



With the new name comes upgraded functionality to put account management right at your fingertips - online or with our fresh new app. The portal is available 24/7/365, and you can access it from anywhere!

> my.gokineticbusiness.com or scan the QR code to download the mobile app.







Windstream provides online billing at my.windstream

<u>Account number</u>

Telephone number 606-756-3305 Invoice date May 31, 2023

linetic Business by Windstream or visit our website. or Sales/Bulling/Account Changes: For Repair/Technical Support:

1-833-241-0100 1-833-241-0100 kineticbusiness.com

CITY OF AUGUSTA-WATER TREAT **POBOX85 AUGUSTA KY 41002-0085**

Service At-A-Glance

Previous Bill	\$199.94
Payments/Adjustments thru 05/26	\$199.94 C
Amount Previously Due	\$.00
Current Charges Due - 06/19/23	\$199.08
Total Amount Due	\$199.08

Use of the Services constitutes your agreement to Windstream's Terms and Conditions maintained at windstream.com/terms, or you may request a copy by calling the number at the top of the bill. See "Windstream Customer Message" section on this bill for any recent changes to Windstream's Terms and Conditions. If you are a business customer with an existing contract, those contract terms will

On-line: For easy payments 24 hours a day, visit my.windstream.com. In person: To find a retail store location near you, visit windstream.com/support.

TOTAL WINDSTREAM CHARGES

SERVICES

2

Account number

Telephone number 606-756-3305

Invoice date May 31, 2023



6.75

.01 7.12

.32

.04

.36

1-833-241-0100

PAYMENTS -05/23/23	199.94 CR	
TOTAL PAYMENTS AND ADJUSTMENTS	12.17 1 2 2 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	199.94 CI
(SUMMARY OF CURRENT CHARGES BY SE	RVICE PROVIDER	
WINDSTREAM WINDSTREAM COMMUNICATIONS	191,96 7.12	
CURRENT CHARGES DUE 06/19/23		199.08
(WINDSTREAM CURRENT CHARGES		
Service from 05/28/23 to 06/27/23		
SERVICES		
2 BUSINESS LINE	49.20	
2 BASIC CALLER ID PACKAGE	23.98	
2 CALL FORWARDING NO CHARGE	.00	
2 3 WAY CALLING	.00 22.00	 4 10 1 10 10 10 10 10 10 10 10 10 10 10 1
2 BUSINESS WIRELESS GATEWAY 1 BUSINESS INTERNET	85.75	化二烷二十二烷二烷二烷二烷
1 UP TO 100MB (73MB - 125MB)	.00	
TOTAL SERVICES		180.93
DISCOUNTS AND PROMOTIONS		
1 PROMOTIONAL RATE ADJUSTMENT	3.00	CR
EXPIRES 99/99/99		
TOTAL DISCOUNTS		3.00 CR
SURCHARGES AND OTHER FEES		
ACCESS CHARGE PER FCC ORDER	18.40	
ACCESS RECOVERY CHARGE MLC	6.02	
KY GROSS RECEIPTS SURCHARGE	1.27	
FEDERAL UNIVERSAL SERVICE FEE KENTUCKY LIFELINE SUPPORT	7.08 .12	
TRS/TAP SURCHARGE	.06	
TOTAL SURCHARGES AND OTHER FEES		32.95
TAXES		
FEDERAL TAX	3.14	
SCHOOL TAX	2.93	
TOTAL TAXES		6.07
OTHER CHARGES AND CREDITS		
UPSPEED ADJUSTMENT (606) 7 from 05/28/23 to 06/27/23	756-3257 24.99	CR
TOTAL OTHER CHARGES AND CREDITS		24.99 CR

WINDSTREAM COMMUNICATIONS DETAIL OF CURRENT CHARGES

Toll charge inquiries call 1-833-241-0100

SWITCHED ONE PLUS SERVICE

LONG DISTANCE CHARGES

INTERSTATE SERVICE FEE

TOTAL SERVICES

SURCHARGES AND OTHER FEES

KY GROSS RECEIPTS SURCHARGE		
	.06	
FEDERAL UNIVERSAL SERVICE FEE REGULATORY ASSESSMENT SURCHRG	1.44 .28	
TOTAL SURCHARGES AND OTHER FEES		6.
<i>TAXES</i> SCHOOL TAX	.01	
TOTAL TAXES		
		•
TOTAL WINDSTREAM COMMUNICATIONS CHARGES		7
WINDSTREAM COMMUNICATIONS Direct Dialed Calls	3	
FOR (606) 756-3305		
	MIN	AMOUN
LINE DATE TIME CITY CALLED AREA NUMBER CL RP		
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LINE DATE TIME CITY CALLED AREA NUMBER CL RP 1 04/26 0930A LEXINGTON KY 859 255-0852 S D 2 05/23 0152P LEXINGTON KY 859 396-6041 S D	4.5 0.6	41 34 64 6
1 04/26 0930A LEXINGTON KY 859 255-0852 S D 2 05/23 0152P LEXINGTON KY 859 396-6041 S D	0.6	. 32 . 04
1 04/26 0930A LEXINGTON KY 859 255-0852 S D		41

Your IntraLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS

WINDSTREAM COMMUNICATIONS 1-833-241-0100

* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines are on record with your local business office.

REGULATORY INFORMATION

Failure to pay the total amount due for basic local service could result in suspension of those services and may be subject to collection actions. To avoi suspension of your basic local service, you must pay \$

Non-payment of all other non-basic services may result in the suspension of those services and may be subject to collection actions, but will not result i the suspension of your basic local service.

IMPORTANT INFORMATION

191.96

.36

.00

.36

4.97

If not paid on time, a late pay penalty of 2.0% and a late payment collection fee of \$1.50 will apply to any past due balance.

WINDSTREAM CUSTOMER MESSAGE

Windstream continues to work to provide the highest level of service and support to our Customers. Part of this service commitment includes providing Customers with the opportunity to have third party services charged to their Windstream telephone bill as a convenience. While many Customers appreciate this convenience, we understand that it's not for everyone. Windstream always encourages customers to review their Windstream bill each month and contact the company if they are unsure about a charge on their Windstream bill. And, in order to provide our Customers with a greater level of control and an additional layer of account protection, Windstream now offers the ability to block third party charges from your monthly telephone statement. This block will not apply to third party charges for Windstream-related services to which you subscribe (i.e. Dish, TechHelp, etc.), but will prevent unrelated services from appearing on your Windstream statement. This service is completely optional and free of charge. If you're interested in adding a third party block to your account,





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Windstream provides online billing at my windstream.com

Account number

Website

Telephone number 606-756-3305

Invoice date May 01, 2023

Please call Kinetic Business by Windstream or visit our website. For Sales/Billing/Account Changes: For Repair/Technical Support:

1-833-241-0100 1-833-241-0100 kineticbusiness.com

CITY OF AUGUSTA-WATER TREAT P O BOX 85 AUGUSTA KY 41002-0085

Service At-A-Glance

Previous Bill \$199.80 Payments/Adjustments thru 04/27 \$199.80 CR Amount Previously Due \$.00 Current Charges Due - 05/22/23 \$199.94 **Total Amount Due** \$199.94

