

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In The Matter of:

ELECTRONIC RATTLESNAKE RIDGE WATER)	
DISTRICT UNACCOUNTED FOR WATER LOSS)	CASE NO.
REDUCTION PLAN, SURCHARGE AND)	2024-00176
MONITORING)	

**EXPLANATION OF RATTLESNAKE RIDGE WATER DISTRICT (hereinafter RRWD)
TO INFORMATION ATTACHED TO INITIAL REPORT.**

RRWD had difficulty in setting up the bank account. The bank used by RRWD, Commercial Bank of Grayson, demanded that it be presented a Resolution to open the account. That Resolution was provided, but then the bank demanded ALL Commissioners signature on the paperwork to open the account (not just the Chairman, Manager, and Assistant Manager).

The account was opened October 10, 2024 as shown on EXHIBIT A attached hereto. The bank wanted a \$1,000.00 initial deposit to open the account and thus same occurred on October 16, 2024. The bank still refused to allow the transfers from the main bank account to the surcharge account until November 12, 2024.

SEE EXHIBIT B attached hereto: On November 12, 2024, RRWD transferred an amount of \$21,667.86 (typo in transfer reflected in Exhibit C – should have been \$21,661.86 transferred) to the surcharge bank account. This is what the billing system (which has since been updated to generate correct information needed) showed as the amount of the surcharge (states ‘August’ but it was for billing that goes out in late August but is due in September, so should have stated September). Again, on November 12, 2024, RRWD transferred an amount of \$22,121.34 to the surcharge bank account. This is what the billing system (which has since been updated to generate correct information needed) showed as the amount of the surcharge (states ‘September’ but it was for billing that goes out in late September but is due in October, so should have stated October).

On November 26, 2024, RRWD transferred the sum of \$23,552.27 which was the amount of the **billings** sent out for the surcharge, **not** the amount **collected**. (Thus, more money transferred than necessary). SEE EXHIBIT C which is the on-line screen for the surcharge account.

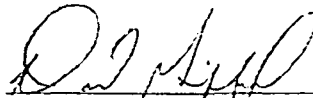
Given the way the collections fall, and the billings fall, RRWD will file monthly reports but for the billing cycle (i.e., a report for date the bills are sent through the next month when the next bills are sent. Example, billing in August went out August 23, 2024 and the September billing went out September 24, 2024 and thus the surcharge report reflects this time span; otherwise next to impossible to get correct figures as some people pay their September bill in August as soon as they see it is generated on-line). This also explains why the number shown in Exhibit B does not match the surcharge report (Exhibit D). Exhibit B states 'August' \$21,661.86 but was actually for the billing sent August 23rd. So the Exhibit B report was run for September 1 – September 30 (and labeled August and should have been labeled September). As a result it left out money received in August for this billing that was not due until September.

Therefore, the Surcharge Report attached hereto as EXHIBIT D shows the total amount that should be in the surcharge bank account as of November 30, 2024 as \$68,204.21 (excluding interest). The bank account actually contains the amount of \$68,354.18 (which includes interest of \$0.22 cents and \$12.49). This report is for the **billing cycle** of each month, not the calendar month. Counsel for RRWD has requested, for ease in determining amounts and for what month the amount applies to, to be consistent in the designation of the deposit and the designation in the surcharge report.

If the reporting from billing cycle to billing cycle will be an issue (again the report to be tendered to PSC by the 15th of the following month), we would appreciate your advises.

Finally, Exhibit E is the Water Loss Reports for September 2024 through November 2024.

The above Responses are true and correct to the best of my information, knowledge, and belief formed after reasonable inquiry.

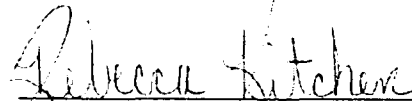


DAVID GIFFORD, MANAGER
RATTLESNAKE RIDGE WATER DISTRICT

COMMONWEALTH OF KENTUCKY
COUNTY OF Carter

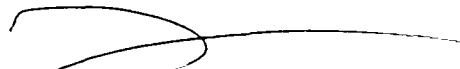
The foregoing instrument was sworn, subscribed, and acknowledged to before me this 4th day of December, 2024 by DAVID GIFFORD, Manager of Rattlesnake Ridge Water District, to be his free act and deed.

My commission expires: 11-16-27.



NOTARY PUBLIC, KENTUCKY
NOTARY ID # KYNP31247

Respectfully submitted,



DELORES WOODS BAKER
Local Counsel RRWD
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Commercial Bank of Grayson

Here for a century, here for you.

