

Center Ridge Water District #4
reported no violations in 2021.



Lead

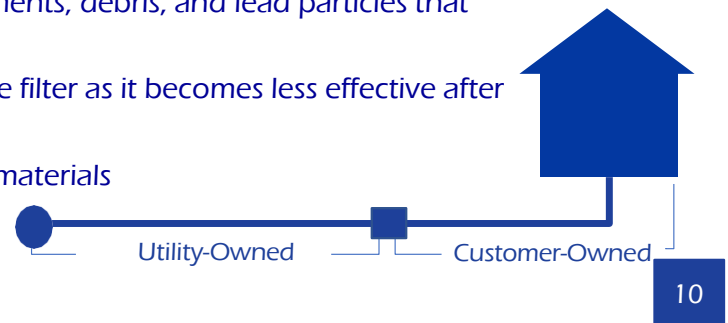
If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Bluegrass Water is responsible for providing high quality drinking water but cannot control the variety of plumbing materials. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking.

In compliance with Federal Regulation (40 CFR Part 141 Subpart 1) CSWR finds it necessary for the health and safety of our customers to adopt lead control standards which ban the use of lead materials in the public drinking water system and private plumbing connected to the public drinking water system.

If you live in an older home or are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Reduce Your Exposure

1. **Flush your home's pipes** by running the tap before drinking the water. Residents should contact their water utility for recommendations about flushing times in their community.
2. **Use Cold water** only for drinking, cooking, and making baby formula. Boiling water does not remove lead.
3. **Clean your aerator** (screen of faucet) regularly to remove sediments, debris, and lead particles that naturally collect over time.
4. **Use a filter** that is certified to remove lead. Regularly replace the filter as it becomes less effective after expiration. Do not run hot water through the filter.
5. **Have a licensed plumber check your plumbing** for lead-based materials

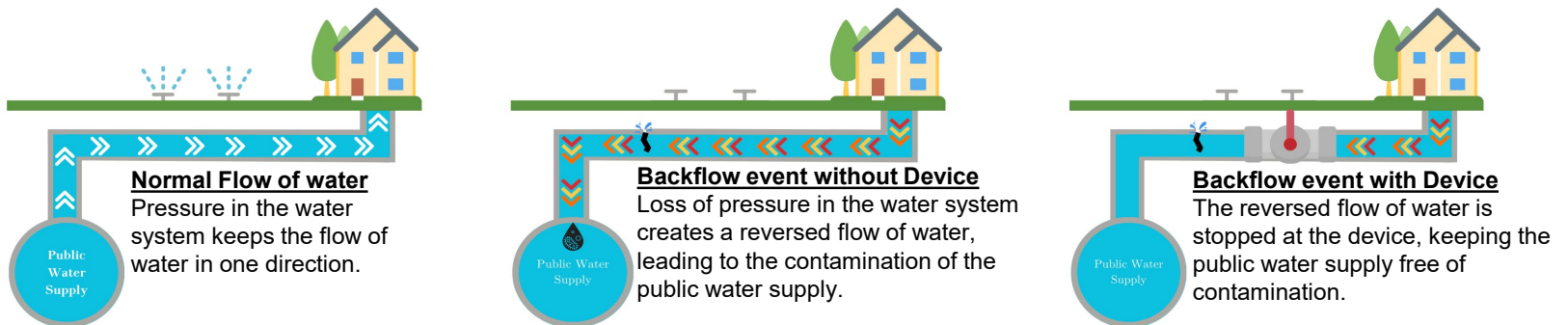


Backflow Prevention

Backflow is the unwanted reversal of flow from a customer to the water supply. This is caused by a loss of pressure in the water supply line or an increase in pressure on the customer side. Common situations where backflow occurs are water main breaks or firefighting events. These events create low pressure in the distribution system. Backpressure can cause backflow when the pressure in a building exceeds the pressure in the water supply line, causing liquid from the customer's line to move into the water supply. Backflow Prevention Devices are designed to restrict the flow of water to one direction.

Cross Connection

Cross-connections are links between a customer and the drinking water supply lines. Cross-Connections may contaminate the drinking water supply if there is a backflow event. Backflow through cross-connections are very serious and have the potential to cause serious health hazards.



Common household items requiring installation of a Backflow Prevention Device

Lawn Irrigation/Sprinkler System, Pool, Hot Tub, Fire Protection Sprinklers and Boilers

If you have any questions about Backflow Prevention or would like to notify CSWR of your Backflow Devices, please call or email: Bluegrass Water Utility Operating Company at 1-866-752-8982 or support@bluegrasswateruoc.com

How to Participate

Protecting drinking water at its source is an important part of the process to treat and deliver high quality water. It takes a community effort to protect shared resources. This includes utilities, businesses, residents, government and non-profit organizations.

If you have any questions about this report or concerning your water utility, please contact Bluegrass Water at 1-866-752-8982.

WATER INFORMATION SOURCES:

Central States Water Resources (CSWR)

<https://www.centralstateswaterresources.com/contact-us/>

Kentucky Energy and Environment Cabinet

<https://eec.ky.gov/>

United States Environmental Protection Agency (USEPA)

www.epa.gov/safewater

Safe Drinking Water Hotline (800) 426-4791

Centers for Disease Control and Prevention www.cdc.gov

American Water Works Association www.drinktap.org

Water Quality Association www.wqa.org

National Library of Medicine/National Institute of Health

www.nlm.nih.gov/medlineplus/drinkingwater.html

WHAT CAN YOU DO?



Properly dispose of pharmaceuticals, household chemicals, oils and paints.



Clean up heating or fuel tank leaks with cat litter. Sweep material and seal in bag. Check with local facility for disposal.



Clean up after your pets and limit the use of fertilizers and pesticides.



Take part in watershed activities or volunteer outreach programs.

Paying Your Bill

PAY BY MAIL

Send your payment to: P.O. Box 790379, St. Louis, MO 63179. Please include your account number on all correspondence.

PAY ONLINE

Visit www.bluegrasswateruoc.com and pay monthly by credit card, debit card, or electronic bank payment. You may enroll in monthly autopay. If your balance is in parentheses (\$...) that means that you have a credit balance. **Do not pay this amount.**

If you have questions about your bill, call us at **1-866-752-8982, Monday – Friday from 8 a.m. – 5 p.m.**, or leave us a message outside of business hours. You can also send us an email at support@bluegrasswateruoc.com.

FEES

Late Fee: 10% of the unpaid balance

Returned Check Charge: See specific tariff online

Credit / Debit Flat Fee: \$2.25

E-Check Convenience Fee: \$ 0.50

Disconnect and Reconnect Fees: Vary, visit www.bluegrasswateruoc.com for specific tariff rates.

Bluegrass Water Utility Operating Company, Inc., is a subsidiary of Central States Water Resources.

Contact Us

Billing and Customer Service:

1-866-752-8982 | Monday - Friday, 8 a.m. - 5 p.m.
(You can leave us a message outside of business hours.)

Email: support@bluegrasswateruoc.com

24-Hour Emergency Line: 1-866-752-8982

Bluegrass Water Utility Operating Company
500 Northwest Plaza Dr., Suite 500
St. Ann, MO 63074

www.bluegrasswateruoc.com



BLUEGRASS WATER
Utility Operating Company

A CSWR Managed Utility

Welcome to Bluegrass Water Utility Operating Company!

At Bluegrass Water, we are committed to bringing you safe, reliable wastewater services today, and every day, 365 days a year.

We are working with the Kentucky Department of Environmental Protection to improve your wastewater systems so your community can count on its water resources for generations to come.



IN THIS GUIDE, YOU WILL FIND INFORMATION ON:

- CONTACTING US
- YOUR UTILITY BILL
- PAYING YOUR BILL
- AVOIDING LATE FEES
- DISCONTINUANCE OF SERVICE
- STARTING OR STOPPING SERVICE
- PUBLIC SERVICE COMMISSION
- DEPARTMENT OF ENVIRONMENTAL PROTECTION
- FILING A COMPLAINT



Your Utility Bill

You will receive your sewer bill in the mail for the previous month during the first week of each month. Bills are due the last business day of each month. Late fees are assessed before the next billing cycle.

www.bluegrasswateruoc.com																															
Bluegrass Water Utility Operating Company, LLC P.O. Box 790379 St. Louis MO 63179 Bluegrass Account: Sec Code:	Please return with payment. Account: Service: From 10/1/2019 to 10/31/2019																														
Use the Sec Code to sign up online! Customer Service & Billing: (866) 752-8982 support@bluegrasswateruoc.com Richmond, KY 40475	<table border="1"> <thead> <tr> <th>Present</th> <th>Previous</th> <th>Multiplier</th> <th>Usage</th> <th>UOM</th> </tr> </thead> <tbody> <tr> <td>0.0</td> <td>0.0</td> <td></td> <td>0.0</td> <td></td> </tr> <tr> <td colspan="4">Residential Sewer- Breakage</td> <td>\$40.00</td> </tr> <tr> <td colspan="4">Late Fee</td> <td>\$0.00</td> </tr> <tr> <td colspan="4">Prior Balance</td> <td>\$0.00</td> </tr> <tr> <td colspan="4">Amount due by 11/29/2019</td> <td>\$40.00</td> </tr> </tbody> </table>	Present	Previous	Multiplier	Usage	UOM	0.0	0.0		0.0		Residential Sewer- Breakage				\$40.00	Late Fee				\$0.00	Prior Balance				\$0.00	Amount due by 11/29/2019				\$40.00
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*PLEASE PAY BY DUE DATE TO AVOID LATE FEE!																															

