



Badger Meter

Return Material Authorization (RMA) Form

<p>RMA Request Form Requirements</p> <p>All fields must be completed to issue the RMA</p> <ul style="list-style-type: none">• Return Shipping Address: Identify the physical address where product will be shipped once an evaluation has been completed by Badger Meter.• Product Table: Use separate rows for each item. To add a row, click in the bottom row of the table in the "Loaner Needed" column and press the Tab key.• Description of Product: List all model numbers• Serial Number: List all product serial numbers.• Reason for Return: To better serve you and expedite repairs, please list as much information and be as specific as possible.• Loaner Needed: (MRT Products Only) Indicate if a loaner will be needed while repairs are completed.• Endpoint Disposal Only: Indicate disposal option for non-warranty endpoints.• MRT Returns Only: All MRT product returned to Badger Meter without an Active Service Agreement will be assessed a \$200 evaluation fee. Upon receipt of a PO, repairs will be completed according to estimate. <p>For questions or general troubleshooting, contact Badger Meter Technical Support at:</p> <ul style="list-style-type: none">• 1-800-616-3837 (Press #2 for Technical Support)• techsupport@badgermeter.com	<p>Date: 04/20/2023</p> <p>Returned By Contact Info</p> <p>Company Name: Warren, Butler, and, Simpson County Water Districts</p> <p>Contact Name (First & Last): Jeff Peeples</p> <p>Phone Number: 270-495-3492</p> <p>E-mail: jeffp@warrenwater.com</p> <p>End Customer Contact Info (If Different Than Returned By)</p> <p>Utility/End Customer Name:</p> <p>Contact Name (First & Last):</p> <p>Return Shipping Address</p> <p>Street Address: 523 U.S. Highway 31-W Bypass</p> <p>City: Bowling Green State: KY</p> <p>Country: USA Zip Code/Postal Code: 42102</p>
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Qty	Description of Product	Serial Number	Detailed Reason for Return	Loaner Needed (MRT Products Only)
1	M25 HRE LCD	45453510	Failed Accuracy Test	
1		45453319		
1		45132440		
1		45568760		
1		45701142		
1		45568768		

***Endpoint Disposal—Select One**

Standard Processing—\$3.75/Unit
 Badger Meter to dispose of endpoints

Return to Customer—Applicable Shipping Fees Apply
 Badger Meter to dispose of endpoints

Submit this Form to by Email to: techsupport@badgermeter.com

**A lithium Thionyl Chloride Battery Handling and Recycling Document (INC-SG-01144-EN) is available by request for more details about endpoints containing lithium batteries not found to be covered under warranty. Submittal of a RMA Request form constitutes acceptance of this policy.