

Question # 3

Witness: Naomi Wilson

Answer: Please see number of late fees and their associated cost we charged to customers for each year from 2018-2022

	2022		2021		2020		2019		2018	
	Amount of Late Fees	Quantity of Late Fees	Amount of Late Fees	Quantity of Late Fees	Amount of Late Fees	Quantity of Late Fees	Amount of Late Fees	Quantity of Late Fees	Amount of Late Fees	Quantity of Late Fees
JAN	6686.28	1373	6692.34	1402	7888.76	1455	7417.06	1815	8049.85	1910
FEB	5896.58	1261	9852.44	1808	0	1614	0	0	8500.25	1618
MAR	5535.28	1132	6402.69	1309	0	0	7781.39	1567	7560.66	1594
APR	6479.8	1379	6137.98	1353	0	0	7558.71	1716	7895.01	1885
MAY	5360.35	1207	6885.9	1409	0	0	7732	1678	7806.44	1656
JUN	5768.53	1244	5794.76	1283	0	0	8525.7	1781	8524.56	1745
JUL	7455.88	1404	7222.56	1346	0	0	9953.12	2006	10183.25	1956
AUG	6926.61	1335	7441.36	1434	0	0	8190.86	1616	8485.63	1727
SEP	6008.77	1233	6868.6	1255	0	0	8837.38	1717	9144.1	1831
OCT	7424.75	1406	7133.29	1409	0	0	9714.27	1819	9101.55	1873
NOV	5622.14	1213	7057.68	1454	0	0	6867.64	1607	7957.45	1739
DEC	6074.07	1261	7309.11	1489	0	0	8069.68	1713	8757.51	1863
<b>TOTALS</b>	<b>\$75,239.04</b>	<b>15448</b>	<b>\$84,798.71</b>	<b>16951</b>	<b>\$7,888.76</b>	<b>3069</b>	<b>\$90,647.81</b>	<b>19035</b>	<b>\$101,966.26</b>	<b>21397</b>