# CITY OF CYNTHIANA **WATER & SEWER**

To Report an Outage or Emergency After Hours Call (859) 234-7100 or (859) 234-7159

**Billing Date Account Number**  06/30/23 20-1000-02

**Customer Name** 

Harrison Co Water Assoc

Service Address

County Water

Service Period	05/22/2023 - 06/20/202	23	AND THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAMED IN COLUMN TWO I		
Description	Previous	Present	Usage	Charges	
Water Total		40526090	40526090	146,299.18 146,299.18	
iolai	Amo	ount Due If Pa	id By 07/10/2023	146,299.18	



CITY OF CYNTHIANA WATER & SEWER 141 E PIKE ST

**CYNTHIANA KY 41031-1500** (859) 234-7152 www.cynthianaky.com

Monday - Friday, 8:00am - 4:00pm Closed for Lunch 11:45am - 12:30pm

- After Hours Drop Box
- Automatic Bank Draft
- Call 1-855-365-2061
- Online at www.cynthianaky.com

Centray Kentucky Hauling • (859) 225-2521

- · All charges are due by the due date.
- Allow for ample time for delivery before the due date when mailing your payment.

- Payment is not avoided by failure to receive bill.
- All past due balances are subject to additional charges and may be disconnected.



Know what's below. Call before you dig.



Please detach and return bottom portion with payment. Keep top portion for your records.

# City of Cynthiana Water Department P.O. Box 67 Cynthiana, KY 41031 (859)234-7152

(859)234-7152									
READI	READINGS FOR COUNTY MASTER METERS								
Re	Reading Period 05/22/2023-06/20/2023								
Location	Present Reading	Previous Reading	Gallons Used						
Eastside	70683100	69399200	1,283,900						
Eastside	10356110	9840440	515,670						
Webbers (North)	10039820	9418940	620,880						
Webbers (South)	8057000	3930700	4,126,300						
Stokely Ln (North)	31922000	22477000	9,445,000						
Stokely Ln (South)	4227820	3876400	351,420						
US 27 North (East)	851459000	846992000	4,467,000						
US 27 North (West)	7219320	6037010	1,182,310						
White Oak (West)	7543380	6481970	1,061,410						
White Oak (East)	707350000	701926000	5,424,000						
Old Lair (North)	21183700	20821900	361,800						
Old Lair (South)	7864760	7196260	668,500						
Republican	17432500	6414600	11,017,900						
			_						
TOTAL 40,526,09									





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Service Address:

HARRISON CO WATER ASSOCIATION 353 CENTERVILLE CYNTHIANA, KY 41031

## THANK YOU FOR BEING OUR CUSTOMER

#### Important Account Messages

- · Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/ myaccount and make the selection for paperless billing.
- · Tired of buying stamps and writing checks? Enroll in Auto Pay and your bill will be paid on time, every time directly from your bank account. To enroll, register or log on to My Account at amwater.com/myaccount.

For more information, visit www.kentuckyamwater.com

View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone\*: Pay anytime at 1-855-748-6066 \*A convenience fee may apply



Customer Service: 1-800-678-5301 M-F 7:00am to 7:00pm - Emergencies 24/7



KENTUCKY AMERICAN WATER PO BOX 6029 CAROL STREAM, IL 60197-6029

Statement

Account No.1012-220013985314

\$19,398.89

Payment Due By:

July 10, 2023

Billing Date:

June 23, 2023

Service Period:

May 19 to Jun 20 (33 Days)

**Total Gallons:** 

4,052,000

Account Summary - See page 3 for Account Detail

Prior Billing:	\$7,275.18
Payments - Thank You!	\$7,275.18
Balance Forward:	\$0.00
Service Related Charges:	\$19,398.89
Total Amount Due:	\$19.398.89