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<u>Account num</u>ber

Telephone number 606-756-3305

Invoice date May 01, 2023

SUMMARY OF PAYMENTS AND ADJUSTMENTS

199.80 CR PAYMENTS -04/19/23 TOTAL PAYMENTS AND ADJUSTMENTS

199.80 CR

SUMMARY OF CURRENT CHARGES BY SERVICE PROVIDER

WINDSTREAM 191.96 WINDSTREAM COMMUNICATIONS 7.98

CURRENT CHARGES DUE 05/22/23 199.94

WINDSTREAM DETAIL OF CURRENT CHARGES

Service from 04/28/23 to 05/27/23 Toll charge inquiries call 1-833-241-0100

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NYICES				
2 BUSINESS LINE			49.20	
2 BASIC CALLER ID F	PACKAGE		23.98	
2 CALL FORWARDING N	NO CHARGE		.00	
2 3 WAY CALLING			.00	
2 BUSINESS WIRELESS	GATEWAY		22,00	
1 BUSINESS INTERNET	r .		85.75	
1 UP TO 100MB (73ME	3 - 125MB)		.00	
TOTAL SERVICES			1	80.93
SCOUNTS AND PROMOTTONS				

DTS

1 PROMOTIONAL RATE ADJUS	STMENT		3.00	CR	
EXPIRES 99/99/99					
TOTAL DISCOUNTS		111		3.00	CR

SURCHARGES AND OTHER FEES

ACCESS CHARGE PER FCC ORDER 18.40	2.1
ACCESS RECOVERY CHARGE MLC 6.02	
KY GROSS RECEIPTS SURCHARGE 1.27	
FEDERAL UNIVERSAL SERVICE FEE 7.08	100
KENTUCKY LIFELINE SUPPORT .12	
TRS/TAP SURCHARGE .06	
TOTAL SURCHARGES AND OTHER FEES	32.95

TAXES

PEDERAL IAX		100	J, 14	
SCHOOL TAX			2.93	
TOTAL TAXES		1.		6.07

OTHER CHARGES AND CREDITS

UPSPEED ADJUSTMENT (606) 756	5-3257 24.99 CR
UPSPEED ADJUSTMENT (606) 756)-343/ 44.33 CK
from 04/28/22 to 05/27/22	

TOTAL OTHER CHARGES AND CREDITS

24.99 CR

TOTAL WINDSTREAM CHARGES

191.96

4.97

WINDSTREAM COMMUNICATIONS DETAIL OF CURRENT CHARGES

Toll charge inquiries call 1-833-241-0100

SERVIC	ES	
2	SWITCHED ONE PLUS SERVICE	.00
	LONG DISTANCE CHARGES	.96
	TOTAL SERVICES	.96
SURCHA	RGES AND OTHER FEES	

INTERSTATE SERVICE FEE

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	KY GROSS RECEIPTS SURCHARGE .07	
	FEDERAL UNIVERSAL SERVICE FEE 1.65	
	REGULATORY ASSESSMENT SURCHRG .32	
	TOTAL SURCHARGES AND OTHER FEES 7.01	
TAXES	얼마를 맛입다는데 즐겁다는데 얼마를 하면 되는 것 같다.	
IAXES	SCHOOL TAX .01	
	TOTAL TAXES .01	
TOTAL W	NDSTREAM COMMUNICATIONS CHARGES 7.98	٠

WINDSTREAM COMMUNICATIONS Direct Dialed Calls

FOR (606) 756-3305

LINE DATE TIME	CITY CALLED	AREA NUMBER	CL RP	MIN	AMOUNT
	CHILLICOTH OH		S N S N	11.9 3.6	.71 .25
	L EXCLUDING TAX		-3305	15.5	.96

SERVICE PROVIDER(S)

Your InterLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS

1-833-241-0100

Your IntraLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS

1-833-241-0100

* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines are on record with your local business office.

REGULATORY INFORMATION

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IMPORTANT INFORMATION

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WINDSTREAM CUSTOMER MESSAGE

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- Two streaming packages to choose from

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mybusiness.gokinetic.com or scan the QR code



Your Kinetic account at your fingertips - accessible anytime, anywhere.

Windstream provides online billing at my.windstream.com

Account number

Telephone number 606-756-3305

Invoice date March 30, 2023

Please call Kinetic Business by Windstream or visit our website. For Sales/Billing/Account Changes: For Repair/Technical Support: Website

1-833-241-0100 1-833-241-0100 kineticbusiness.com

CITY OF AUGUSTA-WATER TREAT P O BOX 85 AUGUSTA KY 41002-0085

Service At-A-Glance

Previous Bill \$199.88 Payments/Adjustments thru 03/28 \$199.88 CR Amount Previously Due \$.00 Current Charges Due - 04/18/23 \$199.80 **Total Amount Due** \$199.80

Use of the Services constitutes your agreement to Windstream's Terms and Conditions maintained at windstream.com/terms, or you may request a copy by calling the number at the top of the bill. See "Windstream Customer Message" section on this bill for any recent changes to Windstream's Terms and Conditions. If you are a business customer with an existing contract, those contract terms will

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Telephone number 606-756-3305

Invoice date March 30, 2023



SUMMARY OF PAYMENTS AND ADJUSTMENTS

PAYMENTS -03/20/23 TOTAL PAYMENTS AND ADJUSTMENTS 199.88 CR

199.88 CR

SUMMARY OF CURRENT CHARGES BY SERVICE PROVIDER

WINDSTREAM 192.87 WINDSTREAM COMMUNICATIONS 6.93

CURRENT CHARGES DUE 04/18/23

199.80

3.00 CR

WINDSTREAM DETAIL OF CURRENT CHARGES

Service from 03/28/23 to 04/27/23 Toll charge inquiries call 1-833-241-0100

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DISCOUNTS AND PROMOTIONS

1 PROMOTIONAL RATE ADJUSTMENT 3.00 CR EXPIRES 99/99/99 TOTAL DISCOUNTS

CURCUARCES AND OTHER EEES

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	ACCESS CHARGE PER FCC ORDER	18.40	
	ACCESS RECOVERY CHARGE MLC	6.02	
	KY GROSS RECEIPTS SURCHARGE	1.27	
	FEDERAL UNIVERSAL SERVICE FEE	7.96	
	KENTUCKY LIFELINE SUPPORT	,12	
	TRS/TAP SURCHARGE	.06	
	TOTAL SURCHARGES AND OTHER FEES		33.83
TAXES		13.62	11.
	FEDERAL TAX	3.17	
	SCHOOL TAX	2.93	1.0
	TOTAL TAXES		6.10
		100	

OTHER CHARGES AND CREDITS

UPSPEED ADJUSTMENT (606) 756-3257 24.99 CR from 03/28/23 to 04/27/23

TOTAL OTHER CHARGES AND CREDITS

24.99 CR

TOTAL WINDSTREAM CHARGES

192.87

6.93

WINDSTREAM COMMUNICATIONS DETAIL OF CURRENT CHARGES

Toll charge inquiries call 1-833-241-0100

SERVICES

Z SWITCHED ONE PLUS SERVICE TOTAL SERVICES	.00	.00
URCHARGES AND OTHER FEES		

SU

HARGES AND OTHER FEES	
INTERSTATE SERVICE FEE	4.97
KY GROSS RECEIPTS SURCHARGE	.06
FEDERAL UNIVERSAL SERVICE FEE	1.62
REGULATORY ASSESSMENT SURCHRG	.28
TOTAL SURCHARGES AND OTHER FEES	6.93

TOTAL WINDSTREAM COMMUNICATIONS CHARGES

SERVICE PROVIDER(S)

Your InterLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS

1-833-241-0100

Your IntraLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS

1-833-241-0100

* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines are on record with your local business office.

REGULATORY INFORMATION

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WINDSTREAM CUSTOMER MESSAGE

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You have subscribed to Windstream's dynamic High-Speed Internet plan. The Internet plan you have subscribed is provisioned as a range, with a minimum and maximum speed. The specific range was provided to you at the time of sale, you can also find it in the service description portion of this invoice. Windstream has provisioned your location for the fastest speed available within your speed range but cannot guarantee the speed. See www.windstream.com for complete Terms and Conditions.