The sewer service line construction and maintenance from the property line to the building is the responsibility of the customer and is subject to inspection by Bluegrass Water. Your bill contains information about your sewer charges. **Here's a guide:**

- ACCOUNT NUMBER:** This number should be included in any correspondence with the utility company and added to your check or money order.
- SEWER AMOUNT:** This is the flat-rate amount charged to all customers for utility services.
- PREVIOUS BALANCE DUE:** The amount of unpaid previous charges as of the date of the current bill.
- DUE DATE ("Total Due By" date):** The account is considered delinquent and may be subject to disconnection if outstanding amount due is not paid by the due date. A late fee of 10% of unpaid balance is added on any unpaid delinquent balance.

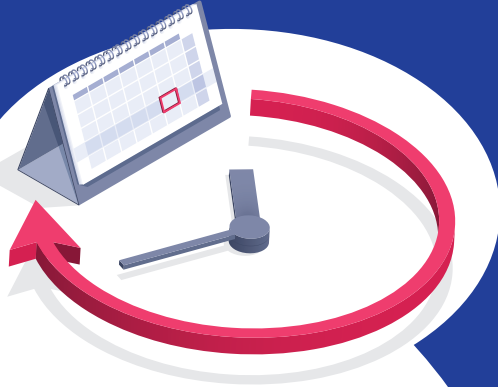
If you leave your residence for an extended period of time and wish to avoid discontinuance of service, you may forward your mail or sign up for automatic payment.

MONTHLY RATES:

Airview Estates Subdivision:	\$41.36
Brocklyn Subdivision:	Multi-Family Unit: \$30.40 Single-Family Unit: \$40.00
Fox Run Estates Subdivision:	\$55.85
Kingswood Development:	\$38.84
Lake Columbia Estates:	\$50.32
Longview Estates Subdivision:	\$30.00
Homestead Subdivision:	\$30.00
Great Oaks Subdivision:	\$28.84
Golden Acres Subdivision:	\$39.57
Persimmon Ridge:	Residential: \$35.00 Commercial (for each 12,000 gal) \$35.00

AVOID GETTING DISCONNECTED

Details below



Paying Your Bill, cont.

AVOIDING A LATE PAYMENT CHARGE OR DISCONTINUANCE OF SERVICE

Payment is considered delinquent after the due date. The due date will be the last business date of each month. A late fee will be applied if your bill is not paid by the due date.

If your account becomes delinquent, you will be in jeopardy of discontinuance of services. We will mail you a notice at least **10 days before we discontinue your service**. If you receive a notice, please take immediate action to avoid service disruption.

Restoration of service will resume after payment of your bill or settlement is made. A shut-off fee and a reconnection fee will be applied and must be paid prior to reconnection.

If you are unable to pay the entire billed amount and wish to enter into a payment agreement, please call **Customer Service at 1-866-752-8982** to inquire about your eligibility. The payment plan will consist of payment of the current month's billing plus a portion of the past due amount, due and payable on the current month's due date.

The sewer service line construction and maintenance from the property line to the building is the responsibility of the customer, and is subject to inspection by Bluegrass Water.

Start & Stop Service

You can start or stop your service: www.bluegrasswateruoc.com.



KENTUCKY PUBLIC SERVICE COMMISSION

Bluegrass Water Utility Operating Company is regulated by the Kentucky Public Service Commission (PSC).

This information is being provided in accordance with PSC regulations. If you feel that we have not responded to your issue in a satisfactory manner, you have the right to request that the PSC review the unresolved issue.

You may contact the **Kentucky Public Service Commission** at: **1-800-772-4636** or **P.O. Box 615, 211 Sower Blvd., Frankfort, Kentucky 40602-0615** or visit <https://psc.ky.gov>



KENTUCKY DEPARTMENT OF ENVIRONMENTAL PROTECTION

The Department of Environmental Protection regulates operations of utilities, including Bluegrass Water.

You may contact the Kentucky Department of Environmental Protection at: **502-564-0323** or **300 Sower Blvd, 3rd Floor, Frankfort, Kentucky 40601** or email psc.consumer.inquiry@ky.gov



FILING A COMPLAINT WITH THE PUBLIC SERVICE COMMISSION

Bluegrass Water Utility Operating Company will work to resolve every problem as we investigate your complaint.

If we cannot resolve the issue to your satisfaction, you may file a complaint with the Kentucky Public Service Commission. We will not disconnect your service if you have a billing complaint pending before the Public Service Commission as long as you pay the undisputed amount of your bill and continue to pay your regular monthly bills.

Complaints may be made by phone at **1-800-772-4636** or online at <https://psc.ky.gov/Home/Complaints>



BLUEGRASS WATER
Utility Operating Company

A CSWR Managed Utility

1630 Des Peres Rd., Suite 140
Des Peres, MO 63131



HOW TO FIND YOUR 2021 WATER QUALITY REPORT.



BLUEGRASS WATER

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Our mission is to provide you with safe, reliable and environmentally responsible water.

Scan the QR code to see your water system's annual Consumer Confidence Report, or visit this URL:
<https://www.centralstateswaterresources.com/wp-content/uploads/2022/06/Center-Ridge-Water-Systems-District-1-Consumer-Confidence-Report-2021.pdf>



SCAN ME TO
LEARN MORE



To request a paper copy, please call **1-866-752-8982**.

Este reporte incluye información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al telefono **1-866-752-8982**.



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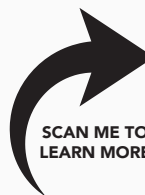
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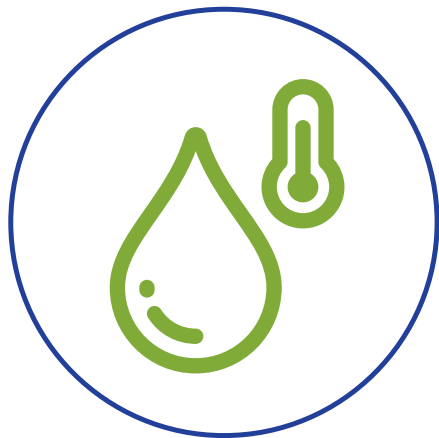
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How Do I Flush My House Water Lines?

Flushing your house line is recommended only if you are experiencing discoloration, taste and/or odor problems on a continuous basis. For optimum results, we suggest you follow these guidelines...

1



Starting on the side of your home where the main water line enters your home, begin turning your **COLD WATER** faucets on inside your home.

2



Once ALL of the **COLD WATER** faucets are on, let the water run for approximately **3-5 minutes**. Then return to your first faucet and begin turning the water back off.

3



After flushing, allow your water to "settle" for **30-45 minutes** for best results. We recommend that you flush your house line immediately prior to retiring for the night.



CSWR
Central States Water Resources

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Bluegrass Water @BluegrassUOC · Jan 4, 2022



Did you know...

#TuesdayTips 💡





Bluegrass Water @BluegrassUOC · Jan 7, 2022



.... It's finally Friday 😊

[#FridayFeeling](#)





Bluegrass Water @BluegrassUOC · Jan 10, 2022



Proper hand washing techniques slow the spread of germs and bacteria!



Some tips include:



Spend at least 20 seconds washing/scrubbing your hands.



Pay attention to your fingertips, index fingers, and thumbs.

See other helpful tips 📌 : bit.ly/3r5wrQb





Bluegrass Water @BluegrassUOC · Jan 12, 2022



All water sources eventually returns to the environment. 🌍 But, how it's used and treated before returning to the environment is critical to the long-term health of our communities. ❤️

See how the water and wastewater cycle works below! 📌



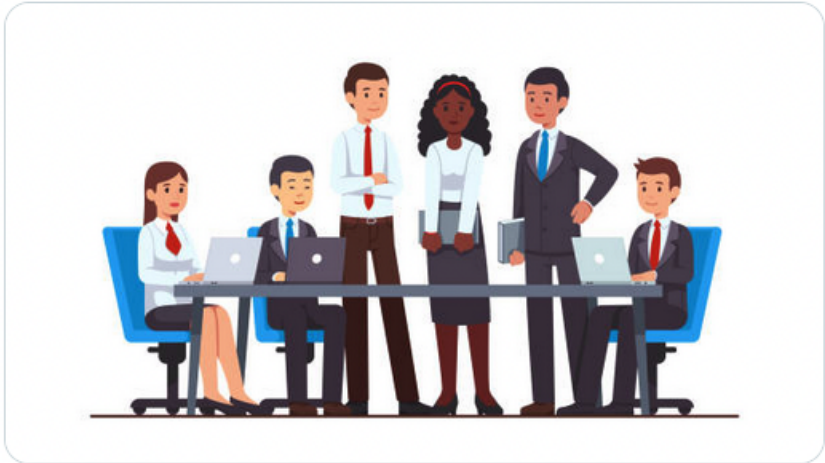


Bluegrass Water @BluegrassUOC · Jan 18, 2022



We have wonderful career opportunities available! 🤓 Such as a Customer Service Assistant, Regional Manager, and Environmental Compliance Intern. ✨

Learn more and apply 🖱️: bit.ly/30mX3iu





Bluegrass Water @BluegrassUOC · Jan 24, 2022

...

Simple things can be done to safely ice fish! 🐟 So, when enjoying a great day on the water, remember these ice fishing safety tips for you and your loved ones: bit.ly/3nVTJXP

#MondayTips ✨

Ice is Never 100% Safe!

Activity	Minimum Ice Thickness
Ice fishing	4"
Ice skating	5-7"
Motorcycle	8-12"
Car	12-15"
Pickup truck	12-15"

Minimum Ice Thickness Guidelines
for New Clear Ice Only

m DEPARTMENT OF
NATURAL RESOURCES

mndnr.gov/icesafety





Bluegrass Water @BluegrassUOC · Jan 26, 2022



Did you know.. 🤔

[#WaterWednesday](#)





Bluegrass Water @BluegrassUOC · Jan 31, 2022



During inclement weather, there are many things you can do to protect your home's water system! 🏡

Learn how to prevent your water pipes from freezing, steps to take if it occurs, and more tips: bit.ly/3KZ05zx

[#MondayTips](#) [#WinterWeather](#)





Bluegrass Water @BluegrassUOC · Feb 1, 2022



Bluegrass Water UOC is monitoring the major winter weather that could affect your community. ❄️

For tips on how to protect your home's plumbing from freezing and bursting, please visit our blog here 🟡 bit.ly/3IZaUjh.

