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August 29,2025

Ky Public Service Commission
211 Sower Blvd.
Frankfort, Ky 40601

Subject: Answers to The Commission pursuant to KRS 278.260 & Case No.2025-00233

Dear Commissioners,

This letter is my response from an Order served me via certified mail on August 22,2025 in an investigation from The Public Service Commission dated August 15,2025. Case No. 2025-0023, Pursuant to KRS 278-160

I had absolutely no knowledge that Southern Water District & Sewer (SWD) management or its employees thereof were assessing unapproved Public Service Commission (PSC) charges onto customers of SWD.

The rate(s) in question was never presented to this Board of Commissioners for discussion, justification, or approval at any time.

During our last monthly scheduled board meeting on August 25, 2025 Mr. Randy Conley, manager for SWD admitted to the entire board of commissioners that he took it upon himself to implement such charge as a Service Fee when a delinquent customer bill deemed necessary for a water meter disconnect. He instructed office personnel to asses these charges accordingly. Board meeting minutes will show this testament.

I would hope Mr. Conley's letter to PSC with justification/explanation for assessing these charges without SWD board of commissioners is presented.

I do not dispute the factual allegation that a "disconnect charge" was not included in SWD tariff.

I do take issue with any allegation(s) that I willfully aided and abetted in any violation(s) of any law, specifically including KRS 278.160.

I respect the PSC bringing this issue to my attention. The SWD board of commissioners has counseled Mr. Conley that no fee/charge shall be collected that is not specifically listed in SWD's current tariffs.

I welcome any advice the PSC may have in continuing to assure SWD operates in compliance with all applicable rules and regulations.

I, Ricky Roberts, Vice Chairman for SWD board of commissioners hereby attest that this response letter is true and accurate to the best of my knowledge.

Respectfully,

A handwritten signature in black ink that reads "Ricky Roberts". The signature is written in a cursive, flowing style with a large, stylized "R" and "A" at the end.

Ricky Roberts, Vice Chairman