## Response to 23:

The attached usage breakdown printed from the District's Billing Software was used to compute the total gallons reported on Attachment 5: Revenue from Present/Proposed Rates.

The galions reported on the Usage Table was $498,630,638$ as compared to the gallons reported on the Usage breakdown report of $498,611,058$. A difference of 19,580 gallons. This difference was a difference between the Usage Breakdown report and the Usage Breakdown by Units report produced in the billing software. This difference is less than $0.004 \%$ of the total gallons and unable to be located.

The total gallons sold reported in the 2021 Annual Report of $500,421,000$ was pulled from the Monthly Water Loss reports submitted to the PSC. It has been determined that the billing period report for June 1, 2021 to June 30,2021 changed between the initial printing in 2021 and the reprint that occurred for the purpose of preparing Attachment 5. The difference occurred in the R01 Res Henry $5 / 8^{\prime \prime}-1^{\prime \prime}$ rate. The dollar amount did not change, but the usage for this rate did change. Attached is the Billing Period Report for June 2021 printed recently that shows the usage totals originally reported and the current usage totals used in Attachment 5. It is not determinable why this difference occurred, but we were able to ascertain that the month of June caused the discrepancy between the numbers.

|  | Per Water Loss Report | Reported | Difference |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| JANUARY | 36,366 | 36,365 | (1) | Rounding |  |  |  |  |
| FEBRUARY | 39,879 | 39,879 | - |  |  |  |  |  |
| MARCH | 48,412 | 48,415 | 3 | Rounding |  |  |  |  |
| APRIL | 39,393 | 39,433 | 40 | Residential | Sales reported as | as 39,433 inste | ead of actual 39 | 39,398 |
| MAY | 35,197 | 35,199 | 2 | Rounding |  |  |  |  |
| JUNE | 48,706 | 46,764 | $(1,942)$ | R01 Res He | ry 5/8"-1" differ | rence |  |  |
| JULY | 47,588 | 47,591 | 3 | Rounding |  |  |  |  |
| AUGUST | 48,754 | 48,814 | 60 | Residential | Sales reported as | as 36,263 inste | ad of actual 36 | 6,283 |
| SEPTEMBER | 44,581 | 44,584 | 3 | Rounding |  |  |  |  |
| OCTOBER | 36,748 | 36,752 | 4 | Rounding |  |  |  |  |
| NOVEMBER | 39,442 | 39,444 | 2 | Rounding |  |  |  |  |
| DECEMBER | 35,355 | 35,372 | 17. |  |  |  |  |  |
| Total | 500,421 | 498,612 | $(1,809)$ |  |  |  |  |  |

Usage Breakdown
Billing Cycle: Cycle 1
For Period 1/1/2021-12/31/2021
Service Type: WATER
Show Details: False
Subtotal By: CustomerType

|  | Usage | Amount |
| :---: | :---: | :---: |
| Total Customer Type BulkSales Count: 8 | 96,622,310 | 262,836.37 |
| Tr ${ }^{\text {- }}$ Customer Type Commercial Count: 156 | 20,870,810 | 111,348.44 |
| Total Customer Type Industrial Count: 2 | 2,690,200 | 9,605.99 |
| Total Customer Type PublicGovt Count: 30 | 4,027,870 | 23,069.32 |
| Total Customer Type Residential Count: 7,056 | 374,398,268 | 3,182,205.16 |
| Total Customer Type Unknown Count: 1 | 1,600 | 78.96 |
| 133.00 |  |  |
| Period | Usage | Amount |
| 1/1/2021-1/31/2021 | 36,364,954 | \$277,050.63 |
| 2/1/2021-2/28/2021 | 39,878,794 | \$291,688.13 |
| 3/1/2021-3/31/2021 | 48,414,767 | \$307,533.68 |
| 4/1/2021-4/30/2021 | 39,433,021 | \$289,006.11 |
| 5/1/2021-5/31/2021 | 35,198,606 | \$269,392.05 |
| 6/1/2021-6/30/2021 | 46,763,660 | \$336,904.14 |
| 7/1/2021-7/31/2021 | 47,590,898 | \$330,303.82 |
| 8/1/2021-8/31/2021 | 48,813,960 | \$334,936.69 |
| 9/1/2021-9/30/2021 | 44,584,228 | \$313,954.90 |
| 10/1/2021-10/31/2021 | 36,751,521 | \$278,019.39 |
| 11/1/2021-11/30/2021 | 39,444,152 | \$289,134.19 |
| 12/1/2021-12/31/2021 | 35,372,497 | \$271,220.51 |
|  | 498,611,058 | \$3,589,144.24 |

Billing Period Report
For Cycle 1 6/1/2021-6/30/2021
Include Write Off Accounts: True

## Billing Period Totals

Balance Forward

## Deposit

Deposit Applied
Deposit Payment Cash
Deposit Payment Check
Deposit Payment Credit Card
Deposit Refund Credit
Deposit Refund Debit
WATER Deposit
Deposit
Payments \& Crodits

## BALANCE FORWARD

## BAD DEBT ADJUSTMENT

Deposit Applied
DEPOSIT INTEREST
LOST PAYMENT ADJUSTMENT
LTF-ADJUSTMENT
OVERPAYMENT REFUND
Payment Bank Draft
Payment Cash
Payment Check
Payment Credit Card
Payment MONEY ORDER
PAYMENT REVERSAL.
School Tax Adjustment
Water Adjustment
Payments \& Credits
WATER

| BALANCE FORWARD | 371.67 | 1 |
| :--- | ---: | ---: |
| At Door Fee | 375.00 | 15 |
| BAD DEBT ADJUSTMENT | 64.77 | 2 |
| Connection/Transfer | $2,940.00]$ | 84 |
| Cost of Lock Cut Off | 25.00 | 1 |
| Deposit Applied | 225.00 | 3 |
| DEPOSIT INTEREST | 0.29 | 3 |
| Late Fee | $6,584.66$ | 1,572 |
| LTF-ADJUSTMENT | 13.48 | 1 |
| OVERPAYMENT REFUND | 732.16 | 20 |
| PAYMENT REVERSAL | 176.00 | 2 |
| Returned Check | 62.83 | 3 |
| Returned Check Fee | 44.00 | 3 |
| School Tax | $9,442.58$ | 6,657 |
| School Tax Adjustment | 5.91 | 1 |
| WATER | $336,904.14 \checkmark$ | 6,666 |
| Water Adjustment | 196.88 | 1 |
| Water Sales Tax | 639.83 | 300 |
| WATER | $358,804.20$ | 15,335 |
| Ending Balance | $\$ 476,563.13$ | 29,976 |

## Rate Code Totals

$\left.\begin{array}{lrrrrrr}\text { Rate Code } & \text { Amount } & \text { School Tax } & \text { Water Sales } \\ \text { Tax }\end{array}\right)$


## Billing Comparison Summary

| Service Type | Current Period | Previous Period | $\%$ Change | One Year Ago | $\%$ Change |
| :--- | :---: | :---: | ---: | ---: | ---: |
| WATER | $\$ 336,904.14$ | $\$ 269,392.05 \boldsymbol{\sigma}$ | +25.061 | $\$ 305,897.72$ | +10.136 |
|  | $46,763,660$ | $35,198,606$ | +32.857 | $41,121,105$ | +13.722 |

## Negative Usage

No customers were billed for negative usage in this period.