Thank you and stay safe! 💙





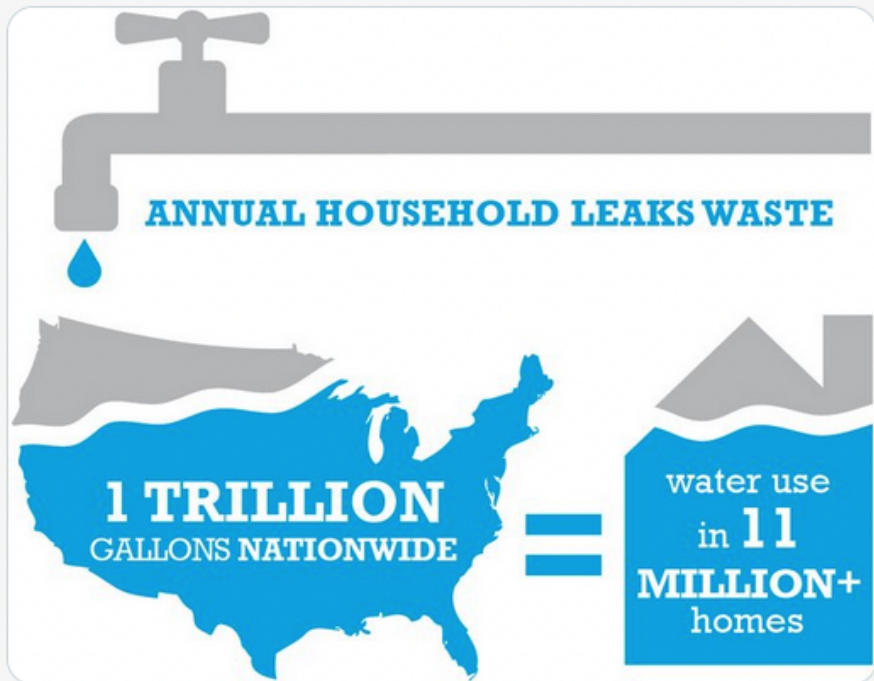
Bluegrass Water @BluegrassUOC · Feb 8, 2022



Household leaks can waste gallons of water annually nationwide. 😬 So when fixing a leak, it helps conserve water and save on your monthly bill.

See tips to check leaks on your toilet, faucet, showerhead, outdoors, and in your workplace: bit.ly/3Lk5Yrr

#TuesdayTips ✨





Bluegrass Water @BluegrassUOC · Feb 10, 2022



Constructed wetlands, like freshwater ponds and marshes, helps the treatment of wastewater before it returns to natural waterways. 💧

Discover interesting benefits, how they're built, and why it's important for our ecosystem: bit.ly/3oHfhb7

[#WaterEducation](#) 📖








Bluegrass Water @BluegrassUOC · Feb 14, 2022

...

Fall in love with these 3 water conservation tips for [#ValentinesDay](#):

-  Repair leaking faucets or pipes
-  Keep the faucet off while brushing your teeth
-  Winterproof your home to avoid any costly pipe bursts.

Find out more must-needed tips: bit.ly/3sJur0T





Bluegrass Water @BluegrassUOC · Feb 17, 2022



Do you know why your drinking water is chlorinated? 🤔 See important reasons why below! 📌

#SafeWater #WaterResources

CSWR
Central States Water Resources

Why Do We Chlorinate Your Drinking Water?

Chlorination is a common treatment method that is used to disinfect water so that it's safe and clean. Microorganisms and pathogens can be found in water bodies, which can pass through water distribution systems. Each day it's important that we work together to take care of our water resources.

- Kills harmful waterborne pathogens, bacteria and viruses.
- Removes unpleasant tastes and odors.
- Disinfects water system pipes.
- Helps prevent biological growth and algae.

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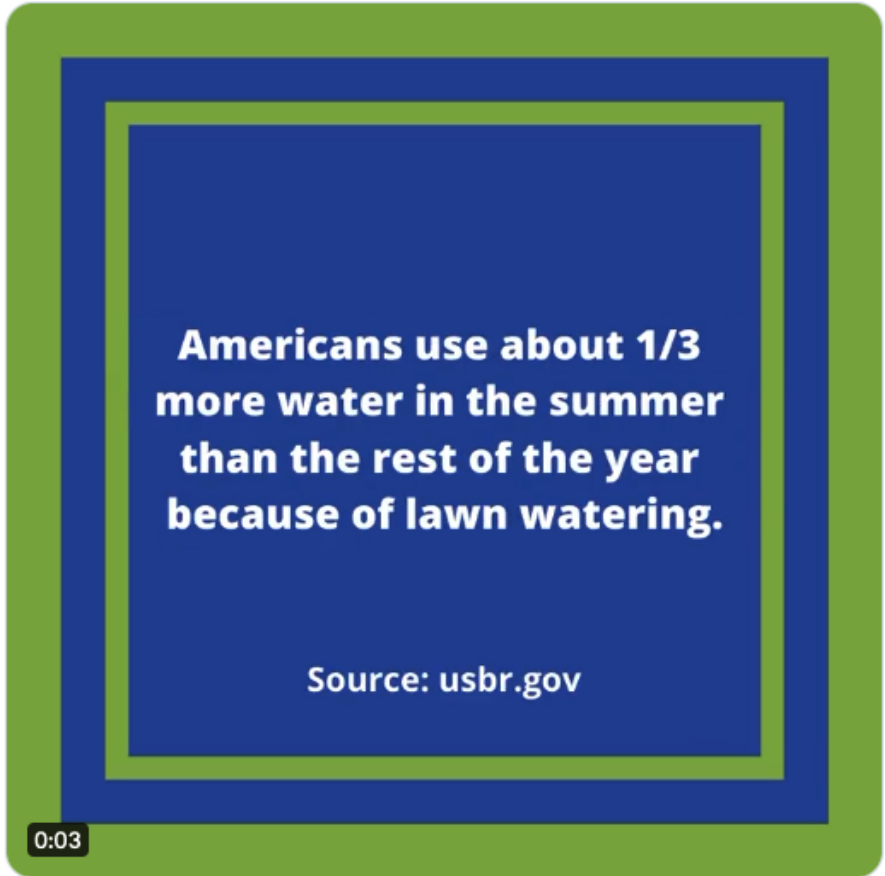


Bluegrass Water @BluegrassUOC · Feb 22, 2022



Did you know...

#TuesdayTips 🗣️





Bluegrass Water @BluegrassUOC · Feb 25, 2022
Feb. 25th: BWA for Center Ridge Water District #3



Crews discovered a broken water main causing a loss in pressure. Therefore Bluegrass Water UOC is issuing Center Ridge District #3 customers a precautionary Boil Water Advisory today, Feb. 25th. Read More bit.ly/3M1J9ZX





Bluegrass Water @BluegrassUOC · Feb 26, 2022



⚠️ BWA Lifted for Center Ridge Water District #3 ⚠️

As of Saturday, Feb. 26th, 2022, the Boil Water Advisory is lifted for Center Ridge Water District #3 residents. Bacteriological samples collected are safe.

For more info bit.ly/3tglQ4G





Bluegrass Water @BluegrassUOC · Feb 28, 2022



The human body is about 75% water so it's VERY important to stay hydrated. Discover the causes and symptoms of dehydration, prevention tips, how to replenish your fluid levels, and more: bit.ly/3K7jjIE

#WaterTips 💧





Bluegrass Water @BluegrassUOC · Mar 3, 2022



During spring and summer seasons, homeowners use double to quadruple the amount of water compared to the rest of the year. 🤔

Here are a few ways you can use less water outdoors and save on your water bill: bit.ly/3IGyGBd

#WaterTips 💧



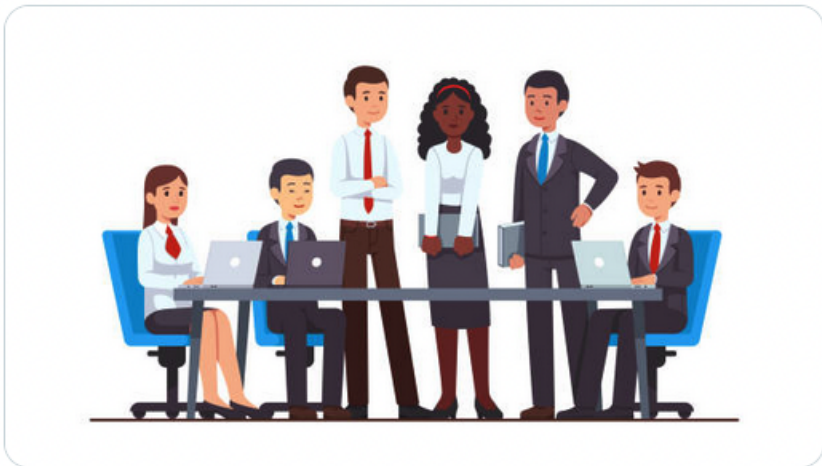


Bluegrass Water @BluegrassUOC · Mar 4, 2022



Every day is **#EmployeeAppreciationDay** at Bluegrass Water UOC, but today it's official: THANK YOU to every member on our team. 🌞

We appreciate how hard you work to bring **#safewater** and wastewater services to communities across the country. ❤️





Bluegrass Water @BluegrassUOC · Mar 8, 2022



Every day and International Women's Day, we celebrate all of the women in the water and wastewater industry who help us provide safe resources. 🙌🙌

[#InternationalWomensDay](#)





