

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC TARIFF FILING OF)	
EAST CASEY COUNTY WATER)	
DISTRICT TO REVISE THE)	CASE NO.
CUSTOMER BILL DUE DATE AND)	2025-00155
CREDIT/DEBIT CARD PAYMENT)	
LANGUAGE TO ITS TARIFF)	

**RESPONSE OF EAST CASEY COUNTY WATER DISTRICT TO
COMMISSION STAFF’S FIRST REQUEST FOR INFORMATION**

East Casey County Water District (the “District”) submits its Supplemental Response to Commission Staff’s First Request for Information, Item 4.



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CERTIFICATE OF SERVICE

In accordance with the Commission's Order of July 22, 2021 in Case No. 2020-00085 (Electronic Emergency Docket Related to the Novel Coronavirus COVID-19), this is to certify that the electronic filing has been transmitted to the Commission on July 24, 2025; and that there are currently no parties in this proceeding that the Commission has excused from participation by electronic means.


Damon R. Talley

COMMONWEALTH OF KENTUCKY)
) SS:
COUNTY OF CASEY)

inquiry.



Andrew Greynolds, Manager
East Casey County Water District

Sally Pittman
Notary Public

Notary ID: KYNP 86126

EAST CASEY COUNTY WATER DISTRICT

Case No. 2025-00155

Supplemental Response to Commission Staff's First Request for Information

Question No. 1-4

Responding Witness: Andy Greynolds, Manager

Q 1-4. Explain whether shifting the due date to the fifteenth or twentieth day from the date of issue of the bill or requiring payments to be postmarked prior to the tenth day from the date of issue of the bill would have an adverse effect on East Casey District.

A 1-4. In its prior response to Item 4 of Staff's First Request for Information East Casey District proposed tariff language to reflect its actual practice of issuing bills on or about the last day of the month. Further, East Casey District proposed to change its tariff language to require payment before close of business on the 20th day of the month following the month in which the bill is issued.

Attached to this supplemental response as **Supplemental Attachment 1-4** are revised tariff sheets setting forth the changes in language that East Casey District proposes to make to its tariff. The proposed change specifies that if the 20th of the month falls on a weekend or holiday that payment is expected by close of business on the next business day.

Supplemental Attachment 1-4

Proposed Tariff Sheets

AREA Entire Service Area

PSC KY NO. 1

1st Revised SHEET NO. 12

East Casey County Water District
(NAME OF UTILITY)

CANCELLING PSC KY NO. 1

Original SHEET NO. 12

RULES AND REGULATIONS

- c) By mailing it to each customer once each year.
 - d) By providing a place on each bill where a customer may request a copy of the applicable rates. The utility will mail the customer a copy by return first class mail.
- 2. Bill format. A copy of the utility's billing form will be included in the utility's tariff.
- 3. Meter readings. Registration of each meter shall read in the same units as used for billing unless a conversion factor is shown on the billing form.
- 4. Frequency of meter reading. Unless prevented by reasons beyond the utility's control, meter readings will be taken every month. Records will be kept by the utility to ensure that this information is available to Public Service Commission staff and any customer requesting this information. If, due to reasons beyond its control, the utility is unable to read a meter in accordance with this subsection, the utility will record the date and time the attempt was made, if applicable, and the reason the utility was unable to read the meter.
- 5. Related Information.
 - a) Bills and notices related to the utility's business will be mailed to the customer at the address listed on the Water Service Contract unless a change of address has been filed with the utility in writing. The utility will not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in the notice.
 - b) Bills for water service will be issued on or about the last day of the month. (T)
 - c) Bills are payable and due on the date of issuance.

DATE OF ISSUE 7/23/25
MONTH / DATE / YEAR

DATE EFFECTIVE
MONTH / DATE / YEAR

ISSUED BY /s/Andy Greynolds
SIGNATURE OF OFFICER

TITLE Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE
COMMISSION IN CASE NO. DATED

AREA Entire Service Area

PSC KY NO. 1

2nd Revised SHEET NO. 13

East Casey County Water District
(NAME OF UTILITY)

CANCELLING PSC KY NO. 1

1st Revised SHEET NO. 13

RULES AND REGULATIONS

- d) Payment must be received, not postmarked, before the close of business on the 20th day of the month following the month in which the bill was issued; otherwise, the delinquent bill will be assessed the Late Payment Penalty approved and on-file with the Public Service Commission. If the 20th day of the month occurs on a holiday or weekend, payment must be received before close of business on the next business day or be subject to the Late Payment Penalty. (T)
- e) The late payment penalty will be assessed on the delinquent amount of the bill, less taxes and any prior penalty amounts. Pursuant to 807 KAR 5:006 Section 9 (3)(h), a penalty may be assessed only once on any bill for rendered services.
- f) Customers may make payment by credit or debit card in person at the District's office or by telephone. If payment by credit or debit card is attempted and declined, the customer's obligation to pay the bill amount on the due date remains unchanged. Credit card payments are subject to a convenience fee assessed directly by the card processor (not the District) to the customer. Prior to processing the transaction, the customer will be informed of the fee amount.
- g) With the exception of existing connections, the existence of special contract, or unusual circumstances requiring approval of the utility, a single meter can serve no more than one residential or commercial unit on and after the effective date of this tariff.
- h) For existing connection, special contracts, or other utility approved situations, where two or more units are being served by one meter, the following rules will apply:
- 1) One bill per meter will be sent to the customer that signed the Water Service Contract.
 - 2) The bill will consist of a charge in the amount of the utility's minimum bill multiplied by the number of units the meter serves. The amount of water included with a minimum bill will be multiplied by the number of units and deducted from the total amount of consumption. The remaining consumption will be evenly distributed among each unit, added to each unit's minimum bill, with the charges calculated in accordance with the currently approved rate schedule.
 - 3) The customer that signed the Water Service Contract will be fully and solely responsible for the charges associated with the connection including payment for all water passing through the meter, regardless of which unit is responsible for the water consumption.

DATE OF ISSUE 7/23/2025
MONTH / DATE / YEAR

DATE EFFECTIVE _____
MONTH / DATE / YEAR

ISSUED BY /s/Andy Greynolds
SIGNATURE OF OFFICER

TITLE _____

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE
NO. _____ DATED _____