

StraightLine Kentucky

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February 25, 2025

Ms. Linda Bridwell
Executive Director
Public Service Commission
211 Sower Blvd
Frankfort, KY 40601

RE: Case No. 2024-00251
Southern Water & Sewer District
Response to First Request for Information

Dear Ms. Bridwell:

Enclosed for filing in the referenced case are Southern Water & Sewer District's responses to Kentucky Public Service Commission staff's first Request for Information.

The District has been challenged by a significant operational emergency as a result of recent flooding that extensively damaged their distribution system resulting in a loss of water pressure to many of their customers. Their staff have worked diligently to prepare these responses while also taking a high volume of calls from customers seeking information about when water service would be restored to their homes and businesses.

The District has also been challenged by a disruption to access to their accounting records due to the failure of a file server at their accountant's office. The latest information available is that the server will be repaired later this week. Despite these challenges, the District has been able to prepare answers to the questions in the first Request for Information, except for 1a-b; 4-8; 14d; 16; 17c-d; 18; 20; and 27.

The District will expend their best efforts with the intention of providing the remaining items by Tuesday, March 4, 2025, and respectfully requests that the Procedural Schedule not be extended as a result of the District's challenges preparing these responses.

Sincerely,



Robert K. Miller