

RESPONSE 1g: SERVICE INVESTIGATION - AFTER HOURS FEE

	Cost Justification Filed 5/3/2024			Cost Justification Filed 9/22/1999			Difference		
	Hours	Rate	Total	Hours	Rate	Total	Hours	Rate	Total
1 Field Expense									
A Materials	-	-	-	-	-	-	-	-	-
B Labor	1.1643	71.27	82.98	2.00	30.91	61.81	(0.8357)	40.37	21.17
Subtotal	1.1643	71.27	82.98	2.00	30.91	61.81	(0.8357)	40.37	21.17
2 Clerical & Office Expense									
A Supplies	-	-	-	-	-	-	-	-	-
B Labor	0.2333	33.22	7.75	-	-	-	0.2333	33.22	7.75
Subtotal	0.2333	33.22	7.75	-	-	-	0.2333	33.22	7.75
3 Miscellaneous Expense									
A Transportation	1.1643	10.00	11.64	1.00	6.20	6.20	0.1643	3.80	5.44
B After Hours Call Service		8.97	8.97	-	-	-	-	8.97	8.97
Subtotal	1.1643	18.97	20.61	1.00	6.20	6.20	0.1643	12.77	14.41
Total			<u>\$111.34</u>			<u>\$68.01</u>			<u>\$43.33</u>

EXPLANATION:

- 1B Field labor costs have increased over 24+ years since last cost justification filed. The average time for investigations decreased from 2 hours in 1999 to 1.16 hours in the current cost justification. Labor expense includes both wages and employee overhead.
- 2B No clerical expense was itemized in cost justification filed in 1999. Clerical expense consists of processing and completing workorder.
- 3A Transportation costs have increased over 24+ years since last cost justification filed.
- 3B The cost of utilizing a call center to receive and dispatch after hours customer calls to on-call supervisor.