## StraightLine Kentucky

March 4, 2025

Ms. Linda Bridwell Executive Director Public Service Commission 211 Sower Blvd Frankfort, KY 40601

> RE: Case No. 2024-00251 Southern Water & Sewer District Response to First Request for Information

Dear Ms. Bridwell:

Enclosed for filing in the referenced case are Southern Water & Sewer District's amended responses to Kentucky Public Service Commission staff's first Request for Information.

The District continues to be challenged by a significant operational emergency as a result of recent flooding that extensively damaged their distribution system resulting in a loss of water pressure to many of their customers. Their staff have worked diligently to prepare these responses while also taking a high volume of calls from customers seeking information about when water service would be restored to their homes and businesses.

Despite these challenges, the District has been able to prepare answers to the remaining questions in the first Request for Information, except for questions #7 and #16c. The District will continue to expend their best efforts with the remaining items and respectfully requests that the Procedural Schedule not be extended as a result of the District's challenges preparing these responses.

Sincerely,

Robert K. Miller