August 29, 2025

Kentucky Public Service Commission

CASE NO. 2025-00233

Pursuant to KRS 278.260

Unapproved rate violation of KRS 278.160

As a commissioner of Southern Water and Sewer District, SWD, I do not recall discussing or approving a "disconnect charge", which can be confirmed by viewing the boards previous business meetings minutes pertaining to Case NO. 2025-00233.

I had no knowledge of the "disconnect charge" until receiving your certified letter dated August 15, 2025.

In 2019, Utility Management Group, UMG, was hired to provide operations and management of water and wastewater systems on a daily operations for SWD. I feel that UMG could clarify questions in this investigation. SWD Commissioners, with UMG managers and staff have come a long way from where it was seven years ago and improving the water systems daily.

I will do everything in my power to assist in resolving this matter.

I, Bob Shepherd, hereby attest that this information is true and accurate to the best of my knowledge.

Sincerely,

Bob Shepherd, Secretary