EFFECTIVE: 05/05/2021ISSUED BY: /s/ Josiah CoxTITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 59

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

Subscribed and sworn to by _____ *Applicant's Representative, this* ____ *day of*
_____, 20____.

My commission expires _____, _____.

Notary Public

12.0 EXCESS TREATMENT FEE

Users exceeding the discharge limits for BOD, TSS, or Ammonia Nitrogen set forth in Section 7.0 of this policy must obtain the prior Utility approval before making such discharges and shall pay an excess treatment fee in addition to other specified charges. In no event shall a User's 24-Hour Maximum Daily Concentration (mg/l) exceed 400 mg/L for BOD, 400 mg/l for TSS, or 100 mg/L for Ammonia Nitrogen.

Excess treatment fees shall be as follows:

BOD	\$1.78 per pound in excess of Section 7.0 discharge limit
TSS	\$1.78 per pound in excess of Section 7.0 discharge limit
Ammonia Nitrogen	\$8.36 per pound in excess of Section 7.0 discharge limit

DATE OF ISSUE: 04/05/2021

DATE EFFECTIVE: 05/05/2021

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2020-00297 DATED January 14, 2021

PSC KY NO. 1

Original SHEET NO. 60

CANCELLING PSC KY NO.

SHEET NO.

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

BILL FORMAT:

(N)

Bluegrass Water UOC LLC
P.O. Box 676395
Dallas, TX 75267-6395
Phone: 1-866-752-8982

TEMP - RETURN SERVICE REQUESTED

AutoPay will be drafted 3 days prior to the due date.

NAME TEST A
ATTENTION TEST
1123 TEST ST
APT 12
TEST CITY PA 13223-2134

*** Inactive Account * (Corrected)**

ACCOUNT NUMBER	613633-20
CID:	59930
BILLING DATE	03/19/2024
AMOUNT DUE	58.00
DUE DATE	04/04/2024
AFTER DUE DATE PAY	60.76

MAKE CHECK PAYABLE TO: **Bluegrass Water UOC LLC**

THANK YOU FOR BEING OUR CUSTOMER
For billing inquiries, please call customer service at 1-866-752-8982.
M-F 7:00 AM-7:00 PM, Emergencies 24/7
You may also email us at support@bluegrasswateruoc.com.

CUSTOMER ACCOUNT INFORMATION RETAIN FOR YOUR RECORDS

CUSTOMER NAME	SERVICE ADDRESS	ACCOUNT NUMBER
Test Account Name	100 SERVICE TEST ST APT 151	613633-20

METER NUMBER	SERVICE PERIOD	METER READINGS	USAGE	METER READING DATES	TYPE OF READINGS
	FROM	TO	PRIOR	PRESENT	
1355A3551	1/30	5/18	48248	57820	50304
1355A3551			6623	13982	56089

SERVICE	USAGE	RATE PER THOUSAND GALLONS	TOTAL
Test Service 1	3000 gal	@ 14.00 - Minimum	70.00
Test Service 2		17.00 - Base	85.00
Test Service 3	6000 gal	13	390.00
Test Service 4	3000 gal	@ 23.00 - Minimum	115.00
Test Service 5	1000 gal	@ 10.00 - Minimum	50.00

USAGE HISTORY (Gallons)

Deposit Paid	63.00
Previous Balance	18.00
Penalty	5.40
Payments	-18.00
Adjustments	89.00
Prior Balance	36.00
Water Charge	50.00
Sewer Charge	29.00
Payment Plan Amount	20.00
Current Charges	79.00
Pay This Amount	173.40

Test Bill Message Line 1
Test Bill Message Line 2
Test Bill Message Line 3

PLEASE DETACH & RETURN WITH PAYMENT

ACCOUNT NUMBER	613633-20
CID:	59930
CUSTOMER NAME	Test Account Name
SERVICE ADDRESS	100 SERVICE TEST ST APT 151
BILLING DATE	03/19/2024

www.centralstateswaterresources.com/bluegrass-water
Update Your Contact Information

NAME _____
ADDRESS _____
CITY _____ STATE _____ ZIP CODE _____
PHONE _____ ☐ MOBILE NUMBER _____
EMAIL _____

NO SECOND NOTICE WILL BE MAILED

AMOUNT NOW DUE	58.00
DUE DATE	04/04/2024
AFTER DUE DATE PAY	60.76

Please make checks payable to: Bluegrass Water UOC LLC

☐ Check ☐ Money Order

AMOUNT PAID	\$
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Bluegrass Water UOC LLC
P.O. Box 676395
Dallas, TX 75267-6395

0004000000000580006136330207

DATE OF ISSUE: April 11, 2024

For Service Rendered on or after
DATE EFFECTIVE: December 1, 2023

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2022-00432 DATED FEBRUARY 14, 2024

PSC KY NO. 1

Original SHEET NO. 61

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Bluegrass Water Utility Operating Company, LLC

SEWER SERVICE in entire service area

(N)

Phone: 1-866-752-8982

Questions?

Email: support@bluegrasswateruoc.com

Logging into Our Portal

Through your customer portal, you may view your account history, pay your bill, sign up for AutoPay, and even go paperless. By enrolling in e-billing to receive an email notification that a new bill is available. All online payments may be subject to processing fees. Please locate your CID on the top right of your bill to log in initially.

Paying Your Bill

AutoPay

Please note AutoPay drafts 3 days prior to your due date

Pay By Mail

Send check or money order together with remittance stub (bottom perforated portion of your bill) to:

Bluegrass Water UOC LLC
P.O. Box 676395
Dallas, TX 75267-6395

Note: No cash, staples, or paper clips please!

Pay Online

Please visit cswr.authoritypay.com to log into your account

Note: You may also pay as a guest for Quick Pay

Pay By Phone

You may pay with a credit card by calling 1-866-752-8982; be sure to have your account number ready

Pay in Person

1. Find CheckFreePay location
 - a. Under Location Search, type in your zip code in "Enter Location" box
 - b. Under Ways to Pay, click "Account Number" box
2. Bring Utility bill and Photo I.D. to payment location
3. For more information on how to pay in person, visit

Understanding Your Bill

Your bill contains information about your water and/or sewer charges Here's a guide:

Account Number: This number should be included in any correspondence with the utility company and added to your check or money order.

Amount Due: This is the outstanding balance charged to all customers for utility services.

Previous Balance: The amount of unpaid previous charges as of the date of the current bill.

Due Date ("Total Due By" date): The account is considered delinquent and may be subject to disconnection if outstanding amount due is not paid by the due date. A late fee on the unpaid balance is added on any unpaid delinquent balance. Please reference specific tariff online.

If you leave your residence for an extended period of time and wish to avoid discontinuance of service, you may forward your mail or sign up for automatic payment.

To see an example bill, visit www.centralstateswaterresources.com/bluegrass-water

Updating Information

ATTENTION:

To receive notifications from us, please provide and/or update your contact information online on our website.

DATE OF ISSUE: April 11, 2024

For Service Rendered on or after
DATE EFFECTIVE: December 1, 2023

ISSUED BY: /s/ Josiah Cox

TITLE: Bluegrass Water UOC, President

BY AUTHORITY OF THE PUBLIC SERVICE COMMISSION
ORDER IN CASE NO. 2022-00432 DATED FEBRUARY 14, 2024