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SCHEDULE "A"

WORK ORDER NO. – 20230524-01

This Document is a Work Order as defined in the Master Agreement ("Agreement"), dated as of 6/30, 2023 (the "Effective Date"), between United Systems & Software, Inc. ("USS"), and Montgomery County Water District #1 ("Client"), and is subject to and incorporates by reference the provisions of the Agreement. This Statement of Work is dated and made effective as of 6/30, 2023 (the "SOW Effective Date").

1. Metering Equipment to be supplied by USS:

N/A

2. Systems (networking equipment) to be supplied by USS:

Access Point & Firewall

3. Services to be performed by USS:

*Estimated* Recurring Utility Billing Monthly Fees:	
Estimated UPM with TPM Monthly Fee	\$ 1,352.00
Monthly Charges Estimated at \$1.69/Account for ~800 Accounts	
2 Total Named User Licenses (Add \$99 for Each Additional)	

<b>Total Monthly Application and Service Charges:</b>	<b>\$ 1,352.00</b>
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Initial Fees:

Initial Setup Fee	\$ 1,500.00
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ALLIANCE™ Setup and Technical Services 2 (UPM)	\$ 13,505.00
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Setup, application configuration, and training (estimated 48 hours)<sup>3</sup>  
Hourly rate of \$250/hr (48); travel \$680/trip (1); daily per diem \$275/day (3).  
Services will be billed as they are rendered. 5

Should additional services be required, travel and daily per diem charges will apply.

Networking Setup and Technical Services 2 (Technology Process Management)	\$ 10,955.00
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Setup, application configuration, and training (estimated 40 hours)<sup>3</sup>  
Hourly rate of \$250/hr (40); travel \$680/trip (1); daily per diem \$275/day (1).  
Services will be billed as they are rendered. 5

Should additional services be required, hourly rate, travel and daily per diem charges will apply.

Counter Receipts Conversion	\$ 400.00
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Service Orders Conversion	\$ 600.00
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Utility Data Conversion with History (~800 accounts) <sup>6</sup>	\$ 5,400.00
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Original Software Purchase Credit	\$ (5,975.00)
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<b>Total Initial Fees:</b>	<b>\$26,385.00</b>
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Included at no additional charge:

- 2 total named user licenses and 2 GB storage
- Utility CIS, utility billing, and delinquent fulfillment including statements, envelopes, return envelopes, and postage
- Counter Receipts
- Utility website
- Annual software support and maintenance
- Credit card processing, credit card fees (passed to the consumer as a service fee), and ACH bank drafts
- Meter Reading System interface
- Mobile Field Service (MFS)
- Customer Web Portal with self-serve account setup and controls
- IVR allowing inbound phone payments and account information<sup>7</sup>
- TPM by United Systems network management services, including automated offsite backups
- Microsoft 365, email, and phone service
- Dedicated UPM Customer Manager
- United Systems Provided Marketing Campaigns
- Ongoing UPM Metric Tracking & Quarterly Benchmark Updates

Not included:

- ACH fees charged by the bank