

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

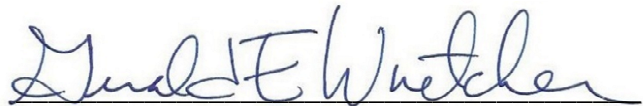
In the Matter of:

**ELECTRONIC TARIFF FILING OF OHIO)
COUNTY WATER DISTRICT TO) CASE NO. 2024-00124
ESTABLISH NEW CHARGES AND REVISED)
CONDITIONS OF SERVICE)**

**RESPONSE OF OHIO COUNTY WATER DISTRICT
TO COMMISSION STAFF’S SECOND REQUEST FOR INFORMATION**

Ohio County Water District (the “District”) submits its Response to Commission Staff’s
Second Request for Information.

Filed: June 10, 2024

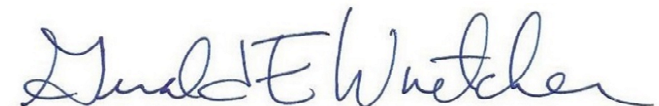


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Counsel for Ohio County Water District

CERTIFICATE OF SERVICE

In accordance with the Commission’s Order of July 22, 2021 in Case No. 2020-00085 (Electronic Emergency Docket Related to the Novel Coronavirus COVID-19), this is to certify that the electronic filing has been transmitted to the Commission on June 10, 2024; and that there are currently no parties in this proceeding that the Commission has excused from participation by electronic means.



Counsel for Ohio County Water District

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BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

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RESPONSE OF
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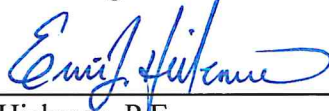
DATED JUNE 6, 2024

FILED: JUNE 10, 2024

VERIFICATION

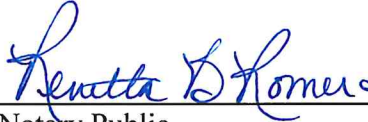
COMMONWEALTH OF KENTUCKY)
) SS:
COUNTY OF OHIO)

The undersigned, Eric Hickman, being duly sworn, deposes and says that he is the General Manager of Ohio County Water District, and that he has personal knowledge of the matters set forth in the response for which he is identified as the witness, and the answers contained therein are true and correct to the best of his information, knowledge and belief.



Eric Hickman, P.E.
General Manager
Ohio County Water District

Subscribed and sworn to before me, a Notary Public in and before said County and State,
this 10th day of June 2024.



Notary Public

My Commission Expires: 10/18/2025

Notary Public ID No. KYNP38918

OHIO COUNTY WATER DISTRICT

Case No. 2024-00124

Response to Commission Staff's Second Request for Information

Question No. 1

Responding Witness: Eric Hickman

Q-1. Refer to Ohio District's response to Commission Staff's First Request for Information (Staff's First Request), Item 2. Confirm that Ohio District informs the customer of the processing fee amount prior to processing the transaction. If not confirmed, explain why not.

A-1. Ohio County Water District informs its customers of the processing fee amount prior to processing any transaction.

OHIO COUNTY WATER DISTRICT

Case No. 2024-00124

Response to Commission Staff's Second Request for Information

Question No. 2

Responding Witness: Eric Hickman

Q-2. Refer to Ohio District's response to Staff's First Request, Item 11(b).

- a. Explain whether it would be possible for the customer bill to include a designation showing that a bill is based on an actual meter reading**
- b. If so, provide an estimate of what it would cost Ohio District to have its billing format updated to include such designation.**

A-2. a. Placing a designation on the customer bill showing that the bill is based upon an actual meter reading is possible. See Attachment 2-2.

- b. There is no cost to the District for placing such designation on its bills. It will begin placing such designations on its next billing.

Attachment 2-2
Sample Billing Format



Ohio County Water District
 PO Box 207
 Hartford, KY 42347

Website: www.ocwdky.org

ACCOUNT #	0040-00008-009
Billing Date	06/07/2024
Amount Due On or Before 6/10/2024	\$26.75
Save This	\$2.60
Amount Due After Due Date	\$29.35



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Ohio County Water District
 PO Box 207
 Hartford, KY 42347



