

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

IN THE MATTER OF:

ELECTRONIC RATTLESNAKE RIDGE WATER)
DISTRICT UNACCOUNTED FOR WATER LOSS) CASE NO. 2024-00176
REDUCTION PLAN, SURCHARGE AND)
MONITORING)

RESPONSE OF RATTLESNAKE RIDGE WATER DISTRICT TO COMMISSION STAFF'S
FIFTH REQUEST FOR INFORMATION TO RATTLESNAKE RIDGE WATER DISTRICT

Comes now, Rattlesnake Ridge Water District (also referred to herein as RRWD), by and through Counsel, and for their Response to Commission Staff's Fifth Request for Information states as follows:

Rebecca Kitchen, General Manager of Rattlesnake Ridge Water District, is the witness responsible for responding to the questions and requests herein.

1. Refer to Rattlesnake Ridge District's monthly bank statement filed July 8, 2026. Provide an explanation for the \$775.00 withdrawal from the surcharge account. In the response, provide the date of the Commission Order approving the purchase.

RESPONSE: On June 8, 2026, Rattlesnake Ridge Water District issued Check # 68473 in the amount of \$775.00 from Account #0832, the regular operating account of Rattlesnake Ridge Water District. A copy of same is attached hereto.

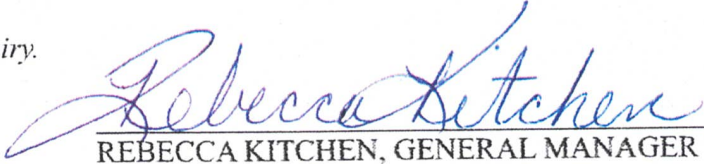
On June 12, 2026, Commercial Bank of Grayson erroneously debited Check # 68473 in the amount of \$775.00 from Account #3623, the surcharge account of Rattlesnake Ridge Water District.

There is not a Commission Order approving the purchase. Rattlesnake Ridge Water District also did not approve the withdrawal from the surcharge account. Rattlesnake Ridge Water District has taken appropriate steps to remediate this

matter with Commercial Bank of Grayson and has attached documentation
evidencing correction of this issue.

CERTIFICATION/VERIFICATION

*The above responses are true and correct to the best of my knowledge, information, and
belief formed after a reasonable inquiry.*


REBECCA KITCHEN, GENERAL MANAGER
RATTLESNAKE RIDGE WATER DISTRICT

STATE OF KENTUCKY

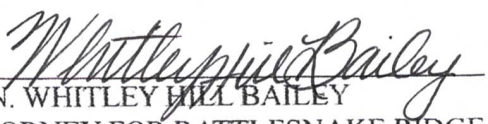
COUNTY OF CARTER

Acknowledged, subscribed and sworn to before me by REBECCA KITCHEN, this the 21st
day of July, 2026.

My commission expires: 7-28-2029 Notary ID #: KYMP103355


NOTARY PUBLIC, KENTUCKY STATE AT LARGE

RESPECTFULLY SUBMITTED, .

BY: 
HON. WHITLEY HILL BAILEY
ATTORNEY FOR RATTLESNAKE RIDGE
WATER DISTRICT
106 PARK STREET
GRAYSON, KENTUCKY 41143-0608
(606) 474-0011
WHITLEYHILLBAILEY@GMAIL.COM

Checking *3623

Available Balance

\$521,929.23



Sort: Date (Newest First) →

Updated: Jul 17, 2026 3:06:11 PM



Wednesday, July 8, 2026

SURCHARGE TRANSFER-INTERNET TRANSFER FROM CHK 0688

\$27,381.76

\$521,929.23

Tuesday, June 30, 2026

INTEREST PAID

\$213.50

\$494,547.47

Friday, June 12, 2026

CK # 68473

-\$775.00

\$494,333.97

Wednesday, June 10, 2026

PSC SURCHARGE FUNDS-INTERNET TRANSFER FROM CHK 0688

\$22,140.76

\$495,108.97

End of Day 06/20/2026

We'll help you set up a new payment or transfer

NEW TRANSACTION

BALANCE INFORMATION



ACCOUNT NUMBER

*3623 Show

ROUTING NUMBER

042103460

BALANCE

\$521,929.23

AVAILABLE BALANCE

\$521,929.23

PENDING

\$0.00

RATTLESNAKE RIDGE WATER DISTRICT

P.O. BOX 475

GRAYSON, KY 41143

605-474-7570

Commercial Bank - 32832

Grayson, KY 41143
73-346421

Check Date
08/03/2026

Check Number
68473

Amount
\$775.00

PAY ***Seven Hundred Seventy Five & 00/100*****

TO THE ORDER OF WHITLEY HILL BAILEY P.L.L.C.
106 PARK STREET
GRAYSON, KY 41143

MEMO 460, 464, 468, 472

Rebecca Hatcher
Stephen Rogers

83 2*

⑆068473⑆ ⑆042103460⑆ 0



Commercial Bank
of Grayson

To whom this may concern,

I am writing to clarify a check that shows debit from Rattlesnake Ridge Water Dist. Surcharge was a mistake on the bank's part on June 12th 2026. This check had come through with digits missing on the account number and was a mistake by the bank in putting this into the incorrect account. This was made aware today on July 20th, 2026, in which we have credit back to this account and removed the funds from the correct account. I have attached copies of this transfer.

Thank you

Amber Mullins

Bookkeeping Supervisor

Grayson Office
208 East Main St.
Grayson, KY 41143

Olive Hill Office
155 East Tom T. Hall Blvd.
Olive Hill, KY 41164
www.cbgrayson.com
(606) 474-7811

Interchange Branch
109 North Carol Malone Blvd.
Grayson, KY 41143

THE COMMERCIAL BANK
OF GRAYSON
GRAYSON, KY

MISCELLANEOUS CREDIT

VOLUFORMS® MCS

CUSTOMER NAME: Rattlesnake Ridge
DESCRIPTION: 4/12 CK #68473 ran through wrong acct.
APPROVED BY: Am

DATE 7-20-26
DDA ☒
SAV ☐
Other ☐

ACCOUNT NUMBER

TRAN CODE

AMOUNT

083623

042

\$ 775.00

⑆555511110⑆

THE COMMERCIAL BANK
OF GRAYSON
GRAYSON, KY

MISCELLANEOUS DEBIT

CUSTOMER NAME: Rattlesnake Ridge
DESCRIPTION: CK 68473 missing acct number, ran
through wrong acct. 4/12 APPROVED BY: Am

DATE 7-20-26
DDA ☒
SAV ☐
Other ☐

ACCOUNT NUMBER

TRAN CODE

AMOUNT

032832

011

\$ 775.00

⑆555500000⑆