


December 23-24, 2022 – LG&E and KU Social Media Posts

 **LG&E and KU** ✓
The LG&E and KU Nextdoor Team · 23 Dec 22


Extreme cold and pressure on the regional energy grid -- how you can help.
Extreme cold and pressures on the regional grid are resulting in scattered power outages and we need our customers' help by reducing energy consumption.

Our team is working diligently to help minimize extended impacts to our customers and as part of those efforts, we are performing brief service interruptions in intervals across our service territories.



While the outage durations will vary, we are targeting about 30 minutes.

We appreciate our customers' patience and their energy conservation efforts. Simple actions like turning down your thermostat to the lowest comfortable setting and turning off all unnecessary lights (including holiday lights) can help.

As always, but especially in times of extreme cold, our employees are working around the clock to ensure safe, reliable service to our customers and the communities we serve.




Posted to **Subscribers of LG&E and KU**
👍❤️😊 158 · 78,040 Impressions Like Comment Share

 **LG&E and KU** 
The LG&E and KU Nextdoor Team • 23 Dec 22





Crews are responding safely and as quickly as possible. Wicked wintry weather has caused scattered outages and some isolated issues across our service area. Our crews continue to work safely and as quickly as possible to restore power to affected customers. Track and report outages on our mobile app: lge-ku.com/app. Report any downed wire immediately by calling:

LG&E Customers: (502) 589-1444 (fast path 1-1-2)
KU/ODP Customers: 800-981-0600 (fast path 1-1)

Please be safe!



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Dec 23, 2022 · 



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Posts About Videos More ▾


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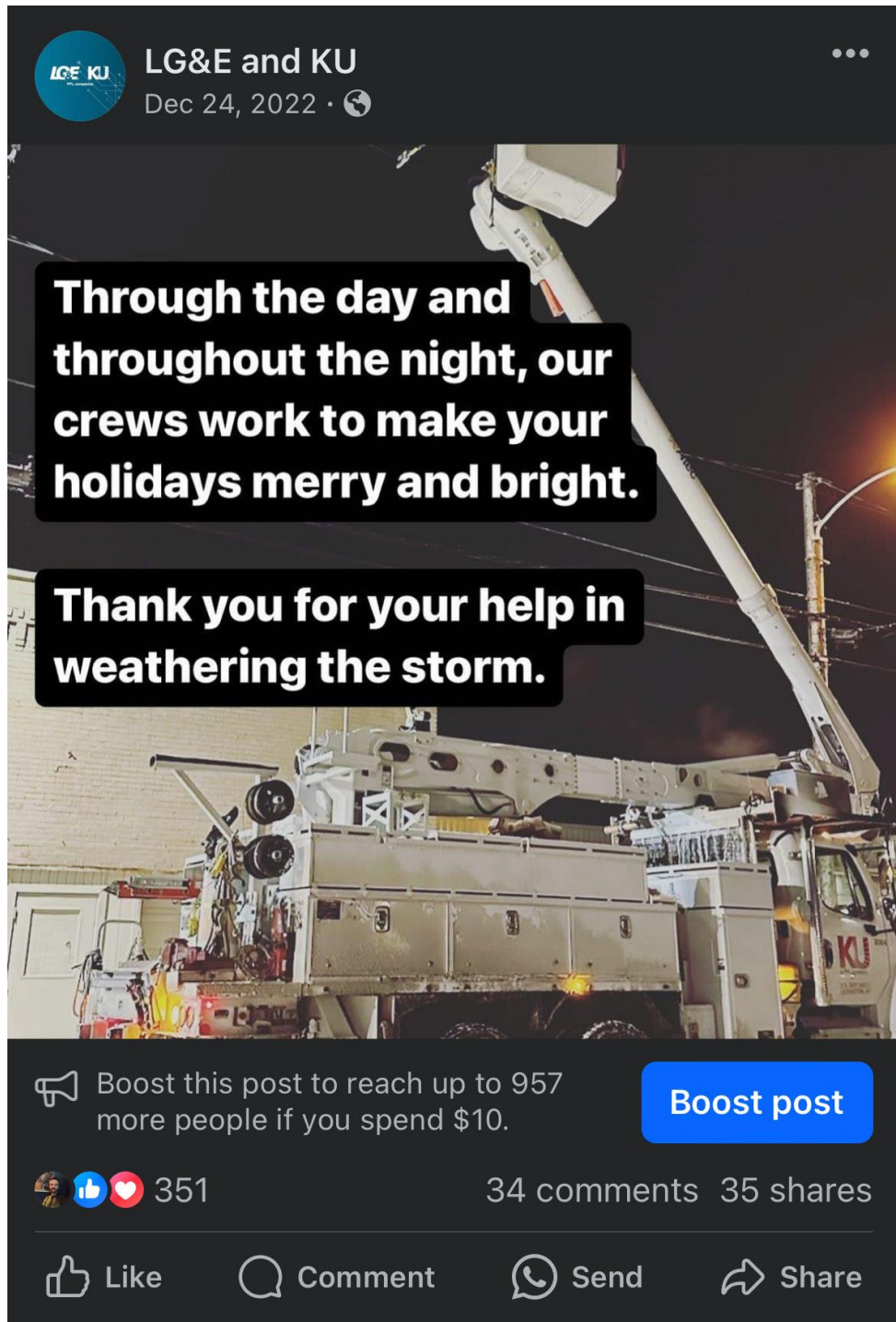
Dec 24, 2022 · 🌐