Online payments must be made by 4:00 pm eastern time in order to post for the current day.

Windstream reserves the right to delete your windstream.net email account, without notice, if unused for one hundred and eighty (180) consecutive days. The contents of the email account will be unrecoverable once the account has been deleted.

To help us serve you faster, please bring your entire billing statement with you when paying in person at one of our payment center locations.





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Account number

Telephone number 606-756-3305

Invoice date March 01, 2023

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For Repair/Technical Support: Website

1-833-241-0100 kineticbusiness.com

CITY OF AUGUSTA-WATER TREAT P O BOX 85 AUGUSTA KY 41002-0085

Service At-A-Glance

Previous Bill \$204.64 Payments/Adjustments thru 02/27 \$204.64 CR **Amount Previously Due** \$.00 Current Charges Due - 03/20/23 \$199.88 **Total Amount Due** \$199.88

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(Pay My Bill

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Telephone number 606-756-3305

Invoice date March 01, 2023



SUMMARY OF PAYMENTS AND ADJUSTMENTS

PAYMENTS -02/18/23
TOTAL PAYMENTS AND ADJUSTMENTS

204.64 CR

204.64 CR

SUMMARY OF CURRENT CHARGES BY SERVICE PROVIDER

WINDSTREAM 192.87 WINDSTREAM COMMUNICATIONS 7.01

CURRENT CHARGES DUE 03/20/23

199.88

WINDSTREAM DETAIL OF CURRENT CHARGES

Service from 02/28/23 to 03/27/23 Toll charge inquiries call 1-833-241-0100

SER	/T/F	

2	BUSINESS LINE	49.20
2	BASIC CALLER ID PACKAGE	23.98
2	CALL FORWARDING NO CHARGE	.00
2	3 WAY CALLING	.00
2	BUSINESS WIRELESS GATEWAY	22.00
1	BUSINESS INTERNET	85.75
1	UP TO 100MB (73MB - 125MB)	.00
	TOTAL SERVICES	180.93
ccou	NTC AND PROMOTTONS	

DISCOUNTS AND PROMOTIONS

LSCOUN	IIS AND PROMULIONS	
1	PROMOTIONAL RATE ADJUSTMENT	3.00 CR
	EXPIRES 99/99/99	
	TOTAL DISCOUNTS	3.00 CR

SURCHARGES AND OTHER FEES

ACCESS CHARGE PER FCC ORDER	18.40
ACCESS RECOVERY CHARGE MLC	6.02
KY GROSS RECEIPTS SURCHARGE	1.27
FEDERAL UNIVERSAL SERVICE FEE	7.96
KENTUCKY LIFELINE SUPPORT	.12
TRS/TAP SURCHARGE	.06
TOTAL SURCHARGES AND OTHER FEES	33.83

TAXES

FEDERAL TAX	3.17
SCHOOL TAX	2.93
TOTAL TAXES	6.10

OTHER CHARGES AND CREDITS

UPSPEED ADJUSTMENT	(606) 756-3257	24.99 CR
from 02/28/23 to 03/27/23		

TOTAL OTHER CHARGES AND CREDITS

24.99 CR

TOTAL WINDSTREAM CHARGES

192.87

7.01

WINDSTREAM COMMUNICATIONS DETAIL OF CURRENT CHARGES

Toll charge inquiries call 1-833-241-0100

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TOTAL WINDSTREAM COMMUNICATIONS CHARGES

SERVICES

4	SMITCHED ONE PLUS SERVICE	.00	
	LONG DISTANCE CHARGES	.08	
	TOTAL SERVICES		.08
SURCHA	RGES AND OTHER FEES		
	INTERSTATE SERVICE FEE	4.97	
	KY GROSS RECEIPTS SURCHARGE	.06	
	FEDERAL UNIVERSAL SERVICE FEE	1.62	
	REGULATORY ASSESSMENT SURCHRG	.28	
	TOTAL SURCHARGES AND OTHER FEES		6.93

WINDSTREAM COMMUNICATIONS Direct Dialed Calls

FOR (606) 756-3305

LINE	DATE	TIME	CITY CALL	ED	ARE	A <i>NU</i>	MBER	CL	RP	MIN	AMOUNT
1	01/31	0751A	COVINGTON	KY	859	380-	0807	S	N	0.5	.04
2	02/07	1202P	FRANKFORT	KY	502	382-	6188	S	D	0.6	.04
	S	UBTOTAL	L EXCLUDING	TAX	FOR ((606)	756-3	3305		1.1	.08

SERVICE PROVIDER(S)

Your InterLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS

1-833-241-0100

Your IntraLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS

1-833-241-0100

* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines are on record with your local business office.

REGULATORY INFORMATION

Failure to pay the total amount due for basic local service could result in suspension of those services and may be subject to collection actions. To avoi suspension of your basic local service, you must pay \$ 62.39

Non-payment of all other non-basic services may result in the suspension of those services and may be subject to collection actions, but will not result i the suspension of your basic local service.

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Online payments must be made by 4:00 pm eastern time in order to post for the current day.

BHE





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With the new name comes upgraded functionality to put account management right at your fingertips - online or with our fresh new app. The portal is available 24/7/365, and you can access it from anywhere!

> my.gokineticbusiness.com or scan the QR code to download the mobile app.







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Account number

Telephone number 606-756-3305

Invoice date January 31, 2023

Please call Kinetic Business by Windstream or visit our website.

For Sales/Billing/Account Changes: For Repair/Technical Support: Website

1-833-241-0100 1-833-241-0100 kineticbusiness.com

CITY OF AUGUSTA-WATER TREAT P O BOX 85 AUGUSTA KY 41002-0085

Service At-A-Glance

Previous Bill \$203.30 Payments/Adjustments thru 01/27 \$203.30 CR Amount Previously Due \$.00 Current Charges Due - 02/20/23 \$204.64 **Total Amount Due** \$204.64

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(Pay My Bill

On-line: For easy payments 24 hours a day, visit my.windstream.com. in person: To find a retail store location near you, visit windstream.com/support.

kinetic.busıness

SUMMARY OF PAYMENTS AND ADJUSTMENTS PAYMENTS -01/26/23 203.30 CR TOTAL PAYMENTS AND ADJUSTMENTS 203.30 CR (SUMMARY OF CURRENT CHARGES BY SERVICE PROVIDER

V				
	OSTREAM OSTREAM COMMUNICATIONS	197.51 7.13		
	CHARGES DUE 02/20/23	7123		204.64
(WINDS	STREAM DETAIL OF CURRENT CHARGES	te Carticum erandos arabidos (il Aldebas	*********	
	vice from 01/28/23 to 02/27/23 1 charge inquiries call 1-833-241-0100			·
SERVICE	5 \$			
	BUSINESS LINE		49.20	
2	BASIC CALLER ID PACKAGE		23.98	
2	CALL FORWARDING NO CHARGE		.00	
	3 WAY CALLING		.00	
_	BUSINESS WIRELESS GATEWAY		22.00	
_	BUSINESS INTERNET		85.75	
1	UP TO 100MB (73MB - 125MB)		.00	
	TOTAL SERVICES			180.93
DISCOUN	ITS AND PROMOTIONS			
1	PROMOTIONAL RATE ADJUSTMENT		3.00	CR
	EXPIRES 99/99/99			
	TOTAL DISCOUNTS			3.00
SURCHAR	GES AND OTHER FEES			
20,1012	LATE PAYMENT CHARGE		3.01	
	LATE PAYMENT COLLECTION FEE		1.50	
	ACCESS CHARGE PER FCC ORDER		18.40	
	ACCESS RECOVERY CHARGE MLC		6.02	
	KY GROSS RECEIPTS SURCHARGE		1.27	
	FEDERAL UNIVERSAL SERVICE FEE		7.96	
	KENTUCKY LIFELINE SUPPORT		.12	
	TRS/TAP SURCHARGE		.06	
	TOTAL SURCHARGES AND OTHER FEES			38.34

