

Question # 16

Witness Paul Harp

To identify distribution system leaks we currently utilize our master meters by reading, recording, and tracking usage twice monthly to recognize usage trends within zones in our distribution system. Also, we utilize our telemetry system by documenting tank levels multiple times daily and analyzing tank level graphs weekly as well as monthly to recognize trends and make necessary adjustments and/or repairs.

To reduce un-revenue water we monitor meter usage and recognize meters without usage monthly and make timely repairs. We also monitor meter readings for vacant properties with usage monthly and make the necessary repairs so correct readings and customer payments can be made.