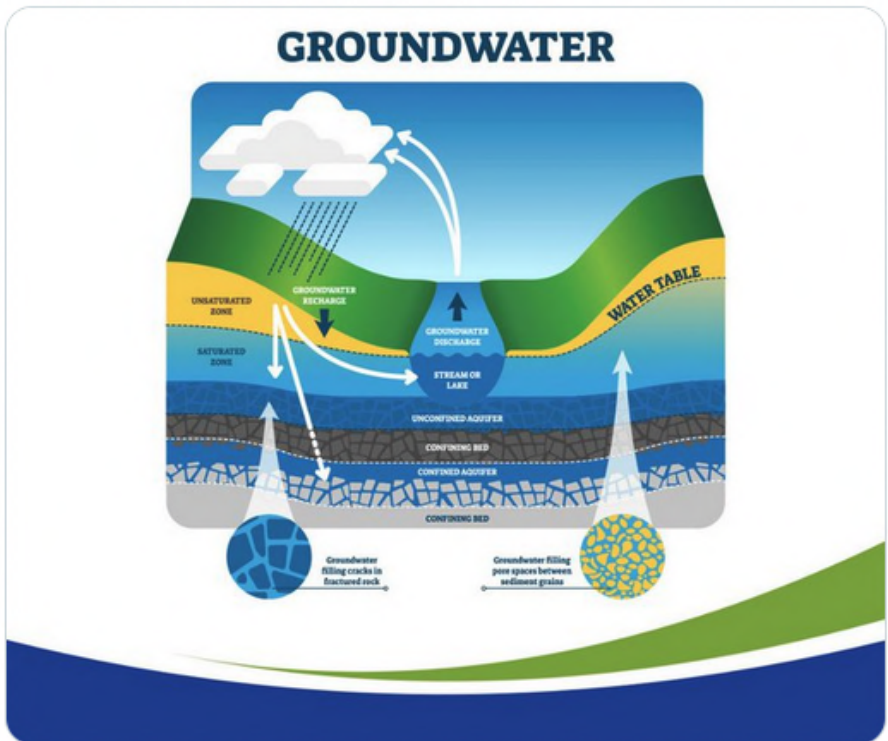
Bluegrass Water @BluegrassUOC · Mar 10, 2022



Let's all help take care of groundwater! Here's 3 tips to protect and conserve it:

- Properly dispose of all waste.
- Use fewer chemicals in your yard.
- Check leaks in your home for fixing.

#GroundwaterAwarenessWeek





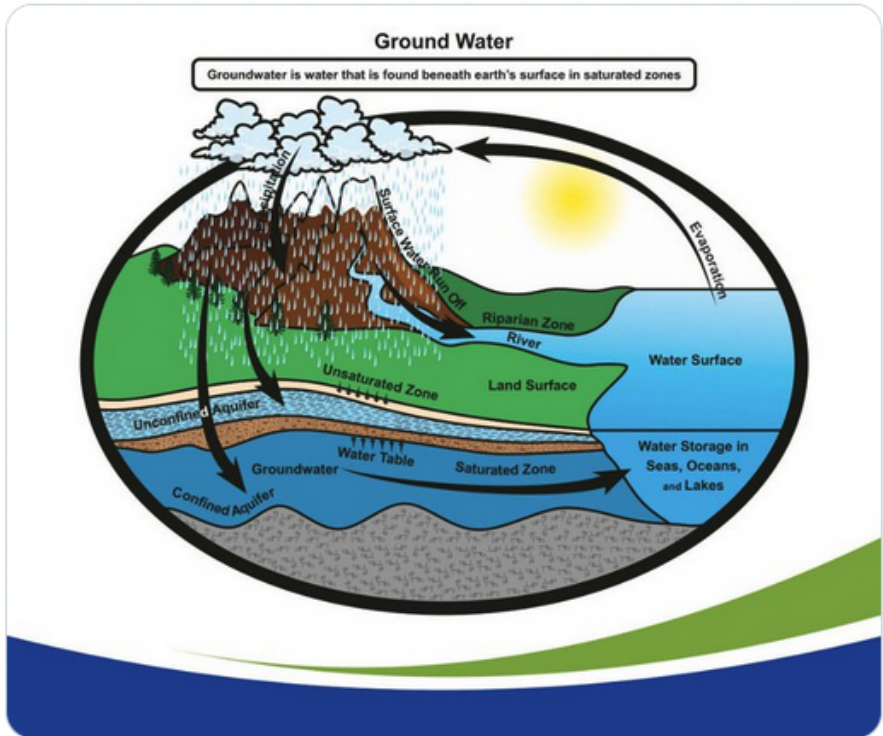
Bluegrass Water @BluegrassUOC · Mar 11, 2022

...

National Groundwater Awareness Week highlights the importance of groundwater for humans, animals, plants and the world around us. 🌍

Find out how this holiday began, how to conserve groundwater and more: bit.ly/35NK4fH

#GroundwaterAwarenessWeek





Bluegrass Water @BluegrassUOC · Mar 22, 2022



Groundwater may be out of sight, but it plays a critical role in the ecosystem. 🌍 Learn how we all can protect it from pollution: bit.ly/3iuW4pO

#WorldWaterDay





Bluegrass Water @BluegrassUOC · Mar 30, 2022



Why does my house have a grinder pump? How does it work? Get answers to FAQs about one of the most important parts of your home's waste-disposal system in our latest blog post:

[#grinderpump #wastedisposal centralstateswaterresources.com/2022/03/30/5-t...](#)



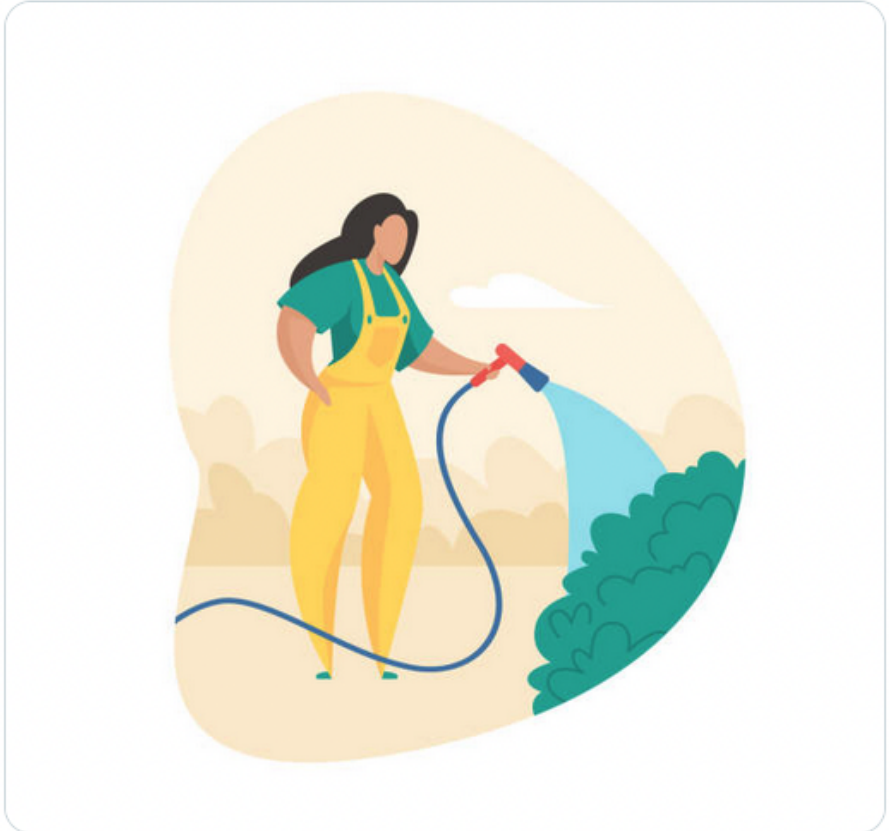


Bluegrass Water @BluegrassUOC · Apr 4, 2022



Homeowners typically use double the amount of water in the spring and summer compared to the rest of the year. See ways to conserve water and save on your bill: bit.ly/3DD8ZQc

#WaterTips 💧





Bluegrass Water @BluegrassUOC · Apr 6, 2022



Unpolluted water is a vital habitat requirement for wildlife. Learn about National Wildlife Week and how we can help animals: bit.ly/37dxuat

[#NationalWildlifeWeek](#)



nwf.org

National Wildlife Week | National Wildlife Federation

Join us April 5-9, 2021, in our annual celebration of National Wildlife Week!



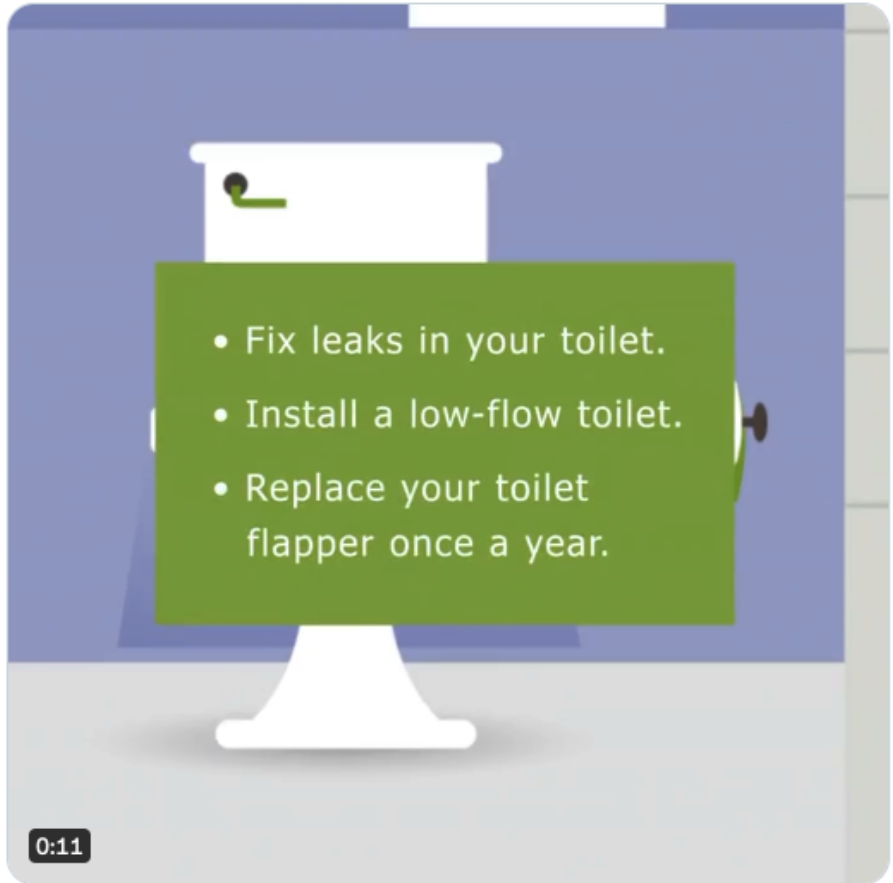


Bluegrass Water @BluegrassUOC · Apr 13, 2022



Water conservation helps to save resources and lower your bill. Watch below for easy tips:

#WaterWednesday 💧





Bluegrass Water @BluegrassUOC · Apr 14, 2022



The key to a healthy garden is clean and safe water. ✓ Try these tips and tricks: bit.ly/3jsWcqi

[#NationalGardeningDay](#)



inhabitat.com

Unique gardening tips and tricks to try for Gardeni...