	FEDERAL UNIVERSAL SERVICE FEE	7.96	
	KENTUCKY LIFELINE SUPPORT	.12	
	TRS/TAP SURCHARGE	.06	
	TOTAL SURCHARGES AND OTHER FEES		38.34
TAXES			
	FEDERAL TAX	3.30	
	SCHOOL TAX	2.93	
	TOTAL TAXES		6.23

OTHER CHARGES AND CREDITS							
UPSPEED ADJUSTMENT from 01/28/23 to 02/27/23	(606) 756-3257	24.99 CR					

TOTAL OTHER CHARGES AND CREDITS

WINDSTREAM CHARGES	<i>197.51</i>

TOTAL WINDSTREAM CHARGES	197.51
(WINDSTREAM COMMUNICATIONS DETAIL OF CURR	RENT CHARGES
Toll charge inquiries call 1-833-241-0100	ACC -
SERVICES	
2 SWITCHED ONE PLUS SERVICE	.00

-	SHIT CHED SHE TESS SERVICE	100	
	LONG DISTANCE CHARGES	.19	
	TOTAL SERVICES		.19
SURCHAR	RGES AND OTHER FEES		
	INTERSTATE SERVICE FEE	4.97	

WINDSTREAM COMMUNICATIONS DETAIL OF CURRENT CHARGES (cont'd)

	KY GROSS RECEIPTS SURCHARGE FEDERAL UNIVERSAL SERVICE FEE	.06 1.62	
	REGULATORY ASSESSMENT SURCHRG	.28	
•	TOTAL SURCHARGES AND OTHER FEES		6.93
TAXES			
	SCHOOL TAX	.01	
	TOTAL TAXES		.01
TOTAL	WINDSTREAM COMMUNICATIONS CHARGES		7.13

WINDSTREAM COMMUNICATIONS Direct Dialed Calls

FOR (606) 756-3305

LINE	DATE	TIME	CITY CALL	ED	AREA	4 <i>NUI</i>	MBER	CL	RP	MIN	AMOUNT
1	01/19	0122P	LEXINGTON	KY	859	255-0	852	s	D.	2.7	.19
	S	UBTOTA	L EXCLUDING	TAX	FOR ((606)	<i>756-</i> .	3305		2.7	.19

SERVICE PROVIDER(S)

CR

24.99 CR

Your InterLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS

1-833-241-0100

Your IntraLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS

1-833-241-0100

* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines are on record with your local business office.

REGULATORY INFORMATION

Failure to pay the total amount due for basic local service could result in suspension of those services and may be subject to collection actions. To avoi suspension of your basic local service, you must pay \$

Non-payment of all other non-basic services may result in the suspension of those services and may be subject to collection actions, but will not result i the suspension of your basic local service.

IMPORTANT INFORMATION

If not paid on time, a late pay penalty of 2.0% and a late payment collection fee of \$1.50 will apply to any past due balance.

WINDSTREAM CUSTOMER MESSAGE

Windstream continues to work to provide the highest level of service and support to our Customers. Part of this service commitment includes providing Customers with the opportunity to have third party services charged to their Windstream telephone bill as a convenience. While many Customers appreciate this convenience, we understand that it's not for everyone. Windstream always encourages customers to review their Windstream bill each month and contact the company if they are unsure about a charge on their Windstream bill. And, in order to provide our Customers with a greater level of control and an additional layer of account protection, Windstream now offers the ability to block third party charges from your monthly telephone statement. This block will not apply to third party charges for Windstream-related services to which you subscribe (i.e. Dish, TechHelp, etc.), but will prevent unrelated services from appearing on your Windstream statement. This service is completely optional and free of charge. If you're interested in adding a third party block to your account, please call a Windstream representative at the phone number found at the top





With the new name comes upgraded functionality to put account management right at your fingertips - online or with our fresh new app. The portal is available 24/7/365, and you can access it from anywhere!

> my.gokineticbusiness.com or scan the QR code to download the mobile app.







Windstream provides online billing at my.windstream.com

Account number

Telephone number 606-756-3305

Invoice date December 30, 2022

Please call Kinetic Business by Windstream or visit our website. For Sales/Billing/Account Changes: 1-833-241-0100

For Repair/Technical Support: Website

1-833-241-0100 kineticbusiness.com

CITY OF AUGUSTA-WATER TREAT P O BOX 85 AUGUSTA KY 41002-0085

Service At-A-Glance

Previous Bill \$199.27 \$199.27 CR Payments/Adjustments thru 12/28 Amount Previously Due \$.00 Current Charges Due - 01/18/23 \$203.30 **Total Amount Due** \$203.30

Use of the Services constitutes your agreement to Windstream's Terms and Conditions maintained at <u>windstream.com/terms</u>, or you may request a copy by calling the number at the top of the bill. See "Windstream Customer Message" section on this bill for any recent changes to Windstream's Terms and Conditions. If you are a business customer with an existing contract, those contract terms will

On-line: For easy payments 24 hours a day, visit my.windstream.com. In person: To find a retail store location near you, visit windstream.com/support.



Telephone number 606-756-3305

Invoice date December 30, 2022



6.75

.00

SUMMARY OF PAYMENTS AND ADJUSTMENTS

PAYMENTS -12/27/22 TOTAL PAYMENTS AND ADJUSTMENTS 199.27 CR

199.27 CR

SUMMARY OF			

WINDSTREAM				196.55
WINDSTREAM	COMMUNICATIONS	5		6.75

CURRENT CHARGES DUE 01/18/23 203.30

WINDSTREAM DETAIL OF CURRENT CHARGES

Service from 12/28/22 to 01/27/23

Toll charge inquiries call 1-833-241-0100

SEI			

2	BUSINESS LINE 49.20
2	BASIC CALLER ID PACKAGE 23.98
2	CALL FORWARDING NO CHARGE .00
2	3 WAY CALLING .00
2	BUSINESS WIRELESS GATEWAY 22.00
1	BUSINESS INTERNET 85.75
1	UP TO 100MB (73MB - 125MB) .00
	TOTAL SERVICES 180.93
DISCOUN	ITS AND PROMOTIONS

1 PROMOTIONAL RATE ADJUSTMENT	3.00 CR
EXPIRES 99/99/99	
TOTAL DISCOUNTS	3.00

SURCHARGES AND OTHER FEES LATE PAYMENT CHARGE

٠.	LATE PATINENT CHANGE	2100	
	LATE PAYMENT COLLECTION FEE	1.50	
	ACCESS CHARGE PER FCC ORDER	18.40	
	ACCESS RECOVERY CHARGE MLC	6.02	15
	KY GROSS RECEIPTS SURCHARGE	1.27	
	FEDERAL UNIVERSAL SERVICE FEE	7.06	
	KENTUCKY LIFELINE SUPPORT	.12	
	TRS/TAP SURCHARGE	.06	
	TOTAL SURCHARGES AND OTHER FEES	3	7.41

TAXES

FEDERAL TAX	3.27
SCHOOL TAX	2.93
TOTAL TAXES	6.20

OTHER CHARGES AND CREDITS

TOTAL WINDSTREAM CHARGES

UPSPEED ADJUSTMENT	(606) 756-3257	24.99 CR
from 12/28/22 to 01/27/23		

24.99 CR TOTAL OTHER CHARGES AND CREDITS

196.55

WINDSTREAM COMMUNICATIONS DETAIL OF CURRENT CHARGES

Toll charge inquiries call 1-833-241-0100

2 SWITCHED ONE PLUS SERVICE

SERVICES

TOTAL SERVICES	.00
SURCHARGES AND OTHER FEES	ti da sahiji ya kila kila wasa
INTERSTATE SERVICE FEE	4.97
KY GROSS RECEIPTS SURCHARGE	.06
FEDERAL UNIVERSAL SERVICE FEI	1,44
REGULATORY ASSESSMENT SURCHRO	3 .28

TOTAL WINDSTREAM COMMUNICATIONS CHARGES 6.75

SERVICE PROVIDER(S)

Your InterLATA long distance carrier(s) are*:

TOTAL SURCHARGES AND OTHER FEES

WINDSTREAM COMMUNICATIONS

1-833-241-0100

Your IntraLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS

1-833-241-0100

* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines are on record with your local business office.

