

**RESPONSE 1e: SERVICE CONNECTION - AFTER HOURS FEE**

	Cost Justification Filed 5/3/2024			Cost Justification Filed 9/22/1999			Difference		
	Hours	Rate	Total	Hours	Rate	Total	Hours	Rate	Total
1 Field Expense									
A Materials	-	-	-	-	-	-	-	-	-
B Labor	0.7577	53.78	40.75	2.00	30.91	61.81	(1.2423)	22.88	(21.06)
Subtotal	0.7577	53.78	40.75	2.00	30.91	61.81	(1.2423)	22.88	(21.06)
2 Clerical & Office Expense									
A Supplies	-	-	-	-	-	-	-	-	-
B Labor	0.4200	33.22	13.95	-	-	-	0.4200	33.22	13.95
Subtotal	0.4200	33.22	13.95	-	-	-	0.4200	33.22	13.95
3 Miscellaneous Expense									
A Transportation	0.7577	10.00	7.58	1.00	6.20	6.20	(0.2423)	3.80	1.38
B After Hours Call Service	-	8.97	8.97	-	-	-	-	8.97	8.97
Subtotal	0.7577	18.97	16.55	1.00	6.20	6.20	(0.2423)	12.77	10.35
Total			<u>\$71.25</u>			<u>\$68.01</u>			<u>\$3.24</u>

**EXPLANATION:**

- 1B Two hour minimum paid to employees cost justification filed in 1999 does not apply in current justification. Labor expense includes both wage and employee overhead.
- 2B No clerical expense was itemized in cost justification filed in 1999. Clerical expense consists of explaining System's policies, processing customer application and sales tax domicile form, searching data base for outstanding charges, processing customer payment, issuing workorder, and updating workorder when connect is completed.
- 3A Transportation costs have increased over 24+ years since last cost justification filed.
- 3B The cost of utilizing a call center to receive and dispatch after hours customer calls to on-call supervisor.