We appreciate our customers' ongoing support. Customers' energy conservation efforts remain important. Thanks to our customers' ongoing support, we continue to closely manage the high energy demands on our system. Energy conservation efforts from our customers (both residential homes and businesses) continue to be important.

Simple actions like turning down the thermostat to its lowest comfortable setting -- especially if you can take advantage of the body heat from a crowded house -- and throwing on that ugly holiday sweater can help save energy while staying cozy.

And, consider using a slow cooker whenever you can, as that uses less energy than a conventional oven. Our team continues to work around the clock to provide safe, reliable service to the communities we're proud to serve.





LG&E and KU
Dec 24, 2022 · 🌐

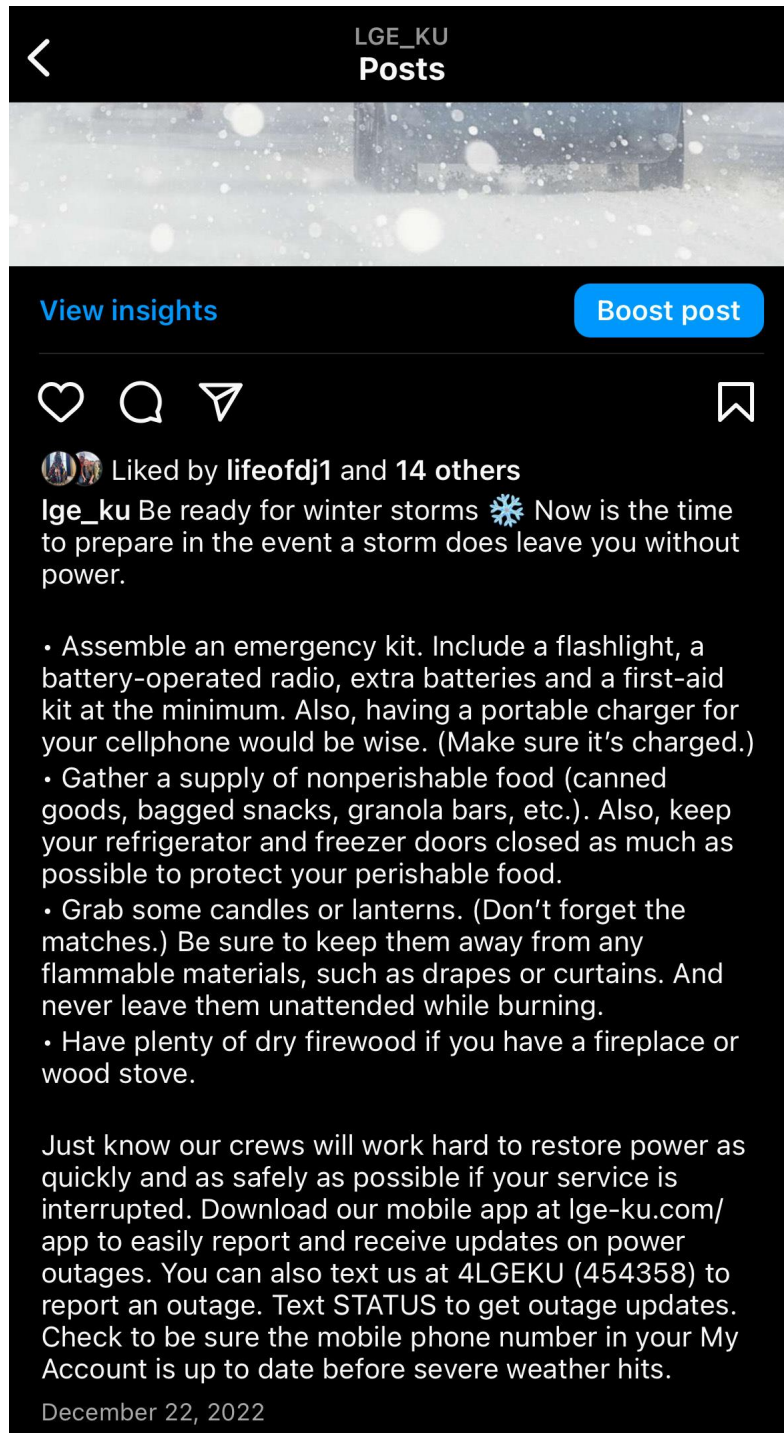
Through the day and throughout the night, our crews work to make your holidays merry and bright.

Thank you for your help in weathering the storm.

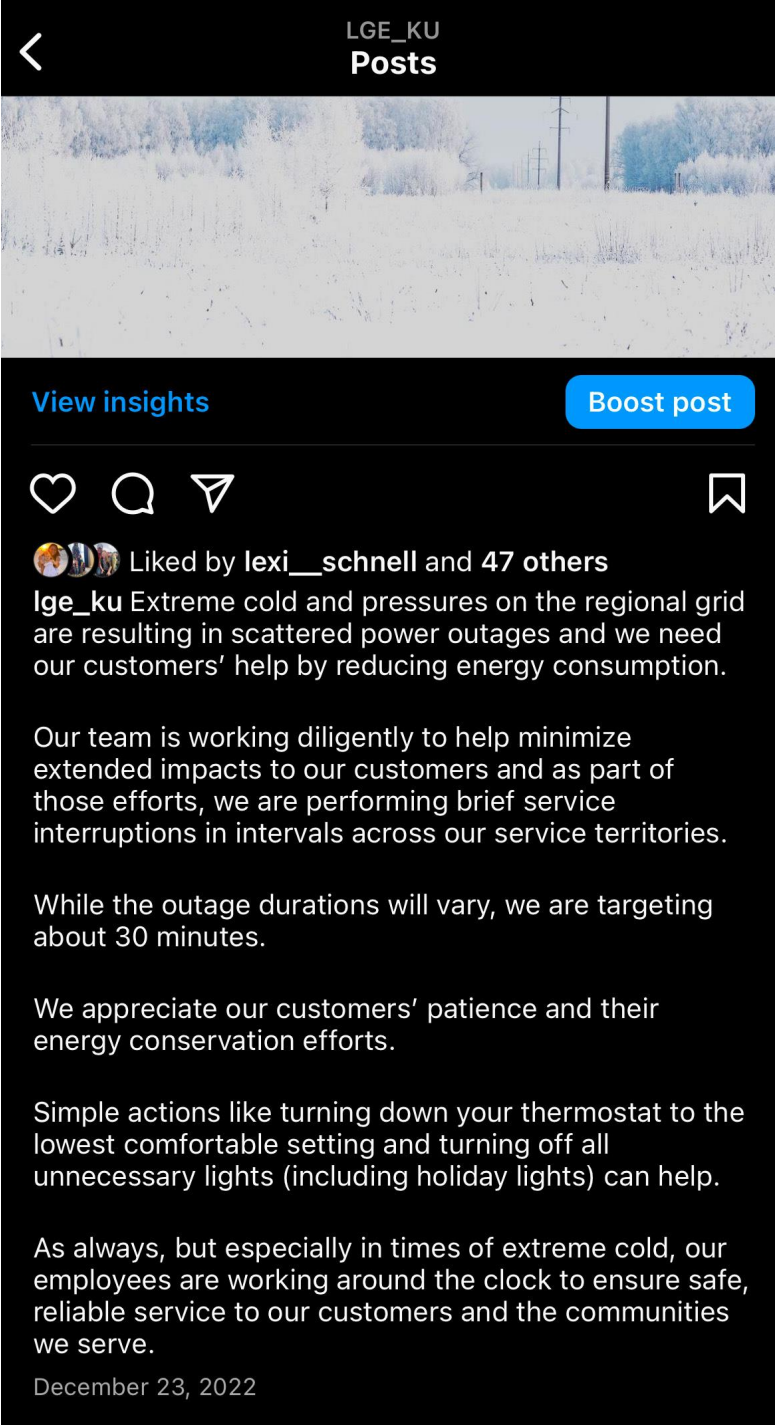
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LGE_KU
Posts