REGULATORY INFORMATION

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Non-payment of all other non-basic services may result in the suspension of those services and may be subject to collection actions, but will not result in the suspension of your basic local service.

IMPORTANT INFORMATION

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WINDSTREAM CUSTOMER MESSAGE

Windstream continues to work to provide the highest level of service and support to our Customers. Part of this service commitment includes providing Customers with the opportunity to have third party services charged to their Windstream telephone bill as a convenience. While many Customers appreciate this convenience, we understand that it's not for everyone. Windstream always encourages customers to review their Windstream bill each month and contact the company if they are unsure about a charge on their Windstream bill. And, in order to provide our Customers with a greater level of control and an additional layer of account protection, Windstream now offers the ability to block third party charges from your monthly telephone statement. This block will not apply to third party charges for Windstream-related services to which you subscribe (i.e. Dish, TechHelp, etc.), but will prevent unrelated services from appearing on your Windstream statement. This service is completely optional and free of charge. If you're interested in adding a third party block to your account, please call a Windstream representative at the phone number found at the top right hand corner of your statement.

You have subscribed to Windstream's dynamic High-Speed Internet plan. The Internet plan you have subscribed is provisioned as a range, with a minimum and maximum speed. The specific range was provided to you at the time of sale, you can also find it in the service description portion of this invoice. Windstream has provisioned your location for the fastest speed

Do More with

Go Kinetic Business.

Telephone number 606-756-3305

Invoice date November 30, 2022

Please call Kinetic Business by Windstream or visit our website.
For Sales/Billing/Account Changes: 1-833-241-0100

For Repair/Technical Support:
Website

1-833-241-0100 kineticbusiness.com

CITY OF AUGUSTA-WATER TREAT P O BOX 85 AUGUSTA KY 41002-0085

90 kinetic business

MyWIN Business has changed to Go Kinetic Business!

With the new name comes upgraded functionality to put account management right at your fingertips - online or with our fresh new app. The portal is available 24/7/365, and you can access it from anywhere!

Visit
my.gokineticbusiness.com
or scan the QR code to
download the
mobile app.







Windstream provides online billing at my.windstream.com

Service At-A-Glance

Previous Bill \$199.00
Payments/Adjustments thru 11/28 \$199.00 CR
Amount Previously Due \$.00
Current Charges Due - 12/19/22 \$199.27
Total Amount Due \$199.27

Use of the Services constitutes your agreement to Windstream's Terms and Conditions maintained at <u>windstream.com/terms</u>, or you may request a copy by calling the number at the top of the bill. See "Windstream Customer Message" section on this bill for any recent changes to Windstream's Terms and Conditions. If you are a business customer with an existing contract, those contract terms will control.

(Pay My Bill

On-line: For easy payments 24 hours a day, visit <u>my.windstream.com</u>. In person: To find a retail store location near you, visit <u>windstream.com/support</u>.





-Accodnt number

Telephone number 606-756-3305

Invoice date November 30, 2022



7.33

.07

1.44

(SUMMARY OF PAYMENTS AND ADJUSTMENTS PAYMENTS -11/12/22 199.00 CR 199.00 CR TOTAL PAYMENTS AND ADJUSTMENTS SUMMARY OF CURRENT CHARGES BY SERVICE PROVIDER WINDSTREAM WINDSTREAM COMMUNICATIONS 7.33 CURRENT CHARGES DUE 12/19/22 199.27 WINDSTREAM DETAIL OF CURRENT CHARGES Service from 11/28/22 to 12/27/22 Toll charge inquiries call 1-833-241-0100 **SERVICES** 49.20 2 **BUSINESS LINE** BASIC CALLER ID PACKAGE 23.98 2 CALL FORWARDING NO CHARGE .00 3 WAY CALLING .00 BUSINESS WIRELESS GATEWAY 22.00 **BUSINESS INTERNET** 85.75 UP TO 100MB (73MB - 125MB) .00 TOTAL SERVICES 180.93 DISCOUNTS AND PROMOTIONS 3.00 CR 1 PROMOTIONAL RATE ADJUSTMENT EXPIRES 99/99/99 3.00 CR TOTAL DISCOUNTS SURCHARGES AND OTHER FEES 18.40 ACCESS CHARGE PER FCC ORDER 6.02 ACCESS RECOVERY CHARGE MLC KY GROSS RECEIPTS SURCHARGE 1.27 FEDERAL UNIVERSAL SERVICE FEE 7.06 KENTUCKY LIFELINE SUPPORT .12 TRS/TAP SURCHARGE .06 TOTAL SURCHARGES AND OTHER FEES 32.93 TAXES FEDERAL TAX 3.14 SCHOOL TAX 2.93 6.07 TOTAL TAXES OTHER CHARGES AND CREDITS

٠.	01	ADDODINENT	
	from	11/28/22 to	

UPSPEED ADJUSTMENT (606) 756-3257 24.99 CR trom 11/28/22 to 12/27/22

TOTAL OTHER CHARGES AND CREDITS

24.99 CR

TOTAL WINDSTREAM CHARGES

191.94

4.97

WINDSTREAM COMMUNICATIONS DETAIL OF CURRENT CHARGES

Toll charge inquiries call 1-833-241-0100

CED	1/1/	CEC

2	SWITCHED ONE PLUS SERVICE	.00
	LONG DISTANCE CHARGES	.55
	TOTAL SERVICES	.55

SURCHARGES AND OTHER FEES

INTERSTATE SERVICE - FEE

WINDSTREAM COMMUNICATIONS D				
(cont'd)	À	* *		

TOTAL SURCHARGES AND OTHER FEES		. 28	6.76
entrika de error er bliver er en er bliver er en er er. De error er			
SCHOOL TAX TOTAL TAXES		.02	.02
	TOTAL SURCHARGES AND OTHER FEES SCHOOL TAX	TOTAL SURCHARGES AND OTHER FEES SCHOOL TAX	TOTAL SURCHARGES AND OTHER FEES SCHOOL TAX .02

WINDSTREAM COMMUNICATIONS Direct Dialed Calls

KY GROSS RECEIPTS SURCHARGE

TOTAL WINDSTREAM COMMUNICATIONS CHARGES

FEDERAL UNIVERSAL SERVICE FEE

FOR (606) 756-3305

LINE DATE TIME CITY C	ALLED AR	EA NUMBER	CL RP	MIN	AMOUNT
1 11/21 1019A LEXINGT	ON KY 85	9 255-0852	S D	7.9	.55
SUBTOTAL EXCLUD	ING TAX FOR	(606) 756-330	5	7.9	.55

SERVICE PROVIDER(S)

Your InterLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS

1-833-241-0100

Your IntraLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS

1-833-241-0100

* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines are on record with your local business office.