As the cold days of winter roll into longer hours of warmer weather in the spring, flowers are in bloom...





Bluegrass Water @BluegrassUOC · Apr 22, 2022



At Bluegrass Water UOC, every day is #EarthDay🌍. By making healthier choices to protect the environment, we can keep water resources safe for all communities. Learn more: bit.ly/3vDpWWT



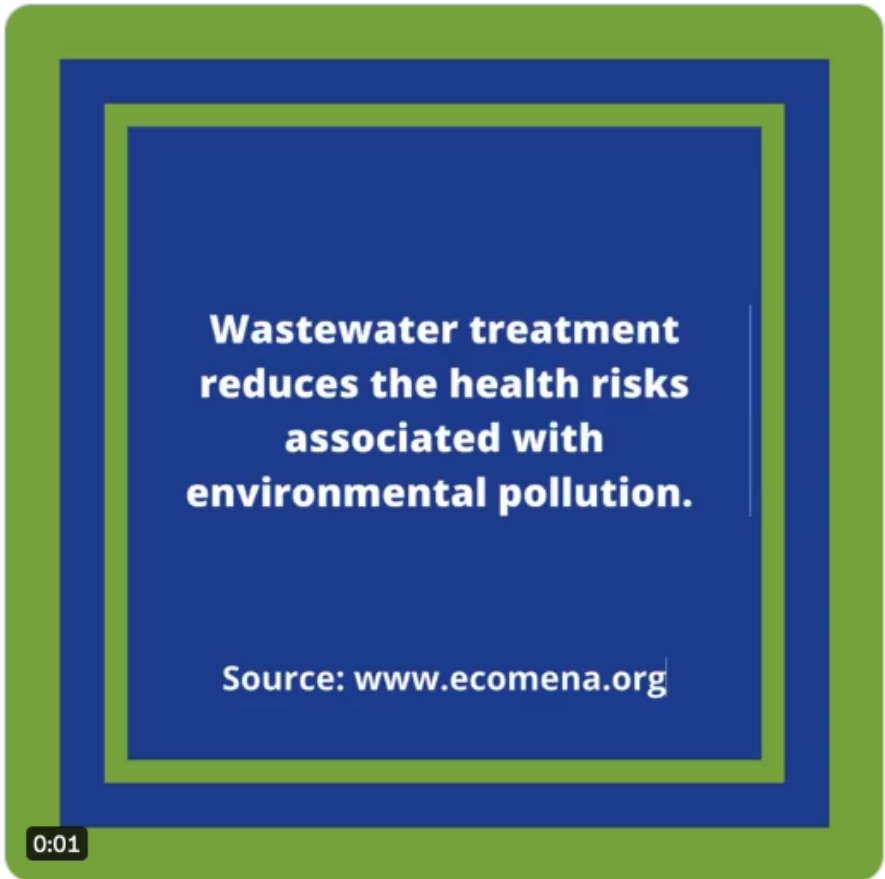


Bluegrass Water @BluegrassUOC · Apr 27, 2022



Did you know? 🤔

[#WaterWednesday](#)





Bluegrass Water @BluegrassUOC · May 2, 2022

It's National Water Safety Month to raise awareness of safety in and around water. To help you and others stay safe, remember these tips for swimming, watercraft riding, and more: bit.ly/3Kw7uoM

#NationalWaterSafetyMonth 💧



Case No. 2022-00432

Bluegrass Water's Response to PSC 4-10

Exhibit PSC 4-10(b)

Page 744 of 812



Bluegrass Water @BluegrassUOC · May 11, 2022



A leaky toilet is an unpleasant experience and can affect the cost of your water bill. Watch to see how you can take simple steps to solve the problem: bit.ly/3kZSxkq

#WaterWednesday 💧



Case No. 2022-00432

Bluegrass Water's Response to PSC 4-10

Exhibit PSC 4-10(b)

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Bluegrass Water @BluegrassUOC · May 18, 2022



Typically, the average person uses more water in the summer than in any other season. Learn 6 tips to help you and your family conserve water during the summer: bit.ly/3wpZ3r6

#WaterWednesday 💧



Case No. 2022-00432

Bluegrass Water's Response to PSC 4-10

Exhibit PSC 4-10(b)

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Bluegrass Water @BluegrassUOC · May 25, 2022

From yard watering to car washes: double the amount of water in the summer is used compared to the rest of the year. See tips on how to use less water outdoors: bit.ly/3lHuOWy

#WaterWednesday 💧





Bluegrass Water @BluegrassUOC · Jun 1, 2022

Snowcones are delicious and help us see the principles of heat transfer.

🌈 Try this family-friendly experiment to make a cold treat and learn the science behind it: bit.ly/3m5eXRT

[#science](#) [#snowcones](#)



Case No. 2022-00432

Bluegrass Water's Response to PSC 4-10

Exhibit PSC 4-10(b)

Page 748 of 812



Bluegrass Water @BluegrassUOC · Jun 3, 2022

...

Oceans are essential to our lives and the world around us. 🌍 To help take care of them during #NationalOceansMonth, remember these tips:

- Try to recycle
- Reduce waste
- Practice safe boating
- Dispose of chemicals properly

Learn more: bit.ly/3Q2ePQG

10 WAYS TO HELP OUR OCEAN

at home
around town
on the water

- 1**
Conserve Water
Use less water so excess runoff and wastewater will not flow into the ocean.
- 2**
Reduce pollutants
Choose nontoxic chemicals and dispose of all chemicals properly.
- 3**
Reduce waste
Cut down on what you throw away.
- 4**
Shop wisely
Choose sustainable seafood. Buy less plastic and bring a reusable bag.
- 5**
Reduce vehicle pollution
Use fuel efficient vehicles, carpool or ride a bike.
- 6**
Use less energy
Choose energy efficient light bulbs and don't overset your thermostat.
- 7**
Fish responsibly
Follow "catch and release" practices and keep more fish alive.
- 8**
Practice safe boating
Anchor in sandy areas far from coral and sea grasses. Adhere to "no wake" zones.
- 9**
Respect habitat
Healthy habitat and survival go hand in hand. Treat with care.

anywhere, anytime

10

Volunteer
Volunteer for cleanups at the beach and in your community. You can get involved in protecting your watershed too!

oceanservice.noaa.gov





Bluegrass Water @BluegrassUOC · Jun 6, 2022



Want to know how water is purified through evaporation? 🧐 It's a fun concept to understand and see in person with an at-home experiment. Here's what you'll need and the step-by-step process: bit.ly/3xb0AAD

[#WaterEducation](#) 📖



Case No. 2022-00432

Bluegrass Water's Response to PSC 4-10

Exhibit PSC 4-10(b)

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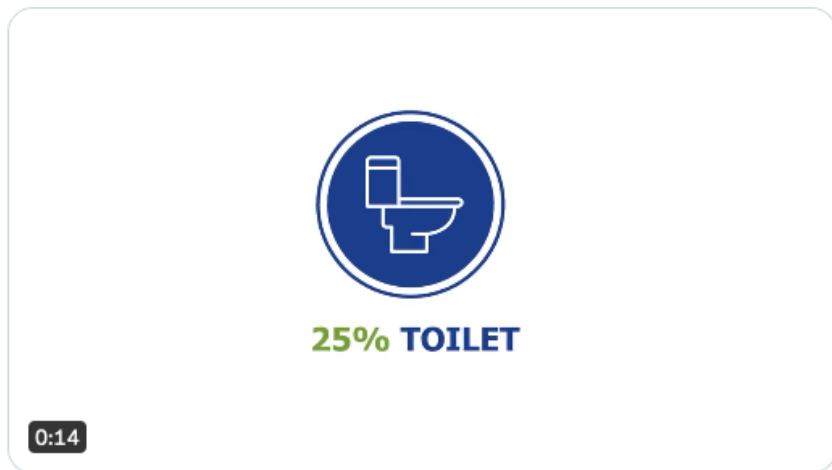


Bluegrass Water @BluegrassUOC · Jun 7, 2022



There's nothing you can do about the cost of an apple in the supermarket but what we can control is the amount of water we're using in our home and, thus, the size of our water bill. Here's what indoor water use looks like in most homes.

Learn more: bit.ly/3tnCa5P





Bluegrass Water @BluegrassUOC · Jun 8, 2022



In warmer seasons, fishing and boating are great for relaxing and making memories. Learn how we all can protect the environment and ourselves by taking care of recreational water areas: bit.ly/396Ctey

[#NationalFishingandBoatingWeek](#) 🎣





Bluegrass Water @BluegrassUOC · Jun 13, 2022



According to the National Environmental Education Foundation (NEEF), 1 out of every 3 people gets their drinking water from a river or stream.

