POLICY FOR RESIDENTIAL NON-PAY DISCONNECT GUIDELINES
FOR USE DURING PERIODS OF EXTREME HEAT OR COLD

XIII. Policy for Residential Non-Pay Disconnect Guidelines for Use During Periods of Extreme Heat or Cold.

A. Overview

The guidelines apply only to disconnections for non-payment and do not apply to disconnection of unauthorized reconnects (UARs) or disconnections necessary due to other dangerous conditions. KU/ODP & LG& E will continue to disconnect UARs regardless of weather conditions because we cannot condone a practice that places the person performing the UAR at immediate risk of permanent injury from electric shock or electrocution.

B. Definitions

N/A

C. Applicability

N/A

D. Terms of the Policy for Residential Non-Pay Disconnect - Guidelines During Periods of Extreme Heat or Cold.

Cold Weather Periods

Non-pay disconnects should not be initiated when the National Weather Service (NWS) predicts a daily high temperature below 32 degrees for a 24 hour period. It is suggested that non-pay disconnects be curbed on the last work day of the week when the weekend forecast calls for temperatures that fall below 32 degrees. In addition, disconnections may be suspended during the work day should temperatures abruptly drop below the original NWS forecast.

Hot Weather Periods

Non-pay disconnects should not be initiated when the National Weather Service (NWS) forecast calls for temperatures to reach or exceed 95 degrees during the next 24 hours. It is suggested that non-pay disconnects be curbed on Fridays, if the forecast for the weekend calls for temperatures that reach or exceed 95 degrees.

Comments

The above-referenced guidelines apply only to disconnections for non-payment and do not apply to disconnection of unauthorized reconnections (UARs) or disconnections necessary due to other dangerous conditions. We will continue to disconnect UARs under cold and hot conditions because we cannot, in any way, condone a practice that places the person performing the UAR at immediate risk of permanent injury from electric shock or electrocution.