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Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	<b>Total Gallons</b>
211109067	100 gal	4"	05/19/2023	06/20/2023	486,779 (A)	527,299 (A)	40,520	40,520.00	4,052,000
- Astual C	Calimata			d Dillian Hall -	100 "			Total Callega	4.062.000

A = Actual

1 Billing Unit = 100 gallons

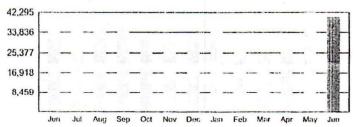
Total Gallons:

4,052,000

#### Billed Usage History (graph shown in 100 gallons)

4,052,000 gallons = usage for this period 3,396,900 gallons = usage for same period last year

2022 2023



Next Scheduled Read Date: on or about July 20, 2023 Account Type: Sale for Resale

Average daily use for this period is: (33 days)

122,788

Year to Date Billed Usage: 20,117,600 gallons

Account Detail	Account No. 1012-220013985314
Service To: 353 CENTERVILL	E CYNTHIANA, KY 41031
Prior Billing	7.275.18

Payments -7,275.18

Total payments as of Jun 16. Thank you! -7,275.18 **Balance Forward** 0.00

Service Related Charges - 05/19/23 to 06/20/23

Water Service		17,537.67
Water Service Charge Water Usage Charge	(40,520 x \$0.4236)	373.40 17,164.27
Other Charges		1,861.22
QIP Surcharge Water KRA Withdrawal Fee	(\$17,537.67 x 4.49%) (40,520 x \$0.0265)	787.44 1,073.78
Total Service Relate	d Charges	19,398.89
<b>Total Current Period</b>	l Charges	19,398.89

**Total Amount Due** 



\$19,398.89

## Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- Service Related Charges: This section includes charges for services related to water (or wastewater) service. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- Fees and Adjustments: This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- Surcharges: Surcharges are used to recover changes to costs that occur between ratemaking cycles. Common surcharges include Purchased Water, Consolidated Expenses, Conservation, Intervenor Compensation and Payment Assistance.
- Billing Units: One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- Average Daily Use: The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- Still have questions? We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

Para obtener asistencia con la traducción de su factura, comuniquese con nuestro Centro de Servicio al Cliente, de lunes a viernes de 7 a.m. a 7 p.m.

For more information about your charges and rates, please visit: bitos //amwater.com/kyaw/cates





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#### Service Address:

HARRISON CO WATER ASSOCIATION US 68 & RUDDERSMILL RD MILLERSBURG, KY 40348

#### THANK YOU FOR BEING OUR CUSTOMER

## Important Account Messages

- · Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/ myaccount and make the selection for paperless billing.
- Tired of buying stamps and writing checks? Enroll in Auto Pay and your bill will be paid on time, every time directly from your bank account. To enroll, register or log on to My Account at amwater.com/myaccount.

For more information, visit www.kentuckyamwater.com

## Statement

# Account No.1012-220005514179

\$4,270.40 Total Amount Due: Payment Due By: August 7, 2023

Billing Date:

July 20, 2023

Service Period: **Total Gallons:** 

Jun 17 to Jul 18 (32 Days) 1,816,400

Account Summary — See page 3 for Account Detail

\$3,520.42
\$3,520.42
\$0.00
\$4,270.40
\$4,270.40

View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone\*: Pay anytime at 1-855-748-6066 \*A convenience fee may apply



Customer Service: 1-800-678-6301 M-F 7:00am to 7:00pm - Emergencies 24/7



KENTUCKY AMERICAN WATER CAROL STREAM, IL 60197-6029

KENTUCKY

WE KEEP LIFE FLOWING

Service to: US 68 & RUDDERSMILL RD MILLERSBURG, KY 40348

aerican Water

000121/000365 VC2PZH ETM1C00001 1

(VC2PZH0010001220103

Total Amount Due:

Account No. 1012-220005514179 \$4,270.40

Payment Due By:

August 7, 2023

If paying after 8/7/23, pay this amount:

