

**COMMONWEALTH OF KENTUCKY**  
**BEFORE THE PUBLIC SERVICE COMMISSION**

In the Matter of:

|                                       |   |            |
|---------------------------------------|---|------------|
| THE ELECTRONIC APPLICATION OF JACKSON | ) |            |
| PURCHASE ENERGY CORPORATION FOR A     | ) | CASE NO.   |
| GENERAL ADJUSTMENT OF RATES AND       | ) | 2024-00085 |
| OTHER GENERAL RELIEF                  | ) |            |

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**JACKSON PURCHASE ENERGY'S NOTICE OF REFUND**

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Comes now Jackson Purchase Energy Corporation ("Jackson Purchase"), by counsel, pursuant to the Kentucky Public Service Commission's ("Commission") February 28, 2025 Order and April 9, 2025 Order requiring Jackson Purchase to provide a written report on its effort to refund customers all amounts collected in excess of the rates approved by the Commission for bills rendered on and after January 1, 2025 through the entry of the February 28, 2025 Order. Jackson Purchase respectfully states as follows:

Jackson Purchase worked with its software provider, National Information Solutions Cooperative ("NISC"), to credit all applicable residential, small commercial single phase, commercial and industrial demand < 3,000 kW, large commercial, and industrial existing accounts with bills rendered on or after January 1, 2025, but before February 28, 2025. Bill credit calculations were calculated based on usage, demand, and the facilities charge billed during that period, as well as school and sales tax where applicable. Bill credits were issued between the dates of June 11, 2025 and July 25, 2025. An example of a bill showing the credit applied is attached to

this Notice. Pursuant to 807 KAR 5:001, Section 4(10) the customer's name, address, and account number have been redacted and no Motion for Confidential Treatment is necessary.

Upon issuance of bill credits, Jackson Purchase encountered 714 accounts that have since become inactive for various reasons and for which Jackson Purchase has no other active account associated with the member to apply the credit. A list of those accounts and the amount of the associated credit is being provided on a separate Excel spreadsheet. Pursuant to 807 KAR 5:001, Section 4(10) the customer's account numbers and names have been redacted and no Motion for Confidential Treatment is necessary.

This the 25<sup>th</sup> day of July, 2025.

Respectfully submitted,

*Heather S. Temple*

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L. Allyson Honaker  
Heather S. Temple  
Meredith Cave  
HONAKER LAW OFFICE PLLC  
1795 Alysheba Way, Suite 6202  
Lexington, Kentucky 40509  
(859) 368-8803  
allyson@hloky.com  
heather@hloky.com  
meredith@hloky.com

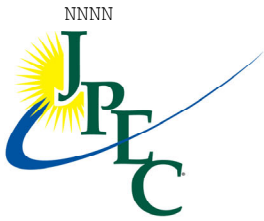
*Counsel for Jackson Purchase Energy Corporation*

**CERTIFICATE OF SERVICE**

This is to certify that the electronic filing was transmitted to the Commission on July 25, 2024, and that there are currently no parties that the Commission has excused from participation by electronic means in this proceeding. Pursuant to the Commission's July 22, 2021 Order in Case No. 2020-00085 no paper copies of this filing will be made.

*Heather S. Temple*  
\_\_\_\_\_  
*Counsel for Jackson Purchase Energy Corporation*

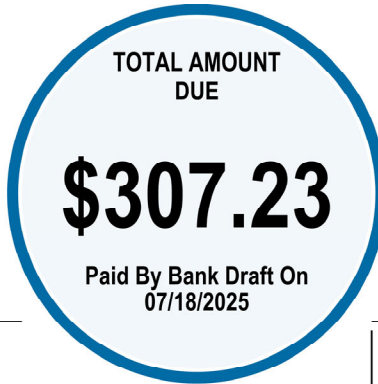
## **Sample Bill Credit**



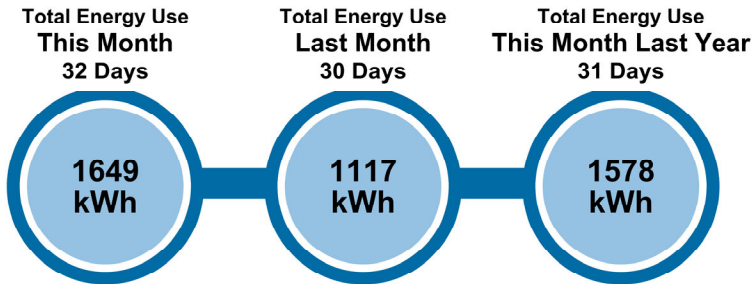
Phone: 270-442-7321 or 1-800-633-4044  
Hours: 8:00 a.m. - 4:00 p.m. Monday - Friday  
[jpenergy.com](http://jpenergy.com)



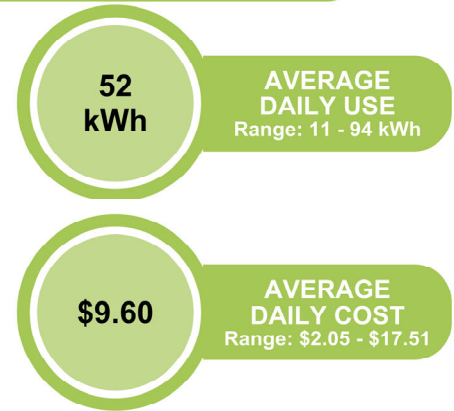
Account #:  
Member Name:  
Service Address:  
Billing Date: 07/01/2025



### Monthly Energy Use Comparison



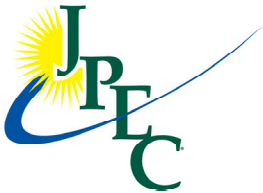
### Your Average Daily Use



### Member Monthly Message

Due to the U.S. Postal Service delivery delays, many members are receiving their electric bills late, and mailed payments may not reach us on time. Other methods include: automatic bank draft, JPEC app, online and toll free at 855-938-3622.

