



South Hopkins Water District <shwd5760@gmail.com>

Re: Sales order # 3713982 Item # 10137 {20787649}

2 messages

USABlueBook Customer Service <customerservice@usabluebook.com>

Mon, Jun 9, 2025 at 2:41 PM

To: "shwd5760@gmail.com" <shwd5760@gmail.com>

Hello Kayla,

Thank you for contacting USABlueBook.

I was able to look into your sales order# SO3713982, regarding item#10137. Unfortunately, this item was discontinued and there were no direct alternates available.

However if you'd like to look into a different type/setup, we could enter a tech case for you and see if our Tech support team may be able to help find a different setup/system to use.

Please let us know if this is something you would like to do and if so, please provide the information below (as best you can), to allow us to enter a case for you:

- What is your application?
- How many gallons a minute or what's your flow rate?
- Are you replacing an old water meter or is this for new construction?
- Do you want rebuilt or brand new?
- Is this a potable or non-potable application?

If you have any questions or concerns, please contact us via email at customerservice@usabluebook.com or call us at 800-548-1234.

Thank you for contacting USABlueBook, where you always get "The Best Treatment".

Thank you,

Antonio Cebulski-Rodriguez

CSRI, Customer Care

USABlueBook

Get the Best Treatment!

800-548-1234

www.usabluebook.com

Original Message:

From: shwd5760@gmail.com

Sent: Monday, June 9, 2025 11:28:08 AM

To: customerservice@usabluebook.com

Subject: [EXT] Sales order # 3713982 Item # 10137

I recently received an email stating that the item I ordered #10137 was no longer available. Is there not any kind of portable flow meter available? thank you