Grayson Office
P.O. Box 7
Grayson, KY 41143

Olive Hill Office
P.O. Box 1300
Olive Hill, KY 41164

606-474-7811

Fax: 606-474-2100

Toll Free: 800-467-1179

24-Hour Tele-Banker: 800-598-4524

www.cbgrayson.com




Member
FDIC

FINANCIAL SERVICES STATEMENT



RATTLESNAKE RIDGE WATER DIST
SURCHARGE ACCT
PO BOX 475
GRAYSON KY 41143-0475



Statement Date: 10/31/2024

Account No.: XXXXXXXXXX 28 Page: 1

REGULAR NOW ACCOUNT SUMMARY

Type: REG Status: Active

Category	Number	Amount
New Account On 10/10/24		0.00
Deposits	1	1,000.00+
Debits		0.00
Interest Added This Statement		0.22+
Ending Balance On 10/31/24		1,000.22
Annual Percentage Yield Earned	0.50%	
Interest Paid This Year	0.22	
Average Balance (Ledger)	727.27+	

ALL CREDIT ACTIVITY

Date	Type	Amount	Date	Type	Amount	Date	Type	Amount
10/16/24	Deposit	1,000.00						
10/31/24								0.22

Direct Inquiries About Electronic Entries To:
Phone: (606) 474-7811

DAILY BALANCE SUMMARY

Beginning Ledger Balance on 10/10/24 was .00

Date	Balance	Date	Balance	Date	Balance
10/16/24	1,000.00	10/31/24	1,000.22		

This Statement Cycle Reflects 22 Days

The Interest Earned And The Annual Percentage Yield Earned
Are Based On The Period 10/10/2024 Through 10/31/2024

EXHIBIT A

Continued

2/459/1

BILLING

MONTH	WATER USAGE	AMT. BILLED	#OF BILLS	SUR-CHARGE
DECEMBER 2023				
JANUARY 2024	25,834,120	\$307,163.19	4252	
FEB	20,168,420	\$269,410.91	4247	
MARCH	20,157,270	\$264,885.11	4245	
APRIL	16,394,580	\$241,076.76	4248	
MAY	15,456,720	\$239,788.08	4248	
JUNE	20,537,140	\$292,170.43	4252	
JULY	18,473,200	\$272,838.93	4246	
AUGUST	22,728,870	\$325,213.17	4254	\$21,661.86 ✓
SEPTEMBER	23,001,820	\$323,064.69	4260	\$22,121.34 ✓
OCTOBER	20,315,020	\$283,237.56	4268	
NOVEMBER				
DECEMBER				
TOTAL				

BILLING WAS DONE AT THE END OF MTH SHOWN---- FOR THE FOLLOWING MTH
 DEC 23 BILLING FIGURES ARE FOR JAN BILL DUE IN JAN.

	WATER USAGE	AMT. BILLED	# OF BILLS
TOTAL			
MINUS DEC 2023			
TOTAL			

Updated Dec 04, 2024 8:07:08 AM



BALANCE INFORMATION

Friday, November 29, 2024

INTEREST PAID \$12.49 >
\$68,354.18

Tuesday, November 26, 2024

PSC TRANSFER FOR NOVEMBER BILLING-INTERNET TRANSFER FROM PSC \$23,552.27 >
\$68,341.69

Tuesday, November 12, 2024

SURCHARGE FOR SEPTEMBER (PSC)-INTERNET TRANSFER FROM PSC \$22,121.34 >
\$44,789.42

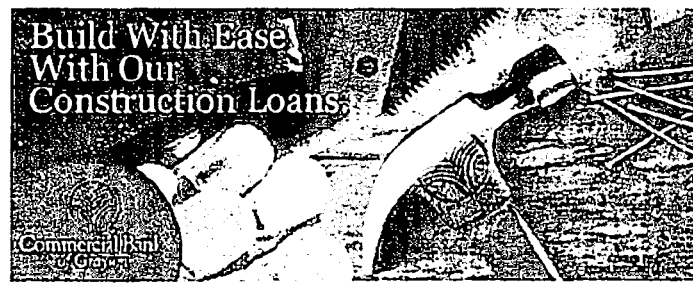
AUGUST SURCHARGE TRANSFER-INTERNET TRANSFER FROM PSC \$21,667.86 >
\$22,668.08

Thursday, October 31, 2024

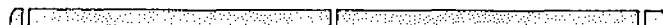
INTEREST PAID \$0.22 >
\$1,000.22

Wednesday, October 16, 2024

Deposit \$1,000.00 >
\$1,000.00



ACCOUNT NUMBER [REDACTED] 23 Show
 ROUTING NUMBER [REDACTED] 460
 BALANCE \$68,354.18
 AVAILABLE BALANCE \$68,354.18
 PENDING \$0.00
 STATEMENT BALANCE \$68,354.18
 11/29/2024
 HOLD AMOUNT \$0.00
 OVERDRAFT LIMIT \$0.00



Utility Name:

Selected Financial Information and Better / Worse (B / (W)) Performance

Year Ended December 31, 2024

Month	A Record as Sales	B Billings	C Collections	D Deposits	E	F D - C Collections B / (W) Billings	G E - D Deposits B / (W) Collections (1)	H C - B Billings B / (W) Recorded Sales (1)
January						0.00	0.00	0.00
February						0.00	0.00	0.00
March						0.00	0.00	0.00
April						0.00	0.00	0.00
May						0.00	0.00	0.00
June						0.00	0.00	0.00
July						0.00	0.00	0.00
August						0.00	0.00	0.00
September		23,519.09	21,815.60			(1,703.49)	(21,815.60)	23,519.09
October		23,535.68	22,969.16			(566.52)	(22,969.16)	23,535.68
November		23,552.27	23,419.45			(132.82)	(23,419.45)	23,552.27
December		23,546.74				(23,546.74)	0.00	23,546.74
Total	0.00	94,153.78	68,204.21	0.00		(25,949.57)	(68,204.21)	94,153.78

Specify the general ledger account where the surcharge is recorded

(1) Explain reasons for difference if amount does not equal zero.