\$4,483.92

Amount **Enclosed** 



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P.O. BOX 91623

RANTOUL. IL 61866-8623

000121 1 MB 0.558 00121/000121/000365 2 03 VC2PZH 002 HARRISON CO WATER ASSOCIATION PO BOX 215 CYNTHIANA KY 41031-0215

KENTUCKY AMERICAN WATER PO BOX 6029 CAROL STREAM, IL 60197-6029

#### Messages from Kentucky American Water

 \*\*\*\*IMPORTANT WATER QUALITY MESSAGE: 2022 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.amwater.com/ccr/Millersburg.pdf to view your 2022 annual water quality report or to request a paper copy call 800-678-6301.





#### CUSTOMER SERVICE 1-800-678-6301

HOURS: M-F, 7am-7pm • Emergencies: 24/7
TTY/TDD FOR THE HEARING IMPAIRED:
711 (and then reference Customer Service
number listed above)
LOCAL OFFICE: 2300 Richmond Road in Lexington

Go Paperless: Save time. Save money. Sign up for Paperless Billing and Auto Pay on MyWater at amwater.com/mywater. Not registered? Log in and be sure to have your account number handy.

Water Quality: We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit kentuckyamwater.com. Under Water Quality, select Water Quality Reports.

H2O Help To Others: This program helps low-income customers who qualify with their water bills. For more information, visit kentuckyamwater.com. Under Customer Service & Billing, select Customer Assistance Program.

#### EXPLANATION OF OTHER TERMS

Payment by Check: Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.

**Estimated Bill:** This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.

Disputes: If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it <u>may</u> indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!

Rates: A detailed listing of charges that make up your bill (or a copy of your tariff) is available by contacting Customer Service, visiting us at kentuckyamwater.com, or by visiting our customer lobby at 2300 Richmond Road in Lexington anytime between 9 a.m. to 4 p.m., Monday through Friday.

Correspondence: Please send written correspondence to PO Box 2798, Camden, NJ 08101. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

I'm adding a one time contribution of \$	with my payment.	derstand this amount will be a	added to each bill.
s Change(s)	Other ways to	pay your bill	
	Auto Pay	Online  Online	In Person
Zip Code	Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!	With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/My/Account or pay without registration at www.amwater.com/billpay (fee may apply).	We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.



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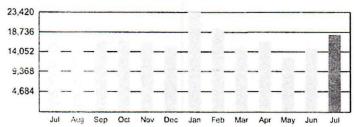
Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	<b>Current Read</b>	Meter Units	Billing Units	Total Gallons
211109065	100 gal	4"	06/17/2023	07/18/2023	259,281 (A)	277,445 (A)	18,164	18,164.00	1,816,400
A = Actual E	= Estimate			1 Billing Unit =	100 gallons			Total Gallons:	1,816,400

#### Billed Usage History (graph shown in 100 gallons)

1,816,400 gallons = usage for this period 1,746,600 gallons = usage for same period last year

2022 2023



Next Scheduled Read Date: on or about August 16, 2023

Account Type:

Sale for Resale

Average daily use for this period is: (32 days)

56,763

Year to Date Billed Usage: 12,069,900 gallons

Account Detail

Account No. 1012-220005514179 Service To: US 68 & RUDDERSMILL RD MILLERSBURG, KY 40348

Prior Billing

3.520.42

**Payments** 

-3,520.42

Total payments as of Jul 11. Thank you!

-3.520.42

**Balance Forward** 

0.00

Service Related Charges - 06/17/23 to 07/18/23

Water Service

4,086.90

Water Usage Charge

(18,164 x \$0.225) 4,086.90

Other Charges

QIP Surcharge Water

183.50

(\$4,086.90 x 4.49%) 183.50

**Total Service Related Charges** 

**Total Current Period Charges** 

4,270.40 4,270.40

**Total Amount Due** 



\$4,270,40

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