

#7- Regarding water penalties/late fees.

It is my belief that the amount that went into Revenue for \$23,162.21 was the correct amount.

I believe the report for \$94,079.00 was incorrect. Our software does not have a dedicated report to analyze late fees. I had no knowledge of how to obtain said report due to this, and therefore called the software company.

The software company (United-Systems) also had no knowledge of how to obtain said report, so the representative I talked to played around with different reports until she believed she had clicked the right things to get the correct information.

However, as we can all see from the difference in data, the report was incorrect.

Thank you,

Jessica Litton-Adkins

General Manager

Sandy Hook Water District