December billing will not be
fully collected until next billing
cycle which occurs end of
December

PUBLIC SERVICE COMMISSION

Monthly Water Loss Report

Water Utility:

RATTLESNAKE RIDGE WATER DISTRICT

For the Month of:

September

Year:

2024

1 **WATER PRODUCED AND PURCHASED**

2	Water Produced	38,097,500
3	Water Purchased	-
4	TOTAL PRODUCED AND PURCHASED	38,097,500

5
6 **WATER SALES**

7	Residential	16,153,870
8	Commercial	6,848,450
9	Industrial	
10	Bulk Loading Stations	
11	Wholesale	
12	Public Authorities	
13	Other Sales (explain)	
14	TOTAL WATER SALES	23,001,820

15
16 **OTHER WATER USED**

17	Utility and/or Water Treatment Plant	3,250,000
18	Wastewater Plant	
19	System Flushing	1,024,628
20	Fire Department	55,419
21	Other Usage (explain)	
22	TOTAL OTHER WATER USED	4,330,047

23
24 **WATER LOSS**

25	Tank Overflows	
26	Line Breaks	3,086,705
27	Line Leaks	7,678,928
28	Excavation Damages	
29	Theft	
30	Other Loss (explain)	
31	TOTAL WATER LOSS	10,765,633

32
33 **Note:** Line 14 + Line 22 + Line 31 **MUST** Equal Line 4

34
35 **WATER LOSS PERCENTAGE**

36	(Line 31 divided by Line 4)	28.26%
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PUBLIC SERVICE COMMISSION

Monthly Water Loss Report

Water Utility: RATTLESNAKE RIDGE WATER DISTRICT

For the Month of: October Year: 2024

1	WATER PRODUCED AND PURCHASED	
2	Water Produced	36,104,000
3	Water Purchased	
4	TOTAL PRODUCED AND PURCHASED	36,104,000

5		
6	WATER SALES	
7	Residential	13,879,390
8	Commercial	6,435,630
9	Industrial	
10	Bulk Loading Stations	
11	Wholesale	
12	Public Authorities	
13	Other Sales (explain)	
14	TOTAL WATER SALES	20,315,020

15		
16	OTHER WATER USED	
17	Utility and/or Water Treatment Plant	3,120,000
18	Wastewater Plant	
19	System Flushing	2,125,000
20	Fire Department	60,945
21	Other Usage (explain)	
22	TOTAL OTHER WATER USED	5,305,945

23		
24	WATER LOSS	
25	Tank Overflows	
26	Line Breaks	2,856,000
27	Line Leaks	7,627,035
28	Excavation Damages	
29	Theft	
30	Other Loss (explain)	
31	TOTAL WATER LOSS	10,483,035

32 **Note:** Line 14 + Line 22 + Line 31 **MUST** Equal Line 4

33

34

35 **WATER LOSS PERCENTAGE**

(Line 31 divided by Line 4)	29.04%
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36

PUBLIC SERVICE COMMISSION

Monthly Water Loss Report

Water Utility: RATTLESNAKE RIDGE WATER DISTRICT

For the Month of: November Year: 2024

1	WATER PRODUCED AND PURCHASED	
2	Water Produced	35,873,500
3	Water Purchased	-
4	TOTAL PRODUCED AND PURCHASED	35,873,500

5		
6	WATER SALES	
7	Residential	13,882,280
8	Commercial	5,543,930
9	Industrial	
10	Bulk Loading Stations	
11	Wholesale	
12	Public Authorities	
13	Other Sales (explain)	
14	TOTAL WATER SALES	19,426,210

15		
16	OTHER WATER USED	
17	Utility and/or Water Treatment Plant	2,985,000
18	Wastewater Plant	
19	System Flushing	2,645,000
20	Fire Department	58,278
21	Other Usage (explain Testing meters)	50,000
22	TOTAL OTHER WATER USED	5,738,278

23		
24	WATER LOSS	
25	Tank Overflows	
26	Line Breaks	2,430,000
27	Line Leaks	8,279,012
28	Excavation Damages	
29	Theft	
30	Other Loss (explain)	
31	TOTAL WATER LOSS	10,709,012

32

33 **Note:** Line 14 + Line 22 + Line 31 **MUST** Equal Line 4

34		
35	WATER LOSS PERCENTAGE	
36	(Line 31 divided by Line 4)	29.85%