Learn more about National Rivers Month, interesting facts, and how to reduce pollution: bit.ly/3NKWaaG

[#NationalRiversMonth](#) 



neefusa.org

Celebrate Rivers

June is National Rivers Month! Need a good reason to celebrate? Rivers provide us with drinking water...





Bluegrass Water @BluegrassUOC · Jun 22, 2022



According to the National Ocean Service, the ocean covers over 70% of the earth's surface and includes over 96% of the earth's water. Learn more surprising ocean facts: bit.ly/3n8IBqT

#NationalOceansMonth 





Bluegrass Water @BluegrassUOC · Jun 23, 2022

...

Rivers are the primary source of water resources, they provide a habitat for animals and plants, offer a space for recreational activities, and much more.

Share these ideas with family and friends to help take care of rivers: bit.ly/3HPmzSx

[#NationalRiversMonth](#)



americanrivers.org

Protecting Wild Rivers —

What is a Wild and Scenic River? The National Wild and Scenic Rivers System was created by Congress in 1968 (Public Law 90- 542; 16 ...





Bluegrass Water @BluegrassUOC · Jun 24, 2022



At-home precautions help prevent sediment from entering your drinking water. 💧 The first sign of sediment buildup? Can simply be seen in the kitchen faucet.

See tips on how to stay safe while cleaning your water heater filter: bit.ly/3u12a7f

[#sediment](#) [#waterheater](#)





Bluegrass Water @BluegrassUOC · Jun 26, 2022



Plastic, toxic chemicals, and other materials can pollute the ocean and harm the species living there. Here are 10 daily habits that will help protect and preserve oceans: bit.ly/3u0eynZ

#NationalOceansMonth 🌍



oceana.org

10 Ways You Can Help Save the Oceans

Oceans cover 71 percent of the planet and are home to important species and ecosystems that we rely on for food, livelihoods, climate ...





Bluegrass Water @BluegrassUOC · Jun 27, 2022



Did you know you should clean your water heater filter at least once a year? 🤔 That goes for traditional and tankless styles.

Watch how to clean your water heater filter, identify sediment, and more:
bit.ly/3u12a7f

[#watersafety](#) [#cleanwater](#)



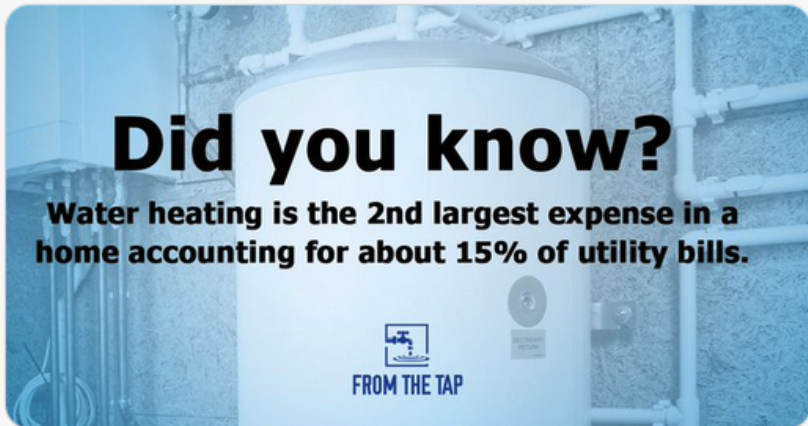


Bluegrass Water @BluegrassUOC · Jun 28, 2022



A clean water heater filter prevents sediment from getting into your drinking water. Learn must-needed tips for cleaning and watch a step-by-step video: bit.ly/3u12a7f

#TuesdayTips 💡



Case No. 2022-00432

Bluegrass Water's Response to PSC 4-10

Exhibit PSC 4-10(b)

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Bluegrass Water @BluegrassUOC · Jul 1, 2022



Common types of collected beach litter are:

- 💧 bottle caps
- 💧 grocery bags
- 💧 food wrappers
- 💧 plastic beverage bottles

Learn about Clean Beaches Week and expert tips to preserve beaches:
bit.ly/3yB4aWL

#CleanBeachesWeek 





Bluegrass Water @BluegrassUOC · Jul 5, 2022



Smart Irrigation Month educates us about the benefits of smart irrigation technologies, services, best practices, and so much more.

Most importantly, it saves water worldwide. Reduce water waste with these smart irrigation tips: bit.ly/3lj9QrB

#SmartIrrigationMonth 💧









Bluegrass Water @BluegrassUOC · Jul 7, 2022

...

Want to organize a beach clean-up? Follow these tips to get started:

-  Find a clean-up site
-  Gather supplies
-  Choose a site coordinator
-  Plan how to handle recyclables & waste

Discover more helpful tips: loom.ly/S3xvOj4

#CleanBeachesWeek 



neefusa.org

Tips for Organizing a Beach Clean-Up

Headed to the beach this summer for some sun and surf? Make sure it's a safe, healthy place to visit by spearheading a beach clean-up.





Bluegrass Water @BluegrassUOC · Jul 11, 2022



At-home car washes, yard watering, and pools are a few things that cause us to use more water in the summertime. ☀️

Here are ways you can use less water outdoors and save on your water bill

 loom.ly/ix5J6NM

[#conservewater](#) [#watertips](#)





Bluegrass Water @BluegrassUOC · Jul 13, 2022



Drip irrigation delivers water at or near the root of plants. 🌱 This popular technique minimizes water evaporation and runoff.

See more irrigation methods: loom.ly/iLfhgak

#SmartIrrigationMonth 💧





Bluegrass Water @BluegrassUOC · Jul 18, 2022



With standard shower heads, we typically use 2.5 gallons of water each minute when showering. Did you know this amount increases in the summer? 🤔

Share these **4** tips and hacks to save on your summer water bill: loom.ly/r9kjeg0





Bluegrass Water @BluegrassUOC · Jul 20, 2022



Summer temps continue to rise and heat waves are more frequent. 🥵

Remember this info to stay safe and hydrated in hot weather 🏠 loom.ly/SB4CVVM

#stayhydrated #watertips





Bluegrass Water @BluegrassUOC · Jul 25, 2022

...

Landscaping often causes runoff. When reducing runoff, we preserve water and stop harmful chemicals from entering lakes, streams, etc.

#SmartIrrigationMonth 

Minimize runoff & waste

If too much water is applied and the storage capacity of the soil is exceeded, runoff occurs. Applying water with precision is key.










Bluegrass Water @BluegrassUOC · Aug 8, 2022



To stay cool and hydrated in the heat, remember these tips:

-  Drink water
-  Eat fruits & veggies
-  Wear sun-protective clothing

Find out more: loom.ly/OyeNcSw

#MondayTips





Bluegrass Water @BluegrassUOC · Aug 9, 2022



If water gets on your book, don't worry just yet. 🤪 Check out tips & hacks to dry a damp or wet book: loom.ly/IJH_it4

#BookLoversDay 📖





Bluegrass Water @BluegrassUOC · Aug 18, 2022



Having access to safe and reliable water is essential for day-to-day life. 💧

See how utility workers help our communities: loom.ly/LfE5s2l

[#safewater](#) [#utilityworkers](#)



Case No. 2022-00432

Bluegrass Water's Response to PSC 4-10

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Bluegrass Water @BluegrassUOC · Sep 1, 2022



It's World Water Week! Bluegrass Water UOC provides safe, reliable and responsible water resources while protecting aquifers, lakes, rivers and streams. This week, take time to remember the value of water.

[#WorldWaterWeek](#) [#WWWeek](#)








Bluegrass Water @BluegrassUOC · Sep 2, 2022

...

Happy #WorldWaterWeek! Here are **3** great ways to participate:

-  Reduce plastic waste and pollution.
-  Watch an educational movie about water.
-  Encourage friends and loved ones to preserve water resources.





Bluegrass Water @BluegrassUOC · Sep 3, 2022



Although it's out of sight, groundwater is an essential resource. It grows our food, refreshes our wetlands and provides drinking water for at least 50% of the worldwide population. 🌍

For [#WorldWaterWeek](#), see why it's important to preserve groundwater:



nature.org

Groundwater: Our Most Valuable Hidden Resource

Though it's largely out of sight, groundwater is critical for biodiversity, growing food and other needs for a healthy planet. See what The ...





Bluegrass Water @BluegrassUOC · Sep 4, 2022



Happy National Wildlife Day! Did you know 25% of mammal species and 40% of amphibian species face serious extinction threats?

Learn how we protect and clean natural water ecosystems: bit.ly/3RvOoDe

[#NationalWildlifeDay](#)





Bluegrass Water @BluegrassUOC · Sep 8, 2022



As the seasons change, so do our water needs. Here's a tip for reducing water usage during Fall: Sweep patios, driveways and sidewalks to keep them clean. Don't waste water by hosing them down.

How will you decrease your water usage now that summer is ending?

[#WaterWise](#)





Bluegrass Water @BluegrassUOC · Sep 18, 2022



We all can work together to monitor the quality and safety of water resources. Here are **3** ways to get involved: loom.ly/h6_1_Hk

[#WorldWaterMonitoringDay](#) 💧





Bluegrass Water @BluegrassUOC · Sep 22, 2022



Have you checked your gutters for standing water? It's a common problem that causes flooding, mold, pests & foundational damage. Protect your home by keeping your gutters clear.

