

**KyPSC Case No. 2024-00114**  
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**DATA REQUEST**

**WITNESS**

**TAB NO.**

STAFF-DR-01-003 SUPP

Tara Bolen.....1

VERIFICATION

STATE OF NORTH CAROLINA     )  
  )     SS:  
COUNTY OF LINCOLN            )

The undersigned, Tara Bolen, Manager Products & Services, being duly sworn, deposes and says that she has personal knowledge of the matters set forth in the foregoing data requests, and that the answers contained therein are true and correct to the best of her knowledge, information and belief.

Tara Bolen  
Tara Bolen, Affiant

Subscribed and sworn to before me by Tara Bolen on this 25<sup>th</sup> day of September, 2024.

Sheila Lemoine  
NOTARY PUBLIC

SHEILA LEMOINE  
Notary Public, North Carolina  
Lincoln County  
My Commission Expires  
July 21, 2029

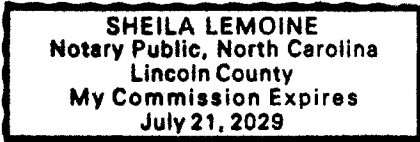
My Commission Expires: July 21, 2029

**G.S. § 10B-41 NOTARIAL CERTIFICATE  
FOR ACKNOWLEDGMENT**

Lincoln County, North Carolina

I certify that the following person(s) personally appeared before me this day, each acknowledging to me that he or she signed the foregoing document: Tara Bolen

Date: September 25, 2024



*Sheila Lemoine*  
\_\_\_\_\_  
*Official Signature of Notary*

Sheila Lemoine, Notary Public

My commission expires: July 21, 2029

I signed this notarial certificate on September 25, 2024 according to the emergency video notarization requirements contained in G.S. 10B-25.

Notary Public location during video notarization: Lincoln County

Stated physical location of principal during video notarization: Mecklenburg County

This certificate is attached to a Verification signed by Tara Bolen on September 25, 2024.

**Duke Energy Kentucky**  
**Case No. 2024-00114**  
**STAFF's First Set Data Requests**  
**Date Received: August 8, 2024**

**SUPPLEMENTAL STAFF-DR-01-003**

**REQUEST:**

Refer to Duke Kentucky's response to the Commission's June 24, 2024 Order in this proceeding, page 3, paragraphs 3-4.

- a. Confirm that Duke Kentucky has not filed a new tariff updating the Electric Annual Budget Billing Plan since a final Order was issued in Case No. 2022- 00372.<sup>1</sup>
- b. State whether Electric Annual Budget Billing customers are still being billed based on the language in Duke's Gas Budget Billing Tariff.<sup>2</sup>
- c. If Electric Annual Budget Billing customers are still being billed based on the language in Duke's Gas Budget Billing Tariff, provide an updated version of Duke Kentucky's Response to the Commission's June 24, 2024 Order in this proceeding, Confidential Attachment 1, using the effective date set forth in the updated Electric Annual Budget Billing tariff to be filed by Duke Kentucky. Consider this request ongoing until such time a final Order is issued in this matter.

**SUPPLEMENTAL RESPONSE:**

- a. Following up on the Company's previous response, Duke Energy Kentucky has filed tariff updates for both Electric and Gas Budget Billing tariffs on September 13, 2024. The revisions are currently pending approval under Tariff Case Nos. TFS2024-00449 and TFS2024-00450.

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<sup>1</sup> Case No. 2022-00372, *The Electronic Application of Duke Energy Kentucky, Inc., for: 1) An Adjustment of the Electric Rates; 2) Approval of New Tariffs; 3) Approval of Accounting Practices to Establish Regulatory Assets and Liabilities; and 4) All Other Required Approvals and Relief* (Ky. PSC July 1, 2024), final Order.

<sup>2</sup> Ky. P.S.C. Gas No. 2, Seventh Revised Sheet No. 25 (issued Oct. 27, 2023), effective Oct. 13, 2023.

**ORIGINAL RESPONSE:**

- a. Duke Energy Kentucky has finalized tariff updates to be filed for both Electric and Gas Budget Billing tariffs and has submitted a newspaper announcement for printing to applicable newspapers. The Company will file its tariff filing as soon as sufficient publications of the notice have been completed pursuant to 807 KAR 5:011, Section 8. In the process of responding to further discovery in Case No. 2022-00289, reviewing the Commission's order in Case No. 2022-00289, and in responding to the Commission's initial Order in this proceeding, the Company had further opportunity to review and consider the revisions to be made to its tariffs prior to finalizing the proposed language. The Company believes that the finalized language will provide an optimal experience for customers and also comply with the Commission's guidance.
- b. Electric Annual Budget Billing customer plan amounts are still being calculated using a divisor of 12 consistent with language in Duke's Gas Budget Billing Tariff. Since October 1, 2023, the Company has stopped adjusting both Electric and Gas Annual Budget Billing customer plan amounts on a quarterly basis according to thresholds. This was done due to customer confusion and dissatisfaction with the more frequent adjustments. The Company has not since reestablished new thresholds in the Annual Budget Billing plans.
- c. The Company has reviewed its currently active budget billing customers and prepared the lists of customers requested by the Commission, which is attached as STAFF-DR-01-003(c) Confidential Attachment. A single customer may appear on more than one of the three lists. The total number of customers in each category is as follows:

- 637 customers - all active accounts receiving gas annual budget billing that had settle-ups calculated before January 4, 2022, for which billing was subsequently changed prior to the next yearly settle-up without customer request;
- 0 customers - all active accounts receiving gas annual budget billing on or after December 1, 2022, for which billing was calculated based on anything other than customer's usage multiplied by the rate in effect at the time of settle-up. This data remains unchanged from Duke Energy Kentucky's Response to the Commission's June 24, 2024 Order;
- 3,509 customers - all active accounts receiving electric annual budget billing on or after December 1, 2022, for which billing was subsequently changed prior to the next yearly settle-up without customer request;
- 0 customers - all active accounts receiving electric annual budget billing on or after April 1, 2022, for which billing was calculated based on anything other than customer's usage multiplied by the rate in effect at the time of settle-up. This data remains unchanged from Duke Kentucky's Response to the Commission's June 24, 2024 Order; and
- 7,123 customers – all active accounts receiving electric annual budget billing on or after December 1, 2021, for which billing was calculated using a divisor of 12.

**PERSON RESPONSIBLE:** Tara Bolen