Duke Energy Kentucky Case No. 2025-00125

AG's Second Request for Information

Date Received: August 1, 2025

SUPPLEMENTAL AG-DR-02-014

REQUEST:

Refer to Duke Kentucky's response to the Attorney General's First Request, Items 18(a) –

(d).

a. Continue to provide the account balances for Share the Light (formerly

WinterCare), Home Energy Assistance, Neighborhood Energy Saver Program, the

Payment Plus Program, and the Weatherization Program, for each month of 2024

and 2025 as updated information comes available. Consider this a continuing

request during the pendency of this case.

b. Provide the qualifications that customers must meet to participate in Share the

Light, Home Energy Assistance, Neighborhood Energy Saver Program, the

Payment Plus Program, and the Weatherization Program.

c. Explain how Duke Kentucky notifies the customers of Share the Light, Home

Energy Assistance, Neighborhood Energy Saver Program, Payment Plus Program

and the Weatherization Program.

d. Specify in which month of each year Duke Kentucky contributes \$50,000 to the

Share the Light fund.

e. Explain why it does not appear that \$50,000 was contributed in any month for 2024

and 2025 based upon the low balances, or was the \$50,000 contribution used that

quickly each year.

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f. Specify in which month of each year Duke Kentucky contributes \$50,000 to the Home Energy Assistance program.

g. Explain why the Home Energy Assistance program account balances for 2024 and 2025 are continuously high. For example, in December 2024, the balance was \$576,471.38. Ensure to address whether not enough customers are qualifying to utilize the Home Energy Assistance program, whether notification to customers of the Home Energy Assistance program is problematic, etc.

SUPPLEMENTAL RESPONSE:

a. Account balances for July and August 2025 for the Share the Light Fund and Home
Energy Assistance program are below:

Share the Light Fund

Year	Month	Balance
2025	July	\$2,912.76
2025	August	\$2,680.18

Home Energy Assistance Program

Year	Month	Balance
2025	July	\$369,928.65
2025	August	\$293,633.09

- b. N/A
- c. N/A
- d. N/A
- e. N/A
- f. N/A
- g. N/A

PERSON RESPONSIBLE: Lindsay B. Philemon

Duke Energy Kentucky Case No. 2025-00125

AG's Second Request for Information

Date Received: August 1, 2025

SUPPLEMENTAL AG-DR-02-030

REQUEST:

Refer to Duke Kentucky's response to the Attorney General's First Request, Item 35(b).

Provide the monetary amount of low-income utility assistance funds that Duke Kentucky

receives from agencies for 2025. Consider this a continuous request during the pendency

of this case.

SUPPLEMENTAL RESPONSE:

The Company has received approximately \$1.4 million in low-income utility assistance

funds from agencies as of August 31, 2025.

PERSON RESPONSIBLE:

Lindsay B. Philemon

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VERIFICATION

STATE OF NORTH CAROLINA)	
)	SS:
COUNTY OF MECKLENBURG)	

The undersigned, Lindsay B. Philemon, Manager, Customer Governance & Compliance, being duly sworn, deposes and says that she has personal knowledge of the matters set forth in the foregoing supplemental data requests and that the answers contained therein are true and correct to the best of her knowledge, information, and belief.

Subscribed and sworn to before me by Lindsay B. Philemon on this 22nd day of September, 2025.

My Commission Expires: February 4,2024