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♥️ 💬 📍 📌

 Liked by [lexi__schnell](#) and 47 others

lge_ku Extreme cold and pressures on the regional grid are resulting in scattered power outages and we need our customers' help by reducing energy consumption.

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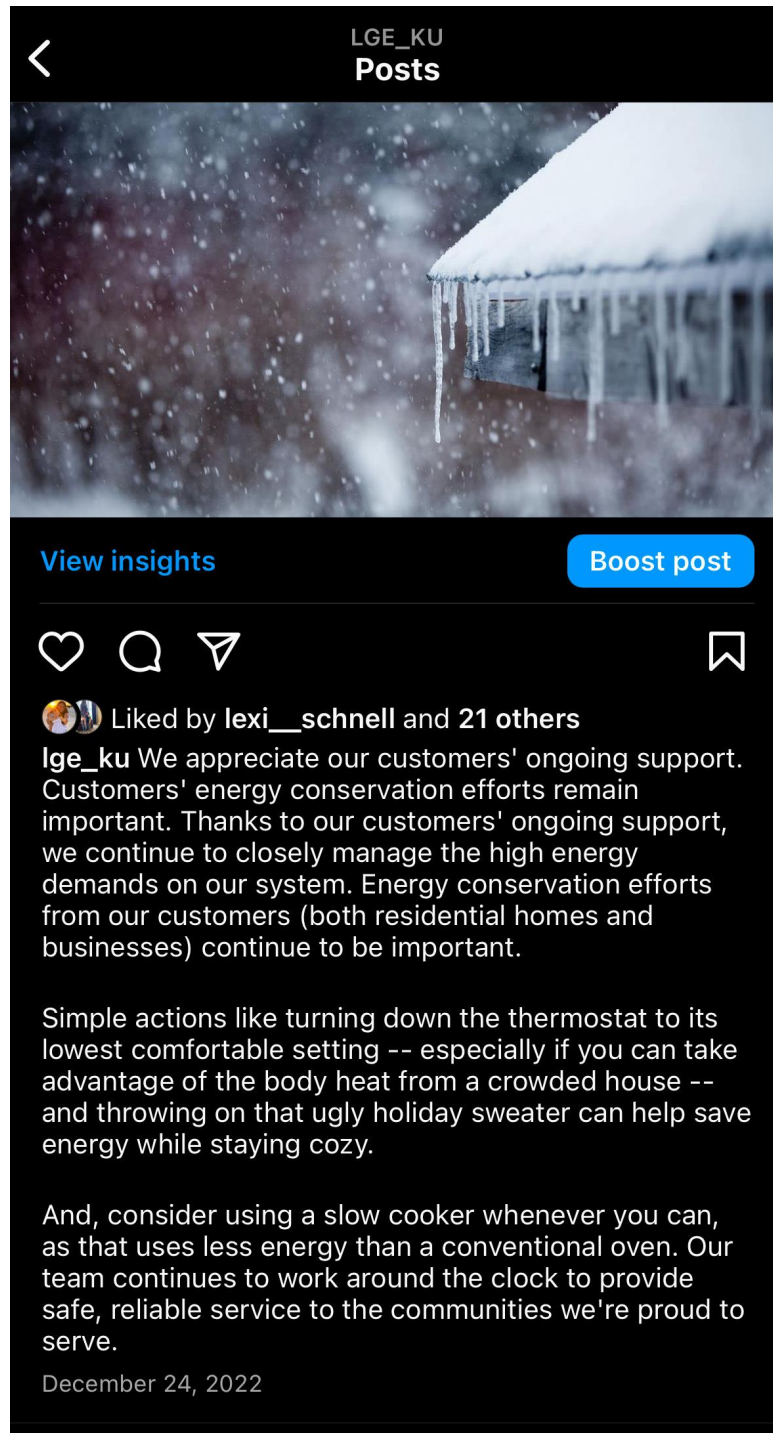
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December 23, 2022