[#hometips](#) [#standingwater](#)





Bluegrass Water @BluegrassUOC · Sep 26, 2022

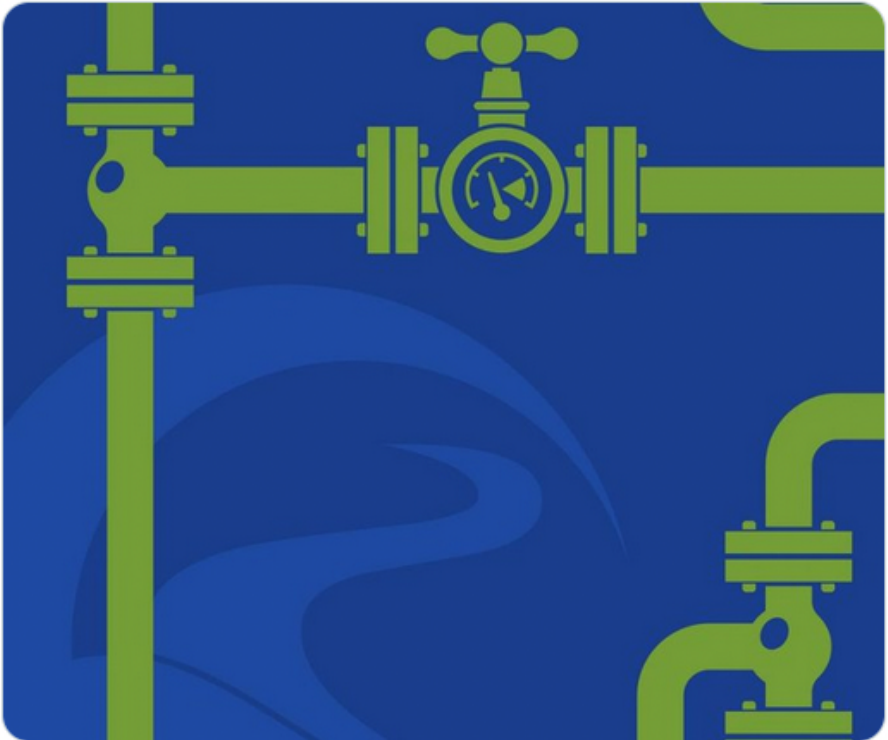


With the new Customer Portal, you can:

- ➔ See statements
- ➔ Make payments
- ➔ View account history & alerts

+ more!

Have questions? Call 1-866-752-8982 or start here: bit.ly/3q7NJfs





Bluegrass Water @BluegrassUOC · Sep 28, 2022



What happens to rainfall after a storm? 🌧️ Water that doesn't return to the soil flows away as stormwater runoff.

Sometimes it picks up pollutants before ending up in a local waterway. Consider planting a rain garden to prevent stormwater runoff.

[#stormwater](#) [#raingarden](#)





Bluegrass Water @BluegrassUOC · Oct 4, 2022



Today is [#WorldHabitatDay!](#) 🌍 Celebrate by learning about all the different animals that rely on clean water for their habitats.

Read more via [@InsideNatGeo](#):



education.nationalgeographic.org

Aquatic Biome

The aquatic biome is divided into freshwater and marine regions. Freshwater regions, such as lakes and rivers, have a low salt ...





Bluegrass Water @BluegrassUOC · Oct 7, 2022

...

There's nothing wasteful about [#wastewater](#). It takes on a whole new life once it drains from your sink, dishwasher or toilet. Learn where it goes and how CSWR safely treats it: bit.ly/3egNjkE. [#waterfacts](#) [#CSWR](#)





Bluegrass Water @BluegrassUOC · Oct 14, 2022

...

Where did the #water for your shower come from? And where does it go while you dry off?

We protect water resources at every step of the water-wastewater cycle so it's safe, clean and reliable.





Bluegrass Water @BluegrassUOC · Oct 15, 2022



👉 Today is Global Handwashing Day! 🧼 Washing your hands is a very effective (and affordable) way to prevent disease and save lives. Celebrate with some soap and water: loom.ly/68eLJLo

[#GlobalHandwashingDay](#)





Bluegrass Water @BluegrassUOC · Oct 17, 2022

The temperatures are dropping. Is your home ready for winter? 🌨️ Learn how to prepare outdoor plumbing and protect your pipes: loom.ly/_ctiO-A

[#hometips](#) [#winter](#)



Case No. 2022-00432

Bluegrass Water's Response to PSC 4-10

Exhibit PSC 4-10(b)

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Bluegrass Water @BluegrassUOC · Oct 17, 2022



When the family comes home for the holidays, it means your bathroom is working overtime. 🕒 Here are some tips for reducing water usage in your toilet and shower to save money on your water bill.





Bluegrass Water @BluegrassUOC · Oct 20, 2022



The average family can waste 180 gallons per week, or 9,400 gallons of water annually, from household leaks. That's equivalent to the amount of water needed to wash more than 300 loads of laundry.

[#WorldStatisticsDay](#)





Bluegrass Water @BluegrassUOC · Oct 20, 2022

Winter is on its way, and nobody wants a burst pipe. Follow our handy guide for winter-proofing your outdoor plumbing before the first freeze:

loom.ly/_c1iO-A

#WinterTips 📌



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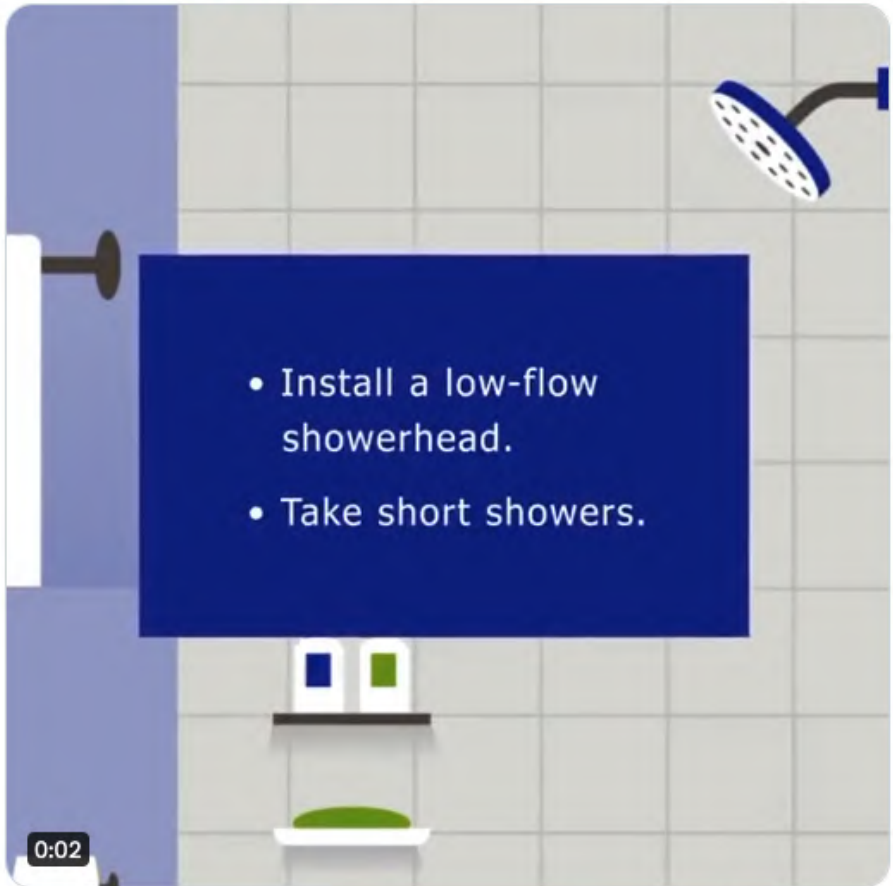


Bluegrass Water @BluegrassUOC · Oct 21, 2022



When the family comes home for the holidays, it means your bathroom is working overtime. Here are some tips for reducing water usage in your toilet and shower to save money on your water bill.

[#hometips](#) [#savinghacks](#)





Bluegrass Water @BluegrassUOC · Oct 22, 2022



Ready to start your water & wastewater service? Our online form makes it easier than ever. Click here to get started: loom.ly/7ImKcAM





Bluegrass Water @BluegrassUOC · Oct 22, 2022



Ready to start your water & wastewater service? Our online form makes it easier than ever. Click here to get started:



centralstateswaterresources.com

Bluegrass Start Service | Bluegrass Stop Service | ...

Find out more about Bluegrass start service & Bluegrass stop service at Central States Water ...





Bluegrass Water @BluegrassUOC · Oct 24, 2022



Now is the time to fix drafty windows and doors in your house. Before winter arrives in full force, follow these 20 tips to make sure your home is prepared: loom.ly/7_dBGBs

[#winter](#) [#watertips](#)



Case No. 2022-00432

Bluegrass Water's Response to PSC 4-10

Exhibit PSC 4-10(b)

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Bluegrass Water @BluegrassUOC · Oct 25, 2022

...

Are you still watering your lawn? Grass needs water to strengthen its root system & prepare for winter. Keep watering until the first big freeze: loom.ly/rhP1HC0

#TuesdayTips 💡





Bluegrass Water @BluegrassUOC · Oct 27, 2022



The average family can waste 180 gallons per week, or 9,400 gallons of water annually, from household leaks. That's equivalent to the amount of water needed to wash more than 300 loads of laundry.

