KU APPLICATION FOR RESIDENTIAL SERVICE

Please allow up to three business days for your request to be processed.
We ask that you complete the entire form. All fields marked with an asterisk () are required. Incomplete applications cannot be processed.

If you need immediate assistance, or to report a down wire or gas leak/odor, contact us at: **LG&E:** 502-589-1444 or 800-331-7370, **KU/ODP:** 800-981-0600.

Requirements

- Please help us complete your service request by providing access to any basement, cellar or other inside area where the meter is located. If the meter is outside, please ensure your gate or fence is unlocked. In addition, please remove your pets from the area where the meter is located.
- **Change of service requires a three (3) business day notice prior to desired change date.**

Primary account holder information

Legal First Name

Last Name

Email

Confirm email

If your email address isn't already verified, you'll receive an email from us with the subject line "LG&E and KU Email Verification" and a link to confirm it.

Phone

Phone Type- Select:_Home Mobile Work

Social Security Number

New service information

Date of service needed

Please select a business day for your service request. Note: we are closed on weekends and holidays.
Change of service requires a **three (3) business day notice** prior to desired change date.

Service address

Suite, Apt

City

State- Select- Alabama, Alaska, American Samoa, Arizona, Arkansas, California, Colorado, Connecticut, Delaware, District of Columbia, Florida, Georgia, Guam, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Marshall Islands, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, Nevada, New Hampshire, New Jersey, New Mexico, New York, North Carolina, North Dakota, Northern Marianas Islands, Ohio, Oklahoma, Oregon, Palau, Pennsylvania, Puerto Rico, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Vermont, Virgin Islands, Virginia, Washington, West Virginia, Wisconsin, Wyoming

Zip

Will this be your primary residence?

Yes

No

Do you confirm the utility services you are requesting are for your domicile (your PRIMARY RESIDENCE) and eligible for exemption from Kentucky sales tax?

Type of service

Electric

Gas

Outdoor lighting

Temporary electric

Service Provider- Select -LG&E KU ODP

Does Meter Exist- Select -YesNo

Property Ownership - Select -Own Rent/Lease

Mailing address is different than service address?

Add joint account holder(s) or contact person(s)

When starting, stopping or moving service, or at any time after that, the primary account holder may authorize additional parties who also reside at the residence as joint account holders. Each “joint account holder” is fully authorized to conduct business on the account and is fully financially responsible for the account.

The primary account holder may also authorize a contact person who is not a joint account holder.

A contact person has limited authority to conduct business on the account and is not financially responsible for the account.

Add Additional authorized party

Additional questions?

If the electric service is currently off, it will be activated between 5:00 a.m. and 5:00 p.m. Eastern Time on the service start date. If no one can be present when we reconnect electric service, we ask that you **turn off the main breaker or make sure all heating appliances (stove, clothes irons, space heaters, etc.) are in the off position.**

Yes, I confirm that I have read the above statement. *

I give permission for a check of my credit history *

I agree to the terms of use and privacy policy. *