LGE_KU
Posts

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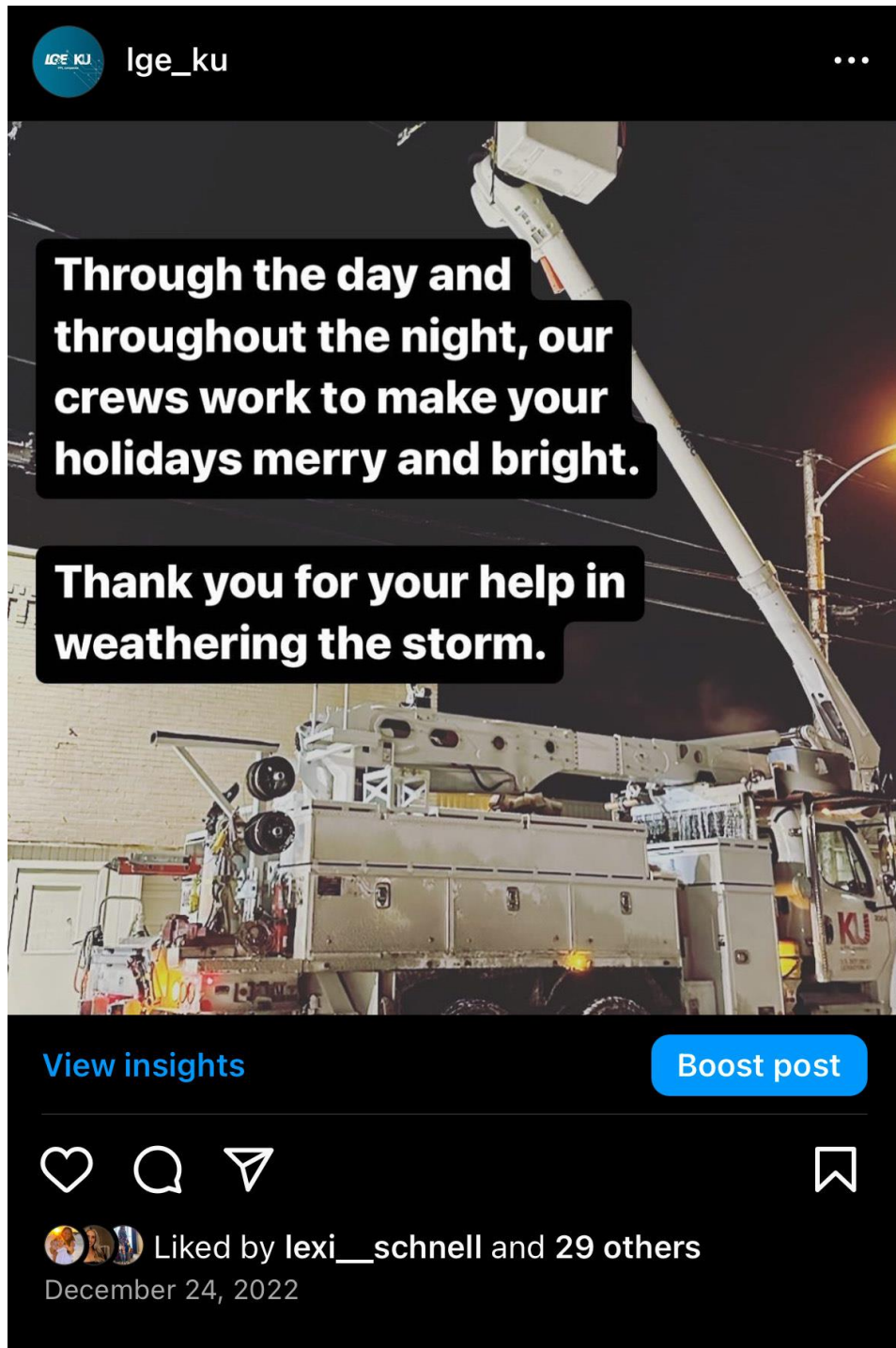
Liked by  [lexi__schnell](#) and 21 others