REGULATORY INFORMATION

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With the new name comes upgraded functionality to put account management right at your fingertips - online or with our fresh new app. The portal is available 24/7/365, and you can access it from anywhere!

> my.gokineticbusiness.com or scan the QR code to download the mobile app.







Windstream provides online billing at my.windstream.com

Account number

Telephone number 606-756-3305

Invoice date October 31, 2022

Please call Kinetic Business by Windstream or visit our website. For Sales/Billing/Account Changes: 1-833-241-0100

For Repair/Technical Support: Website

1-833-241-0100 kineticbusiness.com

CITY OF AUGUSTA-WATER TREAT P O BOX 85 AUGUSTA KY 41002-0085

Service At-A-Glance

Previous Bill \$205.14 Payments/Adjustments thru 10/27 \$205.14 CR Amount Previously Due \$.00 Current Charges Due - 11/21/22 \$199.00 **Total Amount Due** \$199.00

Use of the Services constitutes your agreement to Windstream's Terms and Conditions maintained at windstream.com/terms, or you may request a copy by calling the number at the top of the bill. See "Windstream Customer Message" section on this bill for any recent changes to Windstream's Terms and Conditions. If you are a business customer with an existing contract, those contract terms will control.

On-line: For easy payments 24 hours a day, visit my.windstream.com. In person: To find a retail store location near you, visit windstream.com/support.



Telephone number 606-756-3305

Invoice date October 31, 2022

Page 3 of 4



.06

1.44

SUMMARY OF PAYMENTS AND ADJUSTMENTS 205.14 CR PAYMENTS -10/18/22 TOTAL PAYMENTS AND ADJUSTMENTS 205.14 CR SUMMARY OF CURRENT CHARGES BY SERVICE PROVIDER 191.94 WINDSTREAM WINDSTREAM COMMUNICATIONS 7.06 CURRENT CHARGES DUE 11/21/22 199.00 BUNDOTDE AM DETAIL OF CUDDENT CHADOEC

STREAM DETAIL OF CURRENT CHARG	LS .
rvice from 10/28/22 to 11/27/22	
ll charge inquiries call 1-833-241-0100	
ES	
BUSINESS LINE	49.20
BASIC CALLER ID PACKAGE	23.98
CALL FORWARDING NO CHARGE	.00
3 WAY CALLING	.00
BUSINESS WIRELESS GATEWAY	22.00
BUSINESS INTERNET	85.75
UP TO 100MB (73MB - 125MB)	.00
TOTAL SERVICES	180.93
NTS AND PROMOTIONS	
PROMOTIONAL RATE ADJUSTMENT EXPIRES 99/99/99	3.00 CR
TOTAL DISCOUNTS	3.00
	rvice from 10/28/22 to 11/27/22 Il charge inquiries call 1-833-241-0100 ES BUSINESS LINE BASIC CALLER ID PACKAGE CALL FORWARDING NO CHARGE 3 WAY CALLING BUSINESS WIRELESS GATEWAY BUSINESS INTERNET UP TO 100MB (73MB - 125MB) TOTAL SERVICES WIS AND PROMOTIONS PROMOTIONAL RATE ADJUSTMENT EXPIRES 99/99/99

SURCHA	RGES AND OTHER FEES		
	ACCESS CHARGE PER FCC ORDER	18.40	
	ACCESS RECOVERY CHARGE MLC	6.02	
	KY GROSS RECEIPTS SURCHARGE	1.27	
	FEDERAL UNIVERSAL SERVICE FEE	7.06	
	KENTUCKY LIFELINE SUPPORT	.12	
	TRS/TAP SURCHARGE	.06	
	TOTAL SURCHARGES AND OTHER FEES		<i>32.93</i>
TAXES			
	FEDERAL TAX	3.14	
	SCHOOL TAX	2.93	
			~ ~-

TAXES	
FEDERAL TAX	3.14
SCHOOL TAX	2.93
TOTAL TAXES	6.07
OTHER CHARGES AND CREDITS	

UPSPEED ADJUSTMENT	(606) 756-3257	24.99 CR
from 10/28/22 to 11/27/22		

TOTAL OTHER CHARGES AND CREDITS 24.99 CR

191.94 TOTAL WINDSTREAM CHARGES

(WINDSTREAM COMMUNICA	TIONS DETAIL OF CURRENT CHARGES
Toll charge inquiries call	1-833-241-0100

for charge inquiries carr 1-655-241-0100		
SERVICES		
2 SWITCHED ONE PLUS SERVICE	.00	
LONG DISTANCE CHARGES	.30	
TOTAL SERVICES		.30
SURCHARGES AND OTHER FEES		
INTERSTATE SERVICE FEE	4.97	

WINDSTREAM COMMUNICATIONS			
(cont'd)		A 4 7	÷ ".

	REGULATORY AS TOTAL SURCHAR	 		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	.28	6.75
TAXES		er en				
	SCHOOL TAX				.01	.01

TOTAL WINDSTREAM COMMUNICATIONS CHARGES 7.06

WINDSTREAM COMMUNICATIONS Direct Dialed Calls

FOR (606) 756-3305

LINE	DATE	TIME	CITY CALL	.ED	AREA	NUN	1BER	CL	RP	MIN	AMOUNT
1	09/29	1041A	LEXINGTON	KY	859 2	255-0	852	S	D	4.3	.30
	SI	IBTOTAL	EXCLUDING	TAX	FOR (6	506)	<i>756-</i> .	3305		4.3	.30

SERVICE PROVIDER(S)

CR

Your InterLATA long distance carrier(s) are*:

KY GROSS RECEIPTS SURCHARGE

FEDERAL UNIVERSAL SERVICE FEE

WINDSTREAM COMMUNICATIONS

1-833-241-0100

Your IntraLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS

1-833-241-0100

* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines are on record with your local business office.

REGULATORY INFORMATION

Failure to pay the total amount due for basic local service could result in suspension of those services and may be subject to collection actions. To avoid suspension of your basic local service, you must pay \$

Non-payment of all other non-basic services may result in the suspension of those services and may be subject to collection actions, but will not result in the suspension of your basic local service.

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With the new name comes upgraded functionality to put account management right at your fingertips - online or with our fresh new app. The portal is available 24/7/365, and you can access it from anywhere!

> my.gokineticbusiness.com or scan the QR code to download the mobile app.







Windstream provides online billing at my windstream.com

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Account number

Telephone number 606-756-3305

Invoice date September 30, 2022

Please call Kinetic Business by Windstream or visit our website. For Sales/Billing/Account Changes: 1-833-241-0100

For Repair/Technical Support: Website

1-833-241-0100 kineticbusiness.com

CITY OF AUGUSTA-WATER TREAT P O BOX 85 AUGUSTA KY 41002-0085

Service At-A-Glance

Previous Bill \$200.50 Payments/Adjustments thru 09/28 \$200.50 CR **Amount Previously Due** \$.00 Current Charges Due - 10/19/22 \$205.14 **Total Amount Due** \$205.14

Use of the Services constitutes your agreement to Windstream's Terms and Conditions maintained at windstream.com/terms, or you may request a copy by calling the number at the top of the bill. See "Windstream Customer Message" section on this bill for any recent changes to Windstream's Terms and Conditions. If you are a business customer with an existing contract, those contract terms will

On-line: For easy payments 24 hours a day, visit my.windstream.com. In person: To find a retail store location near you, visit windstream.com/support.

By Mail: Send your check and payment slip to the address below. By Phone: For automated payments or to speak to a representative, call the number above.