Customer Type: Residential

RETURN THIS PORTION WITH PAYMENT

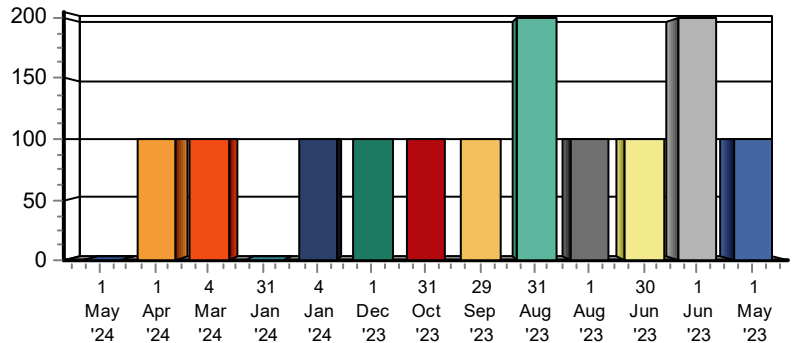
**FAILURE TO RECEIVE BILL DOES NOT RELIEVE
 CUSTOMER OF PAYMENT AND PENALTY**

Ohio County Water District
 PO Box 207
 Hartford, KY 42347
 (270) 298-7704 or (800) 953-2880

		ACCOUNT NAME					
		ACCOUNT #	SERVICE ADDRESS				
		0040-00008-009					
DESCRIPTION	METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES	
WA WATER	83643389	04/01 - 05/01	78200	78200	0	\$25.97	
WA Average Usage					100		
SC Local Tax						\$0.78	
** ACTUAL USAGE **							
Rates available upon request							
					Amount Due On or Before 6/10/2024	\$26.75	
					Save This	\$2.60	
					Amount Due After Due Date	\$29.35	

Closed on Monday May, 27 2024 for Memorial Day.

COMPARISONS			
Period	Days	Usage	Daily Avg.
Current Billing Period	30	0	0.000
Previous Billing Period	28	100	3.571
Same Period Last Year	31	100	3.226



This is a reminder to use caution when mowing or weed eating around the water meter. A Meter Transceiver Unit (MXU) is located on the surface of the meter box. The MXU transmits a radio read to our meter reader each month. Damage to the unit that results in replacement will be invoiced to the customer for reimbursement to recover costs in the amount of \$225.20.

BILLING CYCLE

- All bills are due and payable by the 10th of the month. A 10% penalty is applied to all unpaid bills after 4:00pm on the 10th.
- Customers turned off for non-payment will have to pay a reconnect fee of \$45.43 and total balance due. A Deposit of \$90.00 may be required.



Go to tapwaterinfo.com/ohiocounty to view your Drinking Water Quality Report. Call 270-298-7704 to request a copy.



Ohio County Water District
 PO Box 207
 Hartford, KY 42347

Website: www.ocwdky.org

ACCOUNT #	0056-02765-001
Billing Date	06/07/2024
Amount Due On or Before 6/10/2024	\$26.75
Save This	\$2.60
Amount Due After Due Date	\$29.35



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Ohio County Water District
 PO Box 207
 Hartford, KY 42347



Customer Type: Tax Exempt

RETURN THIS PORTION WITH PAYMENT

**FAILURE TO RECEIVE BILL DOES NOT RELIEVE
 CUSTOMER OF PAYMENT AND PENALTY**

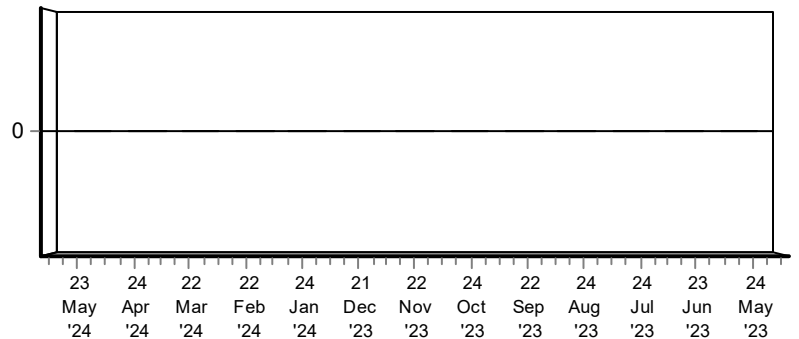
Ohio County Water District
 PO Box 207
 Hartford, KY 42347
 (270) 298-7704 or (800) 953-2880

ACCOUNT NAME						
[REDACTED]						
ACCOUNT #		SERVICE ADDRESS				
0056-02765-001		[REDACTED]				
DESCRIPTION	METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
WAE WATER		04/24 - 05/23	0	0	0	\$25.97
WA Average Usage					0	
SCE Local Tax						\$0.78
** ESTIMATED ** MEMO BILL - DO NOT PAY ***Rates available upon request***						

Closed on Monday May, 27 2024 for Memorial Day.

Amount Due On or Before 6/10/2024	\$26.75
Save This	\$2.60
Amount Due After Due Date	\$29.35

COMPARISONS			
Period	Days	Usage	Daily Avg.
Current Billing Period	29	0	0.000
Previous Billing Period	33	0	0.000
Same Period Last Year	30	0	0.000



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