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December 24, 2022





LG&E and KU performing service interruptions; need customers' help

Extreme cold and pressures on the regional grid are resulting in scattered power outages. We need your help in reducing energy consumption.

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Our energies go to serving you.



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Moving?



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Report an outage



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Extreme cold and pressures on the regional grid are resulting in scattered power outages. We need your help in reducing energy consumption.

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Residential services



Business services

Our mobile app

Our app allows you to pay your bill, report an outage, view our outage map, view payment history, manage your account and more.

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 [Google Play](#) 

 [Learn more](#) 

Programs & tools

Energy efficiency programs, energy efficiency tips, marketplace, renewable options and more.

[See our programs & tools](#)

The Environment

We're dedicated to protecting the environment, while delivering reliable and safe energy to our customers.

[Learn more](#) 

Outages



Extreme cold and pressures on the regional grid are resulting in scattered power outages. We need your help in reducing energy consumption.
[Learn more](#)



Report an electric outage



Report a gas outage or leak



Report a Streetlight outage



Report outages using our new mobile app

Our new app allows you to pay your bill, report an outage, view our outage map, view payment history, manage your account and more.

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Public safety during an outage

- [Downed power line](#)
- [Storm/outage safety](#)
- [Suspected gas leak](#)
- [Common questions during a power outage](#)
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Suspected gas leak

If you suspect a natural gas leak, **ALWAYS** leave the area immediately.

If you need immediate assistance, or to report a gas leak/odor, contact us at:

LG&E: 502-589-1444 or 800-331-7370 (fast path 1-1-1)



Winter weather update

We appreciate our customers' ongoing support. Customers' energy conservation efforts remain important. Get cold weather tips.

[Cold weather tips →](#)

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Residential services




Business services

Our mobile app

Our app allows you to pay your bill, report an outage, view our outage map, view payment history, manage your account and more.

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Programs & tools

Energy efficiency programs, energy efficiency tips, marketplace, renewable options and more.

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The Environment

We're dedicated to protecting the environment, while delivering reliable and safe energy to our customers.

[Learn more](#) 



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