

Brittany Hayes Koenig (859) 368-8803 brittany@hloky.com

April 29, 2024

Ms. Linda C. Bridwell, P.E. Executive Director Kentucky Public Service Commission 211 Sower Boulevard Frankfort, KY 40602

## Re: *Electronic Joint Application of Rowan Water, Inc. for Approval of Water Training* - Case No. 2024-00103

Dear Ms. Bridwell:

Enclosed, please find for filing, Rowan Water Inc.'s Response to the Deficiency Letter of April 22, 2024 and Amended Application for Approval of Water Training. The Deficiency Letter stated that the Application was deficient because relevant qualifications and credentials where not provided for Elizabeth Dowling and Daniel Dundon.

The credentials for the representative for the Division of Water, Drinking Water Branch of the Energy and Environmental Cabinet, have been added for Elizabeth Dowling, Environmental Scientist. Additionally, Daniel Dundon's information was included in the Application at page 17 of 169 of the pdf, however, he will not be able to present his training on utilizing resources for customer service, billing, inventory, and work performance for compliance matters. Therefore, we have amended the agenda to remove his presentation and provide an amended paragraph g. to the Application for a presentation from Shannon Elam, General Manager of the Morgan County Water District to present on Leadership and Management Skills from the perspective of a water utility that is recovering after years of noncompliance to a compliance and even winning awards for management. His credentials have been included at Exhibit 2 and the presentation is included at Exhibit 3. Additionally, the Agenda has been changed so that we are requesting approval for 14 hours of training, so that if the Commission decides that certain presentations do not meet their standards, those presentations could be removed and we would still be able to provide training for 12 hours.

This is to certify that the electronic filing has been transmitted to the Commission on April 29, 2024, and that there are currently no parties in this proceeding that the Commission has excused from participation by electronic means. Pursuant to the Commission's July 22, 2021 Order in Case No. 2020-00085 no paper copies of this filing will be made.

Please do not hesitate to contact me with any questions or concerns.

Sincerely,

Brittany Hayor Freing Brittany Hayes Koenig

Enclosure