Please detach bottom portion and return with your payment.



Jackson Purchase Energy  
6525 US Hwy 60 W  
Paducah, KY 42001

Account # 4401775  
Total Amount Due By 07/18/2025 \$307.23  
Total Amount Due After 07/18/2025 \$322.13  
Paid By Bank Draft On 07/18/2025

We Accept:



JACKSON PURCHASE ENERGY  
PO BOX 3000  
HOPKINSVILLE KY 42241-3000

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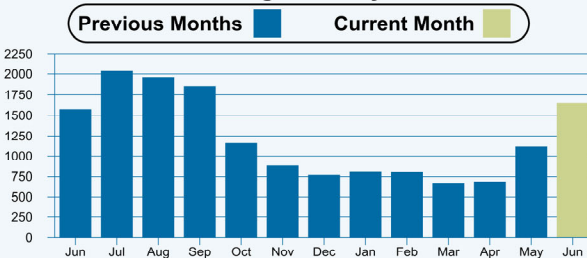
5 962  
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0000000000 00004401775 00000030723 00000032213 0



Phone: 270-442-7321 or 1-800-633-4044  
Hours: 8:00 a.m. - 4:00 p.m. Monday - Friday  
[jpenergy.com](http://jpenergy.com)

Account Number: 4401775      Rate Description: Residential      Service Address: 6783 US HWY 62

| Meter #                                     | Rate | Days | Services |          | Readings |  | Metered Usage | Meter Multiplier | Recorded Usage |
|---|------|------|----------|----------|----------|--|---------------|------------------|----------------|
|   |      |      | From     | To       | Previous | Present  |               |                  |                |
| JP029283                                    | R    | 32   | 05/20/25 | 06/21/25 | 30452    | 32101  | 1,649         | 1                | 1,649          |
| <b>Previous Account Activity</b>            |      |      |          |          |          | <b>Usage History</b>   |               |                  |                |
| Previous Month's Balance                    |      |      |          |          |          | 201.02   |               |                  |                |
| Payment(s) Received                         |      |      |          |          |          | (201.02)CR   |               |                  |                |
| <b>Balance After Payment</b>                |      |      |          |          |          | <b>0.00</b>  |               |                  |                |
| <b>Current Activity</b>                     |      |      |          |          |          |  |               |                  |                |
| Facilities Charge                           |      |      |          |          |          | 26.00  |               |                  |                |
| kWh Charge 1,649 X .1189600                 |      |      |          |          |          | 196.17   |               |                  |                |
| 1 - LED- Yard                               |      |      |          |          |          | 11.54  |               |                  |                |
| Fuel Adjustment Clause .02573000            |      |      |          |          |          | 42.94  |               |                  |                |
| Environmental Surcharge .00890600           |      |      |          |          |          | 14.86  |               |                  |                |
| Non-Smelter Non-Fac PPA .00984100           |      |      |          |          |          | 16.42  |               |                  |                |
| Member Rate Stability Mechanism (.00141900) |      |      |          |          |          | (2.37)CR   |               |                  |                |
| <b>Total Power Supply Adjustments</b>       |      |      |          |          |          | <b>71.85</b>   |               |                  |                |
| Rate Refund                                 |      |      |          |          |          | (7.50)CR   |               |                  |                |
| 3% School Tax                               |      |      |          |          |          | 9.17   |               |                  |                |
| <b>Total Taxes and Fees</b>                 |      |      |          |          |          | <b>1.67</b>  |               |                  |                |
| <b>Current Bill</b>                         |      |      |          |          |          | <b>307.23</b>  |               |                  |                |
| <b>Total Amount Due By 07/18/2025</b>       |      |      |          |          |          | <b>307.23</b>  |               |                  |                |
| <b>Total Amount Due After 07/18/2025</b>    |      |      |          |          |          | <b>322.13</b>  |               |                  |                |
|   |      |      |          |          |          |                    |               |                  |                |
|   |      |      |          |          |          | <i>For more information on your usage, visit <b>SmarterHub</b> on your computer or mobile device</i> |               |                  |                |

For more information on your usage, visit SmartHub on your computer or mobile device

Sign Up Today for  
[jpenergy.com](http://jpenergy.com)



**Paperless Billing**  
Save time, money and trees – go paperless!



**Energy Use Data**  
Track your monthly, daily and hourly usage.



**Outage Information By Text**  
Track the status of current outages and sign up to receive outage notifications



**Address and phone number changes**  
New address or phone number? The JPEC app makes updates easy.

Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit [pay.vanilladirect.com/pages/retailers](http://pay.vanilladirect.com/pages/retailers)



799366433650001902000044017751

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at [vanilladirect.com/pay/terms](http://vanilladirect.com/pay/terms). After successful payment using this barcode, you may retrieve your full detailed e-receipt at [vanilladirect.com/pay/ereceipt](http://vanilladirect.com/pay/ereceipt).

The majority of participating locations will accept cash payments up to a maximum amount of \$500.00.

**DOLLAR GENERAL** **CVS** **FAMILY DOLLAR**

**Walgreens**



## Other Ways to Pay Your Bill



**Payment Kiosk**  
Located at Banks Market,  
2855 Lone Oak Rd., Paducah  
WalMart, 3320 Irvin Cobb Dr., Paducah



**Phone**  
Call 855-938-3622  
to make a payment by  
phone



**Mobile App**  
Download the JPEC  
app on iTunes or  
Google Play Store



**Online**  
Pay your bill at  
[jpenergy.com](http://jpenergy.com)