#ThursdayTips 💡





Bluegrass Water @BluegrassUOC · Oct 28, 2022

It's almost Halloween! 🎃 Get spooked by reading our list of scary facts about water and wastewater around the world: loom.ly/GO4jvaU

[#halloween](#) [#waterfacts](#)



Case No. 2022-00432

Bluegrass Water's Response to PSC 4-10

Exhibit PSC 4-10(b)

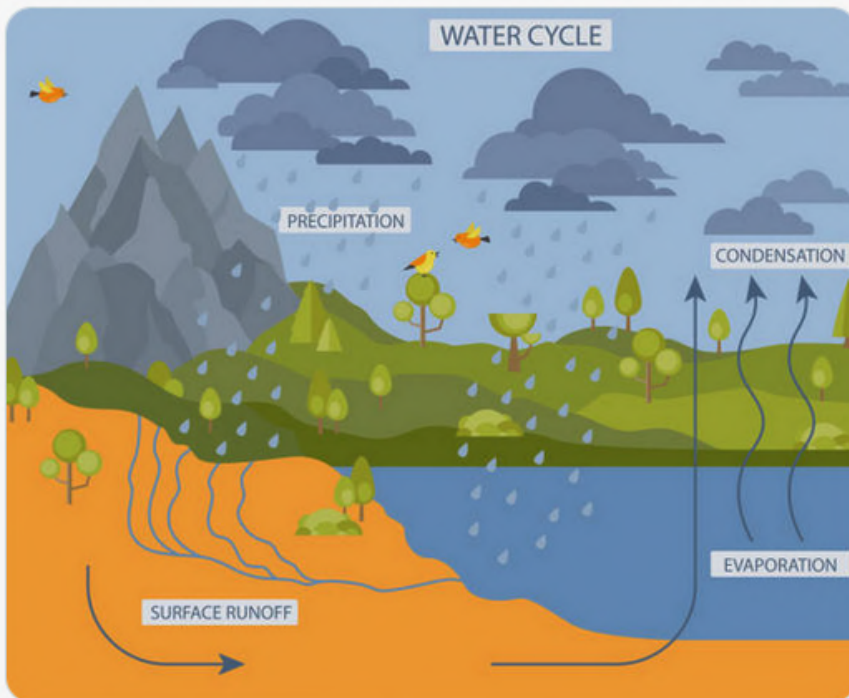
Page 795 of 812



Bluegrass Water @BluegrassUOC · Oct 29, 2022

...

When land has absorbed all the water it can hold, the rest of the water that runs off of the surface is called surface runoff. When runoff picks up litter and toxic substances, it becomes a major source of water pollution.





Bluegrass Water @BluegrassUOC · Oct 30, 2022



Are you still watering your lawn? Grass needs water to strengthen its root system & prepare for winter. Keep watering until the first big freeze: loom.ly/rhP1HCO

[#lawncare](#) [#wintertips](#)





Bluegrass Water @BluegrassUOC · Oct 31, 2022



Happy Halloween! 🎃 Get spooked by reading our list of scary facts about water and wastewater around the world: loom.ly/GO4jvaU

[#halloween](#) [#waterfacts](#)



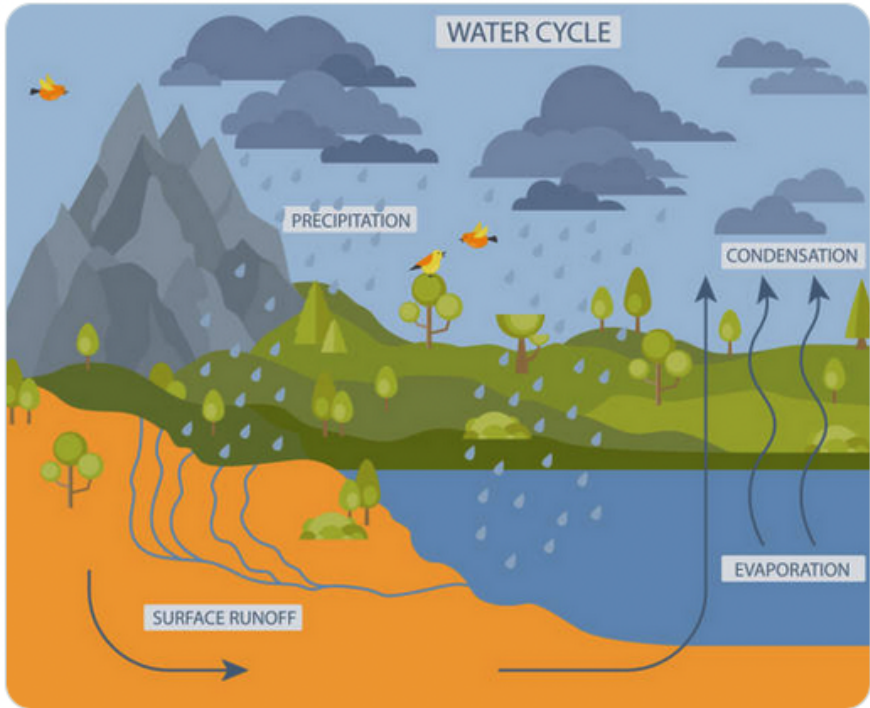


Bluegrass Water @BluegrassUOC · Nov 3, 2022

...

When land has absorbed all the water it can hold, the rest of the water that runs off of the surface is called surface runoff. When runoff picks up litter and toxic substances, it becomes a major source of water pollution.

#ThursdayTips 





Bluegrass Water @BluegrassUOC · Nov 17, 2022



Are you drinking enough water? It's easy to forget to hydrate when the weather is cold. Tip: Drink hot beverages to stay healthy, hydrated and warm at the same time. ☕💧

#ThursdayTip





Bluegrass Water @BluegrassUOC · Nov 19, 2022

Happy [#WorldToiletDay!](#) 🚽 Celebrate your home's ceramic throne with this easy reminder of what things are safe to flush down the toilet: loom.ly/2pZy2Yg



Case No. 2022-00432

Bluegrass Water's Response to PSC 4-10

Exhibit PSC 4-10(b)

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Bluegrass Water @BluegrassUOC · Nov 23, 2022



To stay safe during winter water sports, always remember to dress for water temperature — not for air temperature. Cold water drains body heat up to 4x faster than cold air does. [#watersafety](#) [#safetytips](#)





Bluegrass Water @BluegrassUOC · Nov 24, 2022

...

Without clean water, no one could make a delicious [#Thanksgiving](#) feast to share with family and friends. Today and every day, we're thankful for safe and reliable water and wastewater systems. Happy Thanksgiving!





Bluegrass Water @BluegrassUOC · Nov 29, 2022



What do you do when your pipes freeze and burst? Here are our best tips for stopping the damage — and preventing it from happening again:

loom.ly/s8pjZAw



Case No. 2022-00432

Bluegrass Water's Response to PSC 4-10

Exhibit PSC 4-10(b)

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Bluegrass Water @BluegrassUOC · Dec 5, 2022



Happy National Handwashing Awareness Week! 💧 Celebrate by spending at least 20 seconds rubbing your hands with soap the next time you wash them.

[#NationalHandwashingAwarenessWeek](#)





Bluegrass Water @BluegrassUOC · Dec 9, 2022

...

Stay safe and healthy by washing your hands, especially during key times when you're likely to spread germs.

#NationalHandwashingAwarenessWeek





Bluegrass Water @BluegrassUOC · Dec 13, 2022



With winter advisories and cold warnings, it's important to winter-proof your home's water system. See how to prepare for inclement weather, tips to prevent water pipes from freezing, and what to do if it happens: bit.ly/3b3xmbK





Bluegrass Water @BluegrassUOC · Dec 19, 2022



What do you do when your pipes freeze and burst? Here are our best tips for stopping the damage — and preventing it from happening again:

loom.ly/aD12XG4



Case No. 2022-00432

Bluegrass Water's Response to PSC 4-10

Exhibit PSC 4-10(b)

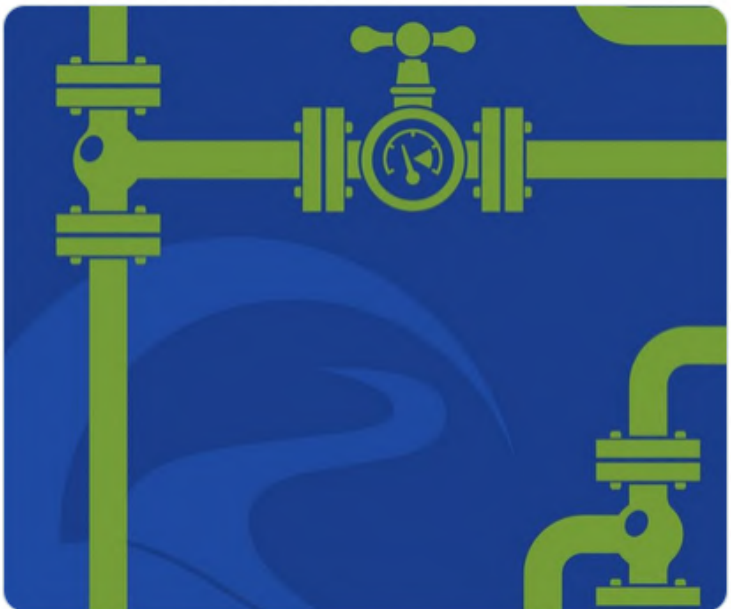
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Bluegrass Water @BluegrassUOC · Dec 21, 2022

...

Severe Weather Conditions are forecasted for your area. We are prepared to respond to weather-related events that could potentially impact service and will post any Service Advisories.



1 Retweet Heart 6 Share



Bluegrass Water @BluegrassUOC · Dec 21, 2022

...

If you need to report an emergency, please call Customer Support at 866-752-8982. We will post any Boil Water Advisories and Service Interruptions here and on our webpage at bluegrasswateruoc.com.

	<p>centralstateswaterresources.com Discover Your Bluegrass Water Provider Kentucky... Discover your bluegrass water provider or Kentucky water company for responsible & safe Water ...</p>
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Visit the National Weather Service for the latest storm information: loom.ly/SnrdJBE. Check our blogs on Freeze Prep & Info here: loom.ly/TJ_l-PY.

Stay safe – be prepared.

Retweet Heart 0 Share



Bluegrass Water @BluegrassUOC · Dec 22, 2022



Driving home for the holidays? 🎄 Make sure your windshield wipers are in good working order before you hit the road so you can keep visibility in rain or snow.





Bluegrass Water @BluegrassUOC · Dec 25, 2022



To all of our valued customers, employees, community members and loved ones, we wish you a very Happy Holidays! May your holiday season be filled with light, laughter and love.





Bluegrass Water @BluegrassUOC · Dec 28, 2022



Fun experiments can teach us about H₂O, the benefits of water treatment, and much more! This winter break, try this at-home activity with your family or loved ones: loom.ly/gDmILKY



Case No. 2022-00432

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