Detach and return this nav





Telephone number 606-756-3305

Invoice date September 30, 2022

SUMMARY OF PAYMENTS AND ADJUSTMENTS

PAY	MENIS -OF	0/22/	22	
TOTAL	PAYMENTS	AND	ADJU\$	TMENTS

200.50 CR

200.50 CR

WINDSTREAM		198.19
WINDSTREAM COMMUNICATIONS	,	6.95

CURRENT CHARGES DUE 10/19/22

205.14

WINDSTREAM DETAIL OF CURRENT CHARGES

Service from 09/28/22 to 10/27/22 Toll charge inquiries call 1-833-241-0100

CED	VICES	
ZCN	ATCED	

30.93

DISCOUNTS AND PROMOTIONS

SCOOL	NIS AND PROMULLUNS	
1	PROMOTIONAL RATE ADJUSTMENT	3.00 CR
	EXPIRES 99/99/99	•
	TOTAL DISCOUNTS	3.00 CR

SURCHARGES AND OTHER FEES

LATE PAYMENT CHARGE	3.00
LATE PAYMENT COLLECTION FEE	1.50
ACCESS CHARGE PER FCC ORDER	18.40
ACCESS RECOVERY CHARGE MLC	6.02
KY GROSS RECEIPTS SURCHARGE	1.27
FEDERAL UNIVERSAL SERVICE FEE	8.45
KENTUCKY LIFELINE SUPPORT	.30
TRS/TAP SURCHARGE	.06
TOTAL SURCHARGES AND OTHER FEES	39.00

TAXES

	•
FEDERAL TAX	3.32
SCHOOL TAX	2.93
TOTAL TAXES	6.25

OTHER CHARGES AND CREDITS

UPSPEED ADJUSTMENT	(606) 756-3257	24.99 CR
from 09/28/22 to 10/27/22		

1.99

TOTAL WINDSTREAM CHARGES 198.19

WINDSTREAM COMMUNICATIONS DETAIL OF CURRENT CHARGES

Toll charge inquiries call 1-833-241-0100

SERVICES

TOTAL SERVICES			.00
SURCHARGES AND OTHER FEES	***		
INTERSTATE SERVICE FEE	r.	4.97	
KY GROSS RECEIPTS SURCHARGE		.06	
FEDERAL UNIVERSAL SERVICE FEE		1.64	
REGULATORY ASSESSMENT SURCHRG		.28	
TOTAL SURCHARGES AND OTHER FEES		100	6.95

TOTAL WINDSTREAM COMMUNICATIONS CHARGES

2 SWITCHED ONE PLUS SERVICE

6.95

(SERVICE PROVIDER(S)

Your InterLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS

1-833-241-0100

Your IntraLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS

1-833-241-0100

* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines are on record with your local business office.

REGULATORY INFORMATION

Failure to pay the total amount due for basic local service could result in suspension of those services and may be subject to collection actions. To avoi suspension of your basic local service, you must pay \$ 67.71

Non-payment of all other non-basic services may result in the suspension of those services and may be subject to collection actions, but will not result i the suspension of your basic local service.

IMPORTANT INFORMATION

If not paid on time, a late pay penalty of 2.0% and a late payment collection fee of \$1.50 will apply to any past due balance.

WINDSTREAM CUSTOMER MESSAGE

Windstream continues to work to provide the highest level of service and support to our Customers. Part of this service commitment includes providing Customers with the opportunity to have third party services charged to their Windstream telephone bill as a convenience. While many Customers appreciate this convenience, we understand that it's not for everyone. Windstream always encourages customers to review their Windstream bill each month and contact the company if they are unsure about a charge on their Windstream bill. And, in order to provide our Customers with a greater level of control and an additional layer of account protection, Windstream now offers the ability to block third party charges from your monthly telephone statement. This block will not apply to third party charges for Windstream-related services to which you subscribe (i.e. Dish, TechHelp, etc.), but will prevent unrelated services from appearing on your Windstream statement. This service is completely optional and free of charge. If you're interested in adding a third party block to your account, please call a Windstream representative at the phone number found at the top right hand corner of your statement.

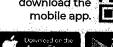
You have subscribed to Windstream's dynamic High-Speed Internet plan. The Internet plan you have subscribed is provisioned as a range, with a minimum and maximum speed. The specific range was provided to you at the time of sale, you can also find it in the service description portion of this invoice. Windstream has provisioned your location for the fastest speed





With the new name comes upgraded functionality to put account management right at your fingertips - online or with our fresh new app. The portal is available 24/7/365, and you can access it from anywhere!

> my.gokineticbusiness.com or scan the QR code to download the





Windstream provides online billing at my.windstream.com

<u>Account numbe</u>r

Website

Telephone number 606-756-3305

Invoice date August 01, 2022

Please call Kinetic Business by Windstream or visit our website. For Sales/Billing/Account Changes: 1-833-241-0100

For Repair/Technical Support: 1-833-241-0100 kineticbusiness.com

CITY OF AUGUSTA-WATER TREAT P O BOX 85 AUGUSTA KY 41002-0085

Service At-A-Glance

Previous Bill \$198.84 Payments/Adjustments thru 07/28 \$198.84 CR Amount Previously Due \$.00 Current Charges Due - 08/22/22 \$202.42 **Total Amount Due** \$202,42

Use of the Services constitutes your agreement to Windstream's Terms and Conditions maintained at windstream.com/terms, or you may request a copy by calling the number at the top of the bill. See "Windstream Customer Message" section on this bill for any recent changes to Windstream's Terms and Conditions. If you are a business customer with an existing contract, those contract terms will control.

On-line: For easy payments 24 hours a day, visit my windstream.com. In person: To find a retail store location near you, visit windstream.com/support.





Telephone number 606-756-3305

Invoice date August 01, 2022



7.20

(SUMMARY ÖF PAYMENTS AND ADJUSTMENTS

PAYMENTS = 07/20/22 TOTAL PAYMENTS AND ADJUSTMENTS 198.84 CR

198.84 CR

(SUMMARY ÖF CURRENT CHARGES BY SERVICE PROVIDER

WINDSTREAM WINDSTREAM COMMUNICATIONS 7.20

CURRENT CHARGES DUE 08/22/22 202.42

WINDSTREAM DETAIL OF CURRENT CHARGES

Service from 07/28/22 to 08/27/22 Toll charge inquiries call 1-833-241-0100

SERVICE	c

2	BUSINËSŜ LINE		49.20	
2	BASIC CALLER ID PACKAGE		23.98	
2	CALL FORWARDING NO CHARGE	in the ingression of some	.00	
2	3 WAÝ CÁLLING		.00	
2	BUSIŅĒSŠ WIRELESS GATEWAY		22.00	
1	BUSÎNÊSŜ INTERNET		85.75	
1	UP TO 100MB (73MB - 125MB)		.00	
	TOTAL SERVICES			180.93
SCOM	NTS AND BROWNTONS			

DIS

SCOU	NIS AND PROMULIONS		
1	PROMÔTIONAL RATE ADJUSTMENT	3.00 CR	
	EXPĪRĒS 99/99/99		
	TOTAL DISCOUNTS	3.00 C	R

SURCHARGES AND OTHER FEES

CHOLD THE CITIEN TELE	
ACCÉSS CHARGE PER FCC ORDER	18.40
ACCESS RÉCOVERY CHARGE MLC	6.02
KY GKÖSS RECEIPTS SURCHARGE	1.27
FEDERAL UNIVERSAL SERVICE FEE	8.45
KENTUCKY LIFELINE SUPPORT	.30
TRS/TAP SURCHARGE	.06
TOTAL SURCHARGES AND OTHER FEES	34.50

TAXES

FEDERAL TAX	3.23
SCHOOL TAX	2.93
TOTAL TÄXES	6.16

OTHER CHARGES AND CREDITS

UPSPEED ADJUSTMENT	(606) 756-3257	24.99 CR
fröm Ö7/28/22 to O8/27/22 RATE GAŜË ADJUSTMENT/BASIC		1.62
from 07/01/22 to 07/27/22		

