

← Water System Customer Service Call - BG - CR - Water District 4 - WSCS-20 Water System Customer Service Call

CS - Water Account Reads/On/Off/Rereads [EDIT] Work completed on 5/1/2023 at 2:34 pm by Freddie O'Bryan (fobryan@midwestwaterop.com) Admin Timestamp: 05/01/2023 02:34 PM Workflow Fields Work Order # [ 🔒 ]: 273299773 Date Completed: .... 05/01/2023 Address?: 409 Windsong Cir Reading: Na Is water turned off?: No • Condition of Property: Occupied -Employees who performed the work: Freddie

> Case No. 2022-00432 Bluegrass Water's Response to OAG 1-95 Exhibit OAG 1-95 Page 1 of 4

Photo:			
Choose File No	file chosen		
Remove Rotate Signature: Migrated Signature Field	TREAT AND		
Clear			
Clear			
	D		R
Clear	Submit	DELETE	Cancel

Name	KY - Center Ridge - Water District 4 (KY - Center Ridge - Water District 4)
Parent Account	KY - MWO (KY - MWO)

## Workflow History

>

Powered by Utility Cloud ™

Powered by Utility Cloud | Terms & Conditions | Privacy Policy

## Utility Cloud - Central States Water Resources



	Vater Account Reads/		1.15.22		
		reading and verify water is ON 409 Windsong Cir Murray, KY 42701: New customer: Tama e IN 4/28/23/5/23. This was a seasonal shut off & customer needs water on as soon as pos			0 🖻 🖉
Thank you	. Last meter read: Mete	r senal Info: Flat Rate	X Close Work Order	Audit	5/2/2023 6:52 AM
Priority: M	lajor			UPDATE CS - Water Account Reads/On/Off/Rereads	••••
Type: CS -	CUSTOMER SERVICE			Action: Changed Status from Completed to Closed for work order #273299773.	
Assignees	Freddie O'Bryan, WO	Assignments, Tina Tucker		Initiator: Tina Tucker CS - Water Account Reads/On/Off/Rereads	
σ.	in: 5/1/2023 1:41 PM	and the second se		CS - vvater Account Reads/On/Off/Rereads	
				Audit	5/1/2023 3:35 PM
Start Date	: 5/1/2023 1:45:00 PM			INSERT CS - Water Account Reads/On/Off/Rereads	
Scheduling	g: Scheduled				
Scheduling	g: Scheduled			Action: Completed Work Order; CS - Water Account Reads/On/Off/Rereads. Initiator; Freddie O'Bryan CS - Water Account Reads/On/Off/Rereads	
<u>Wate</u>	<del>r System Customer St</del>	ervice Call - BG - CR - Water District 4 (WSCS-20)	- 0	Initiator: Freddie O'Bryan	5/1/2023 1:53 PM
Wate				Initiator: Freddie O'Bryan CS - Water Account Reads/On/Off/Rereads	
Wate	<del>r System Customer St</del>			Audit UPDATE CS - Water Account Reads/On/Off/Rereads Audit UPDATE CS - Water Account Reads/On/Off/Rereads Action: Added Freddie O'Bryan to assigned list. Initiator: Midwest Admin	
Wate	<del>ir System Customer Si</del> ter System Customer Se			Audit UPDATE CS - Water Account Reads/On/Off/Rereads Audit UPDATE CS - Water Account Reads/On/Off/Rereads Action: Added Freddie O'Bryan to assigned list.	
Wate Class: Wat	<del>ir System Customer Si</del> ter System Customer Se	ervice Call Account: Kentucky!KY - MWO!KY - Center		Initiator: Freddie O'Bryan         CS - Water Account Reads/On/Off/Rereads         Audit         UPDATE CS - Water Account Reads/On/Off/Rereads         Action: Added Freddie O'Bryan to assigned list.         Initiator: Midwest Admin         CS - Water Account Reads/On/Off/Rereads	
Wate Class: Wat Work Histo Type	r System Customer Se ter System Customer Se ory	rvice Call Account: Kentucky!KY - MWO!KY - Center Description Work	Ridge - Water District 4	Audit UPDATE CS - Water Account Reads/On/Off/Rereads Audit UPDATE CS - Water Account Reads/On/Off/Rereads Action: Added Freddie O'Bryan to assigned list. Initiator: Midwest Admin	
Wate Class: Wat	r System Customer Se ter System Customer Se ory Date	ervice Call Account: Kentucky/KY - MWO/KY - Center Description Work CS - Water Account Reads/On/Off/Rereads 2732	Ridge - Water District 4 Order ID Status	Initiator: Freddie O'Bryan         CS - Water Account Reads/On/Off/Rereads         Audit         UPDATE CS - Water Account Reads/On/Off/Rereads         Action: Added Freddie O'Bryan to assigned list.         Initiator: Midwest Admin         CS - Water Account Reads/On/Off/Rereads         Audit         Audit         Audit         UPDATE OS - Water Account Reads/On/Off/Rereads         Audit	 5/1/2023 1:41 PM