23.37 CR TOTAL OTHER CHARGES AND CREDITS

TOTAL WINDSTREAM CHARGES 195.22

WINDSTREAM COMMUNICATIONS DETAIL OF CURRENT CHARGES

Toll charge inquiries call 1-833-241-0100

SERVICES

FKATC	ES .	
2	SWITCHED ONE PLUS SERVICE	.00
	LONG DISTANCE CHARGES	.24
	TOTAL SERVICES	.24
	vu Li	

SURCHARGES AND OTHER FEES

MINULU MIN VIIILN VELS		
INTERŜTATE SERVICE	FEE	4.97

WINDSTREAM COMM	UNICAT	IONS DETAIL	OF CURR	ENT CH	ARGES
(cont'd)					14.55

(" /			
	KY GROSS RECEIPTS SURCHARGE	13 124 174 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	.06	
	FEDERAL UNIVERSAL SERVICE FEE		1.64	
	REGULATORY ASSESSMENT SURCHRG	and the second second	.28	
	TOTAL SURCHARGES AND OTHER FEES			6.95
TAXES				
	SCHOOL TAX		.01	
	TOTAL TAXES			.01

WINDSTREAM COMMUNICATIONS Direct Dialed Calls

FOR (606) 756-3305

LINE	DATE	TIME	CITY CALL	ED	AREA	NUMBER	CL	. RP	MIN	AMOUN	T
			LEXINGTON LEXINGTON			396-6041 255-0852	S S	_	0.8 2.5	.00	-
	SI	JBTOTAL	L EXCLUDING	TAX	FOR ((606) 756-3	305		3.3	.24	4

SERVICE PROVIDER(S)

Your InterLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS

TOTAL WINDSTREAM COMMUNICATIONS CHARGES

1-833-241-0100

Your IntraLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS

1-833-241-0100

* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines are on record with your local business office.

REGULATORY INFORMATION

Failure to pay the total amount due for basic local service could result in suspension of those services and may be subject to collection actions. To avoid suspension of your basic local service, you must pay \$

Non-payment of all other non-basic services may result in the suspension of those services and may be subject to collection actions, but will not result in the suspension of your basic local service.

IMPORTANT INFORMATION

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Do More with Go Kinetic Business.





Now you can enjoy all the benefits of Go Kinetic Business when you download the mobile app!

Manage your account notifications and settings, view account billing and make one-time payments, and view and make changes to your Kinetic Business services all with 24/7 availability you can access from anywhere!

my.gokineticbusiness.com or scan the QR code to download the mobile app.





Windstream provides online billing at my.windstream.com

Account number

Telephone number 606-756-3305

Invoice date June 30, 2023

Please call Kinetic Business by Windstream or visit our website. For Sales/Billing/Account Changes: 1-833-241-0100

For Repair/Technical Support: Website

1-833-241-0100 kineticbusiness.com

CITY OF AUGUSTA-WATER TREAT P O BOX 85 AUGUSTA KY 41002-0085

Service At-A-Glance

Previous Bill \$199.08 Payments/Adjustments thru 06/28 \$199.08 CR Amount Previously Due \$.00 Current Charges Due - 07/19/23 \$203.33 **Total Amount Due** \$203.33

Use of the Services constitutes your agreement to Windstream's Terms and Conditions maintained at windstream.com/terms, or you may request a copy by calling the number at the top of the bill. See "Windstream Customer Message" section on this bill for any recent changes to Windstream's Terms and Conditions. If you are a business customer with an existing contract, those contract terms will

Pay My Bill

On-line: For easy payments 24 hours a day, visit my.windstream.com. In person: To find a retail store location near you, visit windstream.com/support.

SUMMARY OF PAYMENTS AND ADJUSTMENTS

PAYMENTS -06/23/23 TOTAL PAYMENTS AND ADJUSTMENTS 199.08 CR

199.08 CR

SUMMARY OF CURRENT CHARGES BY SERVICE PROVIDER

196.58 WINDSTREAM WINDSTREAM COMMUNICATIONS 6.75

CURRENT CHARGES DUE 07/19/23

203.33

WINDSTREAM CURRENT CHARGES

Service from 06/28/23 to 07/27/23

· C			-		•	
. 7	ER	,,	٠.	•	•	

2 BUSINESS LINE 49.20	
2 BASIC CALLER ID PACKAGE 23.98	
2 CALL FORWARDING NO CHARGE .00	
2 3 WAY CALLING	
2 BUSINESS WIRELESS GATEWAY 22.00	
1 BUSINESS INTERNET 85.75	
1 UP TO 100MB (73MB - 125MB) .00	
TOTAL SERVICES	180.93

DIS

SCOUNTS AND PROMOTIONS		
1 PROMOTIONAL RATE ADJUSTMENT		3.00 CR
EXPIRES 99/99/99		
TOTAL DISCOUNTS		3.00

SURCHARGES AND OTHER FFFC

HARGES AND DIHEK FEES	
LATE PAYMENT CHARGE	2.98
LATE PAYMENT COLLECTION FEE	1.50
ACCESS CHARGE PER FCC ORDER	18.40
ACCESS RECOVERY CHARGE MLC	6.02
KY GROSS RECEIPTS SURCHARGE	1.27
FEDERAL UNIVERSAL SERVICE FEE	7.08
KENTUCKY LIFELINE SUPPORT	.12
TRS/TAP SURCHARGE	.06
TOTAL SURCHARGES AND OTHER FEES	37.43
그렇게 생겼네 일반 일본 등 나는데 나라는	
S 마음과 이 시간되는 이번 그는 사람은 것이 나는 것이다.	
FEDERAL TAX	3.28

TAXES

FEDERAL TAX	3.28
SCHOOL TAX	2.93
TOTAL TAXES	6.21

OTHER CHARGES AND CREDITS

UPSPEED ADJUSTMENT	(606) 756-3257	24.99	CD	
	(000) 130-3231	24.33	Ch	
from 06/28/23 to 07/27/23				

TOTAL OTHER CHARGES AND CREDITS

24.99 CR

TOTAL WINDSTREAM CHARGES

196.58

6.75

WINDSTREAM COMMUNICATIONS DETAIL OF CURRENT CHARGES

Toll charge inquiries call 1-833-241-0100

TOTAL WINDSTREAM COMMUNICATIONS CHARGES

SERVICES

CHED ONE PLUS SERVICE	.00
L SERVICES	.00
ND OTHER FEES	
RSTATE SERVICE FEE	4.97
ROSS RECEIPTS SURCHARGE	.06
RAL UNIVERSAL SERVICE FEE	1.44
LATORY ASSESSMENT SURCHRG	.28
L SURCHARGES AND OTHER FEES	6.75
	CHED ONE PLUS SERVICE L SERVICES ND OTHER FEES RSTATE SERVICE FEE ROSS RECEIPTS SURCHARGE RAL UNIVERSAL SERVICE FEE LATORY ASSESSMENT SURCHRG L SURCHARGES AND OTHER FEES

SERVICE PROVIDER(S)

Your InterLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS

1-833-241-0100

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WINDSTREAM COMMUNICATIONS

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Online payments must be made by 4:00 pm eastern time in order to post for the current day.

Windstream reserves the right to delete your windstream.net email account, without notice, if unused for one hundred and eighty (180) consecutive days. The contents of the email account will be unrecoverable once the account has been deleted.

NOTICE OF POSSIBLE RATE CHANGE: At Kinetic by Windstream, we strive to provide our customers with the highest quality services at affordable rates to keep you connected to family and friends. As we work to improve the